

## Contact

Gurgaon, Haryana  
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(LinkedIn)

## Top Skills

crewai  
Large Language Models (LLM)  
SQL

## Languages

English  
Hindi

## Certifications

React - The Complete Guide (incl Hooks, React Router, Redux)  
The Complete Generative AI and Python Programming Bootcamp  
AI Agents & Workflows - The Practical Guide  
Build Data Visualizations with D3.js & Firebase  
Advanced CSS and Sass: Flexbox, Grid, Animations

## Honors-Awards

Internship Story

# Monika Suryan

Engineer | AI & Design Enthusiast | LinkedIn Creator | Brand Collaborations | Helping Brands Tell Authentic Stories | Creator of Productivity Planners that Inspire Action  
Gurgaon, Haryana, India

## Summary

Senior Software Developer | Frontend Innovator | Creator of Human-Centric Digital Experiences

I am a results-driven software developer with 7+ years of diverse experience spanning UI/UX design, full-stack web development, and AI-powered automation. Currently working at BeetleLabs, I build secure onboarding platforms, AI data pipelines, and intelligent voice agent interfaces that drive operational efficiency and enhance customer experience.

# My superpowers include:

Developing robust, scalable frontend architectures with React, Next.js, and TypeScript.

Engineering AI integrations, from automating research reports to deploying LLM-driven workflows.

Designing seamless user experiences that bridge business objectives and user needs.

What drives me?

The challenge of solving real-world problems creatively by combining AI, cloud automation, and intuitive design. Whether it's building onboarding systems with compliance integrations, visualising multi-channel analytics, or creating scalable AI-powered products, I thrive in roles where technology and creativity intersect.

Currently upskilling in:

LLM Engineering: fine-tuning models, building RAG pipelines, and prompt engineering for enterprise solutions.

Let's connect if you want to:

1. Build AI-powered products that transform user workflows.

2. Discuss frontend innovations, Generative AI, and future tech trends.
3. Collaborate on projects that empower people through technology.

I believe in designing with empathy, coding with precision, and building solutions that create meaningful impact.

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## Experience

### BeetleLabs

#### Development Engineer

October 2024 - Present (1 year 2 months)

Gurugram, Haryana, India

#### Major Duties:

Python Backend Development – Built scalable services, implemented APIs, and optimized databases.

Cloud & AWS Automation – Designed AWS-based schedulers and automated workflows.

AI & Data Processing – Integrated AI-powered solutions for data tagging and transcription.

Frontend Development – Developed key UI components in Next.js for analytics and agent management.

Third-Party Integrations – Implemented Zoho Desk, Outlook, and ACRA API for enhanced functionality.

System Architecture – Built dashboards with role-based access and optimized workflows.

#### Key Successes:

# Developed a billing service with automated data migration.

# Built a real-time analytics dashboard with interactive charts.

# Implemented an AI-powered tagging system for chat, email, and calls.

# Created an efficient AWS-based transcription workflow handling large-scale data.

# Led the development of an agent management UI with LLM and voice settings.

# Successfully integrated Zoho Desk & Outlook for seamless client communication.

## Mettl

7 years 3 months

### Senior Software Developer

April 2022 - October 2024 (2 years 7 months)

Gurugram, Haryana, India

### UI Developer

April 2020 - April 2022 (2 years 1 month)

### Senior UI Designer

April 2019 - April 2020 (1 year 1 month)

Gurgaon, India

### Graphic Designer

August 2017 - April 2019 (1 year 9 months)

Gurgaon, India

## Pure Design Solution

### Internship

January 2017 - July 2017 (7 months)

Gurgaon, India

During 6 months Internship, I have majorly worked on SEO- Off Page and On Page, Facebook Paid Ads, SMO, Email Marketing and Graphic Designing.

## IBM KVCH

### Project Trainee

May 2016 - June 2016 (2 months)

Noida Area, India

I did one-month industrial project training in C# from IBM-KVCH and successfully completed project on "Online Crime Investigation System".

## NIIT University

### Student Trainee

April 2015 - April 2015 (1 month)

Rajasthan, India

## Education

Scaler

· (September 2022 - December 2033)

NIIT University

Engineer's Degree, Computer Science · (2013 - 2017)

High School, Science · (2010 - 2013)