### Mona Mokhalalati

Milton, Ontario L9E 1S4 • 647-803-5878 • mjmokha@gmail.com

Software Engineering Technology student specializing in Artificial Intelligence, skilled in C# and problem-solving. Adaptable team player who is passionate about creating practical, reliable software solutions.

## **Summary of Qualifications**

- 5+ years as IT Department Head in an educational setting.
- Proficient in SQL, Python, Java, JavaScript, HTML/CSS, and C#.
- Experienced with Microsoft Office, Visio, GitHub, Visual Studio Code, and Jira.
- Familiar with Agile methodologies, user-centered design, and software testing practices.
- Solid foundation in machine learning, algorithms, data structures, and AI ethics.
- Strong analytical, problem-solving, and attention to detail.
- Excellent organizational, time management, communication, and interpersonal skills.
- Fluent in English and Arabic.

# **Professional Experience**

### IT Department Head • Al Bayan Private School • Saudi Arabia

04/2010 - 02/2016

- Managed and conducted training courses on using Electronic Educational Systems for both students and teachers
- Provided technical support for tablet PC and its installed software
- Managed computer labs' network and application
- Responsible for hiring, training, and supervising the technical team

### **Education and Credentials**

#### Software Engineering Technology - Artificial Intelligence (Co-op) Advanced Diploma

Centennial College, Toronto, ON

09/2024 – Present

### **Courses:**

Software Engineering Fundamentals
Linux/Unix OS
Client-Side Web Development
Concepts (SQL)
C# Programming
Java Programming
Introduction to AI

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Web Interface Design
Web Application Development
Artificial Intelligence Systems Design

English Language Studies (ESL) Certificate Sheridan College • Oakville, ON	01/2022 – 12/2022
IELTS Preparation Program  Thomas Merton Center for Continuing Education • Milton, ON	09/2020 – 07/2021
Bachelor of Computer Science King Abdulaziz University • Saudi Arabia	09/2005 – 03/2010
Other Experience	
Other Experience  Language Teacher Suffah Academy • Milton, ON	09/2023 – 06/2024

- Took part in organizing a variety of community activities, including summer camps and special events that brought people together.
- Supported the planning and delivery of programs that gave participants a positive and engaging experience.