

Moneris Checkout Integration Guide

Version: 1.0.13

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# **Table of Contents**

| Getting Help  | 4  |  |
|---|----|--|
| System and Skills Requirements 5  |    |  |
| Changes in v1.0.13  | 6  |  |
| 1 About Moneris Checkout  | 11 |  |
| 2 Building Your Moneris Checkout Integration  | 12 |  |
| 2.1 Configuring Moneris Checkout in Merchant Resource Center  |    |  |
| 2.1.1 Additional Features to Configure in the MRC   |    |  |
| 2.2 Moneris Checkout Transaction Process Flow   | 14 |  |
| 2.3 Preparing Your Client-Side Checkout Page  |    |  |
| 2.4 Implementing Preload Server-to-Server Logic   |    |  |
| 2.4.1 Preload Request   | 16 |  |
| 2.4.1.1 Optional Preload Request Objects  |    |  |
| Recurring Billing Object  |    |  |
| Shopping Cart Object  |    |  |
| Contact Details Object  |    |  |
| Shipping Details Object   |    |  |
| Billing Details Object  |    |  |
| Token Object  |    |  |
| 2.4.1.2 Example Preload Request JSON  |    |  |
| 2.4.2 Response to Preload Request   |    |  |
| 2.4.2.1 Example Preload Response – Successful Preload   |    |  |
| 2.4.2.2 Example Preload Response – Failed Preload   |    |  |
| 2.5 Displaying the Moneris Checkout Page in the Browser   |    |  |
| 2.6 Handling Callbacks  |    |  |
| 2.6.1 Callback Types  |    |  |
| 2.6.1.1 Callback Response Fields  |    |  |
| 2.6.1.2 Page Loaded   |    |  |
| 2.6.1.3 Cancel Transaction  |    |  |
| 2.6.1.4 Payment Receipt   |    |  |
| 2.6.1.5 Payment Complete  |    |  |
| 2.6.1.6 Page Closed   |    |  |
| 2.6.1.7 Payment Submitted   |    |  |
| 2.7 Implementing Receipt Request Server-to-Server Logic   |    |  |
| 2.7.1 Receipt Request   |    |  |
| 2.7.1.1 Example Receipt Request JSON  |    |  |
| 2.7.2 Response to Receipt Request   |    |  |
| 2.7.2.1 Definition of Response Fields - Response to Receipt Request Top Level Fields 2.7.2.2 Definition of Response Fields - Response to Receipt Request - Request Within |    |  |
| Response Object Fields  |    |  |
| 2.7.2.3 Definition of Response Fields – Response to Receipt Request Receipt Object  | 42 |  |
| · · · · · · · · · · · · · · · · · · ·   | 60 |  |
| Fields  |    |  |
| 2.7.2.4 Example JSON Response to Receipt Request  |    |  |
| 2.8 Terminating the Moneris Checkout Instance   | ŏ/ |  |
| 3 Additional Features in Moneris Checkout   |    |  |
| 3.1 Tokenization of Credentials With Moneris Checkout   | 88 |  |
| 3.1.1 Tokens and Pay by Token   | 88 |  |

|   | 3.2 Fraud Tools in Moneris Checkout             | 89  |
|---|---|-----|
|   | 3.2.1 About Fraud Tools in Moneris Checkout     | 89  |
|   | 3.2.2 Kount as a Fraud Tool in Moneris Checkout | 89  |
|   | 3.2.3 Fraud Tools and Auto Decision-Making      | 91  |
|   | 3.3 Window Size in Moneris Checkout             |     |
|   | 3.4 Multi-Currency Pricing in Moneris Checkout  | 92  |
|   | 3.5 Installments by Visa in Moneris Checkout    | 92  |
| 4 | Testing Your Moneris Checkout Integration       | 94  |
|   | 4.1 Test Cards for Moneris Checkout             |     |
| 5 | Moving to Production with Moneris Checkout      | 96  |
| 6 | Reference                                       | 97  |
|   | 6.1 Callback Response Codes – Moneris Checkout  | 97  |
|   | 6.2 AVS Response Codes – Moneris Checkout       |     |
|   | 6.3 CVD Response Codes – Moneris Checkout       | 101 |
|   | 6.4 CAVV Result Codes                           |     |

September 2024 Page 3 of 104

# **Getting Help**

Moneris has help for you at every stage of the integration process.

| Getting Started  | During Development   | Production  |
|--|--|---|
| Contact our Client Integration Specialists: clientintegrations@moneris.com | If you are already working with an integration specialist and need technical development assistance, contact our eProducts | If your application is already live and you need production support, contact Moneris Customer Service: onlinepayments@moneris.com |
|  | Technical Consultants:   | . , -   |
|  | 1-866-319-7450   | 1-866-319-7450  |
|  | eproducts@moneris.com  | Available 24/7  |

For additional support resources, you can also make use of our community forums at

http://community.moneris.com/product-forums/

Page 4 of 104 September 2024

# **System and Skills Requirements**

In order to integrate with Moneris Checkout as a merchant, you must have:

• An e-commerce website with a back-end server

For development, you should have some understanding of the following:

- JavaScript
- JSON
- · Server-side programming

Additionally, for Google Pay™ integration, all your front-end web pages must use the HTTPS protocol.

September 2024 Page 5 of 104

- Adjusted format of startdate for the optional Recurring object within preload requests. Field supports YYYY/MM/DD or YYYY-MM-DD format.
- Added Escalate response code E to the Kount Result Code field code found in "Definition of Response Fields – Response to Receipt Request Receipt Object Fields" on page 60
- Removed Cardholder Authentication Value cavv from the response fields found in "Definition of Response Fields – Response to Receipt Request Receipt Object Fields" on page 60
- Added 3DS Transaction Status Reason field transStatusReason to the 3DS object in the Fraud section of in "Definition of Response Fields Response to Receipt Request Receipt Object Fields" on page 60
- Added Data Key Format field data\_key\_format to the optional Preload request fields in "Preload Request " on page 16
- Updated "Kount as a Fraud Tool in Moneris Checkout" on page 89 with information on Kount User Defined Fields for consuming 3DS data. Merchants using Kount Enterprise may need to consult these UDFs as part of their Kount management portal configuration.

#### Changes in v1.0.12

- Added shipping amount field to the pre-load request as a general optional field
- Added advice code field to the "Definition of Response Fields Response to Receipt Request Receipt Object Fields" on page 60
- Added Callback Response 2004 to "Callback Response Codes Moneris Checkout" on page 97

Page 6 of 104 September 2024

Added fields for 3DS 2.2 to the Response to Receipt Request: ThreeDSVersion, AuthenticationType, ThreeDSACSTransID, ThreeDSAuthTimeStamp, DSTransID

#### Changes in v1.0.10

- Clarified limits for request field request type
- Amended JSON sample code for Preload request and Response to Receipt Request

#### Changes in v1.0.8

- Added new array object token to the Preload request, which contains one to three pairs of data key and issuer ID request fields; each pair within token represents an instance of a payment card stored in the Moneris Vault
- Added new topic for the optional Token object
- Added new request field **prompt for CVV** in Preload request
- Added new topic about Pay by Token: Tokens and Pay By Token
- Added new response field pay by token in Response to Receipt Request
- Amended data structure diagrams in Preload Request
- Corrected value for INTERAC® in response field card type
- Added topic about Installments

#### Changes in v1.0.7

- Added convenience fee response field information to Definition of Response Fields Response to Receipt Request and the sample JSON response
- Added information to Tokenization of Credentials in Moneris Checkout to indicate that Moneris Checkout now supports updating of tokens

September 2024 Page 7 of 104

- Added explication about adding and updating tokens to the description of the tokenization message response field in the Definition of Response Fields - Response to Receipt Request
- Added topic about test cards
- Changed name of convenience fee response fields to reflect service fee name change
- Corrected human name and description for the details field in the CVD sub-object in the Fraud object in Response to Receipt Request
- New data object in the Response to Receipt Request, vault data object, with two new response fields data key and is data key valid
- Updated sample code for Example Preload Request and Example Response to Receipt Request
- Amended data structure diagrams in Response to Receipt Request topics
- Added note about billing-related fields and 3-D Secure in the Billing Fields Object topic
- Added new request URLs for testing and production in Implementing Preload Server-to-Server Logic, Implementing Receipt Request Server-to-Server Logic, Testing Your Moneris Checkout Solution and Moving to Production with Moneris Checkouttopics
- Added new Checkout JS path URLs for testing and production in Preparing Your Client-Side Checkout Page, Testing Your Moneris Checkout Integration and Moving to Production with Moneris Checkout topics
- Added API token for testing Convenience Fee in Test Cards for Moneris Checkout

• Changed limits for request fields shipping province and billing province to 2 characters

#### Changes in v1.0.5

• Corrected limit for the request field start date

Page 8 of 104 September 2024

- Added new callback types Page Closed and Payment Submitted
- Changed references to the monerisCheckout object to myCheckout
- Added information about restricted special character " in some request fields
- Removed reference to restricted special characters in items. description in the Shopping Cart object, as they are now supported for that field

#### Changes in v1.0.3

- Added new response field isDebit to Response to Receipt Request
- Added support for Apple Pay and Google Pay™ wallet transactions

#### Changes in v1.0.2

• Corrected the limit of order number response field to 45 characters

#### Changes in v1.0.1

- Added information about 3-D Secure 2.0, including a new response field, transaction status
- Added information about Multi-Currency Pricing
- Updated diagrams and sample code to reflect 3-D Secure 2.0 and Multi-Currency Pricing
- Corrected limits of request fields in the Preload request: order number, customer ID, dynamic descriptor
- Corrected limits of request fields in the Recurring Billing object: number of recurs
- Corrected limits of request fields in the Shopping Cart object: item description, item product code, tax description
- Corrected limits of request fields in the Shipping Details object: shipping address line 1 and 2, shipping city, shipping province, shipping country, shipping postal code

September 2024 Page 9 of 104

- Corrected limits of request fields in the Billing Details object: billing address line and 2, billing city, billing province, billing postal code
- Added additional information about the behaviour of callbacks in the topics Payment Receipt and Payment Complete
- In the Definition of Response Fields Response to Receipt Request, corrected description of the response field **3-D Secure code**
- In Callback Response Codes topic, corrected the description of code 2001 and added new codes 2002 and 2003

Page 10 of 104 September 2024

# **1 About Moneris Checkout**

Moneris Checkout gives e-commerce merchants a simple and secure way to process payments by integrating a Moneris-hosted payment module into the merchant checkout page.

September 2024 Page 11 of 104

2 Building Your Moneris Checkout Integration

• 2.1 Configuring Moneris Checkout in Merchant Resource Center

• 2.2 Moneris Checkout Transaction Process Flow

2.3 Preparing Your Client-Side Checkout Page

• 2.4 Implementing Preload Server-to-Server Logic

2.5 Displaying the Moneris Checkout Page in the Browser

• 2.6 Handling Callbacks

• 2.7 Implementing Receipt Request Server-to-Server Logic

2.8 Terminating the Moneris Checkout Instance

2.1 Configuring Moneris Checkout in Merchant Resource Center

The first step is to configure your Moneris Checkout page in the Moneris Merchant Resource Center (MRC).

In the initial stage of development, you create a test configuration in the testing MRC. Once the solution is ready to be deployed to production, you must create a new, separate configuration for the production environment in the production MRC.

The **checkout ID** is the key value that is generated after the configuration is completed and used within the Preload Request in order to identify the specific Moneris Checkout configuration.

To get the checkout ID and start configuring your page, do the following:

1. Log into the Merchant Resource Center at one of the following URLs (according to your stage of development)

Testing: https://esqa.moneris.com/mpg

Production: https://www3.moneris.com/mpg

2. In the Admin menu, select Moneris Checkout Config

September 2024 Page 12 of 104

- 3. Click the Create Profile button
- 4. Follow the on-screen steps to complete the configuration

For more information, see the Merchant Resource Center documentation available for download on the Moneris developer portal at:

developer.moneris.com

### 2.1.1 Additional Features to Configure in the MRC

There are other features of the Moneris Checkout page that you can enable using the configurator in the Merchant Resource Center. They include:

- Tokenization of credentials
- Fraud tool behaviour
- Window sizing
- Multi-Currency Pricing

For more on configuring these features, see 3 Additional Features in Moneris Checkout.

Page 13 of 104 September 2024

## Merchant Server Server 1. Merchant order confirmation page rendered 2. Preload Request 3. Preload Response 4. Merchant returns ticket to browser 5. startCheckout ( ) JavaScript call 6. Customer sees Moneris checkout page & using Moneris JS libraries enters cardholder details 7. Interim callback events - page\_loaded ( ) error\_event ( ) - cancel\_transaction ( ) 8a. Card details sent to Gateway for processing 8b. Transaction response returned 9. payment\_receipt ( ) callback event triggered \* based on MCO configuration 10. payment\_complete ( ) callback event triggered 11. Merchant JavaScript code passes control to server 12. Receipt Request 14. Merchant displays response 13. Receipt Response

## 2.2 Moneris Checkout Transaction Process Flow

# 2.3 Preparing Your Client-Side Checkout Page

15. closeCheckout ( ) JavaScript call using Moneris JS libraries

In order to prepare your client-side checkout page for interacting with Moneris Checkout, you need to do a few tasks first:

1. Add a call to the Moneris Checkout JavaScript library in a <script> tag:

#### Testing:

<script src="https://gatewayt.moneris.com/chktv2/js/chkt\_
v2.00.js"></script>

#### **Production:**

<script src="https://gateway.moneris.com/chktv2/js/chkt\_
v2.00.js"></script>

September 2024 Page 14 of 104

2. Create a <div> in the HTML:

```
<div id="monerisCheckout"></div>
```

a. (optional): If you are not using the "Full screen" window sizing option, you will need to define the size of your window by creating another <div> around this one, for example: <div id="outerDiv" style="width:400px"; height"300px">

```
<div id="monerisCheckout"></div>
</div>
```

3. Instantiate the monerisCheckout object and set it up:

```
var myCheckout = new monerisCheckout();
myCheckout.setMode("qa");
myCheckout.setCheckoutDiv("monerisCheckout");
```

4. Set callbacks in JavaScript:

```
myCheckout.setCallback("page_loaded",myPageLoad);
myCheckout.setCallback("cancel_transaction",myCancelTransaction);
myCheckout.setCallback("payment_receipt",myPaymentReceipt);
myCheckout.setCallback("payment_complete",myPaymentComplete);
```

For more information about callbacks in Moneris Checkout, see 2.6 Handling Callbacks.

# 2.4 Implementing Preload Server-to-Server Logic

The Preload request is the means by which a Moneris Checkout instance is securely generated at transaction time. It involves a server-to-server post using the JSON format documented in 2.4.1 Preload Request.

The response to the Preload request returns a ticket number which uniquely identifies the instance and must be passed in the JavaScript myCheckout.startCheckout (ticket #) request in order to display the Moneris Checkout page in the browser.

**NOTE:** The ticket number expiration time is set to 30 minutes.

Page 15 of 104 September 2024

In your server implementation, use the following Moneris Checkout URLs to post to, depending on the development stage:

#### Testing:

https://gatewayt.moneris.com/chktv2/request/request.php

#### **Production:**

https://gateway.moneris.com/chktv2/request/request.php

### 2.4.1 Preload Request

Transaction requests are sent to the Moneris Checkout server using JSON.

#### **JSON structure overview for Preload request**

```
{+}

- recur {+}

- token {+}

- cart {+}

- items [{+}]

- tax {+}

- contact_details {+}

- shipping_details {+}

- billing_details {+}
```

### Request fields for Preload request – Required

| Variable Name                      | Type and Limits                  | Description   |
|------------------------------------|----------------------------------|---|
| store ID store_id                  | String<br>N/A                    | Unique identifier provided by Moneris upon merchant account setup   |
| API token api_token                | String<br>N/A                    | Unique alphanumeric string assigned upon merchant account activation  |
| <pre>checkout ID checkout_id</pre> | String 30-character alphanumeric | Identifies your Moneris Checkout configuration; this is given to you when you configure your page in the Merchant Resource Center |

September 2024 Page 16 of 104

| Variable Name                      | Type and Limits  | Description  |
|------------------------------------|--|--|
| transaction total amount txn_total | String  10-character decimal  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 | The total dollar amount of the transaction   |
| developmental mode environment     | String alphabetic  | Indicates the stage of development you are sending the request for:  testing = qa  production = prod |
| request type action                | String alphabetic case-sensitive, lowercase only   | Type of request being made to Moneris Checkout server  Allowable values:  preload or receipt         |

# Request fields for Preload request – Optional

| Variable Name                  | Type and Limits  | Description  |
|--------------------------------|--|--|
| order number order_no          | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ "{}[] \     | The order number is a unique identifier appended to every financial transaction                                |
| <pre>customer ID cust_id</pre> | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \ | Merchant-defined field that can be used as an identifier  Searchable from the Moneris Merchant Resource Center |

Page 17 of 104 September 2024

| Variable Name                                    | Type and Limits  | Description  |
|--|--|--|
|  |  |  |
| Data Key Format data_key_format                  | String 2-character alphanumeric  | Specifies the data key format being returned. If left blank, data key format will default to 25-character alphanumeric.  |
|  |  | NOTE:  If the request uses a format with uniqueness, indicated by suffix [U], any attempt to tokenize a card that is already stored under this merchant account will return the existing token instead of a new token. |
|  |  | Possible values:   |
|  |  | 0 = 25 character alphanumeric data key   |
|  |  | 0U = 0 = unique 25 character alpha-<br>numeric data key  |
|  |  | 1 = first 6, last 4 from card number with random characters between. Preserves card length.  |
|  |  | 1U = first 6, last 4 from card number with random characters between. Preserves card length. Unique.   |
|  |  | 2 = first 6, last 4 from card number with random characters between.  Does not preserve card length.   |
|  |  | 2U = first 6, last 4 from card number with random characters between. Does not preserve card length. Unique.   |
|  |  | 4U = first 6, last 4 from card number.<br>7th character is random alpha, others<br>between are random. Forces 16 char-<br>acter length. Unique.  |
| <pre>dynamic descriptor dynamic_descriptor</pre> | String  20-character alphanumeric  total of 22 characters including your merchant name | Merchant-defined description sent on<br>a per-transaction basis that will<br>appear on the credit card statement<br>appended to the merchant's business<br>name  |
|  | and separator  |  |

September 2024 Page 18 of 104

| Variable Name                              | Type and Limits  | Description   |
|--|--|---|
|  | NOTE: Some special characters are not allowed: <>\$ % = ?^"{}[]\ | Dependent on the card issuer, the statement will typically show the dynamic descriptor appended to the merchant's existing business name separated by the "/" character; additional characters will be truncated  NOTE: The 22-character maximum limit must take the "/" into account as one of the characters  |
| language<br>language                       | String 2-character alphabetic                                    | Determines which language Moneris<br>Checkout will display information in<br>Allowable values:<br>en – English<br>fr – French   |
| <pre>shipping amount shipping_amount</pre> | String 10-character decimal                                      | Shipping cost of the items to be shipped  |
| data key data_key                          | String 25-character alphanumeric                                 | Unique identifier for a Vault profile, and used in future Vault financial transactions to associate a transaction with that profile  Data key is generated by Moneris and returned to you in the Receipt object when the profile is first registered  NOTE: Only send this field with Vault Card Update, or else the Preload request will be rejected; this feature is only available when the Preload transaction type sent is a Card Verification |
| prompt for CVV ask_cvv                     | String 1-character alphabetic Y or N                             | When set to Y, Moneris Checkout will prompt the cardholder to enter their CVV when they select a payment card that has been stored as a token  NOTE: This field is only applicable when sending the Token object  |

Page 19 of 104 September 2024

### Additional request objects in Preload request - Optional

| Variable Name                     | Type and Limits     | Description  |
|-----------------------------------|---------------------|--|
| Recurring Billing recur           | Object<br>N/A       | Contains fields related to Recurring Billing   |
| Shopping Cart                     | Object<br>N/A       | The virtual shopping cart and its contents   |
| Contact Details contact_details   | Object<br>N/A       | Customer contact information  This object is returned in the Response to Receipt Request as the Customer Information response object (cust_info)   |
| Shipping Details shipping_details | Object<br>N/A       | Customer shipping information  |
| Billing Details billing_details   | Object<br>N/A       | Customer billing information   |
| token<br>token                    | Array Object<br>N/A | Array object containing between 1 to 3 pairs of a unique data key and an associated issuer ID, each pair representing an instance of a payment card stored in the Moneris Vault; used for Pay By Token transactions. |

### 2.4.1.1 Optional Preload Request Objects

Moneris Checkout also allows you to send optional objects in the Preload request that reflect additional information entered by the customer at checkout, enable additional features, or meet transaction processing requirements.

Optional objects you can use include:

September 2024 Page 20 of 104

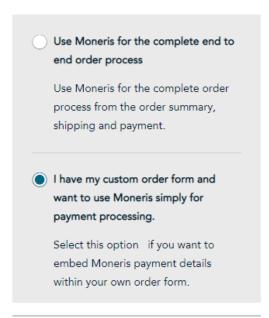
- Recurring Billing Object
- Shopping Cart Object
- Contact Details Object
- Shipping Details Object
- Billing Details Object

If you have configured Moneris Checkout to handle these additional items, you do not need to send the corresponding object in the Preload request.

- For Recurring Billing, Shopping Cart, and Token objects, only send these optional objects if you are using your own e-commerce page to collect them separately from Moneris Checkout.
- For Customer, Shipping, and Billing Details objects, you may configure Moneris Checkout to handle collecting information AND send it in the Preload request as well.

The following screenshot shows what you select in the Merchant Resource Center if you are collecting additional items on your own e-commerce page:

#### Checkout Type



Page 21 of 104 September 2024

### **Recurring Billing Object**

### Optional object

Include this object in Preload request to indicate the start of a series of Recurring Billing transactions that will be managed by Moneris.

**NOTE:** Recurring Billing is not allowed when using Multi-Currency Pricing or Gift Cards.

### Top level object field

recur

### **Request fields for Recurring Billing object**

| Variable Name                     | Type and Limits  | Description   |
|-----------------------------------|--|---|
| number of recurs number_of_recurs | String numeric 1-999   | The number of times that the transaction must recur   |
| period<br>recur_period            | String numeric 1-999   | Number of recur unit intervals that must pass between recurring billings  |
| recurring amount recur_amount     | String  10-character decimal, minimum three digits  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 | Dollar amount of the recurring transaction  This amount will be billed on the start date, and then billed repeatedly based on the interval defined by period and recur unit |
| recur unit recur_unit             | String day, week, month or eom   | Unit to be used as a basis for the interval  Works in conjunction with the period   |

September 2024 Page 22 of 104

| Variable Name         | Type and Limits                          | Description   |
|-----------------------|--|---|
|                       |  | variable to define the billing frequency  |
| start date start_date | String  YYYY/MM/DD or YYYY-MM- DD format | Date of the first future recurring billing transaction; this must be a date in the future  If an additional charge will be made immediately, the start now variable must be set to true |
| bill now              | String true or false                     | Set to true if a charge will be made against the card immediately; otherwise set to false   |

#### **Shopping Cart Object**

### Optional object

The shopping cart object can contain multiple items (each item is represented as its own array within the Shopping Cart object).

### Top level object field

cart

## **Request fields for Shopping Cart object**

| Variable Name                      | Type and Limits  | Description  |
|------------------------------------|--|--|
| shopping cart items items          | Object sub-object containing arrays, nested within cart contains following items in blue | Encapsulates the entire array of items in the shopping cart                  |
| item URL                           | String<br>alphanumeric   | URL that corresponds to the image of the Moneris Checkout shopping cart item |
| item description items.description | String 200-character alpha-  | Describes the item in the shopping cart                                      |

Page 23 of 104 September 2024

| Variable Name                                     | Type and Limits  | Description   |
|---|--|---|
|   | numeric  |   |
| <pre>item product code   items.product_code</pre> | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \                                 | The SKU for the item  |
| <pre>item unit cost   items.unit_cost</pre>       | String  10-character decimal  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 | Per-unit cost of the item   |
| item quantity items.quantity                      | String numeric 6 characters maximum  | Number of individual instances of the given item in the shopping cart           |
| subtotal subtotal                                 | String  10-character decimal  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 | Total dollar amount of the shopping cart, before taxes                          |
| tax<br>tax  | Object sub-object nested within cart contains following items in blue  | Contains information related to taxes charged on the items in the shopping cart |
| tax amount  | String   | Dollar amount of taxes  |

September 2024 Page 24 of 104

| Variable Name                   | Type and Limits  | Description                         |
|---------------------------------|--|-------------------------------------|
| tax.amount                      | 10-character decimal  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 |                                     |
| tax description tax.description | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \                         | Describes type of tax being applied |
| tax rate tax.rate               | String  Must be a number with up to 3 decimal places  EXAMPLE: xx or xx.x or xx.xx or xx.xx  | Percentage tax rate charged         |

### **Contact Details Object**

Optional object

## Top level object field

contact\_details

# **Request fields for Contact Details object**

| Variable Name | Type and Limits           | Description         |
|---------------|---------------------------|---------------------|
| first name    | String                    | Customer first name |
| first_name    | 30-character alphanumeric |                     |
| last name     | String                    | Customer last name  |

Page 25 of 104 September 2024

| Variable Name      | Type and Limits                   | Description           |
|--------------------|-----------------------------------|-----------------------|
| last_name          | 30-character alphanumeric         |                       |
| email email        | String 255-character alphanumeric | Customer email        |
| phone number phone | String  30-character alphanumeric | Customer phone number |

### **Shipping Details Object**

### Optional object

# Top level object field

shipping\_details

# **Request fields for Shipping Details object**

| Variable Name                     | Type and Limits  | Description                    |
|-----------------------------------|--|--------------------------------|
| shipping address line 1 address_1 | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ "{}[] \     | Customer shipping address      |
| shipping address line 2 address_2 | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \ | Customer shipping address      |
| shipping city city                | String 50-character alphanumeric NOTE:   | Customer shipping address city |

September 2024 Page 26 of 104

| Variable Name        | Type and Limits  | Description                        |
|----------------------|--|------------------------------------|
|                      | Some special characters are not allowed: < > \$ % = ? ^ " { } [ ] \      |                                    |
| shipping province    | String   | Customer shipping address province |
| province             | 2-character alphanumeric   | Country subdivision ISO 3166-2     |
| shipping country     | String   | Customer shipping address country  |
| country              | 2-character alphanumeric   | ISO 3166-1 alpha-2                 |
| shipping postal code | String   | Customer shipping address postal   |
| postal code          | 20-character alphanumeric  | code                               |
|                      | NOTE: Some special characters are not allowed: <> \$ % = ? ^ " { } [ ] \ |                                    |

### **Billing Details Object**

### Optional object

**NOTE:** Billing-related fields are required when sending 3-D Secure authentication transactions, or else the authentication process may fail.

### Top level object field

billing\_details

## **Request fields for Billing Details object**

| Variable Name          | Type and Limits           | Description              |
|------------------------|---------------------------|--------------------------|
| billing address line 1 | String                    | Customer billing address |
| address_1              | 50 character alphanumeric |                          |

Page 27 of 104 September 2024

| Variable Name                        | Type and Limits  | Description  |
|--------------------------------------|--|--|
|                                      | NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \                                    |  |
| billing address line 2<br>address_2  | String  50 character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \ | Customer billing address   |
| billing city city                    | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^"{}[]\         | Customer billing address city                                    |
| <pre>billing province province</pre> | String 2-character alphanumeric  | Customer billing address province Country subdivision ISO 3166-2 |
| billing country country              | String 2-character alphabetic  | Customer billing address country ISO 3166-1 alpha-2              |
| billing postal code postal code      | String 20-character alphanumeric   | Customer billing address postal code                             |

### **Token Object**

### Optional array object

Array object containing between 1 to 3 pairs of a unique data key and an associated issuer ID, each pair representing an instance of a payment card stored in the Moneris Vault. Used for Pay By Token transactions.

September 2024 Page 28 of 104

Moneris Checkout will accept a maximum three token pairs of data key and issuer ID for each customer

### Top level object field

token

### **Request fields for Token object**

| Variable Name       | Type and Limits                  | Description  |
|---------------------|----------------------------------|--|
| data key data_key   | String 25-character alphanumeric | Unique identifier for a Vault profile, and used in future Vault financial transactions to associate a transaction with that profile  Data key is generated by Moneris and returned to you in the Receipt object when the profile is first registered                   |
| issuer ID issuer_id | String 15-character alphanumeric | Unique identifier for the cardholder's stored credentials  |
| 155uc1_1u           | variable length                  | Sent back in the response from the card brand when processing a Credential on File transaction   |
|                     |                                  | If the cardholder's credentials are being stored for the first time, and the issuer ID was returned in the response, you must save the issuer ID on your system to use in subsequent Credential on File transactions (applies to merchant-initiated transactions only) |
|                     |                                  | The issuer ID must be saved to your systems when returned from Moneris Gateway in the response data, regardless if the value was received or not   |
|                     |                                  | As a best practice, if the issuer ID is<br>not returned and you received a value<br>of NULL instead, store that value and<br>send it in the subsequent transaction   |

Page 29 of 104 September 2024

#### 2.4.1.2 Example Preload Request JSON

**NOTE:** This example reflects a Preload request with all optional objects; the code is for illustrative purposes only and is not executable.

```
"store id": "moneris",
"api token": "hurgle",
"checkout_id":"chkt5BF66neris",
"txn total":"452.00",
"environment": "qa",
"action": "preload",
 "token": [
   "data key": "abc123datakey1",
   "issuer id": "645sddfvdrt4tefd"
 },
    "data_key": "abc123datakey2",
   "issuer id": "645sddfvdrt4tefd"
  },
   "data key": "abc123datakey3",
   "issuer id": "645sddfvdrt4tefd"
],
"ask cvv":"Y"
"order no":"",
"cust id": "chkt - cust - 0303",
"data_key_format":"2",
"dynamic_descriptor":"dyndesc",
"language": "en",
"shipping amount": "200.00",
"recur":{
    "bill now":"true",
   "recur amount":"1.00",
    "start date":"2021-11-21",
    "recur unit": "month",
    "recur period":"1",
    "number of recurs":"10"
```

September 2024 Page 30 of 104

```
},
"cart":{
   "items":[
      {
         "url": "https:\/\/example.com\/examples\/item1.jpg",
         "description": "One item",
         "product code": "one item",
         "unit cost":"100.00",
         "quantity":"1"
      },
         "url": "https:\/\/example.com\/examples\/item2.jpg",
         "description": "Two item",
         "product_code":"two_item",
         "unit cost":"200.00",
         "quantity":"1"
      },
         "url": "https:\/\/example.com\/examples\/item3.jpg",
         "description": "Three item",
         "product_code":"three_item",
         "unit cost":"100.00",
         "quantity":"1"
      }
   ],
   "subtotal":"400.00",
   "tax":{
      "amount":"52.00",
      "description": "Taxes",
      "rate":"13.00"
   }
"contact_details":{
   "first name": "bill",
   "last name": "smith",
   "email":"test@moneris.com",
   "phone": "4165551234",
"shipping details":{
   "address 1":"1 main st",
   "address_2":"Unit 2012",
   "city": "Toronto",
```

Page 31 of 104 September 2024

```
"province":"ON",
    "country":"CA",
    "postal_code":"M1M1M1",
},

"billing_details":{
    "address_1":"1 main st",
    "address_2":"Unit 2000",
    "city":"Toronto",
    "province":"ON",
    "country":"CA",
    "postal_code":"M1M1M1",
}
```

September 2024 Page 32 of 104

# 2.4.2 Response to Preload Request

### Response Fields – Response to Preload Request

| Variable Name                    | Description  |
|----------------------------------|--|
| <pre>response "response":{</pre> | Top level response object  |
| <pre>success "success":</pre>    | Denotes whether the Preload request was successful   |
| <pre>ticket "ticket":</pre>      | Identifies the specific Moneris Checkout instance  Only returned if success = true   |
| error "error":{                  | Sub-object that encapsulates all errors that occurred as a result of the Preload request  Only returned if success = false |
| data<br>"data":                  | Describes the specific type of error that occurred as a result of some aspect of the Preload request                       |

### 2.4.2.1 Example Preload Response – Successful Preload

```
{
    "response":{
        "success":"true",
        "ticket":"1585G9G9GIKKGGGIGIOG09G9OGKGJFKFJFNjuit8g9"
    }
}
```

### 2.4.2.2 Example Preload Response – Failed Preload

```
{
    "response":{
        "success":"false",
        "error":{
            "billing_details":{
```

Page 33 of 104 September 2024

```
"data":"billing address must be set when AVS is enabled"
}
}
```

# 2.5 Displaying the Moneris Checkout Page in the Browser

When a customer goes to check out their items for purchase, the Moneris Checkout page is displayed in the <div> tag you created on your web site

To insert the Moneris Checkout instance into the <div>, you call the JavaScript function:

```
myCheckout.startCheckout([ticket #])
```

# 2.6 Handling Callbacks

Callbacks are the means by which Moneris Checkout communicates with your merchant checkout page.

All callbacks include a single parameter defined as a JSON-formatted string.

In order to handle callbacks, you need to create JavaScript functions that receive the callbacks being sent by Moneris Checkout when the events occur. These are the functions being referred to as part of the callback set methods, as described in 2.3 Preparing Your Client-Side Checkout Page.

## 2.6.1 Callback Types

These callbacks are required to be included in the JavaScript of your page:

- · Page Loaded
- Cancel Transaction
- Payment Receipt
- · Payment Complete
- Page Closed
- · Payment Submitted

September 2024 Page 34 of 104

### 2.6.1.1 Callback Response Fields

| Variable Name               | Type and Limits        | Description   |
|-----------------------------|------------------------|---|
| handler handler             | String alphanumeric    | Describes the type of callback being used  Possible values:  cancel_transaction  page_loaded  payment_complete  payment_receipt |
| ticket<br>ticket            | String<br>alphanumeric | Identifies the specific Moneris Checkout instance  This is also returned in the response to the original Preload                |
| response code response_code | String alphanumeric    | Identifies the result of the callback  For information on response codes, see Callback Response Codes – Moneris Checkout        |

### 2.6.1.2 Page Loaded

#### **Callback Use**

To get the page loaded status of the Moneris Checkout page.

This callback is called once the Moneris Checkout is loaded.

### **JavaScript Set Method for Callback**

```
myCheckout.setCallback("page_loaded",myPageLoad);
```

### **JSON Response Message Format**

```
{
   "handler":"page_loaded",
   "ticket":"1539961059DdrvGG3Yj7rxvMAgvRlc4nqKXF7YjT",
```

Page 35 of 104 September 2024

```
"response_code":"001"
}
```

#### 2.6.1.3 Cancel Transaction

#### Callback Use

This callback is called in the event the cardholder presses the cancel button in Moneris Checkout.

Standard is to call the closeCheckout () method to close the Moneris Checkout <div>.

The closeCheckout ( ) method will need to be called and a new Preload request will be required in order to initiate a new Moneris Checkout instance.

#### JavaScript Set Method for Callback

```
myCheckout.setCallback("cancel transaction", myCancelTransaction);
```

#### **JSON Response Message Format**

```
"handler":"cancel_transaction",
   "ticket":"1539961059DdrvGG3Yj7rxvMAgvRlc4nqKXF7YjT",
   "response_code":"001"
}
```

#### 2.6.1.4 Payment Receipt

#### Callback Use

Transaction is complete and receipt is ready to be collected.

If you have chosen to have Moneris Checkout generate the receipt, this callback is called once the Moneris Checkout displays the transaction receipt.

If you have chosen Moneris Checkout not to generate a receipt, this callback will not be called. For information on when to obtain the receipt response for the transaction, refer to the Payment Complete callback.

#### JavaScript Set Method for Callback

```
myCheckout.setCallback("payment receipt", myPaymentReceipt);
```

September 2024 Page 36 of 104

### **JSON Response Message Format**

```
"handler": "payment_receipt",
   "ticket": "1539961059DdrvGG3Yj7rxvMAgvRlc4nqKXF7YjT",
   "response_code": "001"
}
```

### 2.6.1.5 Payment Complete

### **Callback Use**

This callback is called once Moneris Checkout has completed payment.

If you have chosen Moneris Checkout to generate a receipt, the cardholder has to return to your Checkout page in order for the callback to be called. For information on obtaining the receipt response for the transaction, refer to the Payment Receipt callback.

Moneris Checkout should be closed by calling the closeCheckout () method

### JavaScript Set Method for Callback

```
myCheckout.setCallback("payment_complete", myPaymentComplete);
```

### **JSON Response Message Format**

```
"handler":"payment_complete",
   "ticket":"1539961059DdrvGG3Yj7rxvMAgvRlc4nqKXF7YjT",
   "response_code":"001"
}
```

### 2.6.1.6 Page Closed

#### Callback Use

Called when the user is on the payment page and has submitted payment, but tries to close the window, clicks the back button in the browser or reloads the page before the payment has been confirmed, causing a JavaScript error to occur.

Moneris Checkout should be closed by calling the **closeCheckout()** method. The payment proceeds, with no changes to the payment flow.

Page 37 of 104 September 2024

### JavaScript Set Method for Callback

```
myCheckout.setCallback("page closed", myPageClosed);
```

### **JSON Response Message Format**

When the user closes the window, clicks back or reload in the browser:

```
{"handler":"page_closed", "response_code":"001"}
When a JavaScript error occurs:
{
    "handler":"page_closed",
    "ticket":"1539961059DdrvGG3Yj7rxvMAgvRlc4nqKXF7YjT",
    "response_code":"001"
}
```

### 2.6.1.7 Payment Submitted

### Callback Use

This callback is called will be triggered when cardholder clicks Checkout button and payment processing is started.

### JavaScript Set Method for Callback

```
myCheckout.setCallback("payment_submitted", myPaymentSubmitted);
```

### **JSON Response Message Format**

```
"handler":"payment_submitted",
   "ticket":"1539961059DdrvGG3Yj7rxvMAgvRlc4nqKXF7YjT",
   "response_code":"001"
}
```

# 2.7 Implementing Receipt Request Server-to-Server Logic

Once the Payment Complete callback has been called, your merchant website can make the server-toserver Receipt Request call in order to obtain the details of the transaction for the receipt and to determine whether the transaction was approved or declined.

September 2024 Page 38 of 104

In your server implementation, use the following Moneris Checkout URLs to post to, depending on the development stage:

### Testing:

https://gatewayt.moneris.com/chktv2/request/request.php

### **Production:**

https://gateway.moneris.com/chktv2/request/request.php

# 2.7.1 Receipt Request

Once the transaction is finished, you can request the receipt details from the Moneris Checkout server.

# Request fields for Receipt Request – Required

| Variable Name                      | Type and Limits                                | Description   |
|------------------------------------|--|---|
| store ID store_id                  | String<br>N/A                                  | Unique identifier provided by Moneris upon merchant account set up  |
| APItoken api_token                 | String<br>N/A                                  | Unique alphanumeric string assigned upon merchant account activation  |
| <pre>checkout ID checkout_id</pre> | String 30-character alphanumeric (maximum)     | Identifies your Moneris Checkout configuration; this is given to you when you configure your page in the Merchant Resource Center |
| ticket number                      | String<br>maximum 40-character<br>alphanumeric | The unique ticket number that identifies a particular transaction; this returned in the response to the Preload request           |
| developmental mode environment     | String alphabetic                              | Indicates the stage of development you are sending the request for:  testing = qa  production = prod                              |
| request type action                | String alphabetic case-sensitive, lowercase    | Type of request being made to Moneris Checkout server  Allowable values:  |

Page 39 of 104 September 2024

| Variable Name | Type and Limits | Description               |
|---------------|-----------------|---------------------------|
|               | only            | preload <b>or</b> receipt |

### 2.7.1.1 Example Receipt Request JSON

```
"store_id":"example_storeId",
"api_token":"example_apiToken",
"checkout_id":"example_checkoutId",
"ticket":"1539966660vfTyEASfnwNrsQqFE8VkMAOcN169zt",
"environment":"qa",
"action":"receipt"
}
```

## 2.7.2 Response to Receipt Request

Responses to Receipt Requests can contain multiple, nested response objects.

September 2024 Page 40 of 104

# JSON structure for Response to Receipt Request

```
response {+}
     cust info {+}
     shipping {+}
     billing {+}
     cart {+}
     wallet {+}
     cc {+}
     gift [{+}]
     mcp {+}
     gift [{+}]
       mcp {+}
       fraud {+}
          cvd {+}
          avs {+}
          3d_secure {+}
          kount {+}
```

**WARNING:** Do not code your solution to strictly consume a mapping of the fields contained within the response. These responses are subject to frequent updates with new additional fields added.

Page 41 of 104 September 2024

### 2.7.2.1 Definition of Response Fields - Response to Receipt Request Top Level Fields

| Response Field Name and Key       | Type and Limits      | Description  |
|-----------------------------------|----------------------|--|
| <pre>response {"response":{</pre> | <i>Object</i><br>N/A | Top level response object  |
| success":                         | String true/false    | Contains information relating to the Preload request and other information that Moneris Checkout sends to the Moneris Gateway when processing the financial transaction.  Possible values: true or false |

# 2.7.2.2 Definition of Response Fields - Response to Receipt Request - Request Within Response Object Fields

The following are fields that may be returned in the Response to Receipt Request Request object within the response, shown with nesting

| Response Field Name and Key                      | Type and Limits  | Description   |
|--|--|---|
| <pre>request "request":{</pre>                   | Object<br>N/A  | Contains information relating to the Preload request and other information that Moneris Checkout sends to the Moneris Gateway when processing the financial transaction |
| <pre>transaction total amount "txn_total":</pre> | String  10-character decimal  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 | The total dollar amount of the transaction  |

September 2024 Page 42 of 104

| Response Field Name and Key         | Type and Limits                   | Description  |
|-------------------------------------|-----------------------------------|--|
| Customer Information "cust_info":{  | Object<br>N/A                     | Customer contact information  The information presented in this response object will reflect one of three scenarios:  • If sent in the Preload request, this object will echo the Contact Details object  • if Moneris Checkout is set to handle the customer contact information, it will reflect what the customer entered in the web form  • If Moneris Checkout was set to not ask for this information, the response object will be empty |
| <pre>first name "first_name":</pre> | String  30-character alphanumeric | Customer first name  |
| <pre>last name "last_name":</pre>   | String 30-character alphanumeric  | Customer last name   |
| <pre>phone number "phone":</pre>    | String                            | Customer phone number  |

Page 43 of 104 September 2024

| Response Field Name and Key | Type and Limits                 | Description  |
|-----------------------------|---------------------------------|--|
|                             | 30-character alpha-<br>numeric  |  |
| email                       | String                          | Customer email   |
| "email":                    | 255-character alpha-<br>numeric |  |
| Shipping "shipping":{       | Object<br>N/A                   | Contains customer shipping information  The information presented in this response object will reflect one of three scenarios:  • If sent in the Preload request, this object will echo the Shipping Details object  • if Moneris Checkout is set to handle the customer shipping information, it will reflect what the customer entered in the web form  • If Moneris Checkout was set to not ask for this information, the |
|                             |                                 | response object<br>will be empty   |
| shipping address line 1     | String                          | Customer shipping address  |
| "address_1":                | 50-character alpha-<br>numeric  | 3341.033   |

September 2024 Page 44 of 104

| Response Field Name and Key                    | Type and Limits   | Description  |
|--|---|--|
|  | NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \                             |  |
| shipping address line 2 "address_2":           | 50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^"{}[]\          | Customer shipping address  |
| <pre>shipping city "city":</pre>               | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ?^"{}[]\ | Customer shipping address city                                     |
| <pre>shipping country "country":</pre>         | String  2-character alphanumeric  | Customer shipping address country ISO 3166-1 alpha-2               |
| <pre>shipping province "province":</pre>       | String 2-character alpha- numeric   | Customer shipping address province  Country subdivision ISO 3166-2 |
| <pre>shipping postal code "postal_code":</pre> | 20-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^"{}[]\          | Customer shipping address postal code                              |
| Billing  | Object  | Contains customer  |

Page 45 of 104 September 2024

| Response Field Name and Key                    | Type and Limits  | Description   |
|--|--|---|
| "billing":{                                    | N/A  | billing information  The information presented in this response object will reflect one of three scenarios:  • If sent in the Preload request, this object will echo the Billing Details object  • if Moneris Checkout is set to handle the customer billing information, it will reflect what the customer entered in the web form  • If Moneris Checkout was set to not ask for this information, the response object will be empty |
| <pre>billing address line 1 "address_1":</pre> | String  50 character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^"{}[]\ | Customer billing address  |
| <pre>billing address line 2 "address_2":</pre> | String 50 character alpha-   | Customer billing address  |

September 2024 Page 46 of 104

| Response Field Name and Key                     | Type and Limits   | Description   |
|---|---|---|
|   | <pre>numeric  NOTE: Some special characters are not allowed: &lt;&gt; \$ % = ? ^ " { } [ ] \</pre>  |   |
| billing city "city":                            | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ?^"{}[]\ | Customer billing address city   |
| billing country "country":                      | String 2-character alphabetic   | Customer billing address country ISO 3166-1 alpha-2   |
| <pre>billing province "province":</pre>         | String  2-character alphanumeric  | Customer billing address province Country subdivision ISO 3166-2  |
| <pre>billing postal code "postal_code":</pre>   | String  20-character alphanumeric   | Customer billing address postal code  |
| <pre>same as shipping "same_as_shipping":</pre> | String<br>true/false  | Indicates whether the shipping address is the same as the billing address  Possible values: true or false |
| Recurring Billing "recur": {                    | Object<br>N/A   | Contains fields related to Recurring Billing  |
| <pre>number of recurs "number_of_recurs":</pre> | String<br>numeric   | The number of times that the transaction must recur   |

Page 47 of 104 September 2024

| Response Field Name and Key                 | Type and Limits  | Description   |
|---|--|---|
|   | 1-999  |   |
| <pre>period "recur_period":</pre>           | String numeric 1-999   | Number of recur unit intervals that must pass between recurring billings  |
| <pre>recurring amount "recur_amount":</pre> | String  10-character decimal, minimum three digits  Up to 7 digits (dollars) + decimal point (.) + 2 digits (cents) after the decimal point  EXAMPLE: 1234567.89 | Dollar amount of the recurring transaction  This amount will be billed on the start date, and then billed repeatedly based on the interval defined by period and recur unit             |
| <pre>recur unit "recur_unit":</pre>         | String<br>day, week, month or<br>eom   | Unit to be used as a basis for the interval  Works in conjunction with the period variable to define the billing frequency  |
| <pre>start date "start_date":</pre>         | String  YYYY/MM/DD or  YYYY-MM-DD format   | Date of the first future recurring billing transaction; this must be a date in the future  If an additional charge will be made immediately, the start now variable must be set to true |
| <pre>bill now "bill_now":</pre>             | String true or false   | Set to true if a charge will be made against the card immediately; otherwise set to false   |
| Shopping Cart                               | Object   | The virtual shopping cart and its contents  |

September 2024 Page 48 of 104

| Response Field Name and Key                  | Type and Limits  | Description   |
|--|--|---|
| "cart":{                                     | N/A  | This echos the information contained in the Shopping Cart request object                |
| <pre>shopping cart items "items":[{</pre>    | Object<br>N/A  | Encapsulates the entire array of items in the shopping cart                             |
| item URL "url":                              | String<br>alphanumeric   | URL that corresponds to<br>the image of the Mon-<br>eris Checkout shopping<br>cart item |
| <pre>item description "description":</pre>   | String 200-character alphanumeric  | Describes the item in the shopping cart   |
| <pre>item product code "product_code":</pre> | 50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^"{}[]\ | The SKU for the item  |
| <pre>item unit cost "unit_cost":</pre>       | String 10-character decimal  | Per-unit cost of the item   |
| item quantity "quantity":                    | String numeric 6 characters maximum  | Number of individual instances of the given item in the shopping cart                   |
| <pre>subtotal "subtotal":</pre>              | String 10-character decimal  | Total dollar amount of the shopping cart, before taxes                                  |
| tax "tax":                                   | Object<br>N/A  | Contains information related to taxes charged on the items in the shopping cart         |

Page 49 of 104 September 2024

| Response Field Name and Key              | Type and Limits   | Description  |
|--|---|--|
| <pre>tax amount "amount":</pre>          | String 10-character decimal   | Dollar amount of taxes   |
| tax description "description":           | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>>\$% = ?^"{}[]\ | Describes type of tax being applied  |
| tax rate "rate":                         | String  Must be a number with up to 3 decimal places  EXAMPLE: xx or xx.x or xx.xx                  | Percentage tax rate charged  |
| <pre>credit card total "cc_total":</pre> | String 10-character decimal   | Total amount being charged to the credit card  |
| <pre>token "token":</pre>                | Object<br>N/A   | Top level object containing details about token/data key selected by customer for payment.   |
| data key":                               | String  25-character alphanumeric   | Unique identifier for a<br>Vault profile, and used<br>in future Vault financial<br>transactions to associate<br>a transaction with that<br>profile |
| <pre>issuer ID "issuer_id":</pre>        | String 15-character alphanumeric variable length  | Unique identifier for the cardholder's stored credentials  Sent back in the response from the card brand when processing                           |

September 2024 Page 50 of 104

| Response Field Name and Key              | Type and Limits             | Description  |
|--|-----------------------------|--|
|  |                             | a Credential on File<br>transaction  |
|  |                             | If the cardholder's credentials are being stored for the first time, and the issuer ID was returned in the response, you must save the issuer ID on your system to use in subsequent Credential on File transactions (applies to merchant-initiated transactions only) |
|  |                             | The issuer ID must be saved to your systems when returned from Moneris Gateway in the response data, regardless if the value was received or not   |
|  |                             | As a best practice, if the issuer ID is not returned and you received a value of NULL instead, store that value and send it in the subsequent transaction  |
| <pre>vault "vault":</pre>                | Object<br>N/A               | Object containing info on if the token is valid or not   |
| <pre>success(tokenize) "success":</pre>  | String<br>true/false        | Indicates whether the card was successfully tokenized  |
|  |                             | Possible values: true or false   |
| <pre>first 4 last 4 "first4last4":</pre> | String 11-character numeric | The first 4 and last 4 digits of the card  |
| data key                                 | String                      | Unique identifier for a  |

Page 51 of 104 September 2024

| Response Field Name and Key        | Type and Limits                | Description   |
|------------------------------------|--------------------------------|---|
| "datakey":                         | 25-character alpha-<br>numeric | Vault profile, and used in future Vault financial transactions to associate a transaction with that profile                 |
|                                    |                                | Data key is generated by<br>Moneris and returned to<br>you in the Receipt object<br>when the profile is first<br>registered |
| <pre>expiry date "exp_date":</pre> | String 4-character numeric     | Card expiry date  |
| tokenization status "status":      | String 3-character numeric     | Specifies what type of failure, if any, occurred during the tokenization request  |
|                                    |                                | Possible values:  |
|                                    |                                | 001 = Successful creation of a temporary token  |
|                                    |                                | 940 = Invalid profile id (on tokenization request)  |
|                                    |                                | 941 = Error generating token  |
|                                    |                                | 942 = Invalid Profile ID, or source URL   |
|                                    |                                | 943 = Card data is invalid (not<br>numeric, fails mod10, we will<br>remove spaces)  |
|                                    |                                | 944 = Invalid expiration date (mmyy, must be current month or in the future)  |
|                                    |                                | 945 = Invalid CVD data (not 3-4 digits)   |
| tokenization message "message":    | String alphabetic              | Provides additional details about the success or failure of the tokenization  |
|                                    |                                | Message will reflect whether details have been added or updated   |

September 2024 Page 52 of 104

| Response Field Name and Key          | Type and Limits   | Description   |
|--------------------------------------|---|---|
| <pre>customer ID "cust_id":</pre>    | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ?^"{}[]\ | Merchant-defined field<br>that can be used as an<br>identifier  Searchable from the<br>Moneris Merchant<br>Resource Center  |
| <pre>phone number "phone":</pre>     | String  30-character alphanumeric   | Customer's phone number  Can be sent in when creating or updating a Vault profile   |
| <pre>email address "email":</pre>    | String  30-character alphanumeric   | Customer's email address  Can be sent in when creating or updating a Vault profile  |
| <pre>pan "pan":</pre>                | String<br>null  | Credit card number - always null  |
| <pre>expiry date "exp_date":</pre>   | String 4-character numeric  | Card expiry date  |
| electronic commerce indicator "eci": | String  1-character numeric   | The e-commerce indicator or crypt type that was used to process the transaction  Possible values are:  5 - Authenticated e-commerce transaction (3-D Secure)  6 - Non-authenticated e-commerce transaction (3-D Secure)  7 - SSL-enabled merchant |
| Credit Card (request)                | Object  | Contains cardholder   |

Page 53 of 104 September 2024

| Response Field Name and Key   | Type and Limits   | Description  |
|---|---|--|
| "ce":{  | N/A   | information  |
| <pre>first 6 last 4 "first6last4":</pre>                            | String 10-character numeric   | First 6 and last 4 digits of card number   |
| <pre>expiry date "expiry":</pre>                                    | String 4-character numeric  | Card expiry date   |
| <pre>cardholder "cardholder":</pre>                                 | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ?^"{}[]\ | Cardholder name  |
| Multi-Currency Pricing in the Preload "mcp": {                      | Object<br>N/A   | Contains fields related<br>to Multi-Currency Pri-<br>cing sent in the trans-<br>action |
| <pre>merchant settlement amount "merchant_settlement_amount":</pre> | String 12-character decimal   | The amount the merchant will receive in the transaction, in Canadian dollars           |
| <pre>cardholder currency code "cardholder_currency_code":</pre>     | String 3-character numeric  | ISO code representing the foreign currency of the cardholder                           |
| <pre>Gift (request) "gift":[{</pre>                                 | <i>Object</i><br>N/A  | Object containing information about a gift card  |
| <pre>balance remaining "balance_remaining":</pre>                   | String 10-character decimal   | The remaining balance on the gift card   |
| <pre>gift card description "description":</pre>                     | String  | Description of the gift card used for the transaction                                  |
| first 4 last 4  | String  | The first 4 and last 4   |

September 2024 Page 54 of 104

| Response Field Name and Key                           | Type and Limits              | Description   |
|---|------------------------------|---|
| "first4last4":  |                              | digits of the card  |
| gift card number "pan":                               | String                       | The account number of the gift card   |
| gift card CVD "cvd":                                  | String                       | Card validation digits on the gift card   |
| <pre>balance used "balance_used":</pre>               | String 10-character decimal  | The amount that was removed from the card's balance as part of the transaction            |
| <pre>Wallet "wallet":</pre>                           | <i>Object</i><br>N/A         | Contains information from the digital wallet that was used in the transaction             |
| <pre>wallet type "type":</pre>                        | String applepay or googlepay | Contains information from the digital wallet that was used in the transaction             |
| <pre>payment data "paymentData":{</pre>               | Object<br>N/A                | Object containing various information related to the payment sent from the digital wallet |
| API version (minor) "apiVersionMinor":                | String                       | Minor version of the API  |
| API version "apiVersion":                             | String                       | Version of the digital wal-<br>let's payment API  |
| <pre>payment method data "paymentMethodData": {</pre> | Object<br>N/A                | Object containing information about the payment method used in the transaction            |
| <pre>payment method description "description":</pre>  | String                       | User-facing message to describe the payment method that funds this transaction            |

Page 55 of 104 September 2024

| Response Field Name and Key                                  | Type and Limits | Description  |
|--|-----------------|--|
| <pre>tokenization data "tokenizationData":{</pre>            | Object<br>N/A   | Object containing information related to tokenization and the digital wallet                                       |
| tokenization type "type":                                    | String          | The type of tokenization to be applied to the selected payment method  Possible values:  PAYMENT_GATEWAY or DIRECT |
| token":  | String          | The generated payment method token   |
| <pre>payment method type "type":</pre>                       | String          | A short identifier for the supported payment method  Possible values:  CARD  PAYPAL                                |
| <pre>info "info":{</pre>                                     | Object<br>N/A   | Object that echoes information about the cardholder, the card and the card network from the digital wallet         |
| <pre>card network "cardNetwork":</pre>                       | String          | The payment card net-<br>work  |
| <pre>card details "cardDetails":</pre>                       | String          | The details about the card; this value is commonly the last four digits of the selected payment account number     |
| <pre>digital wallet billing address "billingAddress":{</pre> | Object<br>N/A   | Object that echoes the cardholder's billing information from the digital wallet                                    |

September 2024 Page 56 of 104

| Response Field Name and Key                                    | Type and Limits | Description  |
|--|-----------------|--|
| <pre>address 3 "address3":</pre>                               | String          | Third line of the address  |
| <pre>sorting code "sortingCode":</pre>                         | String          | The sorting code   |
| address 2 "address2":  | String          | Second line of the address   |
| <pre>country code "countryCode":</pre>                         | String          | ISO 3166-1 alpha-2 country code  |
| <pre>address 1 "address1":</pre>                               | String          | First line of the address  |
| <pre>postal code "postalCode":</pre>                           | String          | Address postal code or ZIP   |
| <pre>name "name":</pre>  | String          | Name of the addressee  |
| <pre>locality "locality":</pre>                                | String          | City, town, neigh-<br>bourhood, or suburb  |
| <pre>administrative area "administrativeArea":</pre>           | String          | A country subdivision, such as a state or province   |
| <pre>digital wallet shipping address "shippingAddress":{</pre> | Object<br>N/A   | Object containing the cardholder's default shipping address information stored in the digital wallet |
| <pre>address 3 "address3":</pre>                               | String          | Third line of the address  |
| <pre>sorting code "sortingCode":</pre>                         | String          | The sorting code   |

Page 57 of 104 September 2024

| Response Field Name and Key                          | Type and Limits | Description  |
|--|-----------------|--|
| address 2 "address2":                                | String          | Second line of the address   |
| <pre>country code "countryCode":</pre>               | String          | ISO 3166-1 alpha-2 country code  |
| <pre>address 1 "address1":</pre>                     | String          | First line of the address  |
| <pre>postal code "postalCode":</pre>                 | String          | Address postal code or ZIP   |
| <pre>name "name":</pre>                              | String          | Name of the addressee  |
| <pre>locality "locality":</pre>                      | String          | City, town, neigh-<br>bourhood, or suburb  |
| <pre>administrative area "administrativeArea":</pre> | String          | A country subdivision, such as a state or province   |
| <pre>pay by token "pay_by_token":</pre>              | String          | For a pay by token transaction, indicates whether the customer used an existing tokenized payment card or added a new card in order to pay for the transaction |
|  |                 | Possible values:   |
|  |                 | 1 – indicates that the cardholder used an existing tokenized card to pay   |
|  |                 | 0 – indicates that card-<br>holder added a new card<br>in order to pay, and the<br>merchant sent a new cor-<br>responding data key                             |

September 2024 Page 58 of 104

| Response Field Name and Key         | Type and Limits   | Description   |
|-------------------------------------|---|---|
| <pre>ticket number "ticket":</pre>  | String<br>maximum 40-char-<br>acter alphanumeric  | The unique ticket number that identifies a particular transaction; this returned in the response to the Preload request   |
| <pre>customer ID "cust_id":</pre>   | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$ % = ? ^ " {}[] \   | Merchant-defined field<br>that can be used as an<br>identifier  Searchable from the<br>Moneris Merchant<br>Resource Center  |
| dynamic descriptor":                | 20-character alphanumeric  total of 22 characters including your merchant name and separator  NOTE: Some special characters are not allowed: <>\$% = ?^"{}[]\ | Merchant-defined description sent on a per-transaction basis that will appear on the credit card statement appended to the merchant's business name  Dependent on the card issuer, the statement will typically show the dynamic descriptor appended to the merchant's existing business name separated by the "/" character; additional characters will be truncated  NOTE: The 22-character maximum limit must take the "/" into account as one of the characters |
| <pre>order number "order_no":</pre> | String  50-character alphanumeric  NOTE: Some special characters  | The order number is a unique identifier appended to every financial transaction   |

Page 59 of 104 September 2024

| Response Field Name and Key          | Type and Limits                      | Description   |
|--------------------------------------|--------------------------------------|---|
|                                      | are not allowed:<br><>\$% = ?^"{}[]\ |   |
| electronic commerce indicator "eci": | String 1-character numeric           | The e-commerce indicator or crypt type that was used to process the transaction  Possible values are:  5 - Authenticated e-commerce transaction (3-D Secure)  6 - Non-authenticated e-commerce transaction (3-D Secure)  7 - SSL-enabled merchant |

### 2.7.2.3 Definition of Response Fields – Response to Receipt Request Receipt Object Fields

The following are fields that may be returned in the Response to Receipt Request Receipt object, shown with nesting

| Response Field Name and Key              | Type and Limits                        | Description   |
|--|--|---|
| <pre>Receipt "receipt":{</pre>           | Object<br>N/A                          | Object containing the receipt information   |
| result (financial transaction) "result": | String  1-character alphabetic  a or d | Indicates the result of the financial transaction  Possible values are:  a = Accepted  d = Declined |
| <pre>Gift (receipt) "gift":[{</pre>      | Object<br>N/A                          | Contains information related to gift card   |
| <pre>order number "order_no":</pre>      | String 50-character alphanumeric       | The order number is a unique identifier appended to every financial trans-                          |

September 2024 Page 60 of 104

| Response Field Name and Key                     | Type and Limits   | Description  |
|---|---|--|
|   | NOTE: Some special characters are not allowed: <>\$ % = ? ^ " { } [ ] \ | action   |
| <pre>transaction number "transaction_no":</pre> | String  20-character alphanumeric                                       | Moneris Gateway-specific transaction identifier  This field is required for any future follow-on transaction requests, such as Refund, Purchase Correction and Pre-Authorization Completion transactions   |
| <pre>reference number "reference_no":</pre>     | String  18-character alphanumeric                                       | Terminal used to process the transaction, followed by the shift, batch and sequence number  This data is typically used to reference transactions on the host systems, and must be displayed on any receipt presented to the customer  This information should be stored by the merchant  EXAMPLE 660123450010690030 66012345: Terminal ID 001: Shift number 069: Batch number 003: Transaction number within the batch. |
| <pre>response code "response_code":</pre>       | String 3-character numeric or null                                      | Transaction response code  Possible values are:  <50 – transaction approved  >=50 – transaction declined   |

Page 61 of 104 September 2024

| Response Field Name and Key                       | Type and Limits  | Description   |
|---|--|---|
|   |  | NULL – transaction was not sent for authorization  For more details on specific response, please see the Response Codes reference topic                                   |
| <pre>benefit amount "benefit_amount":</pre>       | String  10-character decimal   | This is the benefit that was generated for the transaction; the amount that was removed from the card as part of the transaction  |
| <pre>benefit remaining "benefit_remaining":</pre> | String  10-character decimal   | The remaining balance on the gift card  |
| <pre>first 6 last 4 "first6last4":</pre>          | String 10-character numeric  | First 6 and last 4 digits of card number  |
| Credit Card (receipt) "cc": {                     | <i>Object</i><br>N/A   | Contains fields describing the response to the credit card transaction  |
| <pre>order number "order_no":</pre>               | 50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^{{}[] \ MCP orders have a "_ mcp" suffix Card verification orders have a "_veri"suffix | The order number is a unique identifier appended to every financial transaction   |
| <pre>customer ID "cust_id":</pre>                 | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^{}[]\  | Merchant-defined field that can be used as an identifier  Searchable from the Moneris Merchant Resource Center  This is the echo of the same customer ID sent in the Pre- |

September 2024 Page 62 of 104

| Response Field Name and Key                     | Type and Limits                   | Description  |
|---|-----------------------------------|--|
|   |                                   | load request   |
| <pre>transaction number "transaction_no":</pre> | String  20-character alphanumeric | Used to reference the original transaction when performing a follow-on transaction (i.e., Pre-Authorization Completion, Purchase Correction or Refund) |
|   |                                   | This value is returned in the response of the original transaction   |
|   |                                   | Pre-Authorization<br>Completion: references a<br>Pre-Authorization   |
|   |                                   | Refund/Purchase Cor-<br>rection: references a<br>Purchase or Pre-Author-<br>ization Completion   |
| <pre>reference number "reference_no":</pre>     | String  18-character alphanumeric | Terminal used to process the transaction, followed by the shift, batch and sequence number   |
|   |                                   | This data is typically used to reference transactions on the host systems, and must be displayed on any receipt presented to the customer              |
|   |                                   | This information should be stored by the merchant  |
|   |                                   | <b>EXAMPLE</b> 660123450010690030  |
|   |                                   | 66012345: Terminal ID  |
|   |                                   | 001: Shift number  |
|   |                                   | 069: Batch number  |
|   |                                   | 003: Transaction number within the batch.  |

Page 63 of 104 September 2024

| Response Field Name and Key                                   | Type and Limits                    | Description   |
|---|------------------------------------|---|
| <pre>transaction code "transaction_code":</pre>               | String 2-character alphanumeric    | Type of financial transaction that was performed  Possible values:  00 – Purchase  01 – Pre-Authorization   |
| <pre>transaction type "transaction_type":</pre>               | String 2-character numeric         | ISO transaction code for financial transaction  |
| <pre>transaction date and time "transaction_date_time":</pre> | String YYYY-MM-DD HH:MM:SS         | Processing host date and time stamp  Format: YYYY-MM-DD HH:MM:SS  |
| <pre>corporate card "corporateCard":</pre>                    | String<br>true/false               | Indicates whether the payment card is a corporate card  |
| <pre>credit card amount "amount":</pre>                       | String 10-character decimal        | The total dollar amount that was charged to the credit card   |
| <pre>response code "response_code":</pre>                     | String 3-character numeric or null | Transaction response code  Possible values are:  <50 – transaction approved  >=50 – transaction declined  NULL – transaction was not sent for authorization  For more details on specific response, please see the Response Codes reference topic |
| <pre>ISO response code "iso_response_code":</pre>             | String 2-character numeric         | ISO response code returned from issuing institution  For more details on specific ISO codes returned, see the Response Codes reference topic  |

September 2024 Page 64 of 104

| Response Field Name and Key                         | Type and Limits  | Description   |
|---|--|---|
|   |  |   |
| <pre>approval code "approval_code":</pre>           | String 8-character alphanumeric  | Authorization code returned from the issuing institution  |
| <pre>card type "card_type":</pre>                   | String  2-character alphanumeric   | Type of payment card used to process the transaction  Allowable values:  V = Visa  M = Mastercard  AX = American Express  DC = Diner's Card  NO = Novus/Discover  SE = Sears  P = INTERAC® Debit  C1 = JCB  00 = Unknown Card Type  |
| <pre>wallet type "wallet_type":</pre>               | String applepay or googlepay   | Type of digital wallet used in this transaction  Possible values: applepay or googlepay   |
| <pre>dynamic descriptor "dynamic_descriptor":</pre> | 20-character alphanumeric  total of 22 characters including your merchant name and separator  NOTE: Some special characters are not allowed: <>\$% = ?^{}[]\ | Merchant-defined description sent on a per-transaction basis that will appear on the credit card statement appended to the merchant's business name  Dependent on the card issuer, the statement will typically show the dynamic descriptor appended to the merchant's existing business name separated by the "/" character; additional characters will be truncated |

Page 65 of 104 September 2024

| Response Field Name and Key                   | Type and Limits  | Description   |
|---|--|---|
|   |  | NOTE: The 22-character maximum limit must take the "/" into account as one of the characters  |
| <pre>invoice number "invoice_number":</pre>   | 50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^{}[]\          | Identifies an invoice number associated with the transaction  |
| <pre>customer code "customer_code":</pre>     | String  50-character alphanumeric  NOTE: Some special characters are not allowed: <>\$% = ?^{{}[]} | User-defined identifier   |
| electronic commerce indicator "eci":          | String 1-character numeric   | The e-commerce indicator or crypt type that was used to process the transaction  Possible values:  5 - Authenticated e-commerce transaction (3D-Secure)  6 - Non-authenticated e-commerce transaction (3D-Secure)  7 - SSL-enabled merchant |
| <pre>CVD result code "cvd_result_code":</pre> | String  2-character alphanumeric   | Indicates the CVD validation result  The first byte is the numeric CVD indicator sent in the request; the second byte is the response code  Possible response codes are shown in the CVD Response   |

September 2024 Page 66 of 104

| Response Field Name and Key          | Type and Limits                   | Description   |
|--------------------------------------|-----------------------------------|---|
|                                      |                                   | Codes reference   |
| AVS result code "avs_result_code":   | String  1-character alpha-        | Indicates the address veri-<br>fication result  |
|                                      | numeric                           | For a full list of possible response codes refer to the AVS Response Codes reference  |
| CAVV result code "cavv result code": | String                            | Indicates the 3-D Secure CAVV result  |
| cavv_resure_eoue :                   | 1-character alpha-<br>numeric     | Possible response codes are shown in the tables in 6.4 CAVV Result Codes  |
| first 6 last 4                       | String                            | First 6 and last 4 digits of card number  |
| "first6last4":                       | 10-character numeric              | caru number   |
| expiry date                          | String                            | Expiry date of the card   |
| "expiry_date":                       | 4-character alpha-<br>numeric     | MMYY format   |
| <pre>recur success":</pre>           | String<br>true/false              | Indicates whether the recurring billing transaction has been successfully set up for future billing                           |
|                                      |                                   | Possible values: true or false  |
| <pre>issuer ID "issuer_id":</pre>    | String  15-character alphanumeric | Unique identifier for the cardholder's stored credentials   |
|                                      | variable length                   | Sent back in the response<br>from the card brand when<br>processing a Credential<br>on File transaction                       |
|                                      |                                   | If the cardholder's credentials are being stored for the first time, and the issuer ID was returned in the response, you must |

Page 67 of 104 September 2024

| Response Field Name and Key                                | Type and Limits                 | Description  |
|--|---------------------------------|--|
|  |                                 | save the issuer ID on your system to use in subsequent Credential on File transactions (applies to merchant-initiated transactions only)  The issuer ID must be saved to your systems when returned from Moneris Gateway in the response data, regardless if the value was received or not |
|  |                                 | As a best practice, if the issuer ID is not returned and you received a value of NULL instead, store that value and send it in the subsequent transaction  |
| <pre>is debit "is_debit":</pre>                            | String<br>true/false            | Indicates whether a debit card was used in the transaction   |
| <pre>advice code "advice_code":</pre>                      | String 3-character numeric      | Merchant advice code returned by Mastercard for financial transactions   |
| <pre>ECR (electronic cash register) number "ecr_no":</pre> | String 8-character numeric      | Terminal ID/ECR Number from the request  |
| <pre>batch number "batch_no":</pre>                        | String 3-character numeric      | Batch number; also presented as a component of the reference number  |
| <pre>sequence number "sequence_no":</pre>                  | String 3-character numeric      | Transaction number within the batch; also presented as a component of reference number   |
| result (financial transaction) "result":                   | String 1-character alphanumeric | Indicates the result of the financial transaction  Possible values are:  a = Accepted  |

September 2024 Page 68 of 104

| Response Field Name and Key                                  | Type and Limits  | Description   |
|--|--|---|
|  |  | d = Declined  |
| <pre>convenience fee/service fee success "cf_success":</pre> | String<br>true/false                                   | Indicates whether the Convenience Fee transaction processed successfully  NOTE: Convenience fee is not supported for MCP, recurring billing, tokenization or digital wallets  |
| <pre>convenience fee/service fee amount "cf_fee_amt":</pre>  | String 9-character decimal                             | The Convenience Fee amount  NOTE: Convenience fee is not supported for MCP, recurring billing, tokenization or digital wallets  |
| <pre>convenience fee/service fee rate "cf_fee_rate":</pre>   | String 9-character decimal                             | The convenience fee rate that has been defined on the merchant's profile  EXAMPLE  1.00 – a fixed amount or  10.0 - a percentage amount  NOTE: Convenience fee is not supported for MCP, recurring billing, tokenization or digital wallets |
| <pre>convenience fee/service fee type "cf_fee_type":</pre>   | String 3-character alphabetic Possible values: AMT/PCT | The type of convenience fee that has been defined on the merchant's profile  Possible values:  AMT – fixed amount  PCT – percentage  NOTE: Convenience fee is not   |

Page 69 of 104 September 2024

| Response Field Name and Key                                | Type and Limits                  | Description  |
|--|----------------------------------|--|
|  |                                  | supported for MCP, recurring billing, tokenization or digital wallets  |
| <pre>convenience fee/service fee status "cf_status":</pre> | String  2-character alphanumeric | Indicates the status of the merchant and convenience fee transactions  The convenience fee status field provides details about the transaction behaviour and should be referenced when contacting Moneris Customer Support  Possible values:  1 or 1F – Completed 1st purchase transaction  2 or 2F – Completed 2nd purchase transaction  3 – Completed void transaction  9 or 9F – Completed 1st void transaction  10 or 10F – Completed 2nd void transaction  NOTE: Convenience fee is not supported for MCP, recurring billing, tokenization or digital wallets |
| <pre>Tokenize "tokenize":{</pre>                           | Object<br>N/A                    | Contains information related to the tokenization of cardholder credentials   |
| success (tokenize) "success":                              | String<br>true/false             | Indicates whether the card was successfully tokenized  Possible values: true or false  |
| <pre>first 4 last 4 "first4last4":</pre>                   | String 11-character numeric      | The first 4 and last 4 digits of the card  |

September 2024 Page 70 of 104

| Response Field Name and Key   | Type and Limits                  | Description  |
|---|----------------------------------|--|
| data key "data_key":  | String 25-character alphanumeric | Unique identifier for a Vault profile, and used in future Vault financial transactions to associate a transaction with that profile  |
| tokenization status "status":                                       | String 3-character numeric       | Specifies what type of failure, if any, occurred during the tokenization request  Possible values:  001 = Successful creation of a temporary token  940 = Invalid profile id (on tokenization request)  941 = Error generating token  942 = Invalid Profile ID, or source URL  943 = Card data is invalid (not numeric, fails mod10, we will remove spaces)  944 = Invalid expiration date (mmyy, must be current month or in the future)  945 = Invalid CVD data (not 3-4 digits) |
| tokenization message "message":                                     | String<br>alphabetic             | Provides additional details about the success or failure of the tokenization  Message will reflect whether details have been added or updated  |
| Multi-Currency Pricing in the Response "mcp": {                     | Object<br>N/A                    | Contains fields related to<br>Multi-Currency Pricing<br>received in the response   |
| <pre>merchant settlement amount "merchant_settlement_amount":</pre> | String 12-character decimal      | The amount the merchant will receive in the transaction, in Canadian dollars   |
| cardholder currency code  | String                           | ISO code representing the  |

Page 71 of 104 September 2024

| Response Field Name and Key  | Type and Limits  | Description   |
|--|--|---|
| "cardholder_currency_code":  | 3-character numeric  | foreign currency of the card-<br>holder   |
| <pre>multi-currency pricing rate "mcp_rate":</pre>                     | String   | The foreign exchange rate (foreign currency to CAD) that was used for the transaction   |
| <pre>decimal precision "decimal_precision":</pre>                      | String 1-character numeric Possible values: 0/1/2/3        | Decimal precision of the amount   |
| <pre>cardholder amount "cardholder_amount":</pre>                      | String 12-character numeric                                | Amount, in units of foreign currency, the cardholder will be charged on the transaction |
| <pre>cardholder currency description "cardholder_currency_desc":</pre> | String  3-character alphanumeric                           | Describes the foreign currency being used in the transaction                            |
| <pre>Fraud "fraud":{</pre>   | Object<br>N/A  | Contains sub-objects that describe information related to fraud tool inquiries          |
| CVD<br>"cvd":{   | Object<br>N/A  | Contains information related to the CVD fraud tool                                      |
| <pre>decision origin "decision_origin":</pre>                          | String alphanumeric, see description for pos- sible values | Possible values: Moneris or Merchant  |
| <pre>CVD result "result":</pre>  | String 1-character numeric                                 | Possible values:  1 = Success  2 = Failed  3 = Not performed                            |

September 2024 Page 72 of 104

| Response Field Name and Key       | Type and Limits  | Description   |
|-----------------------------------|--|---|
|                                   |  | 4 = Card not eligible   |
| <pre>condition "condition":</pre> | String 1-character numeric                             | Indicates whether this fraud tool was set as a factor for Moneris to use when making an automatic decision on a transaction   |
|                                   |  | Possible values are as follows:   |
|                                   |  | 0 = Optional  |
|                                   |  | 1 = Mandatory   |
| <pre>status "status":</pre>       | String alphabetic, see description for possible values | Indicates whether the fraud tool inquiry was performed, and if it was used for autodecisioning purposes  Possible values: success = Fraud tool successful failed = Fraud tool failed (nonauto decision) disabled = Fraud tool not performed ineligible = Fraud tool was selected but card is not a credit card or card not eligible failed_optional = Fraud tool failed and auto decision is optional failed_mandatory = Fraud tool failed auto decision is mandatory |
| CVD code "code":                  | String  2-character alphanumeric                       | CVD result code; for a list of possible codes see the CVD Response Codes reference  |
| <pre>details "details":</pre>     | String  N/A - details is not used for this fraud tool  | Provides detailed information about the fraud tool query  Only populated for Kount and 3-D Secure   |

Page 73 of 104 September 2024

| Response Field Name and Key                   | Type and Limits  | Description   |
|---|--|---|
| AVS "avs":{                                   | <i>Object</i><br>N/A                                     | Contains information related to the AVS fraud tool  |
| <pre>decision origin "decision_origin":</pre> | String alphanumeric, see description for possible values | Possible values: Moneris or Merchant  |
| AVS result "result":                          | String 1-character numeric                               | Possible values:  1 = Success  2 = Failed  3 = Not performed  4 = Card not eligible   |
| <pre>condition "condition":</pre>             | String 1-character numeric                               | Indicates whether this fraud tool was set as a factor for Moneris to use when making an automatic decision on a transaction  Possible values are as follows:  0 = Optional  1 = Mandatory   |
| status "status":                              | alphabetic, see<br>description for pos-<br>sible values  | Indicates whether the fraud tool inquiry was performed, and if it was used for autodecisioning purposes  Possible values:  success = Fraud tool successful failed = Fraud tool failed (nonauto decision)  disabled = Fraud tool not performed  ineligible = Fraud tool was selected but card is not a credit card or card not eligible  failed_optional = Fraud tool failed and auto decision is optional |

September 2024 Page 74 of 104

| Response Field Name and Key                   | Type and Limits  | Description   |
|---|--|---|
|   |  | failed_mandatory = Fraud tool<br>failed auto decision is mandatory  |
| AVS code "code":                              | String 1-character alphanumeric                            | AVS result code; for a list of potential codes, see the AVS Response Codes reference  |
| <pre>details "details":</pre>                 | String  N/A - details is not used for this fraud tool      | Provides detailed information about the fraud tool query  Only populated for Kount and 3-D Secure   |
| <pre>3-D Secure "3d_secure":{</pre>           | Object<br>N/A  | Contains information related to the 3-D Secure fraud tool   |
| <pre>decision origin "decision_origin":</pre> | String alphanumeric, see description for pos- sible values | Possible values: Moneris or Merchant  |
| 3-D Secure result "result":                   | String 1-character numeric                                 | Possible values:  1 = Success  2 = Failed  3 = Not performed  4 = Card not eligible   |
| <pre>condition "condition":</pre>             | String 1-character numeric                                 | Indicates whether this fraud tool was set as a factor for Moneris to use when making an automatic decision on a transaction  Possible values are as follows:  0 = Optional  1 = Mandatory |
| <pre>status "status":</pre>                   | String alphabetic, see                                     | Indicates whether the fraud<br>tool inquiry was performed,<br>and if it was used for auto-  |

Page 75 of 104 September 2024

| Response Field Name and Key                        | Type and Limits                                  | Description  |
|--|--|--|
| Response Field Name and Key                        | Type and Limits  description for possible values | Description  decisioning purposes  Possible values: success = Fraud tool successful failed = Fraud tool failed (non-auto decision) disabled = Fraud tool not performed ineligible = Fraud tool was selected but card is not a credit card or card not eligible failed_optional = Fraud tool failed and auto decision is optional failed_mandatory = Fraud tool failed auto decision is mandatory |
| 3-D Secure code "code":                            | String 1-character numeric                       | The crypt type that was used to process the transaction  Possible values:  5 = Authenticated e-commerce transaction (3-D Secure)  6 = Non-authenticated e-commerce transaction (3-D Secure)  7 = SSL-enabled merchant  |
| 3DS Transaction Status Reason "transStatusReason": | String 2-character numeric                       | The crypt type that was used to process the transaction  Possible values:  01 = Card authentication failed  02 = Unknown device  03 = Unsupported device  04 = Exceeds authentication frequency limit  05 = Expired card  06 = Invalid card number  07 = Invalid transaction   |

September 2024 Page 76 of 104

| Response Field Name and Key    | Type and Limits                                       | Description  |
|--------------------------------|---|--|
|                                |   | 08 = No card record<br>09 = Security failure<br>10 = Stolen card   |
| <pre>details "details":{</pre> | Object  N/A - details is not used for this fraud tool | Provides detailed information about the fraud tool query  Only populated for Kount and 3-D Secure  |
| 3-D Secure message "message":  | String<br>alphabetic                                  | Describes the reasoning for the outcome of the 3-D Secure inquiry  Possible values:  "Authentication Not Available"  "Unable to Verify Enrollment"  "Successful Payer Authentication"  "Cardholder Not Participating"  "failed 3-D Secure authentication"  "Successful Merchant Attempt" |
| VERes":                        | String 1-character alphabetic                         | Verification response code  Possible values:  N = The card/issuer is not enrolled  U = The card type is not participating  Y = The card is enrolled  NOTE: Only returned for 3-D Secure 1.0 transactions   |
| PARes "PARes":                 | String true/false                                     | Payer authentication response code  Possible values:  true = Fully authenticated or attempted to verify PIN  |

Page 77 of 104 September 2024

| Response | Field Name and Key                          | Type and Limits   | Description  |
|----------|---|---|--|
|          |   |   | false = Failed to authenticate  NOTE: Only returned for 3-D Secure 1.0 transactions  |
|          | ransaction status transStatus":             | String  1-character alphabetic                                  | Indicates whether a transaction qualifies as an authenticated transaction or account verification  Possible values:  Y = Cardholder has been fully authenticated  A = A proof of authentication attempt was generated  U = Authentication could not be performed dude to technical or other issues  N = Not authenticated  R = Not authenticated because the Issuer is rejecting authentication and requesting that authorization not be attempted  NOTE: Only returned for 3-D Secure 2.0 |
|          | oad 3-D Secure                              | String<br>true  | Only present with value "true" if page was successfully redirected from the 3-D Secure site.   |
|          | -D Message Version threeDSVersion":         | String 3-character numeric; middle character is a decimal point | Contains the message protocol for the 3-D Secure authentication.   |
|          | DS Authentication Type authenticationType": | String This is a snippet  | 3-D Secure Authentication method the issuer will use to challenge the cardholder.  01 = Static   |

September 2024 Page 78 of 104

| Response Field Name and Key                           | Type and Limits  | Description  |  |
|---|--|--|--|
|   |  | 02 = Dynamic<br>03 = OOB<br>04 = Decoupled   |  |
| 3DS ACS Transaction ID "ThreeDSACSTransID":           | String  36-character alphanumeric                          | Universally Unique transaction identifier assigned by the issuer Access Control Server (ACS) to identify a single transaction. |  |
| 3DS Authentication Time Stamp "ThreeDSAuthTimeStamp": | String  12-character numeric, format = YYYYMMDDHHMM        | Date and time in UTC of the cardholder 3DS authentication.   |  |
| 3DS Directory Server Transaction ID "DSTransID":      | String  36-character alphanumeric                          | Universally unique transaction identifier assigned by the 3DS Directory Server (DS) to identify a single transaction.          |  |
| <pre>Kount "kount":{</pre>                            | Object<br>N/A  | Contains information related to the Kount fraud tool   |  |
| <pre>decision origin "decision_origin":</pre>         | String alphanumeric, see description for pos- sible values | Possible values: Moneris or Merchant   |  |
| <pre>Kount result "result":</pre>                     | String 1-character numeric                                 | Possible values are as follows:  1 = Success 2 = Failed 3 = Not performed 4 = Card not eligible                                |  |
| <pre>condition "condition":</pre>                     | String 1-character numeric                                 | Indicates whether this fraud tool was set as a factor for Moneris to use when making an automatic decision on a transaction    |  |

Page 79 of 104 September 2024

| Response Field Name and Key         | Type and Limits  | Description  |
|-------------------------------------|--|--|
|                                     |  | Possible values are as follows:  0 = Optional  1 = Mandatory   |
| status "status":                    | String alphabetic, see description for possible values | Indicates whether the fraud tool inquiry was performed, and if it was used for autodecisioning purposes  Possible values:  success = Fraud tool successful failed = Fraud tool failed (nonauto decision)  disabled = Fraud tool not performed  ineligible = Fraud tool was selected but card is not a credit card or card not eligible  failed_optional = Fraud tool failed and auto decision is optional  failed_mandatory = Fraud tool failed auto decision is mandatory |
| Kount Result Code "code":           | String 1-character alphabetic                          | Possible values:  A = Approve  D = Decline  R = Review  E = Escalate   |
| <pre>details "details":{</pre>      | Object   | Provides detailed information about the fraud tool query  Only populated for Kount and 3-D Secure  |
| Kount response code "responseCode": | String 3-character numeric                             | Final risk score returned from Kount system  Possible values:  001 = Success   |

September 2024 Page 80 of 104

| Response Field Name and Key           | Type and Limits                   | Description  |
|---------------------------------------|-----------------------------------|--|
|                                       |                                   | 973 = Unable to locate<br>merchant Kount details<br>984 = Data error<br>987 = Invalid transaction  |
| <pre>message (Kount) "message":</pre> | String 255-character alphanumeric | Brief description message about the Kount inquiry  |
| <pre>receiptID "receiptID":</pre>     | String 64-character alphanumeric  | The order ID echoed from the original financial transaction  |
| Kount Result Code "code":             | String 1-character alphabetic     | Possible values:  A = Approve  D = Decline  R = Review  E = Escalate   |
| <pre>Kount score "score":</pre>       | String 3-character numeric        | Final risk score returned from Kount system  |
| <pre>Kount error "error":</pre>       | String alphabetic                 | List of errors the Kount request generated   |
| <pre>vault data "vault_data":</pre>   | Object<br>N/A                     | Object containing information related to Moneris Vault   |
| data key "data_key":                  | String 25-character alphanumeric  | Unique identifier for a Vault profile, and used in future Vault financial transactions to associate a transaction with that profile  Data key is generated by Moneris and returned to you in the Receipt object when the profile is first registered |

Page 81 of 104 September 2024

| Response Field Name and Key | Type and Limits | Description                                |
|-----------------------------|-----------------|--|
| is data key valid           | String          | Indicates whether the data<br>key is valid |
| "is_valid":                 | true/false      | KCy 13 Valla                               |
|                             |                 | Possible values: true or false             |

### 2.7.2.4 Example JSON Response to Receipt Request

**NOTE:** Not all features in Moneris Checkout are supported simultaneously, and therefore some objects would not actually appear in the response at the same time in a real-world scenario; response code below is provided for illustrative purposes only.

```
"response":{
   "success":"true",
   "request":{
      "txn_total":"6.00",
      "cust info":{
         "first_name":"bill",
         "last_name":"smith",
         "phone": "4165551234",
         "email": "test@moneris.com"
      },
      "shipping":{
         "address 1":"1 main st",
         "address 2":"Unit 2012",
         "city":"Toronto",
         "country": "Ca",
         "province": "On",
         "postal code": "M1M1M1"
      },
      "billing":{
         "address 1":"1 main st",
         "address 2":"Unit 2000",
         "city": "Toronto",
         "province": "ON",
         "country": "CA",
         "postal_code":"M1M1M1"
```

September 2024 Page 82 of 104

```
},
"recur":{
   "number_of_recurs":"3",
   "recur period":"1",
   "recur amount":"15.00",
   "recur unit": "month",
   "start date":"20220902",
   "bill now":"false"
},
"cart":{
   "items":[
      {
         "url": "https:\\/\/esqa.moneris.com\\/cr\\/checkout\\/item3.jpg",
         "description": "Three item",
         "product code": "two item",
         "unit cost":"11.00",
         "quantity":"1"
   ],
   "subtotal":"10.24",
   "tax":{
      "amount":"0.00",
      "description": "Tax",
      "rate":"0"
},
"cc total":"6.00",
"cc":{
   "first6last4":"4242424242",
   "expiry":"1221",
   "cardholder":"test"
},
"mcp":{
   "merchant settlement amount": "452.00",
   "cardholder currency code": "978"
},
"qift":[
      "balance_remaining":"0.00",
      "Description": "Gift Fixed Reload",
      "first4last4":"*********0214",
      "pan":"0211020000001000214",
      "cvd":"123",
```

Page 83 of 104 September 2024

```
"balance used": "200.00"
  ],
   "wallet":{
      "type": "applepay",
      "paymentData":{
         "token":{
            "paymentData":{
               "data":"0YJMuivQ6+xILNQyDfwO+kzKWZ//TkNa5nxBzHIf7fw==",
               "signature": "MIAGCSqGSIb3DJ7mrwhISSB+Ic6kAAAAAAA=",
               "header":{
                  "publicKeyHash": "18hkrHSrxIdbZs5qKY4US8bFqEk6bBGXde14yQrwrd8=",
                  "ephemeralPublicKey":"MFkwEwYHKoZIzj0h6ilzF+Z4dseqHDjsdYA==",
                  "transactionId": "4c0d6ae158aa0322b1f5baf6467195e0238ca48f"
               },
               "version":"EC v1"
            },
            "paymentMethod": {
               "displayName": "Discover 2780",
               "network": "Discover",
               "type":"credit"
            "transactionIdentifier":"4C0D6AE158AA03CC4BAF6467195E0238CA48F"
   "pay by token":1,
  "ticket": "1635780027iwm4IczLl02LqHQ6xHmvDJ1xFIS2vT",
  "cust id": "chkt- cust -1101",
  "dynamic descriptor": "dyndesc",
   "order no": "20211101152026",
   "eci":"7"
},
"receipt":{
  "result":"a",
   "gift":[
      {
         "order no": "1583250405Ad1BmCSsfHHDeu4 g1",
         "transaction no": "6198-1583250435590-00157838 15",
         "reference_no":"3276071",
         "response code": "000",
         "benefit_amount":"200.00",
         "benefit remaining": "0.00",
```

September 2024 Page 84 of 104

```
"first6last4":"0211020214"
],
"cc":{
   "order no":"20211101152026",
   "cust id": "chkt- cust -1101",
   "transaction no": "8291-0 20",
   "reference no":"660115340017373030",
   "transaction_code":"00",
   "transaction type": "200",
   "transaction_date_time":"2021-11-01 11:20:53",
   "corporate card":null,
   "amount":"6.00",
   "response code":"027",
   "iso response code":"01",
   "approval code": "489642",
   "card_type":"V",
   "dynamic_descriptor":"dyndesc",
   "invoice number":null,
   "customer_code":null,
   "eci":"7",
   "cvd result code":"1M",
   "avs result code": "null",
   "cavv_result_code":null,
   "first6last4":"4242424242",
   "expiry date":"1221",
   "recur success": "null",
   "issuer_id":null,
   "is debit":null,
   "advice code": "41",
   "ecr_no":"66011534",
   "batch no": "737",
   "sequence no":"303",
   "result":"a",
   "cf success":"true",
   "cf fee amt":"0.11",
   "cf fee rate":"1.75",
   "cf fee type":"PCT",
   "cf status":"2",
   "tokenize":{
      "success": "true",
      "first4last4":"2222***0011",
      "datakey": "4sbe08wFMEePj4632EVIbWNL2",
```

Page 85 of 104 September 2024

```
"status":"001",
   "message": "Successfully updated CC details."
},
"mcp":{
   "merchant settlement amount": "452.00",
   "cardholder currency code": "978",
   "mcp rate":"1.508",
   "decimal_precision":"2",
   "cardholder_amount":"299.73",
   "cardholder currency desc": "EUR"
},
"fraud":{
  "3d secure": {
     "decision_origin": "Moneris",
     "result": "3",
     "condition": "1",
     "status": "success",
     "code": "5",
     "transStatus": "Y",
     "details": ""
   },
   "kount":{
      "decision origin": "Merchant",
      "result":"3",
      "condition":null,
      "status": "disabled",
      "code":"",
      "details":""
   },
   "avs":{
      "decision_origin": "Merchant",
      "result":"3",
      "condition":"0",
      "status": "disabled",
      "code":"",
      "details":""
   },
   "cvd":{
      "decision_origin": "Merchant",
      "result":"1",
      "condition":"0",
      "status": "success",
      "code":"1M",
```

September 2024 Page 86 of 104

# 2.8 Terminating the Moneris Checkout Instance

To terminate the Moneris Checkout instance, call myCheckout.closeCheckout(), for example:

myCheckout.closeCheckout([ticket #]);

Page 87 of 104 September 2024

### 3 Additional Features in Moneris Checkout

- 3.1 Tokenization of Credentials With Moneris Checkout
- 3.2 Fraud Tools in Moneris Checkout
- 3.3 Window Size in Moneris Checkout
- 3.4 Multi-Currency Pricing in Moneris Checkout

### 3.1 Tokenization of Credentials With Moneris Checkout

You can use Moneris Checkout to store a cardholder's credentials in the Moneris Vault and receive a token that represents those credentials for use in future transactions. You can also use Moneris Checkout to update the credentials associated with the token.

If you want to tokenize credentials in Moneris Checkout transactions, you select the **Tokenize Card** option in the Merchant Resource Center. For updating existing tokens, select **Vault Update Card**.

For more information, see the Merchant Resource Center documentation available for download on the Moneris developer portal at:

developer.moneris.com

### 3.1.1 Tokens and Pay by Token

With tokenization enabled, Moneris Checkout also enables you to allow returning customers to select stored payment cards on the payment page. The customer's payment cards need to be already tokenized and stored in the Moneris Vault to be referenced in the Preload request and displayed to the customer when they get to the payment page.

In the Preload request, Moneris Checkout will accept a token composed of up to three pairs of **data key** and **issuer ID**, each one representing the cardholder's payment card stored in the Moneris Vault.

For more information about these fields in the Preload, see 2.4.1 Preload Request

September 2024 Page 88 of 104

### 3.2 Fraud Tools in Moneris Checkout

- 3.2.1 About Fraud Tools in Moneris Checkout
- 3.2.2 Kount as a Fraud Tool in Moneris Checkout
- 3.2.3 Fraud Tools and Auto Decision-Making

#### 3.2.1 About Fraud Tools in Moneris Checkout

Several tools to mitigate the risk of fraud are available for transactions in Moneris Checkout, including:

- AVS
- CVD
- 3-D Secure
- Kount

To select which of these tools to use when performing transactions with Moneris Checkout, go to your Moneris Checkout configurator in the Moneris Merchant Resource Center under the Payment Security section.

For more information, see the Merchant Resource Center documentation available for download on the Moneris developer portal at:

developer.moneris.com

**NOTE:** CVD is always enabled as a fraud tool and will be performed on each transaction request in Moneris Checkout, but you can choose whether Moneris will treat the CVD result as a mandatory or optional factor to approve or deny the transaction.

#### 3.2.2 Kount as a Fraud Tool in Moneris Checkout

If you select Kount as a fraud tool in Moneris Checkout and your company has its own Enterprise service account from Kount, you will need to include your Kount Merchant ID, Kount API Key and Kount Website

Page 89 of 104 September 2024

ID when you configure your Moneris Checkoutstore in the Merchant Resource Center.

For Kount Enterprise users who have also enabled 3DS, Moneris sends the following as part of User Defined Fields "UDFs". Merchants may require additional implementation of 3DS UDFs in their Kount profile or Kount risk inquiries may not utilize this data.

#### **Kount UDFs for 3DS:**

- ECI
- CAVV
- THREEDS\_TRANS\_STATUS
- THREEDS\_TRAN\_STATUS\_REASON
- THREEDS\_MESSAGE
- THREEDS\_TRANSACTION\_ID
- THREEDS\_VERSION
- CHALLENGE\_PERFORMED ("TRUE/FALSE")

#### UDF data will only be sent to Kount if...

• 3DS transStatus = Y, A, U, or null\*

\*3DS errors such as invalid cardholder name can result in null 3DS transStatus

#### UDF data is not sent to Kount if...

• 3DS transStatus = N or R

September 2024 Page 90 of 104

For Kount Essentials merchants using the Moneris-defined fraud service package with 3DS enabled, you do not require any changes. Moneris and Kount manage the UDF data on your behalf.

### 3.2.3 Fraud Tools and Auto Decision-Making

Moneris Checkout can be configured to automatically proceed with or deny transactions as a result of a risk assessment it makes based on the responses it receives from the selected fraud tools.

When you check the box for auto decision-making, you also can choose whether each fraud tool's analysis will be treated by Moneris as an optional or mandatory factor in the decision to approve or deny the transaction.

This information applies to all fraud tools with the following exception:

• 3-D Secure, which is always mandatory if enabled.

**NOTE:** For Google Pay transactions, 3DS authentication is only applied if the Google Pay wallet contained a funding card number (FPAN) and not applied when the wallet contains a device card number (DPAN)

### 3.3 Window Size in Moneris Checkout

You can customize the appearance of the Moneris Checkout window presented to the customer on their web browser, including how much of the browser window will be taken up by Moneris Checkout.

The default sizing behaviour of the Moneris Checkout window is full-screen, i.e., Moneris Checkout fills the entire web page. You can alter this behaviour to present the customer with a windowed view instead. If you do not use the full-screen option, you must define the size of the <div> for the window ed view. For more information, see 2.3 Preparing Your Client-Side Checkout Page.

You configure the sizing along with other aspects of the Moneris Checkout window in the Merchant Resource Center.

Page 91 of 104 September 2024

# 3.4 Multi-Currency Pricing in Moneris Checkout

You can configure Moneris Checkout to price goods and services in a variety of foreign currencies, while continuing to receive settlement and reporting in Canadian dollars.

If you want to use Multi-Currency Pricing (MCP) in Moneris Checkout transactions, you can enable the Multi-Currency Pricing option in the Merchant Resource Center. MCP is only available for Visa and Mastercard.

If Multi-Currency Pricing is enabled, the following features are not supported:

- Recurring Billing
- · Gift Cards
- 3-D Secure 1.0
- Google Pay™

For more information, see the Merchant Resource Center documentation available for download on the Moneris developer portal at:

developer.moneris.com

## 3.5 Installments by Visa in Moneris Checkout

You can configure Moneris Checkout to display installment plan offerings to cardholders. These offers allow you to receive full funding for the transaction in a single payment, while the cardholder gains the convenience of paying their issuing bank in a series of installments.

For transactions with a minimum amount of \$100, Moneris Checkout confirms eligibility on card data entry by the customer via a lookup to the Installments by Visa server. The checkout iframe displays up to three installment plan offerings for an eligible card with the monthly payment amount, the number of months, and the Annual Percentage Rate (APR) charged by the issuing bank. The cardholder can read terms and conditions for the plans and agree to them.

Installments by Visais only available for select issuers within the Visa, Mastercard, and Amex associations.

September 2024 Page 92 of 104

If Installments by Visa are utilized on a transaction by the customer, the following features are automatically disabled:

- Gift Cards
- Digital wallets such as Google Pay™ or Apple Pay

If you want to use Installments by Visa in Moneris Checkout transactions, you can enable theInstallments by Visa option in the Merchant Resource Center. For more information, see the Merchant Resource Center documentation available for download on the Moneris developer portal at:

developer.moneris.com

Page 93 of 104 September 2024

# **4 Testing Your Moneris Checkout Integration**

In the testing stage of development:

- 1. Use the testing Merchant Resource Center at https://esqa.moneris.com/mpg to configure your Moneris Checkout page for testing purposes
- 2. Use the testing URL for server to server requests:

```
https://gatewayt.moneris.com/chktv2/request/request.php
```

3. Reference the testing JavaScript library:

```
<script src="https://gatewayt.moneris.com/chktv2/js/chkt_
v2.00.js"></script>
```

4. Set your myCheckout object to the testing mode:

```
myCheckout.setMode("qa");
```

- 5. In all Preload requests use the value "qa" for the environment variable
- 6. In all Preload requests, make sure that you are using the testing version of your credentials for store ID, API token and checkout ID
- 7. In all Receipt requests use the value "qa" for the environment variable
- 8. In all Receipt requests, make sure that you are using the testing version of your credentials for store ID, API token and checkout ID

### 4.1 Test Cards for Moneris Checkout

Test card numbers are available for testing your Moneris Checkout integration. For the most current test card information, see the Moneris developer portal at:

https://developer.moneris.com/en/More/Testing/Testing%20a%20Solution

#### Special information for testing convenience fee/service fee:

For testing transactions with convenience fee/service fee in Moneris Checkout, you must use the specific test credentials:

September 2024 Page 94 of 104

Store ID: monca00392

API token: qYdISUhHiOdfTr1CLNpN

Username: DemoUser

Password: password

Page 95 of 104 September 2024

# 5 Moving to Production with Moneris Checkout

Once you have finished testing your Moneris Checkout integration, do the following to move the integration into production:

- 1. Ensure that you have duplicated your final testing configuration in your Moneris Checkout production configuration in the production Merchant Resource Center at https://esqa.moneris.com/mpg to configure your Moneris Checkout page for testing purposes
- 2. Use the production URL for server to server requests: https://gateway.moneris.com/chktv2/request/request.php
- 3. Reference the production JavaScript library:

```
<script src="https://gateway.moneris.com/chktv2/js/chkt_
v2.00.js"></script>
```

4. Set your myCheckout object to the production mode: myCheckout.setMode("prod");

- 5. In all Preload requests use the value "prod" for the environment variable
- 6. In all Preload requests, make sure that you are using the production version of your credentials for store ID, API token and checkout ID
- 7. In all Receipt requests use the value "prod" for the environment variable
- 8. In all Receipt requests, make sure that you are using the production version of your credentials for store ID, API token and checkout ID

September 2024 Page 96 of 104

# 6 Reference

- 6.1 Callback Response Codes Moneris Checkout
- 6.2 AVS Response Codes Moneris Checkout
- 6.3 CVD Response Codes Moneris Checkout
- 6.4 CAVV Result Codes

# **6.1 Callback Response Codes – Moneris Checkout**

| Response Code | Reason                                      |
|---------------|---|
| 001           | Success                                     |
| 902           | 3-D Secure failed on response               |
| 2001          | Invalid ticket                              |
| 2002          | Ticket re-use                               |
| 2003          | Ticket expired                              |
| 2004          | Network request on initial page load failed |

# **6.2** AVS Response Codes – Moneris Checkout

| Code | Visa   | Mastercard  | Discover  | American Express/<br>JCB   |
|------|--|---|---|--|
| Α    | Partial match. Street<br>address matches,<br>zip/postal code does<br>not; acquirer rights<br>not implied | Partial match. Address<br>matches, zip/ postal<br>code does not | Full match. Address matches, five-digit postal code matches | Partial match. Billing address matches, zip/- postal code does not |
| D    | N/A  | N/A   | N/A   | Partial match. Customer name incorrect; zip/postal code matches    |

September 2024 Page 97 of 104

| Code | Visa   | Mastercard  | Discover  | American Express/ JCB   |
|------|--|---|---|---|
| E    | N/A  | N/A   | N/A   | Partial match. Customer name incorrect, billing address and zip/postal code match |
| F    | N/A  | N/A   | N/A   | Partial match. Customer name incorrect; billing address matches                   |
| G    | N/A  | N/A   | Unavailable. Address information not verified for international transaction | N/A   |
| К    | N/A  | N/A   | N/A   | Partial match. Customer name matches  |
| L    | N/A  | N/A   | N/A   | Partial match. Customer name and zip/postal code match                            |
| M    | N/A  | N/A   | N/A   | Full match. Customer name, billing address, and zip/postal code match             |
| N    | No match; acquirer sent:  • postal/ZIP code only, or  • street address only, or  • both postal | No match. Neither address nor zip/postal code matches | No match. Neither address nor zip/postal code matches                       | No match. Billing address and zip/-postal code do not match                       |

Page 98 of 104 September 2024

| Code | Visa   | Mastercard   | Discover  | American Express/ JCB   |
|------|--|--|---|---|
|      | code and<br>street address  Also used when<br>acquirer requests  AVS but sends no  AVS data  |  |   |   |
| 0    | N/A  | N/A  | N/A   | Customer name and billing address match   |
| R    | Unavailable. System unavailable or timed out  Issuer ordinarily performs AVS, but was unavailable  NOTE: Code R is used by Visa when issuers are unavailable; issuers should refrain from using this code. | Unavailable. System unable to process                  | N/A   | Unavailable. System unavailable; retry  |
| S    | N/A  | Unavailable. AVS cur-<br>rently not supported          | Unavailable. AVS currently not supported                            | Unavailable. Service Establishment did not allow address verification function. |
| Т    | N/A  | N/A  | Partial match. Nine-digit zip code matches, address does not match. | N/A   |
| U    | Unavailable. Address<br>not verified for<br>domestic transaction,<br>for any of the fol-<br>lowing reasons:  | Unavailable. No data from issuer-/authorization system | Unavailable.<br>Retry; system<br>unable to pro-<br>cess.            | Unavailable<br>Information is<br>unavailable                                    |

September 2024 Page 99 of 104

| Code | Visa  | Mastercard   | Discover   | American Express/ JCB   |
|------|---|--|--|---|
|      | <ul> <li>Issuer is not an AVS participant, or</li> <li>AVS data was present in the request but issuer did not return an AVS result, or</li> <li>Visa performs AVS on behalf of the issuer and there was no address record on file for this account</li> </ul> |  |  |   |
| W    | N/A   | Partial match. For U.S. addresses, nine-digit postal code matches, address does not  For addresses outside the U.S., postal code matches, address does not | Unavailable.<br>Retry; system<br>unable to process             | No match. Customer name, billing address, and zip/postal code are all correct matches |
| X    | N/A   | Full match. For U.S. addresses, nine-digit postal code and address match  For addresses outside the U.S., postal code and address match                    | Full match. Nine-<br>digit postal code<br>and address<br>match | N/A   |
| Y    | Full match. Street address and zip/-postal code match   | Full match. Billing address and zip/postal code both match   | Partial match.<br>Billing address                              | Full match. Billing address and zip/-   |

Page 100 of 104 September 2024

| Code | Visa   | Mastercard   | Discover   | American Express/   |
|------|--|--|--|---|
|      |  |  | matches but zip/-<br>postal code does<br>not.                                      | postal code both<br>match   |
| Z    | Partial match. Zip/- postal code matches; street address does not match, or street address not included in request | Partial match. For U.S. addresses, five-digit zip code matches, address does not match | Partial match. t<br>zip/postal code<br>matches but<br>billing address<br>does not. | Partial match. Zip/-<br>postal code<br>matches, billing<br>address does not |

# **6.3 CVD Response Codes – Moneris Checkout**

CVD verification is available for Visa, Mastercard, Discover, American Express, JCB and UnionPay transactions.

| Code  | Description   |
|-------|---|
| М     | Match   |
| N     | No match  |
| Р     | Not processed   |
| S     | CVD should be on the card, but Merchant has indicated that CVD is not present |
| U     | Issuer is not a CVD participant   |
| Υ     | Match for American Express/JCB only   |
| D     | Invalid security code for American Express or JCB only                        |
| Other | Invalid response code   |

### **6.4 CAVV Result Codes**

The Cardholder Authentication Verification Value (CAVV), the Accountholder Authentication Value (AAV), and the American Express Verification Value (AEVV), are the values that allows Visa, Mastercard

September 2024 Page 101 of 104

and American Express to validate the integrity of the Visa Secure, Mastercard Identity Check and American Express SafeKey transaction data. These values are passed back from the issuer to the merchant after the authentication has taken place.

The merchant then integrates the CAVV/AAV/AEVV value into the authorization request using the Purchase with 3-D Secure or Pre-Authorization with 3-D Secure transaction type, described below:

- 1. Merchant conducts 3D-Secure authentication request and receives CAVV/AAV/AEVV value in response.
- 2. Merchant sends the CAVV/AAV/AEVV value to Moneris using the Purchase or Pre-Authorization with 3-D Secure transaction type and receives the CAVV result code in the response.

### Visa CAVV result codes

| Result Code | Message                                       | Significance to Merchants   |
|-------------|---|---|
| Blank       | CAVV not present or not verified              | Not a Visa Secure transaction. No liability shift and merchant is not protected from chargebacks  |
| 0           | CAVV authentication results invalid           | Not a Visa Secure transaction. No liability shift and merchant is not protected from chargebacks  |
| 1           | CAVV failed validation (authentication)       | Provided that you have implemented the Visa Secureprocess correctly, the liability for this transaction should remain with the Issuer for chargeback reason codes covered by Visa Secure. |
| 2           | CAVV passed validation (authentication)       | Fully authenticated transaction. There is a liability shift and the merchant is protected from chargebacks.   |
| 3, 8, A     | CAVV passed validation (attempt)              | Visa Secure has been attempted. There is a liability shift and the merchant is protected from certain card fraud-related chargebacks.   |
| 4, 7, 9     | CAVV failed validation (attempt)              | Visa Secure has been attempted. There is a liability shift and the merchant is protected from certain card fraud-related chargebacks.   |
| 6           | CAVV not validated - Issuer not participating | Visa Secure has been attempted. There is a liability shift and the merchant is protected from certain card fraud-related chargebacks.   |

Page 102 of 104 September 2024

| Result Code | Message                                  | Significance to Merchants   |
|-------------|--|---|
| В           | CAVV passed validation; information only | Not a Visa Secure transaction. No liability shift and merchant is not protected from chargebacks                                      |
| С           | CAVV was not validated (attempt)         | Visa Secure has been attempted. There is a liability shift and the merchant is protected from certain card fraud-related chargebacks. |
| D           | CAVV was not validated (authentication)  | Visa Secure has been attempted. There is a liability shift and the merchant is protected from certain card fraud-related chargebacks. |

### **Mastercard CAVV result codes**

| Result Code | Message                   | Significance to Merchants   |
|-------------|---------------------------|---|
| 0           | Authentication failed     | Not a Mastercard Identity Check transaction. No liability shift and merchant is not protected from chargebacks  |
| 1           | Authentication attempted  | Mastercard Identity Check has been attempted. There is a liability shift and the merchant is protected from certain card fraud-related chargebacks (international commercial cards excluded). |
| 2           | Authentication successful | Fully authenticated transaction. There is a liability shift and the merchant is protected from chargebacks.   |

### **American Express CAVV result codes**

**NOTE:** American Express SafeKey is only available to American Express direct acquired merchants (i.e., not OptBlue merchants). Any questions pertaining to chargebacks, liability and disputes should be addressed to your American Express representative given that American Express is the acquirer of record for these merchants.

| Result Code | Description                              |
|-------------|--|
| 1           | AEVV Failed - Authentication, Issuer Key |

September 2024 Page 103 of 104

| Result Code | Description  |
|-------------|--|
| 2           | AEVV Passed - Authentication, Issuer Key   |
| 3           | AEVV Passed - Attempt, Issuer Key  |
| 4           | AEVV Failed - Attempt, Issuer Key  |
| 7           | AEVV Failed - Attempt, Issuer not participating, Network Key                                 |
| 8           | AEVV Passed - Attempt, Issuer not participating, Network Key                                 |
| 9           | AEVV Failed - Attempt, Participating, Access Control Server (ACS) not available, Network Key |
| Α           | AEVV Passed - Attempt, Participating, Access Control Server (ACS) not available, Network Key |
| U           | AEVV Unchecked   |

Page 104 of 104 September 2024