Nicolas Alkhoury

(613) 331- 0305 **|** nicolaskhoury98@gmail.com

Profile

A dynamic, self-motivated, and collaborative individual with experience providing strategic support in direct accountability roles.

- ❖ Broad experience, including the recent completion of an intensive full stack development training bootcamp with Lighthouse Labs. Core competencies in: project planning, content creation, social media interfaces, cybersecurity, and data management.
- ❖ Strong communicator, with extensive experience interacting with clients in a first-point-of-contact role.
- ❖ Advanced user of a variety of platforms, languages, applications, and frameworks, including: JavaScript, Node JS, React, Express JS, Vue JS, Git Workflow, SQL, Ruby, and CSS.
- ❖ **Languages:** English and Arabic.

Relevant Experience

Owner | RoK Commander   2021- Present

- ▪ Own a Discord bot with over 2.7 million users.
- ▪ Manage customer service functions as well as the development of strategic content for the bot.

Other Experience

Risk Services Agent | Millenium1Solutions   2018- 2019

- ▪ Tracked fraud transaction investigations, liaising directly with clients to obtain and assess information.
- ▪ Made determinations as to whether certain transactions involved fraud or could be cleared.

Supervisor | Arz Lebanese Cuisine   2017- 2018

- ▪ Oversaw restaurant operations, ensuring that all store protocols were followed by staff.
- ▪ Interacted directly with patrons and displayed courtesy and professionalism at all times.

Sales Team Member | Tim Horton's   2017

- ▪ Served patrons in a first-point-of-contact role while maintaining health & safety in the workplace.
- ▪ Maintained a current knowledge of product offerings and new procedures for food safety.

Training and Professional Development

- ● **Training Completion-** Web Development Bootcamp, *Lighthouse Labs* (2021-2022)
  - ● Completed a comprehensive, 12-week skills development program focused on industry-driven training of full stack development skills, including data modelling, automated testing, and software architecture.