

## **Terms of Service**

By using our services, you agree to these binding terms under Kenyan law.

#### 1. Introduction

Welcome to Jambo Tax. These Terms of Service govern your use of our website and services. By accessing or using our platform, you agree to comply with these terms. If you do not agree, please refrain from using our services.

#### 2. Services Provided

Jambo Tax offers tax filing, consultancy, and compliance services. We strive to ensure accuracy and compliance with Kenyan tax laws. However, the final responsibility for tax compliance lies with the user.

## 3. User Responsibilities

- Provide accurate and complete information for tax filings.
- Ensure timely submission of required documents.
- Maintain confidentiality of your account credentials.

### 4. Payment Terms

All payments for services must be made in advance. We accept payments via mobile money, bank transfers, and other approved methods. Refunds are subject to our refund policy.

### 5. Limitation of Liability

Jambo Tax is not liable for any penalties, fines, or damages resulting from inaccurate or incomplete information provided by the user. Our liability is limited to the amount paid for the service.

#### 6. Termination

We reserve the right to terminate your access to our services if you violate these terms or engage in fraudulent activities.



# 7. Governing Law

These terms are governed by the laws of Kenya. Any disputes arising from these terms shall be resolved in Kenyan courts.