

Level 1: Ward Level (Assistant Commissioners)

Note: For the "Contact No" & "Toll No," I have kept **1916** as requested, as it routes to all wards.

City Wards (South Mumbai)

Ward	Email ID	Address	Contact / Toll No
A (Colaba/Fort)	ac.a@mcgm.gov.in	134 E, SBS Road, Fort, Mumbai 400001	1916
B (Sandhurst Rd)	ac.b@mcgm.gov.in	121, Ramchandra Bhatt Marg, Mumbai 400009	1916
C (Marine Lines)	ac.c@mcgm.gov.in	76, Shrikant Palekar Marg, Chandanwadi, Mumbai 400002	1916
D (Grant Rd)	ac.d@mcgm.gov.in	Jobanputra Compound, Nana Chowk, Grant Road (W), Mumbai 400007	1916
E (Byculla)	ac.e@mcgm.gov.in	10, Shaikh Hafizuddin Marg, Byculla, Mumbai 400008	1916
F/South (Parel)	ac.fs@mcgm.gov.in	Jbg. Dr. Ambedkar Road, Parel, Mumbai 400012	1916
F/North (Matunga)	ac.fn@mcgm.gov.in	96, Bhau Daji Road, Matunga (E), Mumbai 400019	1916

G/South (Worli)	ac.gs@mcmgm.gov.in	Dhanmill Naka, Elphinstone Rd (W), Mumbai 400013	1916
G/North (Dadar)	ac.gn@mcmgm.gov.in	Harishchandra Yelve Marg, Dadar (W), Mumbai 400028	1916

Western Suburbs

Ward	Email ID	Address	Contact / Toll No
H/East (Santacruz)	ac.he@mcmgm.gov.in	Plot 137, TPS 5, Prabhat Colony, Santacruz (E), Mumbai 400055	1916
H/West (Bandra)	ac.hw@mcmgm.gov.in	St. Martin Road, Bandra (W), Mumbai 400050	1916
K/East (Andheri E)	ac.ke@mcmgm.gov.in	Azad Road, Gundavali, Andheri (E), Mumbai 400069	1916
K/West (Andheri W)	ac.kw@mcmgm.gov.in	Paliram Road, Opp. Andheri Stn, Andheri (W), Mumbai 400058	1916
P/South (Goregaon)	ac.ps@mcmgm.gov.in	CTS 746, Village Pahadi, Goregaon (W), Mumbai 400104	1916
P/North (Malad)	ac.pn@mcmgm.gov.in	Liberty Garden, Malad (W), Mumbai	1916

		400064	
R/South (Kandivali)	ac.rs@mcgm.gov.in	M.G. Cross Road No. 2, Kandivali (W), Mumbai 400067	1916
R/North (Dahisar)	ac.rn@mcgm.gov.in	Sangeetkar Sudhir Phadke Bridge, Dahisar (W), Mumbai 400068	1916
R/Central (Borivali)	ac.rc@mcgm.gov.in	Chandavarkar Road, Borivali (W), Mumbai 400092	1916

Eastern Suburbs

Ward	Email ID	Address	Contact / Toll No
L (Kurla)	ac.l@mcgm.gov.in	L.Y. Market Bldg, S.G. Barve Marg, Kurla (W), Mumbai 400070	1916
M/East (Govandi)	ac.me@mcgm.gov.in	M.T. Kadam Marg, Deonar Colony, Govandi, Mumbai 400043	1916
M/West (Chembur)	ac.mw@mcgm.gov.in	Sharadbhau Acharya Marg, Chembur, Mumbai 400071	1916
N (Ghatkopar)	ac.n@mcgm.gov.in	Jawahar Road, Ghatkopar (E), Mumbai 400077	1916

S (Bhandup)	ac.s@mcgm.gov.in	LBS Marg, Near Mangatram Petrol Pump, Bhandup (W), Mumbai 400078	1916
T (Mulund)	ac.t@mcgm.gov.in	Lala Devidayal Road, Mulund (W), Mumbai 400080	1916

Level 2: Centralized Grievance (BMC)

WhatsApp Chatbot

- **Contact No:** +91 8999 22 8999
- **Email ID:** N/A (Use Portal)
- **Toll No:** 1916
- **Address:** Digital Service (Operated by BMC IT Dept)

BMC Head Office Control Room

- **Contact No:** 022-22620251
- **Email ID:** mc@mcgm.gov.in (Municipal Commissioner)
- **Toll No:** 1916
- **Address:** Municipal Corporation Head Office, Mahapalika Marg, Fort, Mumbai 400001

Level 3: Chief Engineer (Solid Waste Management)

Solid Waste Management HQ

- **Contact No:** 022-24945186 / 022-24955128
- **Email ID:** che.swm@mcgm.gov.in / cheswm@gmail.com
- **Toll No:** N/A
- **Address (Operational):** Love Grove Complex, 89, Dr. Annie Besant Road, Worli, Mumbai 400018

Level 4: Maharashtra Pollution Control Board (MPCB)

Mumbai Regional Office

- **Contact No:** 022-24010437
- **Email ID:** romumbai@mpcb.gov.in
- **Toll No:** N/A

- **Address:** Kalpataru Point, 3rd Floor, Opp. PVR Cinema, Sion Circle, Sion (East), Mumbai 400022
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Level 5: National Green Tribunal (NGT)

Western Zone Bench (Pune)

- **Contact No:** 020-26140446
- **Email ID:** ngt-pune@gov.in
- **Toll No:** N/A
- **Address:** NGT Western Zone Bench, New Administrative Building, **B-Wing**, 1st Floor, Opposite Council Hall, Pune 411001