

Partial Report No. 2.

„Exploratory Tests of the Websites <https://player.pl>
and <https://polsatboxgo.pl/start>”.

APRIL 2023

1 Partial Report No. 2

1.1 ID: RzTP

1.2 Report Autho: Monika Kasperczyk-Rosa, tel. 883-128-746

1.3 Preliminary Information:

- the tests were conducted in 6 sessions, each lasting about 60 minutes.

The websites <https://player.pl> i <https://polsatboxgo.pl/start> were tested on the Google Chrome browser,

- registration and purchases on the tested websites were not performed,
- the purpose of the test is to compare and evaluate the two above-mentioned websites,

1.4 Test Environment:

Device Name	Lenovo Legion
Procesor	AMD Ryzen 5 5600H with Radeon Graphics 3.30 GHz
Installed RAM	RAM 16,0 GB (available: 13,9 GB)
System Type	64-bit operating system, x64 processor
Windows Version	10 Pro
OS Build	19044.2728
Web Browser: Google Chrome Version 112.0.5615.50	

1.5 Defects: The following defects were detected

ID	Title	Reproduction Steps	Priority	Comment
1	Disabled navigation through the banner on the main page.	1. Open https://polsatboxgo.pl/start , 2. Click the right or left arrow on the main page banner, 3. Click any dot/slide on the main page banner	Major	Attachment 1.
2	Lack of smooth transitions between top menu tabs.	1. Open https://polsatboxgo.pl/start , 2. Click the "Series" tab, 3. Click the "Kids" tab	Minor	None.
3	Lack of smooth scrolling to the end of the list in a row category.	1. Open https://polsatboxgo.pl/start , 2. Scroll to the "New from the cinemas" row, and scroll using the arrow to further items in the row		The defect applies to all rows with more than one list frame. Attachment 2.
4	Filter freeze after selecting the "Romantic" category.	1. Open https://polsatboxgo.pl/start , 2. Select "Series", 3. Click "See catalog", 4. Click "Filter", 5. Select the "Romantic" category	Critical	The defect occurs in every filter available on the site. Clearing the filter restores filter functionality.
5	Multiple attempts to select "Romantic" in the filter.	1. Open https://polsatboxgo.pl/start , 2. Select "Series", 3. Click "See catalog", 4. Click "Filter", 5. Select the "Romantic" category	Major	It only manages to select the category on the third attempt. During initial attempts, the category is briefly checked and immediately unchecked.
6	No response when trying to select "Comedy" along with other selected genres in the filter.	1. Open https://polsatboxgo.pl/start , 2. Select "Film", 3. Click "See catalog", 4. Click "Filter", 5. Select genres other than "Comedy" and "Romantic", 6. Select the "Comedy" genre	Minor	None.

ID	Title	Reproduction Steps	Priority	Comment
7	"See catalog" button causes a jump to the top of the page.	<ol style="list-style-type: none"> 1. Open https://polsatboxgo.pl/start, 2. Select "Series", 3. Scroll to any point on the page, 4. Click "See catalog" on the left 	Minor	A button for automatic scrolling to the top of the page, as implemented on many websites (e.g., Allegro.pl), would be more functional.
8	Misleading name of the browser's reaction to the "Download" button.	<ol style="list-style-type: none"> 1. Open https://polsatboxgo.pl/start, 2. Scroll to the footer of the page, 3. Click "Terms" on the left side of the footer, 4. Click "Download" 	Major	An inexperienced user might unsuccessfully search for the downloaded file.
9	In the footer, selecting some movies results in a "404 Page not found" message.	<ol style="list-style-type: none"> 1. Open https://polsatboxgo.pl/start, 2. Scroll to the footer of the page, 3. In the Movies category, select "Moonfall", "The Wolf of Wall Street", "Resident Evil: The Final Chapter", or "My Little Pony" 	Minor	Attachment 3.
10	Filtering by all genres in the "Kids" category significantly limits the filtering results.	<ol style="list-style-type: none"> 1. Open https://polsatboxgo.pl/start, 2. Select "Kids", 3. Click "See catalog" on the left, 4. Click "Filter", 5. Select all available categories 	Major	Without filtering, there is a rich offering available.
11	Lack of copyright information in the footer.	<ol style="list-style-type: none"> 1. Open https://polsatboxgo.pl/start, 2. Scroll to the footer of the page 	Major	Copyright information can deter content copying from the site.
12	Inaccurate keyword search.	<ol style="list-style-type: none"> 1. Open https://polsatboxgo.pl/start, 2. Click "Search" on the right side, 3. Enter the keyword "Pact" 	Major	Attachment 4.

ID	Title	Reproduction Steps	Priority	Comment
13	Inconsistent information on tile previews.	<ol style="list-style-type: none"> 1. Open https://player.pl, 2. Select "Series", 3. Select the "Drama" tile, 4. Hover the mouse over the second row, 5. Move the mouse over the list 	Trivial	When hovering over different tiles, most have information about the year of release. Attachment 5.
14	Ambiguous definition of sorting by oldest.	<ol style="list-style-type: none"> 1. Open https://player.pl, 2. Select "Series", 3. Select the "Drama" tile, 4. In "Sort by newest", select "by oldest", 5. Move the mouse over the sorting results 	Minor	It is unclear whether the sorting refers to the date of addition to the service or the release date. The defect applies to sorting in every area on the site.
15	Selecting the back button in the browser returns to the main page instead of one level up.	<ol style="list-style-type: none"> 1. Open https://player.pl, 2. Select "Series", 3. Select "Thriller", 4. Select "The Loop", 5. Click the back button in the browser 	Major	None
16	Navigating between main menu categories expands the current category's menu.	<ol style="list-style-type: none"> 1. Open https://player.pl, 2. Select "Series", 3. Move the mouse cursor over the main menu 	Minor	Attachment 6.
17	Different naming variants for the same categories.	<ol style="list-style-type: none"> 1. Open https://player.pl, 2. Select "Series" 	Minor	For clarity, only an example of the discrepancy is highlighted in Attachment 7.
18	The "HBO" tab is not highlighted after selection.	<ol style="list-style-type: none"> 1. Open https://player.pl, 2. Select "Series", 3. Select "News", 4. Select "HBO" 	Minor	Highlighting works for other tabs.

ID	Title	Reproduction Steps	Priority	Comment
19	Highlighting in blue elements not intended for selection.	1. Open https://player.pl , 2. Select "Series"	Trivial	Attachment 8.
20	Inaccurate keyword search.	1. Open https://player.pl , 2. Enter the keyword "Cell" in the search box	Major	Attachment 9.
21	Possibility to clear the filter but unable to filter.	1. Open https://player.pl , 2. Select "More"	Minor	Attachment 10.
22	Selecting "Available to You" automatically adds it to the filters even though it is not available in the filter drop-down menu.	1. Open https://player.pl , 2. Select "Series", 3. Select "Available to You"	Major	Attachment 11.
23	Unclear function of the service code.	1. Open https://player.pl , 2. Scroll to the footer of the page, 3. Click "Expand", 4. On the left side, click "Service Code"	Trivial	There is no clear message on the site explaining the purpose of the service code.
24	Inconsistent drop-down menu in HBO with the menu on the HBO page.	1. Open https://player.pl , 2. Select "HBO", 3. Hover the mouse cursor over "HBO"	Trivial	Attachment 12.
25	Unclear phrase "CURRENTLY WATCHING".	Reproduction steps not available for the defect occurrence.	Major	Enter "Wesołowska and the mediators" in the search engine and select. Attachment 13.
26	Unable to Enable Full-Screen Display When Streaming a "Live" Channel.	Unable to reproduce the defect steps.	Major	The recommendation to change the browser appears. Attachment No. 14.

1.6 Summary:

Both platforms are used for watching series, movies, news, etc. on various devices.

The possibility of viewing content on the website is twofold: you can purchase a one-time access to a specific movie for 48 hours - limited movie library on both platforms, or purchase a package for 30 days. To make a transaction, user registration is necessary.

The offer of series and programs varies on the websites, which results from the different stations to which the platforms belong.

Overall, both platforms have a rich repertoire of novelties and cult productions.

Navigating the websites is very intuitive, although the platform <https://player.pl> stands out for its smooth navigation and tab switching. However, both platforms lack a button for automatic return to the homepage.

During the exploration of the website <https://polsatboxgo.pl/start>, there was a dimming/pulsating effect on the page, which the tester found cumbersome.

On both platforms, when filtering content, it was necessary to close the filter window to confirm the selection. On the website such as <https://about.netflix.com/pl/new-to-watch>, after selecting a filter, the content was automatically updated. In the tester's opinion, the solution from the Netflix platform is more user-friendly.

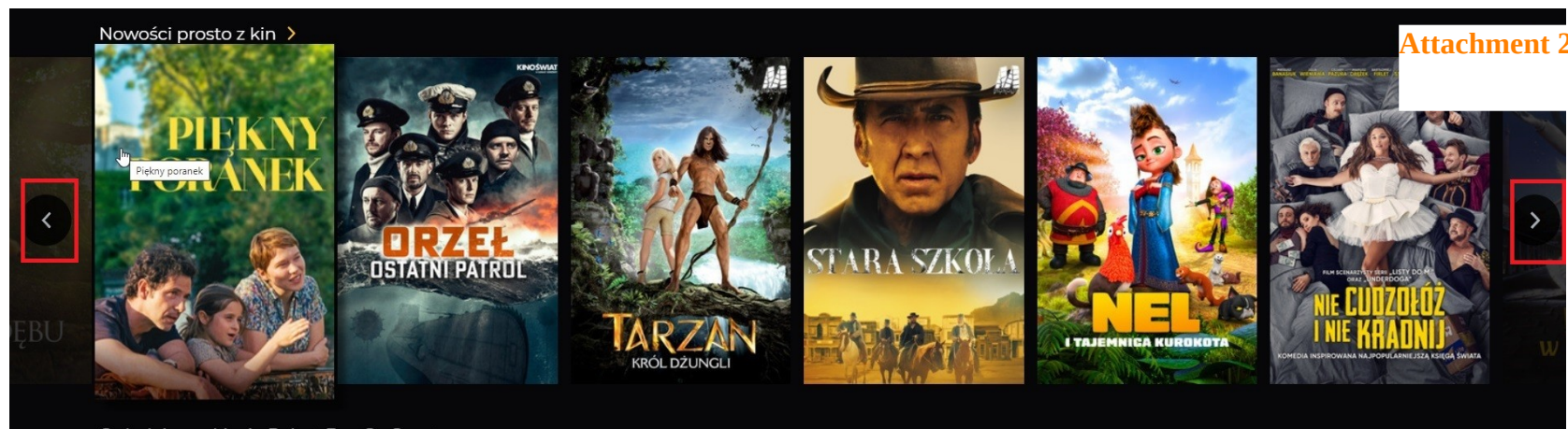
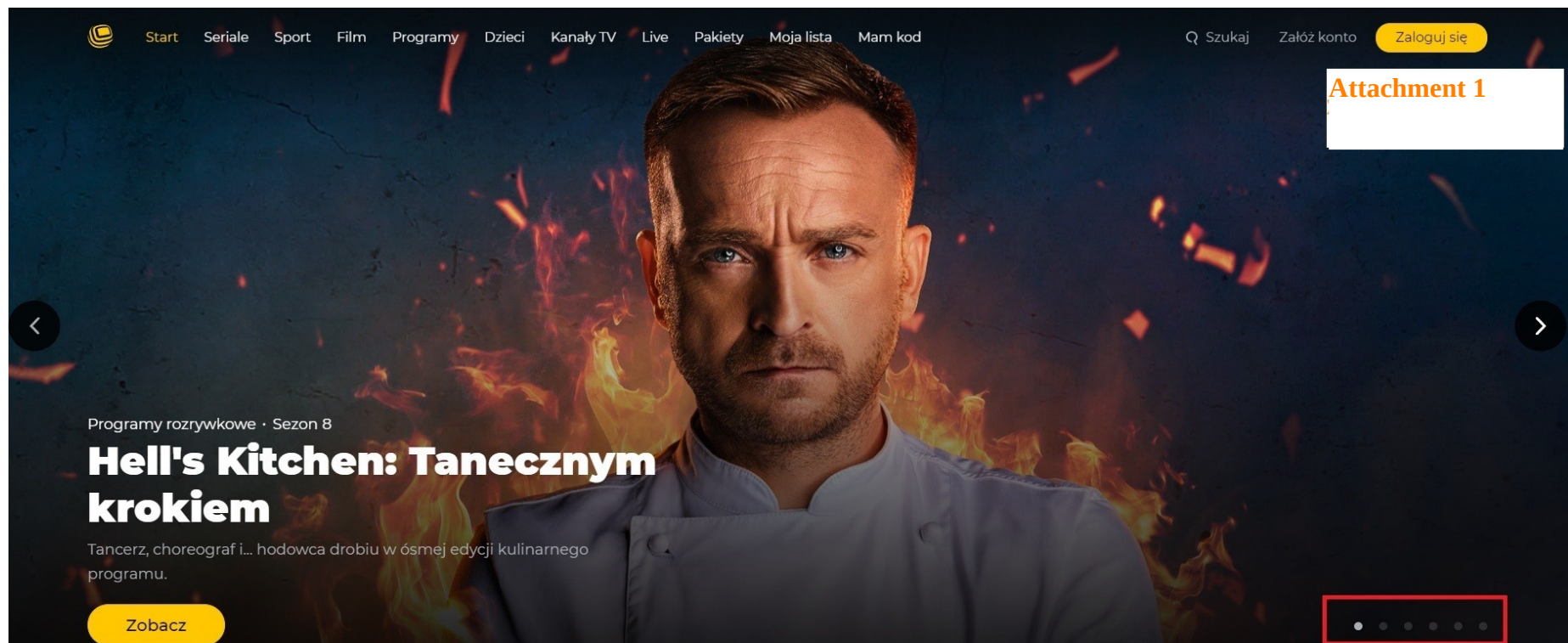
During the exploration of the website <https://player.pl>, automatic expansion of the auxiliary menu was noticed, which was essentially duplicating the existing menu on the website.

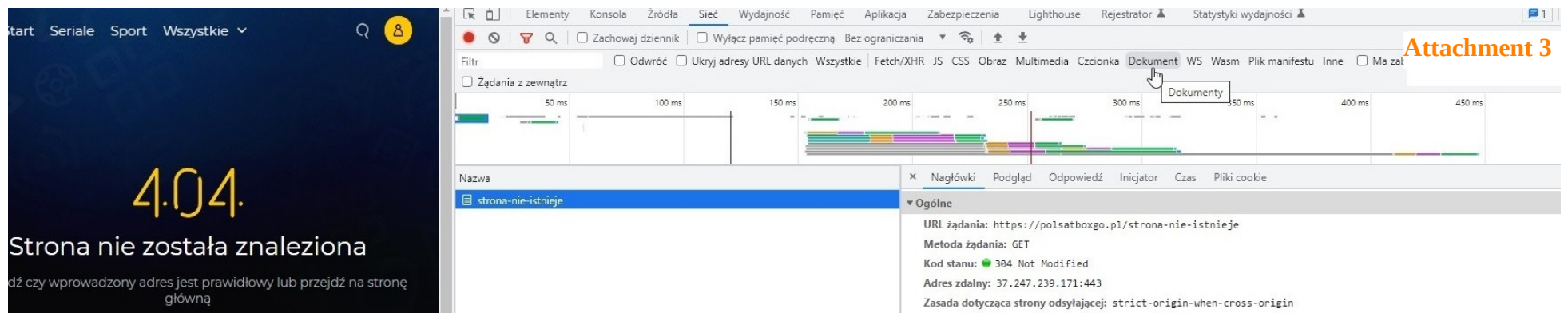
On the platform <https://player.pl>, playing available trailers is smooth, does not require downloading to the computer's disk, and the player functions work. On the platform <https://polsatboxgo.pl/start>, there was no option to watch trailers.

During the testing of both platforms, the illusory diversity of the <https://player.pl> offer was clearly visible, with duplicated titles and unnecessarily increased offer by separating the movie into 4K and regular quality, e.g., the series "Na Wspólnej" does not appear as one item, but is divided into time ranges of episode broadcasts. In the tester's and potential user's opinion, browsing the offer was very cumbersome and discouraging.

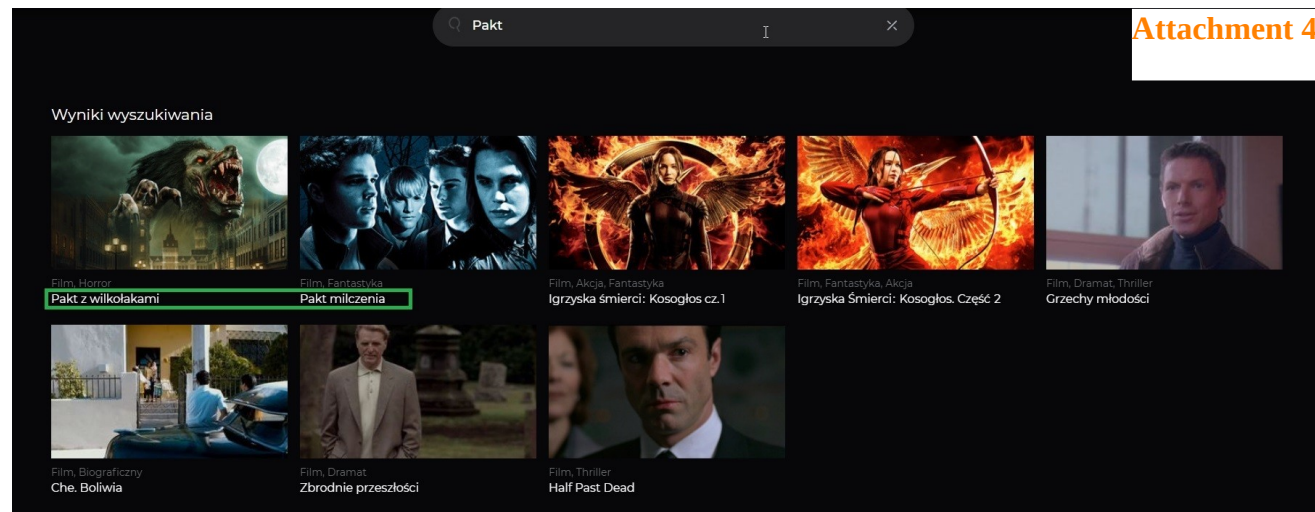
The user-available platforms are functional and aesthetic, however, the above in the tester's opinion necessitates refining both platforms.

1.7 Attachments:

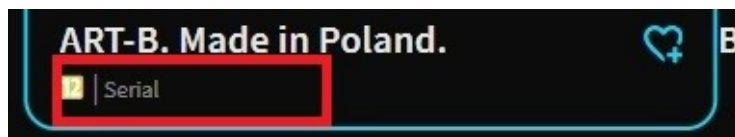




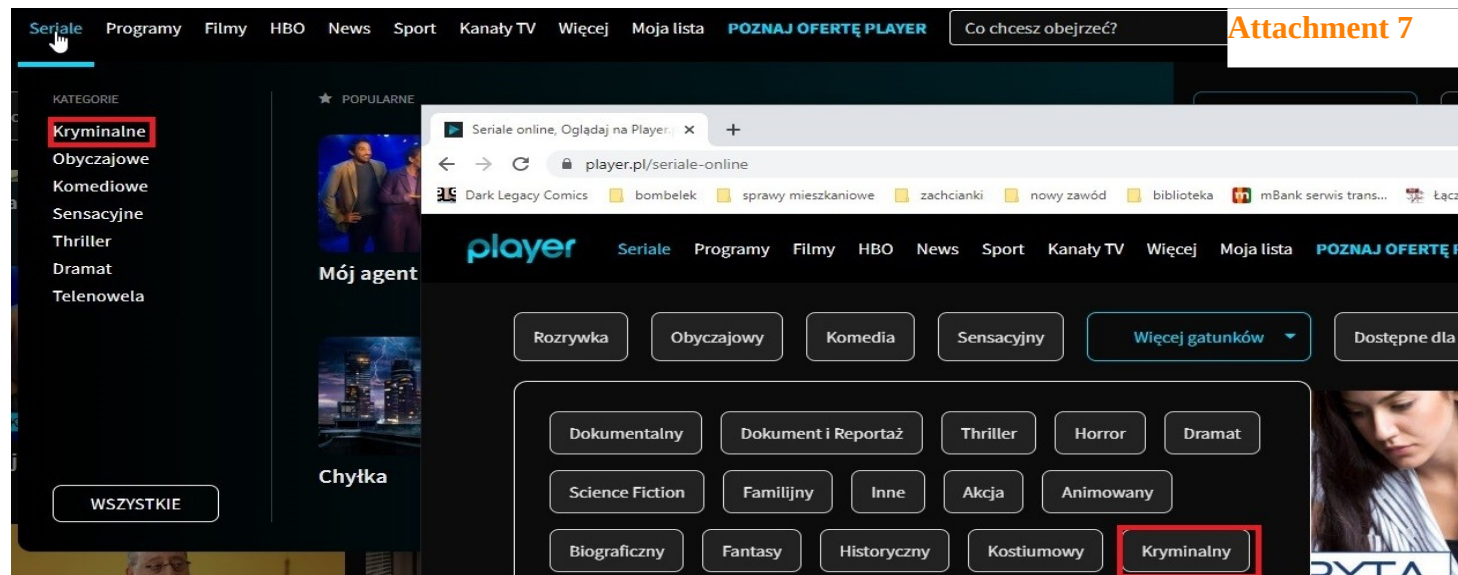
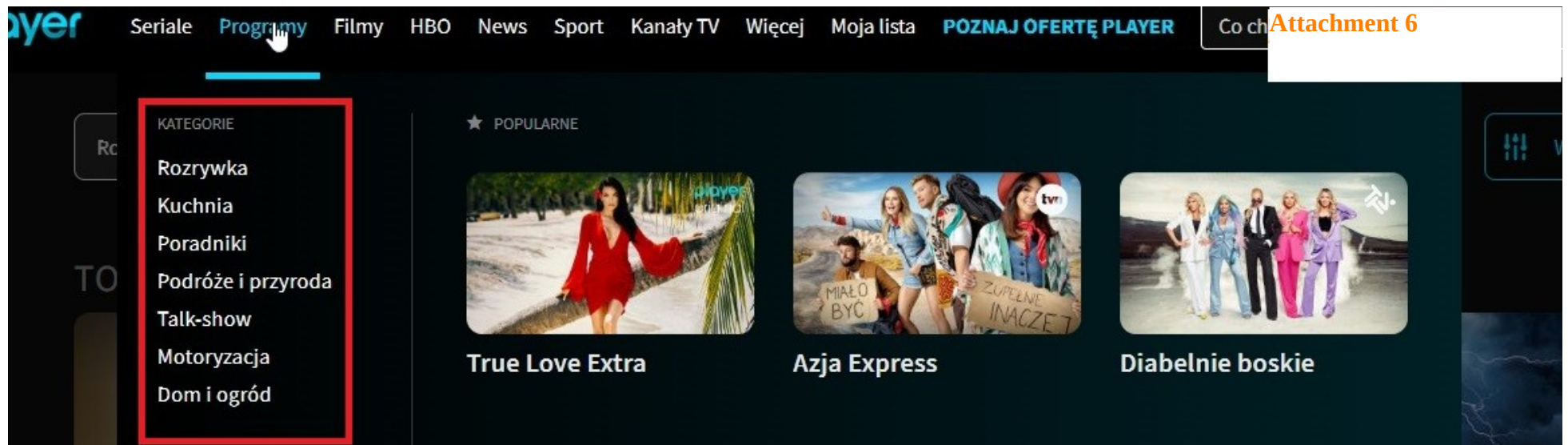
Attachment 3

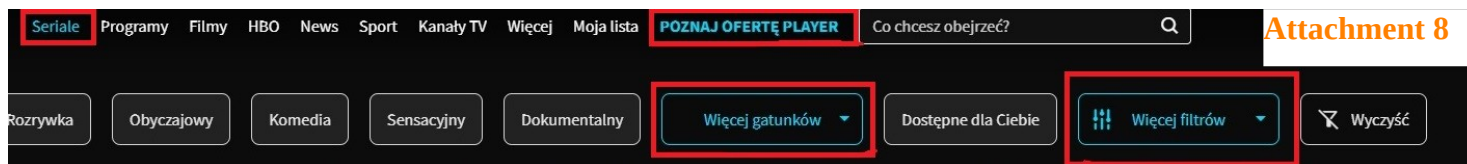


Attachment 4

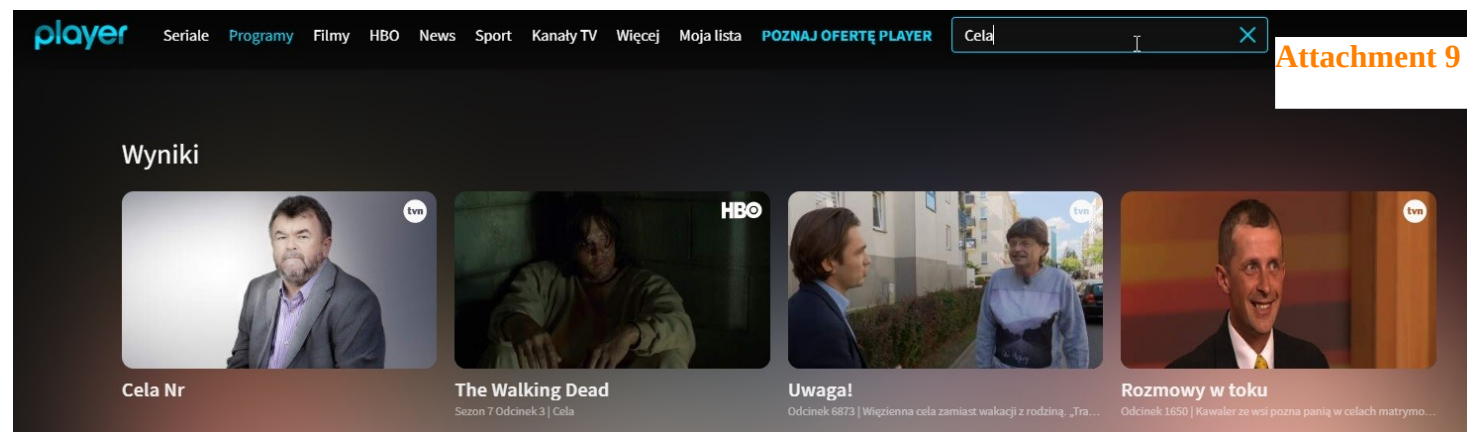


Attachment 5

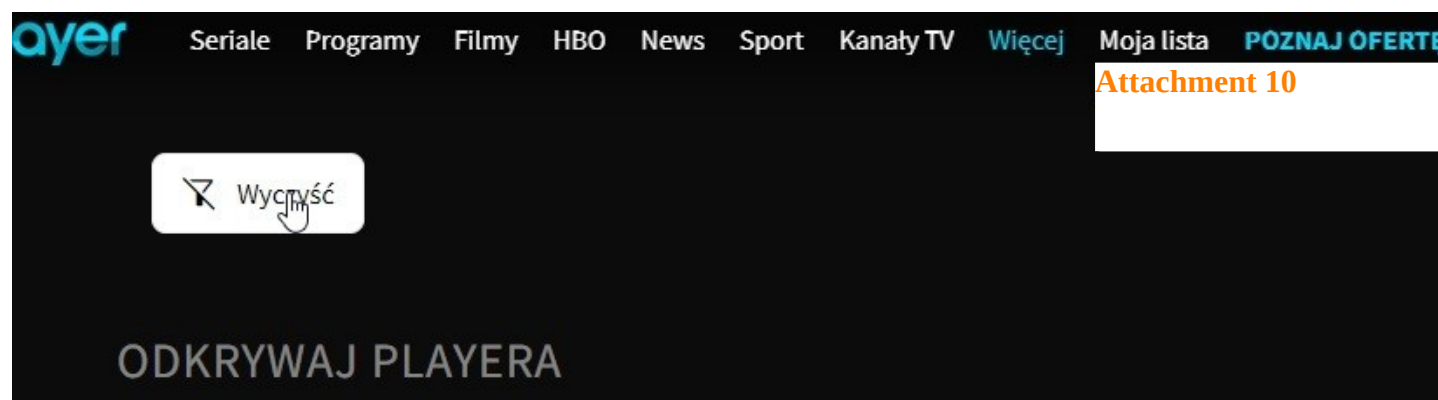




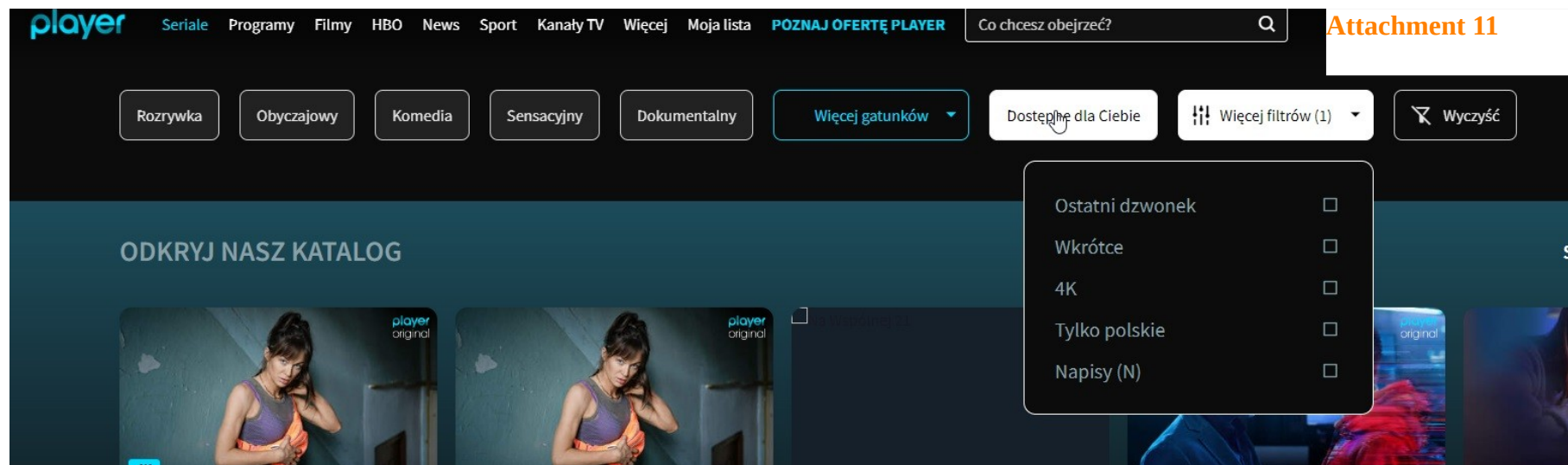
Attachment 8



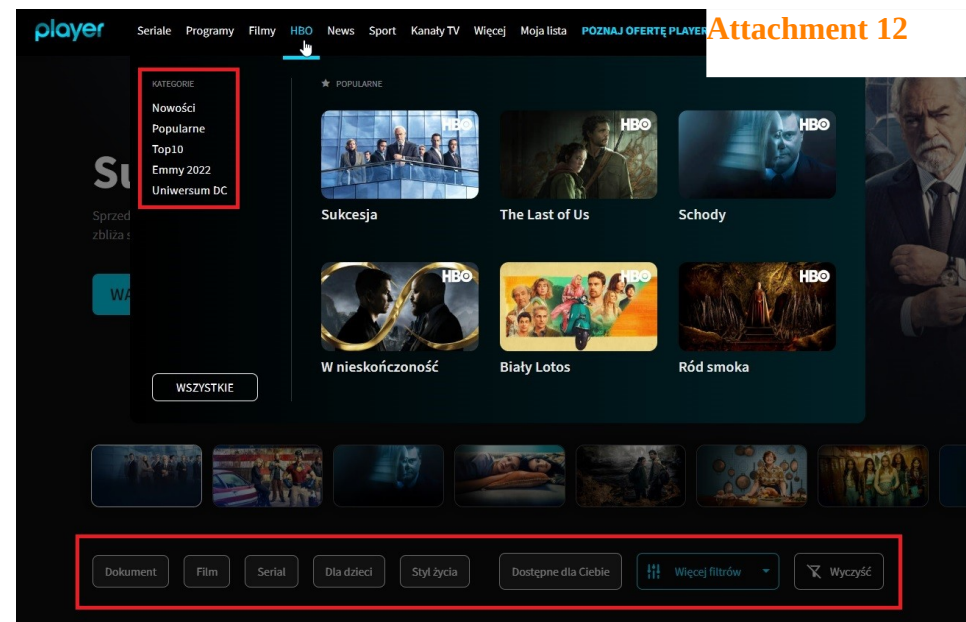
Attachment 9



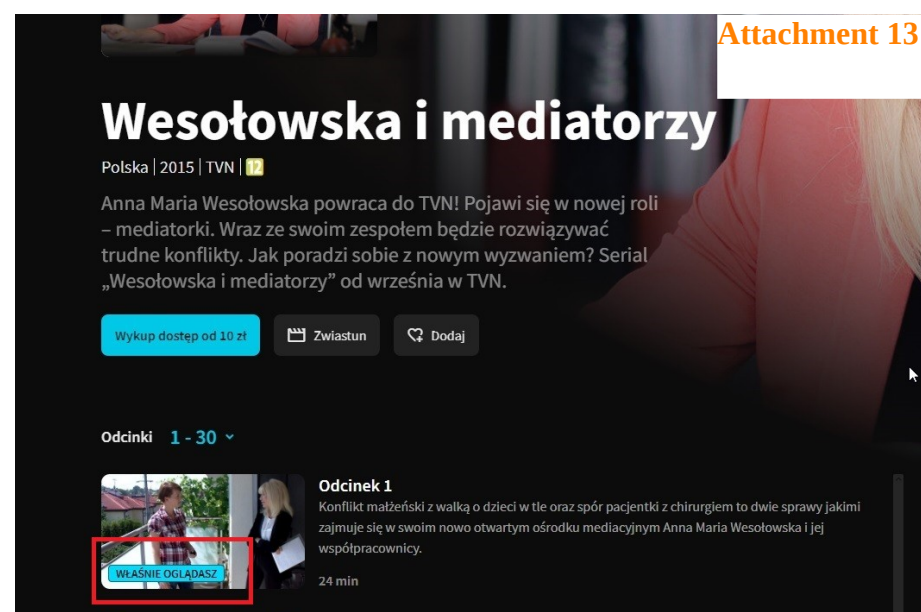
Attachment 10



Attachment 11



Attachment 12



Attachment 13

Przykładowy kanał "na żywo"

Attachment 14



Minimalne wymagania techniczne dla VOD 4K

Komputer

- System Windows najnowszej wersji. Zalecamy korzystanie z najnowszej wersji przeglądarki **Microsoft EDGE**.