



# Monika Vancsa

IT Technician

## Info

### Address

Strada Motiilor, Cluj-Napoca,  
Romania

### Phone

0749921986

### Email

vancsamonika@yahoo.com

### Date / Place of birth

1992-10-07  
Miercurea Ciuc

### Nationality

Hungarian

## Links

LinkedIn 

## Hobbies

Reading, Travelling, Wellness,  
Fitness&Nutrition,  
Environmental Protection

## Languages

English

German

## Profile

Fresh graduate of Informal School of IT and passionate about computer science and coding with front-end programming skills : CSS, HTML, JavaScript, Git, Python.

I am driven and keen about pursuing a career in Web Development and make part of a team of Developers . I am open-minded and creative, always up for new challenges and ready to make a difference.

## Employment History

### IT technician, Endava

Jul 2018 – Present      Cluj-Napoca

My main activities includes:

- Providing support to users and being the first point of contact for error reporting and ticket handling
- Troubleshooting Windows, web-based applications and other software issues

### Gastronomy Teacher, Theological Highschool

Sep 2016 – Jul 2017      Cluj-Napoca

### Data Analyst, Axience

Mar 2016 – Jun 2016      Cluj-Napoca

## Education

### Informal School of IT, Web Development

Apr 2019 – Sep 2019

- HTML and CSS ; building User Interface
- OOP: understanding OOP concepts, using classes objects and inheritance
- JavaScript: solid understanding of variables functions, objects, scope, AJAX, DOM manipulation
- Familiar with ES6
- HTTP: fundamentals about the protocol: methods, headers, error codes
- GIT: learned the principles and basic commands
- Understanding and familiar with the browser's developer tools

- Have learned to build presentation websites and other applications using API-s , implementing search, login, logout, add, remove and edit functionalities

## University of Agricultural Sciences as Veterinary Medicine, Master's degree

Sep 2019 – Sep 2019

Dietetics, Nutrition and Gastronomy

## Internships

### ServiceNow Developer, Endava

May 2019 – Aug 2019 Cluj-Napoca

Within the company, I am working for I was selected to participate in the ServiceNow Development internship.

Along this interesting journey I've honed my front-end development skills by implementing various functionalities ( both client side and server side ) and developing designs in my ServiceNow instance.

### Sales, Marketing, Finance and Supply Chain intern, Jacobs Douwe Egberts

Jul 2017 – Jul 2018 Bucharest

At the beginning of my career, this one year internship gave me the possibility to understand the role and responsibilities of each department and it was and was an extremely useful experience in choosing the direction in which I want to build my professional life.