

# Monika Daujotaite

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[\(10\) Monika Daujotaite | LinkedIn](#) | [Monikuisis \(github.com\)](#) | [Portfolio](#) | [HyperionDev](#)

## Summary

Dedicated and adaptable professional with a strong foundation in software engineering gained through rigorous bootcamp training. Equipped with hands-on technical skills and coupled with a solid background in management. Eager to apply newly acquired technical expertise alongside proven management abilities in a dynamic software engineering role, contributing innovative solutions, and driving impactful outcomes in the tech industry.

## Experience

### **SOFTWARE ENGINEER | HYPERIONDEV | DECEMBER 2023-MARCH 2024**

- Capstone projects.
- Defensive and logical programming.
- IO Operations.
- Object Orientated Programming.

### **EUROPEAN GUEST SERVICES TEAM MANAGER | THE TRAVEL CORPORATION | JANUARY 2023-CURRENT**

- Accountable for the day-to-day running of European Guest Services Department.
- Responsible for 3 teams between office, Hotel Hospitality desks and Heathrow airport. This to ensure that guests receive outstanding customer service and that tasks are completed efficiently and to highest standards.
- Training and team development to maintain consistently high levels of service and quality.

### **MULTI STORE MANAGER | GETIR | JULY 2021-MARCH 2023**

- Oversee and coordinates the operations of three retail locations within a company.
- Supervision of store leaders, ensuring consistent implementation of company policies and procedures across all stores and meeting weekly standards of company's KPIs.
- Goal set for individual stores, regular inspections conduction, guidance, and support to ensure each location operates efficiently and meets company objectives.

### **TEAM LEAD | COSTA | SEPTEMBER 2020-JULY 2021**

- Ensure smooth daily operations.
- Guiding and supervising the team, maintain quality standards in coffee preparation and service.
- Handle customer inquiries, resolve issues or complaints. Ensure a welcoming and efficient environment. Foster a positive and cohesive team dynamic.

### **ADMINISTRATIVE ASSISTANT | FREE2LEARN | MARCH 2019-AUGUST2020**

- Assist in creating reports, preparing documents and handling office tasks such as answering phone calls, managing office supplies.
- Act as a point of contact between different departments, provide administrative support to ensure efficient daily operations.

### **TEAM LEAD | PRET A MANGER | JANUARY 2017-MARCH 2019**

- Set up of shop floor prior opening, ensure smooth daily operations and achieve quality standards of customer service.
- Communication with nearby branches, stock managing.
- Monthly & weekly store health and safety assessments, store repairs and maintenance.

## **Education**

### **SOFTWARE ENGINEERING | DECEMBER 2023-MARCH 2024 | HYPERIONDEV**

- SOFTWARE DEVELOPMENT IN PYTHON AND SQL
- SYSTEMS DESIGN
- VERSION CONTROL
- SYSTEMS ANALYSIS
- OBJECT-ORIENTED PROGRAMMING (OOP)

### **ICQ LEVEL 3 IN SUPERVISION AND LEADERSHIP**

### **DIPLOMA IN ECONOMINCS AND BUSINESS**

## **Technical Skills**

- Python
- Java Script
- SQL and Databases
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## **Skills & Abilities**

- ATTENTION TO DETAIL
- PROBLEM SOLVING
- COMMUNICATION
- POSITIVE ATTITUDE AND WILLINGNESS TO LEARN NEW SKILLS
- TEAM PLAYER

\*References available upon request