

# Monisha A

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📍 Chennai

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🔗 <https://github.com/Monishaarumugavel/>



## PROFILE

Eager to contribute my analytical skills and passion for creating innovative solutions to support the development and enhancement of cutting-edge applications. Dedicated to continuous learning and professional growth, I am excited to bring my enthusiasm and fresh perspective to a dynamic development team



## PROFESSIONAL EXPERIENCE

2020 – present

### Associate Support

#### Wondersoft Pvt Ltd

- Creates a positive customer support experience and builds strong relationships through deep problem understanding, ensuring timely resolution or escalation, communicating promptly on progress, and handling customers with a consummately professional attitude. Provide The Immediate Solution If Any Issue Occurs in User Site.
- Deploying the software in client place
- Mail server configuration, backup & restoration
- Handling Structured query language My SQL

2019 – 2020

### Support Executive

#### THPL Pvt Ltd

- Answer and direct 40+ calls daily, with goals including selling plans, managing Customer accounts, responding to service queries, and cancelling accounts
- Recorded technical issues and requests. Diagnosed and resolved problems. Escalated issues as appropriate.



## EDUCATION

2015 – 2019

Trichy

### BE-ECE

#### Vetri Vinayaha College of Engineering and Technology



## SKILLS

- ♦ HTML 5 & CSS3
- ♦ Node Js
- ♦ Javascript
- ♦ Java
- ♦ React JS
- ♦ SQL
- ♦ Python
- ♦ My SQL
- ♦ Figma

## TECHNICAL SKILLS

**Programming Languages:** Java, Python, C++,Node JS

**Web Development:** HTML, CSS, JavaScript

**Framework:** React JS,Flutter,Swift(ios)

**Database Management:** SQL (MySQL)

**Version Control:** Git

**Problem-Solving and Analytical Skills**

## CERTIFICATE COURSES

**Advanced Front-End Developer with React**

**Backend Developer with NodeJS**

**Programming with Python**

## PROJECT

- **My-Personal-Portfolio Website**

My personal portfolio website built using HTML, CSS, and JavaScript. The portfolio showcases my skills, projects, and accomplishments, providing a glimpse into my professional journey

**Link:** <https://github.com/Monishaarumugavel/My-Personal-Portfolio>

- **Online Shopping Website**

Enthusiastic and detail-oriented UI/UX Designer with a strong foundation in HTML, CSS, and JavaScript. Demonstrated proficiency in creating visually appealing and user-friendly websites.

**Link:** <https://frozen-delight-haven-website.netlify.app/>

## LANGUAGES

- English
- Tamil

## DECLARATION

I hereby declare that all the information provided in this resume is true, complete, and accurate to the best of my knowledge.

**Place:**

**Date:**

**[Monisha.A]**