

Lumexia Technologies – Privacy Policy

At Lumexia Technologies, we value and respect your privacy. As a woman-founded digital design and development studio, we are committed to safeguarding the personal information you share with us. Your data is kept strictly confidential and used only for purposes directly related to your project, inquiry, or service experience with Lumexia Technologies. We **do not share** your information with outside parties unless legally required or with your full permission.

How and What Information We Collect

We may collect personal information in the following ways:

- When you contact us via our website, email, or phone
- When you place an order for a service
- When you fill out a project brief or feedback form
- When you respond to surveys or promotional offers

The information we may request includes:

- Full name
- Phone number
- Email address (primary and secondary, if provided)
- Billing and/or shipping address
- Business details related to your project
- Order or inquiry details

We may also collect technical data (such as IP address, device type, operating system, and browser version) through tools like **Google Analytics** to improve user experience on our website.

How We Use Your Personal Information

Your information is used solely to:

- Understand your project and deliver a service that meets your expectations
- Communicate important updates about your project
- Provide billing, invoices, or receipts
- Respond to inquiries, suggestions, or complaints
- Share service updates, improvements, or offers (only with your consent)

We may occasionally request feedback to help us refine our services and better serve our community.

Payment Security

All online payments are processed using secure SSL-encrypted channels (noted as https://) to ensure that your financial details remain protected. We offer multiple payment options for your convenience, each backed by industry-standard encryption and security.

Confidentiality

At Lumexia Technologies, we understand the sensitivity of your ideas and personal data. We assure you that your information will only be used for professional purposes directly related to your engagement with us. We do not sell, rent, or share your information with third parties, unless required by a legal authority or government request.

Website Updates and User Data

We regularly update our website to improve design, accessibility, and functionality. If any changes affect your personal information or how it is used, we will notify you beforehand and seek your consent where applicable.

Conditions of Information Disclosure

We reserve the right to disclose personal information only if:

- It is required by law or legal process
 - We are compelled to comply with a court order or government request
 - It is necessary to protect our rights, operations, or users
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Contact Us

If you have any questions, concerns, or feedback about our Privacy Policy, feel free to reach out:

Lumexia Technologies:

Based in the United States

lumexiatechnologies@gmail.com

<https://lumexiatech.com>