

Privacy Policy – TYES LCC

Effective Date: August 26th 2025

Company: TYES LCC (“Tyes”, “we”, “our”, “us”)

Contact: sales@tyes.app

TYES LCC, located at 30 N Gould St Ste R, Sheridan, WY 82801, USA, operates the Tyes mobile application and website (collectively, the “Services”). We respect your privacy and are committed to protecting your personal information.

1. Information We Collect

We may collect:

- **Account Information:** name, email, phone number, password, profile details.
 - **Payment Information:** billing info, subscription fees, activity bookings.
 - **Location Data:** if enabled, to suggest events or activities near you.
 - **User-Generated Content:** event descriptions, group info, chats, reviews.
 - **Activity Bookings:** details of bookings made via partners (e.g., Viator, GetYourGuide).
 - **Device/Usage Data:** IP address, browser/device IDs, cookies, analytics.
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2. How We Use Your Information

- To operate and improve the Services
 - To process payments and bookings
 - To personalize recommendations for events and activities
 - To send notifications, reminders, and marketing (if opted-in)
 - To detect and prevent fraud or abuse
 - To comply with legal obligations
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3. Sharing Your Information

We do not sell your data. We may share it with:

- **Service Providers:** hosting, analytics, payment processors
- **Activity Partners:** if you book through third parties such as Viator or GetYourGuide, your information will be shared with them for booking fulfillment, subject to their policies
- **Legal Authorities:** if required by law

4. Third-Party Services

When you book an activity provided by a third party (e.g., Viator), their privacy policies and terms govern your booking. We encourage you to review them before completing a purchase.

5. Data Retention

We keep data as long as necessary to provide the Services, resolve disputes, or comply with legal obligations.

6. Your Rights

Depending on applicable law, you may have rights to access, update, delete, or restrict use of your personal data. To exercise these, contact us at sales@tyes.app.

7. Cookies and Tracking

We use cookies for login, analytics, and personalization. You can disable cookies in your browser, but some features may not work.

8. Security

We use industry-standard measures to protect your data. However, no system is 100% secure. Use the Services at your own risk.

9. Children's Privacy

Tyes is not intended for users under **16 years old**. If we discover data from a minor, we will delete it.

10. International Data Transfers

As a US-registered company operating in the UAE, your data may be stored and processed across multiple countries. By using Tyes, you consent to such transfers.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Updated versions will be posted with a new effective date.

12. Contact Us

TYES LCC

30 N Gould St Ste R

Sheridan, WY 82801, USA

sales@tyes.app