



Jambo Tax
Simplifying Tax Filing

Privacy Policy

Effective: 1 May 2025

1. Data Collection

We collect only necessary information for tax compliance services:

- **Personal Identification:** Full name, KRA PIN, National ID/passport copies
- **Financial Information:** Payslips, bank statements, business registration documents
- **Contact Details:** Email, phone number, physical address

2. Legal Basis for Processing

Under Kenya's Data Protection Act (2019), we process data based on:

- Contractual necessity for tax filing services
- Legal obligations under Tax Procedures Act (2015)
- Explicit consent for marketing communications

3. Data Protection Measures

- 256-bit SSL encryption for all data transmissions
- Regular penetration testing of our systems
- Two-factor authentication for staff access
- Data retention limited to 7 years as required by KRA regulations

4. Third-Party Disclosures

We only share information with:

- Kenya Revenue Authority (KRA) via secure iTax API
- Licensed payment processors (M-Pesa, PayPal)
- Government agencies under court order (via proper legal channels)

5. Your Rights

Under Data Protection Act 2019, you may:

- Request access to your personal data
- Rectify inaccurate information
- Withdraw consent for non-essential processing
- Request deletion after legal retention period



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6. Breach Notification

We will notify both the Data Commissioner and affected users within 72 hours of any confirmed data breach impacting personal information.

7. Policy Updates

Changes will be posted 30 days prior to taking effect. Continued use constitutes acceptance of revised terms.

8. Contact Information

Data Protection Officer:

Email: legal@jambotax.co.ke

Phone: +254 752 422 013 (Mon-Fri 9AM-5PM EAT)