# Final Report


# "Task No. 1 - Practical Training After the 'Profession Tester' Course"

APRIL 2023

# Table of Contents

# 1 Partial Report No. 1.

„Exploratory Tests for the Website
https://justjoin.it/?tab=with-salary "

APRIL 2023

# 1 Partial Report No. 1

## 1.1 ID: RzTT

## 1.2 Report Author: Monika Kasperczyk-Rosa, tel. 883-128-746

## 1.3 Preliminary Information:

- conducted exploratory (functional) tests to check the correctness of the website https://justjoin.it/?tab=with-salary on two browsers,
- did not test the "Apply" function due to the testing nature of the tests,
- tests were conducted in 4 sessions, each lasting about 60 minutes ,

## 1.4 Test Environmento: used for the execution of the test

| Device Name | Lenovo Legion |
|---|---|
| Processo | AMD Ryzen 5 5600H with Radeon Graphics 3.30 GHz |
| Installed RAM | RAM   16,0 GB (available: 13,9 GB) |
| System Type | 64-bit operating system, x64 processor |
| Windows Version | 10 Pro |
| OS Build | 19044.2728 |
| Web Browser:: | |
| Google Chrome | Firefox |
| Version 112.0.5615.50 | Firefox Version: 111.0.1. Firefox is not the default browser |

1.5 **Defects:** Wykryto następujące defekty

| ID | Title | Browser | Reproduction Steps | Priority | Comment |
|---|---|---|---|---|---|
| 1 | Language inconsistency. | Google Chrome, Firefox | 1. Open the tested website, 2. Click on the drop-down Menu button on the right, 3. Click on the "Geek", "Matchmaking", "Post a Job" subpage | Major | The language on the site should be consistent. |
| 2 | Inconsistency when choosing navigation methods (mouse roller, arrows, and PageUp and Page Down). | | 1. Open the tested website, 2. Click in the job offer area, 3. Click in the map area | Minor | <span style="color:green">Works on both browsers:</span> 1. Mouse scrolling, 2. Keyboard arrows - after clicking in the map area. <span style="color:orange">Does not always and immediately work on G-CH:</span> 1. Keyboard arrows - job offer area, 2. PU and PD - job offer and map area. <span style="color:red">Does not work on F:</span> Keyboard arrows - job offer area, 2. PU and PD - job offer and map area. |
| 3 | No browser response when clicking on Help. | Firefox | 1. Open the tested website, 2. Expand the Menu on the right, 3. Click on Help | Critical | There is no chat bubble on the site. |
| 4 | Enabling or disabling sound in the help chat bubble does not cause any reaction in using the help chat. | Google Chrome | 1. Open the tested website, 2. Click on the help bubble, 3. Expand the menu on the left side, 4. Enabling or disabling sound does not cause any changes | Minor | None |
| ID | Title | Browser | Reproduction Steps | Priority | Comment |

| ID | Title | Browser | Reproduction Steps | Priority | Comment |
|----|-------|---------|--------------------|----------|---------|
| 5 | Correct form submission in chat despite entering incorrect data. | Google Chrome | 1. Open the tested website,<br>2. Click on the help bubble,<br>3. Complete the form according to attachment no. 1 | Major | Załącznik nr 1 – uzupełniony formularz |
| 6 | Unable to resend message in chat. | | 1. Open the tested website,<br>2. Click on the help bubble again | | On the site (Attachment no. 2) it is possible to add messages. |
| 7 | Incorrect map anchoring. | Google Chrome, Firefox | 1. Open the tested website,<br>2. Enter any city, e.g., Warsaw, in the search field | Minor | The expected result would be to display "Warsaw" as the centered area on the map. The actual result is that "Warsaw" is anchored to the right edge of the window. |
| 8 | Slow browser performance. | Google Chrome | 1. Open the tested website,<br>2. Scroll through the job offer list,<br>3. Switch between tabs,<br>4. Scroll through the job offer list again | Critical | When the page is first loaded, data takes a long time to load. Steps 2 and 3, followed by step 2 again, do not cause browser slowdown or data loading impression. |
| 9 | Inflexible job category filtering | Google Chrome, Firefox | 1. Open the tested website,<br>2. Click on the "All" category in the job selection row,<br>3. Select any category from the row in step 2 | Minor | The "All" category cannot be deactivated. It is not possible to select more than one category. |
| 10 | Incomplete job categories in the search engine | Google Chrome, Firefox | 1. Open the tested website,<br>2. Click in the search field | Minor | Attachment no. 3 - missing categories. Subjectively looking at UX, the job category selection is unnecessarily duplicated in the search field. |
| ID | Title | Browser | Reproduction Steps | Priority | Comment |

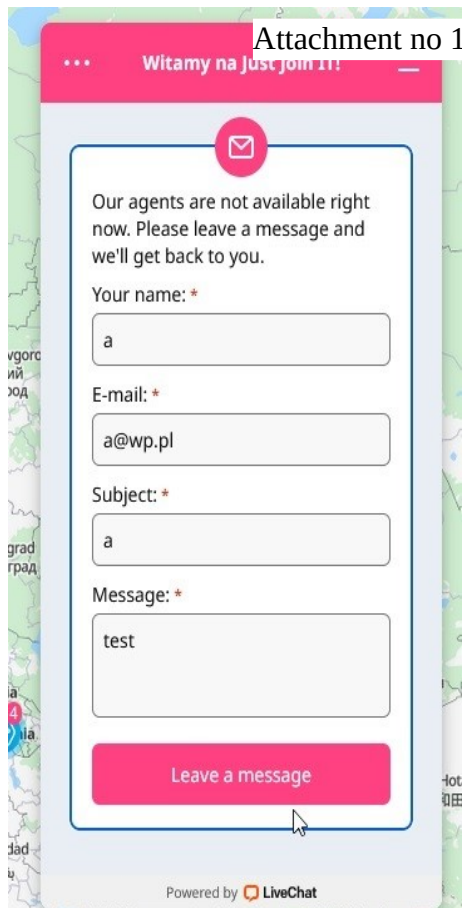| 11 | Slow response of browsers when entering city names in the search engine | Google Chrome, Firefox | 1. Open the tested website,<br>2. Click in the search field,<br>3. First-time entering "Warsaw", "Katowice" | Major | It is observed that the letters "w" and "k" are definitely skipped when entering. |
|----|-----|-----|-----|-----|-----|
| 12 | Not switching between day and night mode in the "Post a Job" tab | | 1. Open the tested website,<br>2. Go to the "Post a Job" tab,<br>3. Switch to night mode - switch on the left side | Minor | The order of steps 2 and 3 does not matter. |
| 13 | When filtering offers by amount, it does not remember the max amount set to zero. | | 1. Open the tested website,<br>2. Click on "More filters",<br>3. Move the Max. amount slider to zero,<br>4. Select "Junior",<br>5. Click on "Show offers",<br>6. Perform step 2 | | It is not possible to enter amounts from the keyboard. |

### 1.6 Summary:

In an 8-hour tester work, 7 minor defects, 4 major defects, and 2 critical defects were detected. The test sessions lasted 4 hours, and the remaining time was spent working on this documentation.
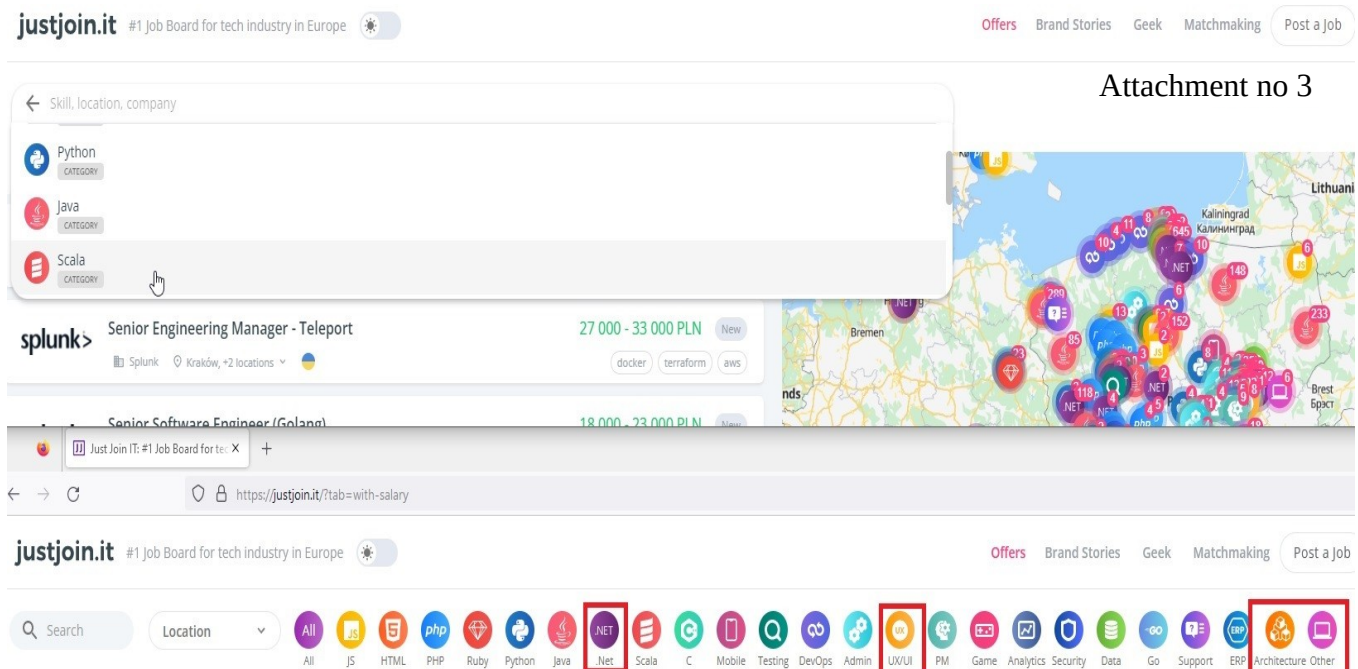
The tests involved simultaneously learning the application, performing exploratory (functional) tests, and creating test documentation. Automatic assignment of the PL currency for rates is not considered a defect in this case. It is an element that the user can change at any time. The application elements available to the user are generally functional and aesthetic, but in some cases, they can be inconvenient for Google Chrome or Firefox users

The application is intuitive.

## 1.7 **Attachments:**


Attachment no 1


Attachment no 2

Źródło:
https://www.triso.pl/oferta/system-ofertowy


Attachment no 3
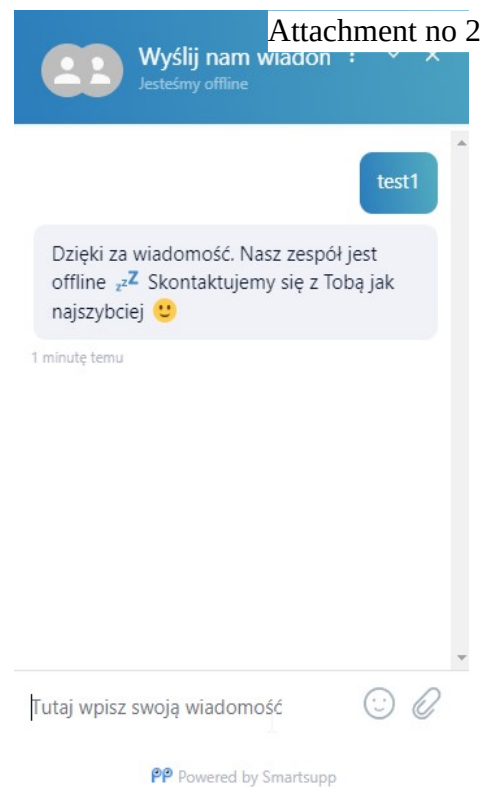
# 2 Partial Report No. 2.

„Exploratory Tests of the Websites https://player.pl and https://polsatboxgo.pl/start".

APRIL 2023

## 2  Partial Report No. 2

### 2.1  **ID:** RzTP

### 2.2  **Report Autho:** Monika Kasperczyk-Rosa, tel. 883-128-746

### 2.3  **Preliminary Information:**

- the tests were conducted in 6 sessions, each lasting about 60 minutes.

The websites https://player.pl i https://polsatboxgo.pl/start were tested on the Google Chrome browser,

- registration and purchases on the tested websites were not performed,
- the purpose of the test is to compare and evaluate the two above-mentioned websites,

### 2.4  **Test Environment:** used for the execution of the test:

| Device Name | Lenovo Legion |
|---|---|
| Procesor | AMD Ryzen 5 5600H with Radeon Graphics 3.30 GHz |
| Installed RAM | RAM   16,0 GB (available: 13,9 GB) |
| System Type | 64-bit operating system, x64 processor |
| Windows Version | 10 Pro |
| OS Build | 19044.2728 |
| Web Browser: Google Chrome  Version 112.0.5615.50 | |

2.5 **Defects**: The following defects were detected

| ID | Title | Reproduction Steps | Priority | Comment |
|---|---|---|---|---|
| 1 | Disabled navigation through the banner on the main page. | 1. Open https://polsatboxgo.pl/start, 2. Click the right or left arrow on the main page banner, 3. Click any dot/slide on the main page banner | Major | Attachment 1. |
| 2 | Lack of smooth transitions between top menu tabs. | 1. Open https://polsatboxgo.pl/start, 2. Click the "Series" tab, 3. Click the "Kids" tab | Minor | None. |
| 3 | Lack of smooth scrolling to the end of the list in a row category. | 1. Open https://polsatboxgo.pl/start, 2. Scroll to the "New from the cinemas" row, and scroll using the arrow to further items in the row | | The defect applies to all rows with more than one list frame. Attachment 2. |
| 4 | Filter freeze after selecting the "Romantic" category. | 1. Open https://polsatboxgo.pl/start, 2. Select "Series", 3. Click "See catalog", 4. Click "Filter", 5. Select the "Romantic" category | Critical | The defect occurs in every filter available on the site. Clearing the filter restores filter functionality. |
| 5 | Multiple attempts to select "Romantic" in the filter. | 1. Open https://polsatboxgo.pl/start, 2. Select "Series", 3. Click "See catalog", 4. Click "Filter", 5. Select the "Romantic" category | Major | It only manages to select the category on the third attempt. During initial attempts, the category is briefly checked and immediately unchecked. |
| 6 | No response when trying to select "Comedy" along with other selected genres in the filter. | 1. Open https://polsatboxgo.pl/start, 2. Select "Film", 3. Click "See catalog", 4. Click "Filter", 5. Select genres other than "Comedy" and "Romantic", 6. Select the "Comedy" genre | Minor | None. |

| ID | Title | Reproduction Steps | Priority | Comment |
|---|---|---|---|---|
| 7 | "See catalog" button causes a jump to the top of the page. | 1. Open https://polsatboxgo.pl/start,<br>2. Select "Series",<br>3. Scroll to any point on the page,<br>4. Click "See catalog" on the left | Minor | A button for automatic scrolling to the top of the page, as implemented on many websites (e.g., Allegro.pl), would be more functional. |
| 8 | Misleading name of the browser's reaction to the "Download" button. | 1. Open https://polsatboxgo.pl/start,<br>2. Scroll to the footer of the page,<br>3. Click "Terms" on the left side of the footer,<br>4. Click "Download" | Major | An inexperienced user might unsuccessfully search for the downloaded file. |
| 9 | In the footer, selecting some movies results in a "404 Page not found" message. | 1. Open https://polsatboxgo.pl/start,<br>2. Scroll to the footer of the page,<br>3. In the Movies category, select "Moonfall", "The Wolf of Wall Street", "Resident Evil: The Final Chapter", or "My Little Pony" | Minor | Attachment 3. |
| 10 | Filtering by all genres in the "Kids" category significantly limits the filtering results. | 1. Open https://polsatboxgo.pl/start,<br>2. Select "Kids",<br>3. Click "See catalog" on the left,<br>4. Click "Filter",<br>5. Select all available categories | Major | Without filtering, there is a rich offering available. |
| 11 | Lack of copyright information in the footer. | 1. Open https://polsatboxgo.pl/start,<br>2. Scroll to the footer of the page | Major | Copyright information can deter content copying from the site. |
| 12 | Inaccurate keyword search. | 1. Open https://polsatboxgo.pl/start,<br>2. Click "Search" on the right side,<br>3. Enter the keyword "Pact" | Major | Attachment 4. |

| ID | Title | Reproduction Steps | Priority | Comment |
|---|---|---|---|---|
| 13 | Inconsistent information on tile previews. | 1. Open https://player.pl,<br>2. Select "Series",<br>3. Select the "Drama" tile,<br>4. Hover the mouse over the second row,<br>5. Move the mouse over the list | Trivial | When hovering over different tiles, most have information about the year of release. Attachment 5. |
| 14 | Ambiguous definition of sorting by oldest. | 1. Open https://player.pl,<br>2. Select "Series",<br>3. Select the "Drama" tile,<br>4. In "Sort by newest", select "by oldest",<br>5. Move the mouse over the sorting results | Minor | It is unclear whether the sorting refers to the date of addition to the service or the release date. The defect applies to sorting in every area on the site. |
| 15 | Selecting the back button in the browser returns to the main page instead of one level up. | 1. Open https://player.pl,<br>2. Select "Series",<br>3. Select "Thriller",<br>4. Select "The Loop",<br>5. Click the back button in the browser | Major | None |
| 16 | Navigating between main menu categories expands the current category's menu. | 1. Open https://player.pl,<br>2. Select "Series",<br>3. Move the mouse cursor over the main menu | Minor | Attachment 6. |
| 17 | Different naming variants for the same categories. | 1. Open https://player.pl,<br>2. Select "Series" | Minor | For clarity, only an example of the discrepancy is highlighted in Attachment 7. |
| 18 | The "HBO" tab is not highlighted after selection. | 1. Open https://player.pl,<br>2. Select "Series",<br>3. Select "News",<br>4. Select "HBO" | Minor | Highlighting works for other tabs. |

| ID | Title | Reproduction Steps | Priority | Comment |
|---|---|---|---|---|
| 19 | Highlighting in blue elements not intended for selection. | 1. Open https://player.pl,<br>2. Select "Series" | Trivial | Attachment 8. |
| 20 | Inaccurate keyword search. | 1. Open https://player.pl,<br>2. Enter the keyword "Cell" in the search box | Major | Attachment 9. |
| 21 | Possibility to clear the filter but unable to filter. | 1. Open https://player.pl,<br>2. Select "More" | Minor | Attachment 10. |
| 22 | Selecting "Available to You" automatically adds it to the filters even though it is not available in the filter drop-down menu. | 1. Open https://player.pl,<br>2. Select "Series",<br>3. Select "Available to You" | Major | Attachment 11. |
| 23 | Unclear function of the service code. | 1. Open https://player.pl,<br>2. Scroll to the footer of the page,<br>3. Click "Expand",<br>4. On the left side, click "Service Code" | Trivial | There is no clear message on the site explaining the purpose of the service code. |
| 24 | Inconsistent drop-down menu in HBO with the menu on the HBO page. | 1. Open https://player.pl,<br>2. Select "HBO",<br>3. Hover the mouse cursor over "HBO" | Trivial | Attachment 12. |
| 25 | Unclear phrase "CURRENTLY WATCHING". | Reproduction steps not available for the defect occurrence. | Major | Enter "Wesołowska and the mediators" in the search engine and select. Attachment 13. |
| 26 | Unable to Enable Full-Screen Display When Streaming a "Live" Channel. | Unable to reproduce the defect steps. | Major | The recommendation to change the browser appears. Attachment No. 14. |

2.6 **Summary**:

Both platforms are used for watching series, movies, news, etc. on various devices.

The possibility of viewing content on the website is twofold: you can purchase a one-time access to a specific movie for 48 hours - limited movie library on both platforms, or purchase a package for 30 days. To make a transaction, user registration is necessary.

The offer of series and programs varies on the websites, which results from the different stations to which the platforms belong.

Overall, both platforms have a rich repertoire of novelties and cult productions.

Navigating the websites is very intuitive, although the platform https://player.pl stands out for its smooth navigation and tab switching. However, both platforms lack a button for automatic return to the homepage.

During the exploration of the website https://polsatboxgo.pl/start, there was a dimming/pulsating effect on the page, which the tester found cumbersome.

On both platforms, when filtering content, it was necessary to close the filter window to confirm the selection. On the website such as https://about.netflix.com/pl/new-to-watch, after selecting a filter, the content was automatically updated. In the tester's opinion, the solution from the Netflix platform is more user-friendly.

During the exploration of the website https://player.pl, automatic expansion of the auxiliary menu was noticed, which was essentially duplicating the existing menu on the website.

On the platform https://player.pl, playing available trailers is smooth, does not require downloading to the computer's disk, and the player functions work. On the platform https://polsatboxgo.pl/start, there was no option to watch trailers.

During the testing of both platforms, the illusory diversity of the https://player.pl offer was clearly visible, with duplicated titles and unnecessarily increased offer by separating the movie into 4K and regular quality, e.g., the series "Na Wspólnej" does not appear as one item, but is divided into time ranges of episode broadcasts. In the tester's and potential user's opinion, browsing the offer was very cumbersome and discouraging.
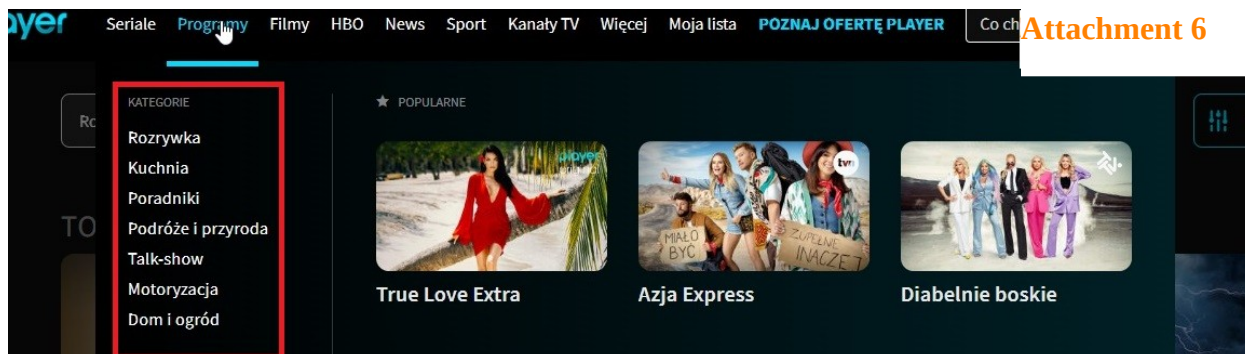

The user-available platforms are functional and aesthetic, however, the above in the tester's opinion necessitates refining both platforms.

## 2.7 Załączniki:
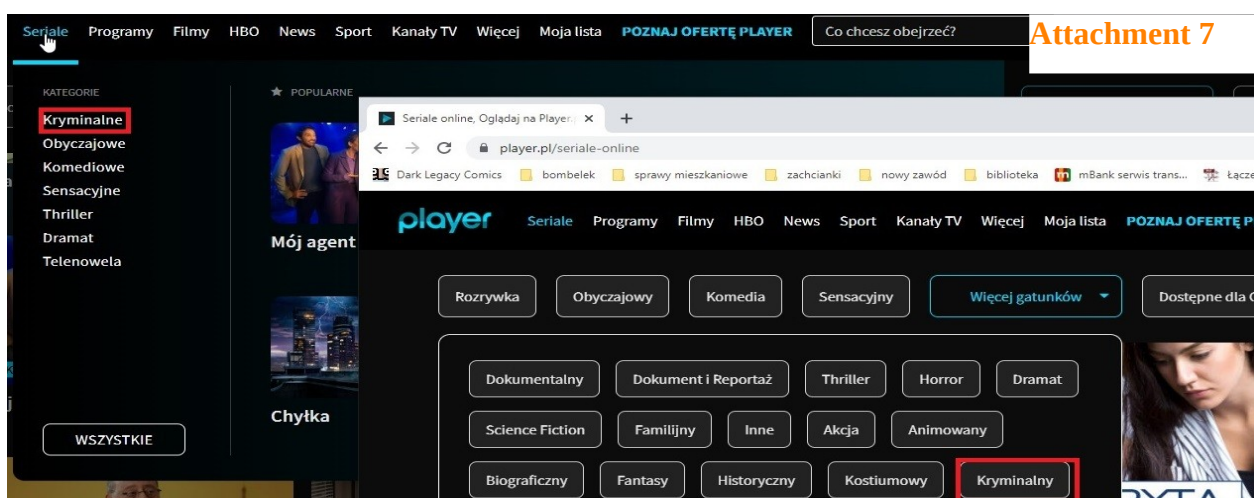


Attachment 1



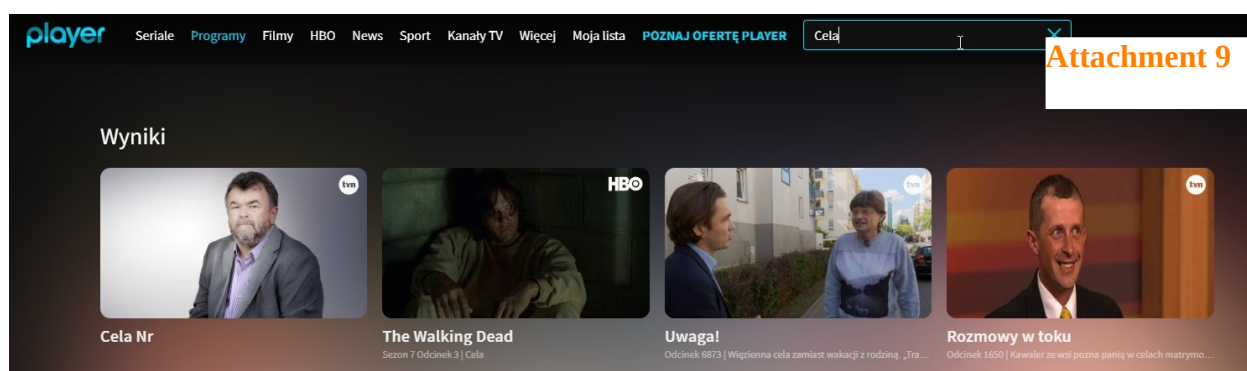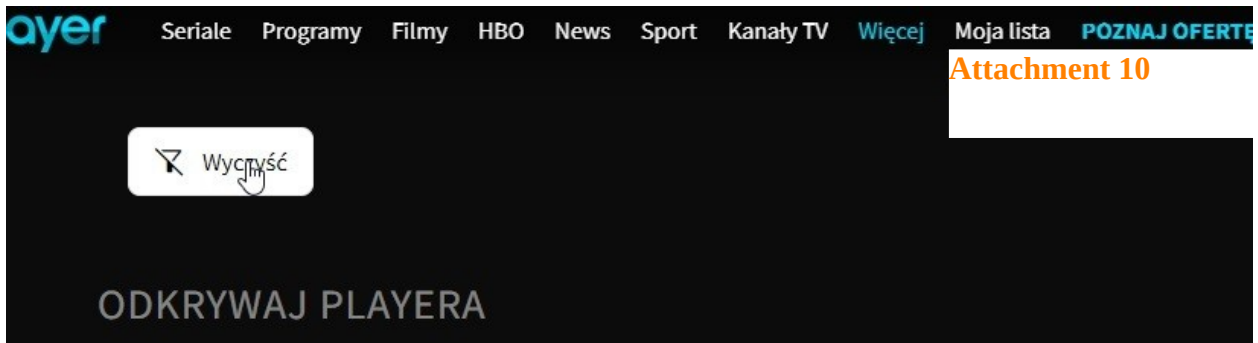Attachment 2



Attachment 3
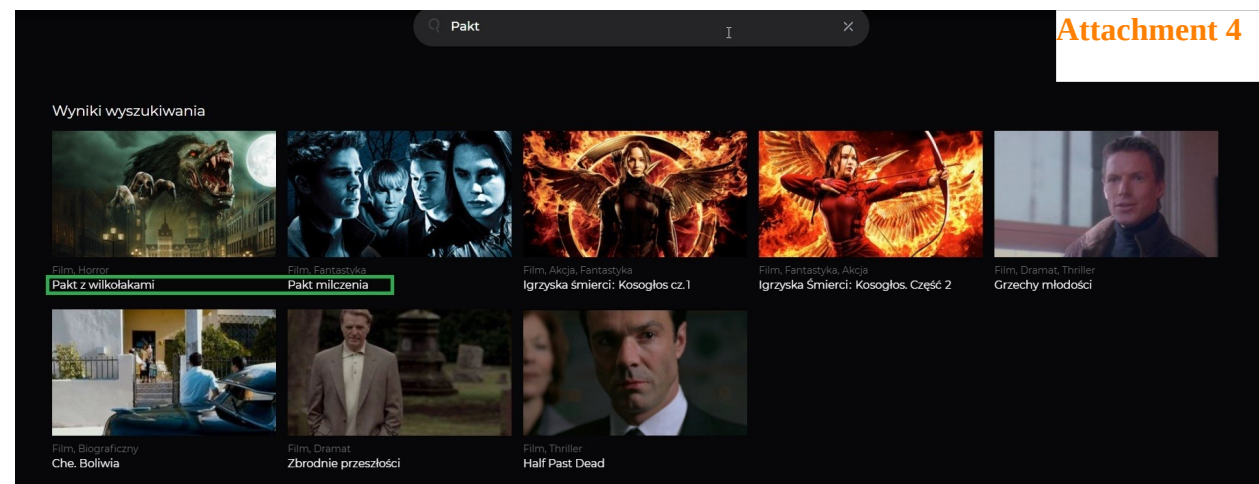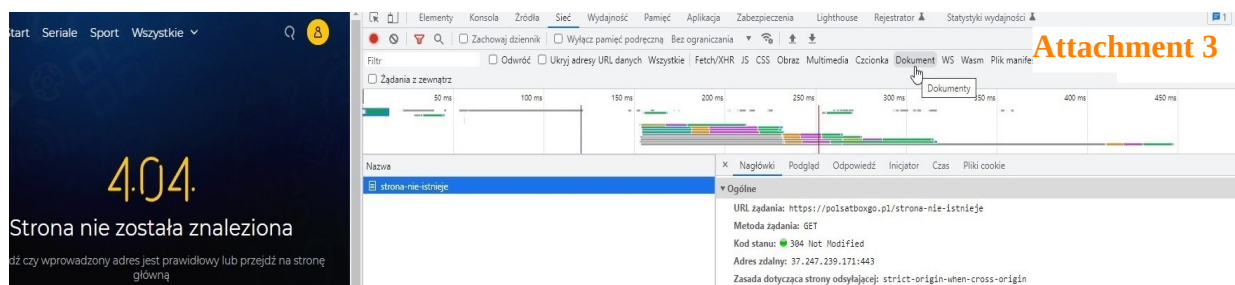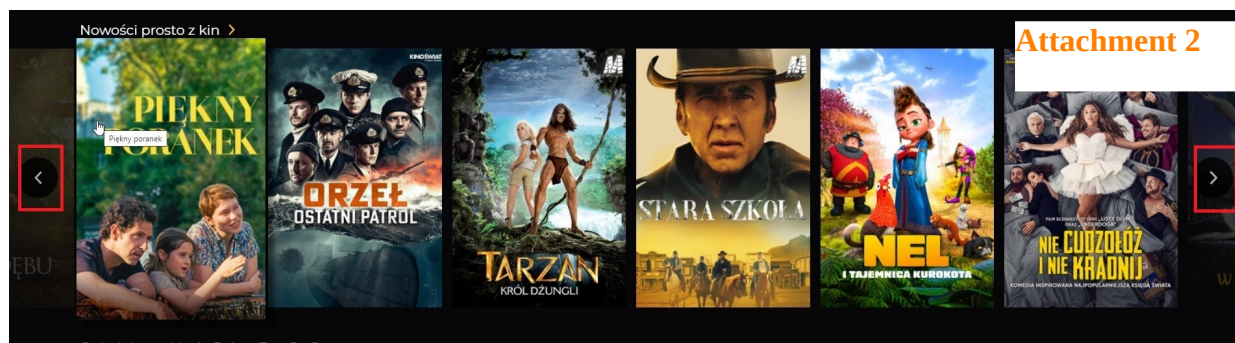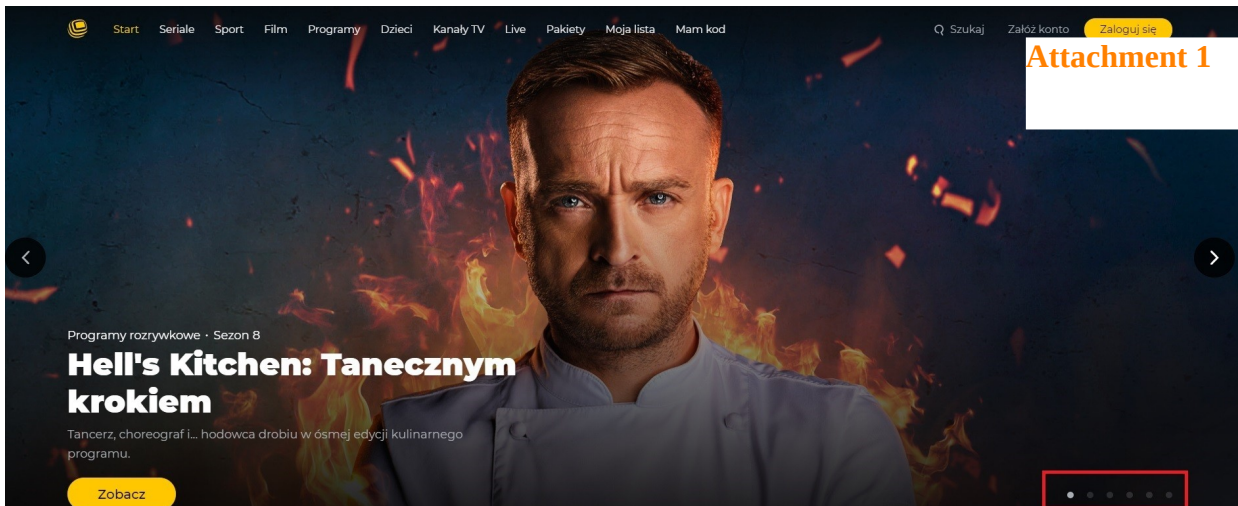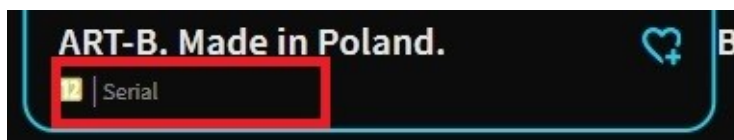


Attachment 4

Attachment 5


Attachment 6


Attachment 7


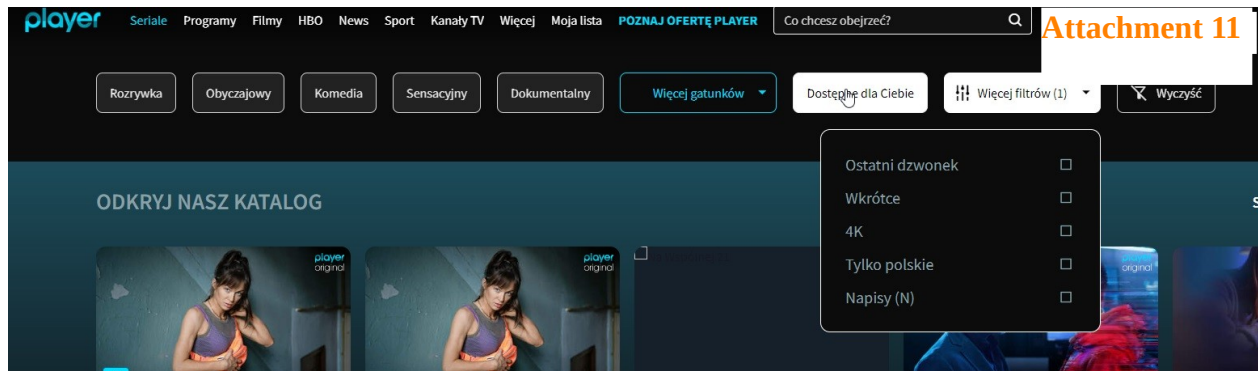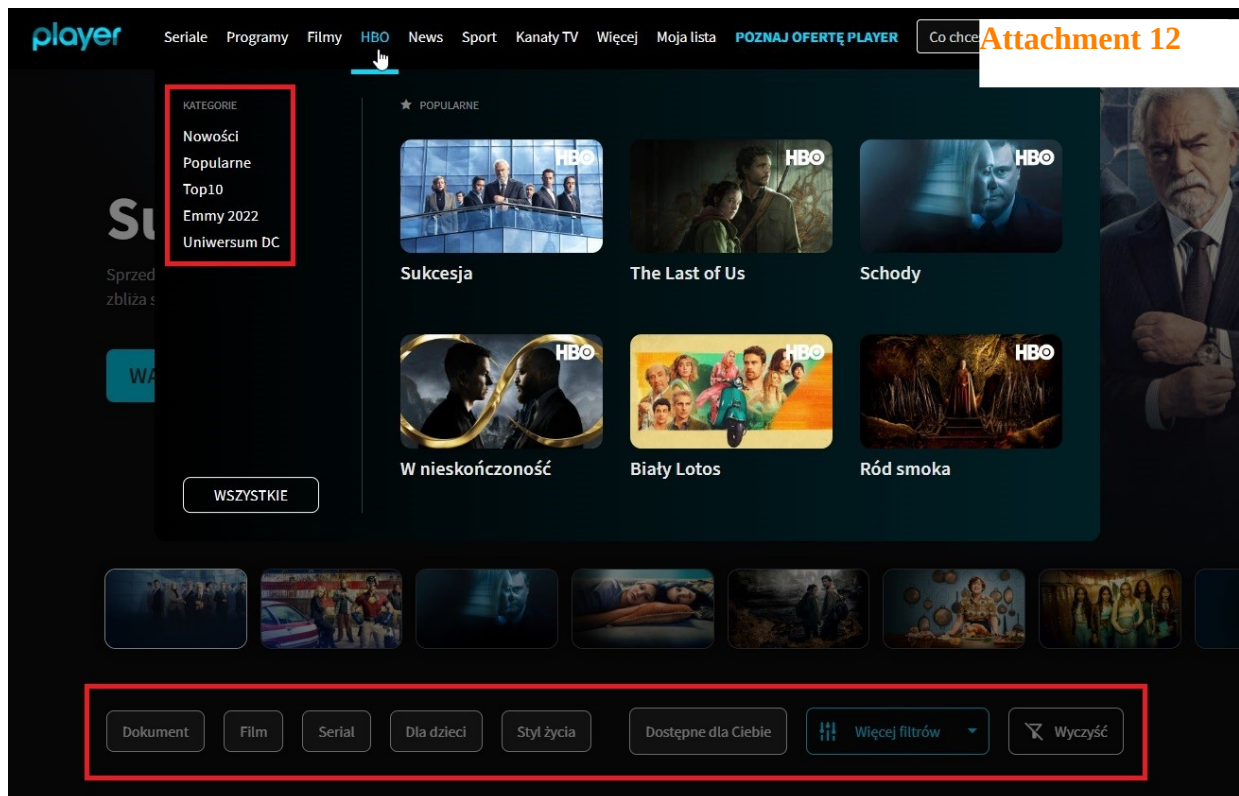Attachment 8


Attachment 9

Attachment 10


Attachment 11


Attachment 12

18

# Wesołowska i mediatorzy

Polska | 2015 | TVN | 12

Anna Maria Wesołowska powraca do TVN! Pojawi się w nowej roli
– mediatorki. Wraz ze swoim zespołem będzie rozwiązywać
trudne konflikty. Jak poradzi sobie z nowym wyzwaniem? Serial
„Wesołowska i mediatorzy" od września w TVN.

**Wykup dostęp od 10 zł**   **Zwiastun**   **Dodaj**
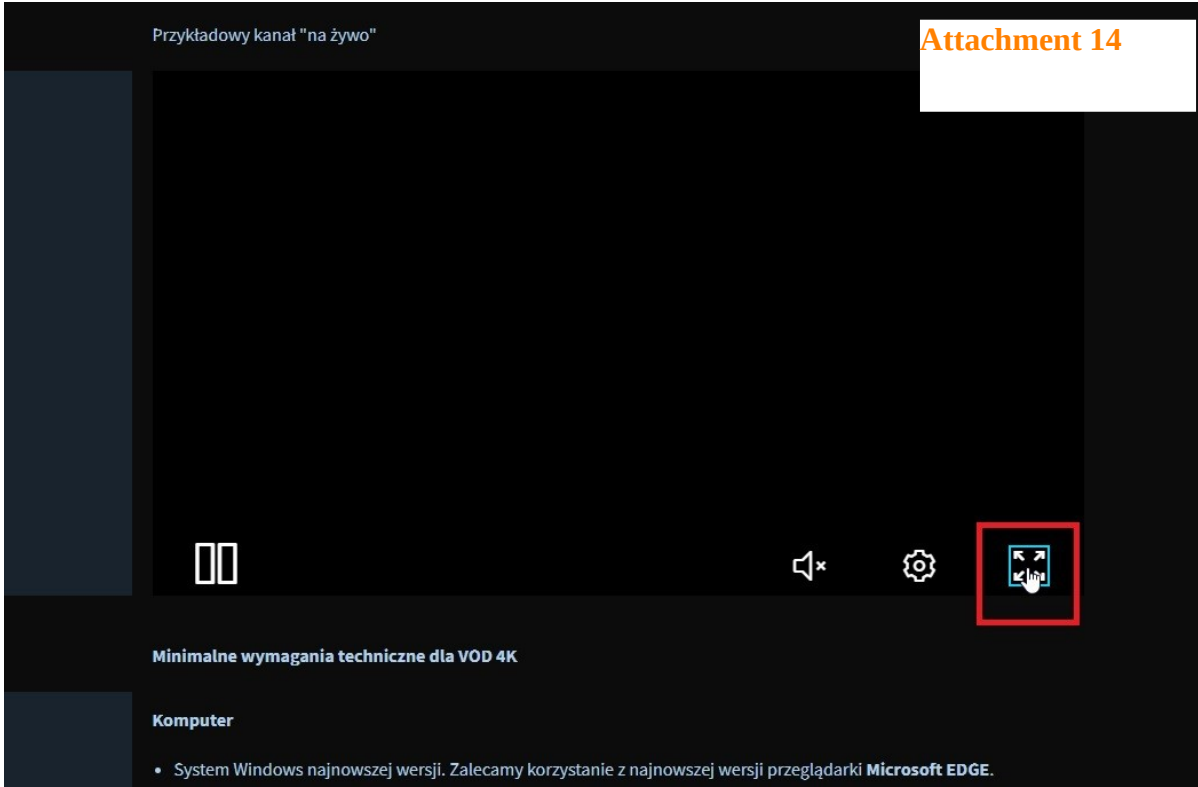
**Odcinki   1 - 30 ⌄**

### Odcinek 1

WŁAŚNIE OGLĄDASZ

Konflikt małżeński z walką o dzieci w tle oraz spór pacjentki z chirurgiem to dwie sprawy jakimi
zajmuje się w swoim nowo otwartym ośrodku mediacyjnym Anna Maria Wesołowska i jej
współpracownicy.

24 min

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Przykładowy kanał "na żywo"

**Minimalne wymagania techniczne dla VOD 4K**

**Komputer**

• System Windows najnowszej wersji. Zalecamy korzystanie z najnowszej wersji przeglądarki **Microsoft EDGE**.

# 3 Summary and Final Conclusions

The aim of Task No. 1 was to test websites for potential defects and to conduct a comparative analysis of two entertainment platforms. Over the course of more than 10 hours of testing the websites: JustJoin, Player, and Polsat Box Go, the following defects were reported: 4 Trivial, 17 Minor, 15 Major, and 3 Critical.

Given the number of reported defects and the fact that the tested websites have been released to the market, it can be concluded that the reported errors were not very severe. The inconveniences related to the use of the aforementioned websites could have been avoided with an appropriate budget from the Investor.