Verify that "Blog" tabs are opening and working correctly

Verify that all tabs (All, Design, Marketing, News, Productivity, Entertainment) are opening and working in "Blog" section.

Severity	Priority	Behavior	Type
O Normal	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;
- Browser is opened in full size.

Steps to reproduce

Step	1
Action	Open Vista Create website
Input data	https://create.vista.com/home/
Expected result	- Website is opened "Home" page is visible

Step	2
Action	Scroll till the bottom of the page and press**"Blog"** under the **"Learn"** section
Input data	
Expected result	"VistaCreate Blog" page opens; - Various blogs are displayed.

Step	3
Action	In the top menu press **"DESIGN"**
Input data	
Expected result	"Design" page opens - Various Blogs marked with a "DESIGN" label are visible

Step	4
Action	Scroll down and press button **[Show more]**
Input data	
Expected result	More Blogs marked with a "DESIGN" label are displayed

Step	5
Action	In the top menu press **"MARKETING"**
Input data	
Expected result	"Marketing" page opens - Various Blogs marked with a "MARKETING" label are visible

Step	6
Action	Scroll down and press button **[Show more]**
Input data	
Expected result	More Blogs marked with a "MARKETING" label are displayed

Step	7
Action	In the top menu press **"NEWS"**
Input data	
Expected result	"News" page opens - Various Blogs marked with a "NEWS" label are visible

Step	8
Action	Scroll down and press button **[Show more]**
Input data	
Expected result	More Blogs marked with a "NEWS" label are displayed

Step	9
Action	In the top menu press **"PRODUCTIVITY"**
Input data	
Expected result	"Productivity" page opens - Various Blogs marked with a "PRODUCTIVITY" label are visible

Step	10
Action	Scroll down and press button **[Show more]**
Input data	
Expected result	More Blogs marked with a "PRODUCTIVITY" label are displayed

Step	11

Action	In the top menu press **"ENTERTAINMENT"**
Input data	
Expected result	• "Entertainment" page opens • Various Blogs marked with an "ENTERTAINMENT" label are visible

Step	12
Action	Scroll down and press button **[Show more]**
Input data	
Expected result	More Blogs marked with a "ENTERTAINMENT" label are displayed

Step	13
Action	In the top menu press **"ALL"**
Input data	
Expected result	• "VistaCreate Blog" page opens • Various Blogs marked with different labels are visible

Step	14
Action	Scroll down and press button **[Show more]**
Input data	
Expected result	More Blogs marked with different labels are displayed

Verify that tab's "More" dropdown menu is opening and working correctly

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	"VistaCreate Blog" page opens; - Various blogs are displayed.

Step	2
Action	Minimize the browsers window as much as possible, that only "VistaCreate Blog" page title and top menu is visible
Input data	
Expected result	- Window is minimized **"More"** tab appears in the top menu

Step	3
Action	In the top menu press **"MORE"** tab
Input data	
Expected result	Dropdown menu opens and displays **"MARKETING", "NEWS", "PRODUCTIVITY", "ENTERTAINMENT"** tabs

Step	4
Action	From the dropdown menu in "MORE" choose **"NEWS"**
Input data	

| Expected result | • "News" page opens
• Various Blogs marked with a "NEWS" label are visible |

Verify that Blogs are opened and displayed correctly

Severity	Priority	Behavior	Type
⌄ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	"VistaCreate Blog" page opens; - Various blogs are displayed.

Step	2
Action	In the top menu press **"NEWS"**
Input data	
Expected result	"News" page opens - Various Blogs marked with a "NEWS" label are visible

Step	3
Action	Press on any Blog from the list
Input data	
Expected result	The chosen Blog is opened

Step	4
Action	In the top menu press **"MARKETING"**
Input data	
Expected result	"Marketing" page opens - Various Blogs marked with a "MARKETING" label are visible

Step	5
Action	Press on any Blog from the list
Input data	
Expected result	The chosen Blog is opened

Verify that it is possible to open and see Authors profile

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	"VistaCreate Blog" page opens; - Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	"Search" expands; "*Typing here*" text is visible

Step	3
Action	In the search field type in **"10 creative ideas for a LinkedIn background photo"** and press **ENTER** to begin the search
Input data	
Expected result	One blog is found with a title **"10 creative ideas for a LinkedIn background photo"**

Step	4
Action	Press on the Blog **"10 creative ideas for a LinkedIn background photo"** to open it
Input data	
Expected result	Blog is opened

Step	5
Action	Scroll till the bottom of the article and press **"See authors profile"**
Input data	
Expected result	The profile of **Iryna Luzina** is opened and various Blogs belonging to the author are visible

Verify that Blog's search is working when ONE word ("Christmas") is typed in

Severity	Priority	Behavior	Type
⌃ Major	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	• "Search" expands; • "*Typing here*" text is visible

Step	3
Action	In the "Search" field, type in **"*Christmas*"** and press **ENTER** to confirm
Input data	**_Christmas_**
Expected result	• **"*Christmas*"** text is typed in correctly; • Various Blogs are found and displayed with a highlighted text "Christmas"

Step	4
Action	Press **"x"** to clear the search field
Input data	
Expected result	• Search field is cleared; • "Typing here" text appears

Verify that Blog's search is working when PART of a word ("Templ") is typed in

Severity	Priority	Behavior	Type
∧ Major	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	• "Search" expands; • "*Typing here*" text is visible

Step	3
Action	In the "Search" field, type in **"Templ"** and press **ENTER** to confirm
Input data	***Templ***
Expected result	• ***"Templ"*** text is typed in correctly; • Various Blogs are found and displayed with a highlighted text "Templ"

Step	4
Action	Press **"x"** to clear the search field
Input data	
Expected result	• Search field is cleared; • "Typing here" text appears

Verify that Blog's search shows error message when RANDOM letters ("asdfghh") are typed in

Severity	Priority	Behavior	Type
︿ Major	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	"VistaCreate Blog" page opens; - Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	"Search" expands; "*Typing here*" text is visible

Step	3
Action	In the "Search" field, type in **"asdfghh"** and press **Magnifying glass icon** to start search
Input data	**asdfghh**
Expected result	**"asdfghh"** text is typed in; - Error message is shown that no Blogs can be found

Step	4
Action	Press **"x"** to clear the search field
Input data	
Expected result	- Search field is cleared; "Typing here" text appears

Verify that Blog's search shows error message when NUMBERS ("123") are typed in

Severity	Priority	Behavior	Type
⌃ Major	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	• "Search" expands; • "*Typing here*" text is visible

Step	3
Action	In the "Search" field, type in **"123"** and press **Magnifying glass icon** to start search
Input data	**123**
Expected result	• "**123**" text is typed in; • Error message is shown that no Blogs can be found

Step	4
Action	Press **"x"** to clear the search field
Input data	
Expected result	• Search field is cleared; • "Typing here" text appears

Verify that Blog's search shows error message when SYMBOLS ("!@#") are typed in

Severity	Priority	Behavior	Type
∧ Major	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	• "Search" expands; • "*Typing here*" text is visible

Step	3
Action	In the "Search" field, type in **"!@#"** and press **ENTER** to start search
Input data	*!@#*
Expected result	• *"!@#"* text is typed in; • Error message is shown that no Blogs can be found

Step	4
Action	Press **"x"** to clear the search field
Input data	
Expected result	• Search field is cleared; • "Typing here" text appears

Verify that user CANNOT subscribe to the Blog newsletter using INVALID email

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	Scroll down till Subscription to Blog newsletter fields and enter**".email@domain.com"** email
Input data	**.email@domain.com**
Expected result	Email is entered correctly

Step	3
Action	Press the button **[Subscribe]**
Input data	
Expected result	• Message "Not valid email" appears • Email did not subscribe to the newsletters

Verify that user CAN subscribe to the Blog newsletter using VALID email

Severity	Priority	Behavior	Type
⌄ Major	↑ High	Positive	Other

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	Scroll down till Subscription to Blog newsletter fields and enter **"email@domain.com"** email
Input data	**email@domain.com**
Expected result	Email is entered correctly

Step	3
Action	Press the button **[Subscribe]**
Input data	
Expected result	• Message **"Thank you for subscribing to our blog!"** appears; • Email subscribed to the newsletter

Verify that user CANNOT subscribe to the Blog newsletter using email with random letters, numbers and symbols

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Other

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	Scroll down till Subscription to Blog newsletter fields and enter **"asd#hg1526hdg@ad7852asda.com"** email
Input data	**asd#hg1526hdg@ad7852asda.com**
Expected result	Email is entered correctly

Step	3
Action	Press the button **[Subscribe]**
Input data	
Expected result	• Message "Not valid email" appears • Email did not subscribe to the newsletters

Verify that link to social media in Blogs is working [Linked In]

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	• "Search" expands; • "*Typing here*" text is visible

Step	3
Action	In the search field type in **"10 creative ideas for a LinkedIn background photo"** and press **ENTER** to begin the search
Input data	
Expected result	One blog is found with a title **"10 creative ideas for a LinkedIn background photo"**

Step	4
Action	Press on the Blog **"10 creative ideas for a LinkedIn background photo"** to open it
Input data	
Expected result	• Blog is opened • Social media icons are visible

Step	5
Action	Press on **"LinkedIn"** social media icon
Input data	
Expected result	A new LinkedIn window open with a possibility to share **"10 creative ideas for a LinkedIn background photo"** Blog

Verify that a link to the Blog can be copied [Copy Link]

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open the "Blog" website https://create.vista.com/blog/
Input data	
Expected result	• "VistaCreate Blog" page opens; • Various blogs are displayed.

Step	2
Action	From the top menu choose **"Search"** option (**Magnifying glass icon**)
Input data	
Expected result	• "Search" expands; • "*Typing here*" text is visible

Step	3
Action	In the search field type in **"10 creative ideas for a LinkedIn background photo"** and press **ENTER** to begin the search
Input data	
Expected result	One blog is found with a title **"10 creative ideas for a LinkedIn background photo"**

Step	4
Action	Press on the Blog **"10 creative ideas for a LinkedIn background photo"** to open it
Input data	
Expected result	• Blog is opened • Social media icons are visible

Step	5
Action	Press on **"Copy Link"** icon
Input data	
Expected result	A new Link to the Blog is copied

Step	6
Action	Open a new Browser page and paste a copied link then press ENTER
Input data	
Expected result	A Blog **"10 creative ideas for a LinkedIn background photo"** page is opened

Verify that different colors can be explored by name

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open page **"Colors"** https://create.vista.com/colors/
Input data	https://create.vista.com/colors/
Expected result	Page **"Colors"** is opened and the title is displayed**"VistaCreate Colors"**

Step	2
Action	Press on **"Explore color names"**
Input data	
Expected result	A page opens and displays many different colors

Step	3
Action	Press on a color named**"Green Yellow"**
Input data	
Expected result	• **"Green Yellow"** color page opens • Three more colors are displayed in the right: "Chartreuse", "Yellow Green", "Emerald Green"

Step	4
Action	Press on a color named**"Emerald Green"**
Input data	
Expected result	• **"Emerald Green"** color page opens • Three more colors are displayed in the right: "Lime Green", "Green", "Forest Green"

Step	5

Action	Press on the icon, next to the color code "#50C878" to copy it
Input data	
Expected result	Message pops up **_"Copied"_**

Step	6
Action	Paste the copied color code in any text editor and check it it matches
Input data	
Expected result	• Color code was copied • Code matches the code that was copied

Step	7
Action	Press the button **[Start new design project]**
Input data	
Expected result	Create mode opens

Verify that different colors can be explored by palette

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open page **"Colors"** https://create.vista.com/colors/
Input data	https://create.vista.com/colors/
Expected result	Page **"Colors"** is opened and the title is displayed**"VistaCreate Colors"**

Step	2
Action	Press on **"Choose a palette"**
Input data	
Expected result	A page **"Palette generator"** opens and displays different color palettes

Step	3
Action	Scroll down to "**Inspiring color palettes**" and press on **"Moon color palette"**
Input data	
Expected result	• "Moon color palette" page opens • Four color palettes are displayed at the top: "Lavender Brush", "Light Purple", "Stale Blue", "Dark Blue"

Step	4
Action	Scroll down to **"Similar palette"** and press on **"Purple color palette"**
Input data	
Expected result	• "Purple color palette" page opens • Four color palettes are displayed at the top: "Lavender", "Purple", "Indigo", "Dark Blue"

Step	5

Action	Press on the icon, next to the color code "#800080" to copy it
Input data	
Expected result	Message pops up **_"Copied"_**

Step	6
Action	Paste the copied color code in any text editor and check if it matches
Input data	
Expected result	• Color code was copied • Code matches the code that was copied

Step	7
Action	Press the button **[Design in your style]**
Input data	
Expected result	Create mode opens

Verify that "Create" mode can be accessed from "Facebook Post" page

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open **"Facebook Post"** page https://create.vista.com/create/facebook-post/
Input data	https://create.vista.com/create/facebook-post/
Expected result	"Facebook Post" page opens

Step	2
Action	Press a button **[Create a Facebook post]** below title
Input data	
Expected result	**Create mode** opens

Step	3
Action	Press **[back]** button in the browser to return to previous page
Input data	
Expected result	"Facebook Post" page opens

Step	4
Action	Scroll down and press **[Design a post]** button in *"Create a post that stands out"* section
Input data	
Expected result	**Create mode** opens

Step	5
Action	Press **[back]** button in the browser to return to previous page
Input data	
Expected result	"Facebook Post" page opens

Step	6
Action	Scroll down and press **[Pick a template]** button in *"6 ways to easily create a stunning Facebook post"*section
Input data	
Expected result	**Create mode** opens

Step	7
Action	Press **[back]** button in the browser to return to previous page
Input data	
Expected result	"Facebook Post" page opens

Step	8
Action	Scroll down and press **[Create a Facebook post]** button in *"How to make a Facebook post with VistaCreate"* section
Input data	
Expected result	**Create mode** opens

Step	9
Action	Press **[back]** button in the browser to return to previous page
Input data	
Expected result	"Facebook Post" page opens

Step	10
Action	Scroll down and press **[Design a post]** button in *"150,000+ Premium designs"* section
Input data	

Expected result	**Create mode** opens

Step	11
Action	Press **[back]** button in the browser to return to previous page
Input data	
Expected result	"Facebook Post" page opens

Verify that page "Posters" opens correctly

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open Vista Create website
Input data	https://create.vista.com/home/
Expected result	- Website is opened "Home" page is visible

Step	2
Action	Scroll till the bottom of the page
Input data	
Expected result	All the menus and tabs of the website are visible in the black background

Step	3
Action	Press **"Posters"** under Create tab
Input data	
Expected result	**"Posters"** page opens; - Title "Online Poster Maker by VistaCreate" is visible

Verify that "About us" page opens

Severity	Priority	Behavior	Type
︿ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open Vista Create website
Input data	https://create.vista.com/home/
Expected result	- Website is opened "Home" page is visible

Step	2
Action	Scroll till the bottom of the page
Input data	
Expected result	All the menus and tabs of the website are visible in the black background

Step	3
Action	Press on **"About Us"** under Company
Input data	
Expected result	**"About Us"** page opens and title is visible**"United by love for design"**

Verify that request CANNOT be submitted when EMAIL field is EMPTY

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"Templates"** In *Subject* field
Input data	**Templates**
Expected result	Text is typed in correctly in *Subject* field

Step	3
Action	Press on ***Select Category*** and from the dropdown menu choose **"Design Help"**
Input data	
Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	4
Action	Type in **"Need help"** in *Description* field
Input data	**Need help**

Expected result	Text is typed in correctly in *Description* field

Step	5
Action	Press on **OS version** and from the dropdown menu choose **"Windows"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	6
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	- Request is not submitted - Error message appear under *Your email address* field: *"Requester: Email: cannot be blank";*

Verify that request CANNOT be submitted when email is INVALID (1)

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

- Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"plainaddress"** in *Your email address* field
Input data	plainaddress
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Type in "**Spalvos**" in *Subject* field
Input data	**Spalvos**
Expected result	Text is typed in correctly in *Subject* field

Step	4
Action	Press on *Select Category* and from the dropdown menu choose **"Design Help"**
Input data	

Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	5
Action	Type in **"Need help! How to find colors?"** in *Description* field
Input data	**Need help! How to find colors?**
Expected result	Text is typed in correctly in *Description* field

Step	6
Action	Press on OS version and from the dropdown menu choose **"Android"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	7
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is not submitted • Error message appear under *Your email address* field: "**Requester: Email: plainaddress is not properly formatted** "

Verify that request CANNOT be submitted when fields are EMPTY

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

Request is not submitted

Steps to reproduce

Step	1
Action	Open Vista Create website
Input data	https://create.vista.com/home/
Expected result	• Website is opened • "Home" page is visible

Step	2
Action	Scroll till the bottom of the page
Input data	
Expected result	All the menus and tabs of the website are visible in the black background

Step	3
Action	Press **"Contact Us"** under the Company
Input data	
Expected result	• Support page opens with a title "Submit a request" • Request fields are present

Step	4
Action	Scroll down and press the button **[Submit]**
Input data	

Expected result	• Request is not submitted
	• Error message appear under each unfilled field:
	"Requester: Email: cannot be blank"; *"Subject: cannot be blank";* *"Select Category: cannot be blank";* *"Description: cannot be blank";* *"OS version: cannot be blank"*

Verify that request CANNOT be submitted when SUBJECT field is EMPTY

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"email@domain.com"** in *Your email address* field
Input data	**email@domain.com**
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Press on ***Select Category*** and from the dropdown menu choose **"Design Help"**
Input data	
Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	4
Action	Type in **"Need help"** in *Description* field
Input data	**Need help**

Expected result	Text is typed in correctly in *Description* field

Step	5
Action	Press on **OS version** and from the dropdown menu choose **"Windows"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	6
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is not submitted • Error message appear under *Subject* field: *"Subject: cannot be blank";*

Verify that request CANNOT be submitted when CATEGORY is not selected

Severity	Priority	Behavior	Type
^ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"email@domain.com"** in *Your email address* field
Input data	**email@domain.com**
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Type in **"Template"** in *Subject* field
Input data	
Expected result	Text is typed in correctly in *Subject* field

Step	4
Action	Type in **"Need help"** in *Description* field
Input data	**Need help**

Expected result	Text is typed in correctly in *Description* field

Step	5
Action	Press on **OS version** and from the dropdown menu choose **"Windows"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	6
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is not submitted • Error message appear under *Select Category* field: *"Select Category: cannot be blank";*

Verify that request CANNOT be submitted when DESCRIPTION field is EMPTY

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	- Page with a title "Submit a request" opens - Request form is present

Step	2
Action	Type in **"email@domain.com"** in *Your email address* field
Input data	**email@domain.com**
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Type in **"Template"** in *Subject* field
Input data	
Expected result	Text is typed in correctly in *Subject* field

Step	4
Action	Press on *Select Category* and from the dropdown menu choose **"Share Feedback"**
Input data	

Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	5
Action	Press on **OS version** and from the dropdown menu choose **"Ubuntu"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	6
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is not submitted • Error message appear under *Description* field: *"Description: cannot be blank";*

Verify that request CANNOT be submitted when OS VERSION is not chosen

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"email@domain.com"** in *Your email address* field
Input data	**email@domain.com**
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Type in "**Spalvos**" in *Subject* field
Input data	**Spalvos**
Expected result	Text is typed in correctly in *Subject* field

Step	4
Action	Press on *Select Category* and from the dropdown menu choose **"Technical Issue"**
Input data	

Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	5
Action	Type in **"Need help!"** in *Description* field
Input data	**Need help!**
Expected result	Text is typed in correctly in *Description* field

Step	6
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is not submitted • Error message appear under *OS version* field: *"OS version: cannot be blank";*

Verify that request CAN be submitted when fields filled correctly

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

- Request is submitted
- Message appear *"**Your request was successfully submitted.**"*

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"email@domain.com"** in *Your email address* field
Input data	**email@domain.com**
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Type in "**Spalvos**" in *Subject* field
Input data	**Spalvos**
Expected result	Text is typed in correctly in *Subject* field

Step	4
Action	Press on *Select Category* and from the dropdown menu choose **"Design Help"**
Input data	

Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	5
Action	Type in **"Need help! How to find colors?"** in *Description* field
Input data	**Need help! How to find colors?**
Expected result	Text is typed in correctly in *Description* field

Step	6
Action	Press on OS version and from the dropdown menu choose **"Android"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	7
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is submitted • Message appear "***Your request was successfully submitted.***"

Verify that request CANNOT be submitted when email is INVALID (2)

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Post-conditions

- Request is not submitted

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"adad234324#$@sdfdsfdsf.com"** in *Your email address* field
Input data	**adad234324#$@sdfdsfdsf.com**
Expected result	Email is typed in correctly in *Your email address* field

Step	3
Action	Type in "**Spalvos**" in *Subject* field
Input data	**Spalvos**
Expected result	Text is typed in correctly in *Subject* field

Step	4
Action	Press on *Select Category* and from the dropdown menu choose **"Design Help"**
Input data	

Expected result	Category is chosen correctly and appears in the field *Select Category*

Step	5
Action	Type in **"Need help! How to find colors?"** in *Description* field
Input data	**Need help! How to find colors?**
Expected result	Text is typed in correctly in *Description* field

Step	6
Action	Press on OS version and from the dropdown menu choose **"Android"**
Input data	
Expected result	Category is chosen correctly and appears in the field *OS version*

Step	7
Action	Scroll down and press the button **[Submit]**
Input data	
Expected result	• Request is not submitted • Error message appear under *Your email address* field: **"*Requester: Email:* adad234324#\$@sdfdsfdsf.com *is not properly formatted*"**

Verify that request search is working correctly

Severity	Priority	Behavior	Type
⌃ Major	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	- Page with a title "Submit a request" opens - Request form is present

Step	2
Action	Type in **"Templates"** in the *Search* and press **ENTER** in keyboard
Input data	**Templates**
Expected result	Various requests containing text "Templates" are found and displayed

Step	3
Action	Type in **"adsjdhg"** in the *Search* and press **ENTER** in keyboard
Input data	**adsjdhg**
Expected result	- No requests are found - Messages **"No results for "adsjdhg"** and **"Try searching another keyword. Browse Help Center"** are displayed

Verify that requests CAN be found using part of a word

Severity	Priority	Behavior	Type
^ Major	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"Templ"** in the *Search* and press **ENTER** in keyboard
Input data	**Templ**
Expected result	Various requests containing text "Templates" are found and displayed

Verify that NO requests can be found using numbers or symbols

Severity	Priority	Behavior	Type
⌃ Major	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"5546621323"** in the *Search* and press **ENTER** in keyboard
Input data	**5546621323**
Expected result	• No requests are found • Messages **"No results for "5546621323"** and **"Try searching another keyword. Browse Help Center"** are displayed

Step	3
Action	Type in **"!@#$%^&*"** in the *Search* and press **ENTER** in keyboard
Input data	**!@#$%^&***
Expected result	• No requests are found • Messages **"No results for "!@#$%^&*"** and **"Try searching another keyword. Browse Help Center"** are displayed

Verify that found request by search can be opened

Severity	Priority	Behavior	Type
⌃ Major	O Medium	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status

Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Go to the **"Contact Us"** page https://support.create.vista.com/hc/en-us/requests/new/
Input data	https://support.create.vista.com/hc/en-us/requests/new/
Expected result	• Page with a title "Submit a request" opens • Request form is present

Step	2
Action	Type in **"Colors"** in the *Search* and press **ENTER** in keyboard
Input data	**Colors**
Expected result	Various requests containing text "Colors" are found and displayed

Step	3
Action	Press on the title of the first request found
Input data	
Expected result	Request is opened and displayed

Step	4
Action	Type in **"Download"** in the *Search* field at the top and press **ENTER** in keyboard
Input data	**Download**
Expected result	Various requests containing text "Download" are found and displayed

Step	5

Action	Press on the title of the first request found
Input data	
Expected result	Request is opened and displayed

Verify that ALL pages under Legal tab opens correctly

Verify that pages under Legal tab ("Privacy and Cookie Policy", "Terms and Conditions", "Contributors Terms & Conditions") opens correctly

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
E2E	No	-	Should be automated

Status
Actual

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;

Steps to reproduce

Step	1
Action	Open Vista Create website
Input data	https://create.vista.com/home/
Expected result	• Website is opened • "Home" page is visible

Step	2
Action	Scroll till the bottom of the page
Input data	
Expected result	All the menus and tabs of the website are visible in the black background

Step	3
Action	Under "Legal" press on **"Privacy and Cookie Policy"**
Input data	
Expected result	**"Privacy and Cookie Policy"** page opens with a proper title

Step	4
Action	In the top menu press **"Home"** to return to main menu
Input data	
Expected result	"Home" menu opens

Step	5
Action	Scroll till the bottom of the page
Input data	
Expected result	All the menus and tabs of the website are visible in the black background

Step	6
Action	Under "Legal" press on **"Terms and Conditions"**
Input data	
Expected result	**"Terms and Conditions"** page opens with a proper title

Step	7
Action	In the top menu press **"Home"** to return to main menu
Input data	
Expected result	"Home" menu opens

Step	8
Action	Scroll till the bottom of the page
Input data	
Expected result	All the menus and tabs of the website are visible in the black background

Step	9
Action	Under "Legal" press on **"Contributors Terms & Conditions"**
Input data	
Expected result	**"Contributors Terms & Conditions"** page opens with a proper title

Step	10
Action	In the top menu press **"Home"** to return to main menu
Input data	
Expected result	"Home" menu opens

Verify that pages in Legal can be translated to different languages

Verifying that ALL Legal pages can be translated to various languages

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
E2E	No	-	Should be automated
Status			
Actual			

Pre-conditions

- User is Registered and Logged in;
- User has a "Starter" plan;
- Chosen language of the website by default is English

Steps to reproduce

Step	1
Action	Go to the **"Privacy and Cookie Policy"** page https://create.vista.com/faq/legal/privacy_and_cookie_policy/privacy_and_cookie_policy/
Input data	https://create.vista.com/faq/legal/privacy_and_cookie_policy/privacy_and_cookie_policy/
Expected result	Page opens with a title **"PRIVACY AND COOKIE POLICY"**

Step	2
Action	Minimize browser page, that it would be covering only half of the screen
Input data	
Expected result	• Page is minimized • Hamburger menu appears in the top right corner

Step	3
Action	Press on the **Hamburger menu** in the top left corner
Input data	
Expected result	A new menu opens in the left side and displays: Home, Templates, Creative Assets, Tutorials, Brand Kits, My Projects, English

Step	4
Action	Press on **"English"** to expand Language menu
Input data	

Expected result	Language menu opens

Step	5
Action	Choose language **"Deutsch"**
Input data	
Expected result	• Language menu closes • Language is selected • All page is translated to **"Deutsch"**

Step	6
Action	Open Language menu again and choose **"Suomi"**
Input data	
Expected result	• Language menu closes • Language is selected • All page is translated to **"Suomi"**

Step	7
Action	In the left side menu choose **"YLEISET SOPIMUSEHDOT"** and check if page is translated
Input data	
Expected result	All page is translated to **"Suomi"**

Step	8
Action	Open Language menu again and choose **"Italiano"**
Input data	
Expected result	• Language menu closes • Language is selected • All page is translated to **"Italiano"**