

Level 1: Ward Level (Assistant Commissioners)

*Note: For the "Contact No" & "Toll No," I have kept **1916** as requested, as it routes to all wards.*

City Wards (South Mumbai)

| Ward | Email ID | Address | Contact / Toll No |
|--------------------------|-------------------|--|--------------------------|
| A (Colaba/Fort) | ac.a@mcgm.gov.in | 134 E, SBS Road, Fort, Mumbai 400001 | 1916 |
| B (Sandhurst Rd) | ac.b@mcgm.gov.in | 121, Ramchandra Bhatt Marg, Mumbai 400009 | 1916 |
| C (Marine Lines) | ac.c@mcgm.gov.in | 76, Shrikant Palekar Marg, Chandanwadi, Mumbai 400002 | 1916 |
| D (Grant Rd) | ac.d@mcgm.gov.in | Jobanputra Compound, Nana Chowk, Grant Road (W), Mumbai 400007 | 1916 |
| E (Byculla) | ac.e@mcgm.gov.in | 10, Shaikh Hafizuddin Marg, Byculla, Mumbai 400008 | 1916 |
| F/South (Parel) | ac.fs@mcgm.gov.in | Jbg. Dr. Ambedkar Road, Parel, Mumbai 400012 | 1916 |
| F/North (Matunga) | ac.fn@mcgm.gov.in | 96, Bhau Daji Road, Matunga (E), Mumbai 400019 | 1916 |

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|------------------------|-------------------|---|------|
| G/South (Worli) | ac.gs@mcgm.gov.in | Dhanmill Naka, Elphinstone Rd (W), Mumbai 400013 | 1916 |
| G/North (Dadar) | ac.gn@mcgm.gov.in | Harishchandra Yelve Marg, Dadar (W), Mumbai 400028 | 1916 |

Western Suburbs

| Ward | Email ID | Address | Contact / Toll No |
|------------------------------|-------------------|--|-------------------|
| H/East (Santacruz) | ac.he@mcgm.gov.in | Plot 137, TPS 5, Prabhat Colony, Santacruz (E), Mumbai 400055 | 1916 |
| H/West (Bandra) | ac.hw@mcgm.gov.in | St. Martin Road, Bandra (W), Mumbai 400050 | 1916 |
| K/East (Andheri E) | ac.ke@mcgm.gov.in | Azad Road, Gundavali, Andheri (E), Mumbai 400069 | 1916 |
| K/West (Andheri W) | ac.kw@mcgm.gov.in | Paliram Road, Opp. Andheri Stn, Andheri (W), Mumbai 400058 | 1916 |
| P/South (Goregaon) | ac.ps@mcgm.gov.in | CTS 746, Village Pahadi, Goregaon (W), Mumbai 400104 | 1916 |
| P/North (Malad) | ac.pn@mcgm.gov.in | Liberty Garden, Malad (W), Mumbai | 1916 |

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|-----------------------------|-------------------|--|------|
| | | 400064 | |
| R/South (Kandivali) | ac.rs@mcgm.gov.in | M.G. Cross Road No. 2, Kandivali (W), Mumbai 400067 | 1916 |
| R/North (Dahisar) | ac.rn@mcgm.gov.in | Sangeetkar Sudhir Phadke Bridge, Dahisar (W), Mumbai 400068 | 1916 |
| R/Central (Borivali) | ac.rc@mcgm.gov.in | Chandavarkar Road, Borivali (W), Mumbai 400092 | 1916 |

Eastern Suburbs

| Ward | Email ID | Address | Contact / Toll No |
|-------------------------|-------------------|--|-------------------|
| L (Kurla) | ac.l@mcgm.gov.in | L.Y. Market Bldg, S.G. Barve Marg, Kurla (W), Mumbai 400070 | 1916 |
| M/East (Govandi) | ac.me@mcgm.gov.in | M.T. Kadam Marg, Deonar Colony, Govandi, Mumbai 400043 | 1916 |
| M/West (Chembur) | ac.mw@mcgm.gov.in | Sharadbhau Acharya Marg, Chembur, Mumbai 400071 | 1916 |
| N (Ghatkopar) | ac.n@mcgm.gov.in | Jawahar Road, Ghatkopar (E), Mumbai 400077 | 1916 |

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|-------------|------------------|--|------|
| S (Bhandup) | ac.s@mcmg.gov.in | LBS Marg, Near Mangatram Petrol Pump, Bhandup (W), Mumbai 400078 | 1916 |
| T (Mulund) | ac.t@mcmg.gov.in | Lala Devidayal Road, Mulund (W), Mumbai 400080 | 1916 |

Level 2: Centralized Grievance (BMC)

WhatsApp Chatbot

- Contact No:** +91 8999 22 8999
- Email ID:** N/A (Use Portal)
- Toll No:** 1916
- Address:** Digital Service (Operated by BMC IT Dept)

BMC Head Office Control Room

- Contact No:** 022-22620251
- Email ID:** mc@mcmg.gov.in (Municipal Commissioner)
- Toll No:** 1916
- Address:** Municipal Corporation Head Office, Mahapalika Marg, Fort, Mumbai 400001

Level 3: Chief Engineer (Solid Waste Management)

Solid Waste Management HQ

- Contact No:** 022-24945186 / 022-24955128
- Email ID:** che.swm@mcmg.gov.in / cheswm@gmail.com
- Toll No:** N/A
- Address (Operational):** Love Grove Complex, 89, Dr. Annie Besant Road, Worli, Mumbai 400018

Level 4: Maharashtra Pollution Control Board (MPCB)

Mumbai Regional Office

- Contact No:** 022-24010437
- Email ID:** romumbai@mpcb.gov.in
- Toll No:** N/A

- **Address:** Kalpataru Point, 3rd Floor, Opp. PVR Cinema, Sion Circle, Sion (East), Mumbai 400022
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Level 5: National Green Tribunal (NGT)

Western Zone Bench (Pune)

- **Contact No:** 020-26140446
- **Email ID:** ngt-pune@gov.in
- **Toll No:** N/A
- **Address:** NGT Western Zone Bench, New Administrative Building, **B-Wing**, 1st Floor, Opposite Council Hall, Pune 411001