

1. Identify gaps. Where are they doing well? Where could they improve?

Good performance

1. Waste - Waste to landfill down 40% and 782 Tonnes of IT equipment diverted from landfill
2. Engagement and behaviors change - Over 2000 staff and students engaged in Sustainability Week events
3. Environmental compliance - Zero notifiable environmental incidents to November 2021.

Area of improvement

1. Climate adaptation and resilience
2. Carbon neutral by 2030 (scope 1,2,3 emission)
3. Maintain or reduce water consumption

2. How does this client compare with clients in the same industry?

Impact ranking of DUU as compared to other universities

- The Client's (also known as DUU's) Impact Rankings are as follows: 201 of 250th
- The overall ranking is led by an Australian institution: Western Sydney University.
- In second place is the US's Arizona State University and third is Western University in Canada.
- No one country dominates the top 10, with universities from the UK, Saudi Arabia, Malaysia, New Zealand and Japan also featuring.
- The top institutions from an emerging economy are King Abdulaziz University in Saudi Arabia and Universiti Sains Malaysia, in joint fourth place.

World university ranking and comparing it

with other universities

- In 2023 the ranking of DUU is 201 of 250th
- The University of Oxford tops the ranking for the seventh consecutive year. Harvard University remains in second place, but the University of Cambridge jumps from joint fifth last year to joint third.
- The highest new entry is Italy's Humanities University, ranked in the 201-250 bracket.
- The US is the most-represented country overall, with 177 institutions, and also the most represented in the top 200 (58).

3. What are the client's top-five challenges? (Think of areas where they are underperforming.)

- **Research for sustainability** - Establish the first phase and develop strategy for a renewable energy hydrogen pilot plant.
- **Climate adaptation and resilience** - Climate adaptation reflected in The Client's Design Standards and Guidelines.
- **Carbon neutrality** - The strategy to achieve carbon neutrality by 2030
- **Energy consumption** - Reduce energy consumption by 10% from 2017/18 levels of 0.57 GJ/m² (GFA) by 2023
- **Built environment** - Furniture procurement project not yet started

4. In the context of the top-five sustainability issues for this client, based on the content identified in Task 1, what are the client's top-two sustainability priorities?

The client's top 2 sustainability priorities to focus on

- Water management
- Sustainable buildings and communities

Given task 1's top five sustainability concerns (Water management, Sustainable buildings and communities, Integration with strategies (all levels), Work integrated learning, Link with university operations and planning) they have made almost no progress in sustainable building (page 6). They have, however, made substantial strides towards their water management, integration and strategies.