

Project Design

Problem – Solution Fit

Date	01 NOVEMBER 2025
Team ID	NM2025TMID03588
Project Name	Educational Organization using ServiceNow
Maximum Marks	4 Marks

Problem – Solution Fit :

The proposed solution directly addresses the validated challenges. Educational institutions often encounter time-intensive, error-prone, and fragmented manual processes related to admissions management, student data administration, and academic recordkeeping, resulting in data inaccuracies and communication deficiencies. The "Educational Management System utilizing ServiceNow" mitigates these issues by delivering a centralized, comprehensive digital platform. It consolidates all data sources to resolve fragmentation and improve data accuracy, automates core workflows to eliminate manual inefficiencies, and offers real-time monitoring capabilities to reduce communication gaps. By digitizing these administrative operations, the solution replaces operational inefficiencies with improved operational efficiency, data integrity, and transparency for all stakeholders.

Purpose:

- Digitize and optimize core academic and administrative workflows—including admissions, student record management, and performance monitoring—through automation technologies.
- Implement a centralized platform to facilitate efficient data management, thereby increasing data accuracy and promoting transparency.
- Minimize manual input errors and repetitive administrative tasks, enabling staff and educators to allocate more time toward student development initiatives.
- Strengthen collaboration and communication channels among students, educators, parents, and administrative personnel.
- Establish stakeholder trust and credibility by providing real-time, unified access to student progress data and institutional updates.
- Analyze and refine existing educational workflows to deliver a seamless and integrated digital experience for the entire academic community.

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Educational Organization using ServiceNow

