**MONIKA MISHRA**

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Summary

I aspire to pursue a career in Management Analytics and provide sustainable solutions to complex business problems.

• Problem-solving skills and understanding of how the Business units in the IT sector function would help me relate to the course.

• Teamwork is another skill developed over the years as a student and an employee.

• My Strong work ethics would be an asset to any organisation I work in.

• Leadership skills gained over time would give me an edge as I commence my journey in the field of management.

Experience

**INFINITE COMPUTER SOLUTIONS** Bangalore, India

The Company provides technical solutions and product engineering services for verticals like healthcare, telecom, financial services. Associate Software Engineer 2019 - 2021

• Worked as a Technical Support Engineer and provided technical solutions for 12 international clients in my tenure of service.

• Carried out the responsibility of developing a Work Package Management tool for the Organisations’ business unit.

• Responsible for managing the work package details of the Project I worked in.

• Integrated Network Elements to Network Management System and successfully completed 4 projects within 6 months

• Detected and performed troubleshooting for any issues with the Integrated elements and the data generated by these elements

• Performed backup and restoration of data generated by these Network Elements

• Awarded Employee of the Month for December,2020

Internship

**TATA STEEL LIMITED** May ,2018 – June ,2018

Responsible for:

• Created a functional Cyber Security Model for Mobile Applications.

**BHARAT SANCHAR NIGAM LIMITED** May ,2017 – June ,2017

Indian government enterprise and a telecommunications entity

Responsible for:

• Practical training in fields of Broadband, GSM and CDMA Mobile services and Transmission systems.

Technical Skills

• Programming Languages: Java, Python, Shell Script, SQL and Linux OS

• DataBases: OracleDB

• Tools: VMWare, Putty, RasClient, WinScp, and Jira

• IDE: Eclipse, VScode, Jupyter Notebook

• Microsoft Office: Word, Excel, and PowerPoint

Education

**Bachelor of Technology, Engineering** Bhubaneshwar, India

• Institute of Technical Education and Research, Siksha ‘O’ Anusandhan University 2015 – 2019

• Concentration: Electronics and Communication Engineering

• Overall Percentage: 85.3/100

• Graduated in the top 10% of the class

**XII Boards**

• St. Mary’s English High School, Jamshedpur 2015

• Overall Percentage: 74/100

**XII Boards**

• Sacred Heart Convent School, Jamshedpur 2013

• Overall Percentage: 87/100

Responsibilities and Awards

• Head of the Music Club of the University 2016 – 2019

• Awarded 2nd prize in Inter-College Music Contest (IIIT Bhubaneshwar) 2017

• Head of Public Relation and UNHOD Committee for University MUN 2018

• Active part of Organizing Community of MUN in University 2017 – 2019

• Co-ordinated Annual Technical and Cultural Fest of College 2019

• Diploma in Fine arts and painting 2019

• Discipline Minister of School 2013-2015

Hobbies & Interests

• Reading books

• Playing guitar

• Travelling