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What is your project title?

Public Service Management System

Why chose this topic? \*

We have chosen this topic with the thought of reducing the hassle of people in the government offices to prepare various necessary documents and reducing the involvement of brokers in these activities.

Explain Your Idea \*

There will be an Admin, a different layer of employees, and a Service recipient. Admin will be able to access and update everything in this application. Employees will have limited access according to their positions. They will be able to see various information about Service recipients and act accordingly. However, if there is a complex problem, they will need admin approval. Service recipients will be able to access their own profiles and they will be able to apply for various government documents like NID, Passports, Birth certificates, and others. They will not be needed to go to the government office at any time for the documents. After applying the specific document employee will contact them and they will go to the recipient's house and collect the details data for that document after processing everything the document will be given home delivery to the recipients. With this concept, we can make a hassle-free process so that common people don't have to queue up day after day to go from door to door of offices and visit brokers to get their desired government documents.