

Hadi Jamaludin

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SUMMARY

Results-oriented and versatile professional with a solid background in software engineering, project management, and customer service. Adept at delivering high-quality solutions in a freelance capacity, and experienced in managing projects from conception to successful completion. Known for providing exceptional customer support and contributing to the seamless execution of advertising campaigns. Fluent in English and Indonesian, with a commitment to excellence in every professional endeavor.

EXPERIENCE

Game Developer Authen Indonesia

June 2023 – Present

- Implemented new in-game features and mechanics
- Collaborated with the design team to provide helpful feedback and in-game development
- Collaborated with a design team of 12 to integrate real-time feedback into the development of a multi-platform game, enhancing gameplay mechanics and leading to a 25% increase in user engagement.

Freelance Software Engineer

March 2022 – Present

- Engaged in freelance software development projects, showcasing proficiency in Javascript, HTML, Lavarel, and PHP.
- Delivered tailored solutions meeting client requirements and exceeding expectations.

Customer Service Representative Modsquad

January 2020 – March 2022

- Provided top-notch customer support, demonstrating excellent communication skills and problem-solving abilities.
- Maintained a positive and helpful demeanor, ensuring customer satisfaction and loyalty.

Project Manager Media Advertising LP

February 2016 – January 2020

- Led and coordinated successful advertising campaigns, demonstrating strong leadership and organizational skills.
- Managed a team effectively, fostering collaboration and ensuring project deadlines were met.

Travel Agent JackTour

January 2011 – January 2016

- Assisted clients in planning seamless travel experiences, handling bookings, and providing destination information.
- Managed customer inquiries with a focus on delivering exceptional service.

EDUCATION

High School Diploma

Kartika Siliwangi School • ID, Bandung

CERTIFICATIONS

Front End Development

Meta • 2023

HTML and CSS

Meta • 2023

Advanced React

Meta • 2023

Javascript Algorithms and Data Structures

Code Camp • 2023

Web Design

Code Camp • 2023

Programming with JavaScript

Meta • 2023

React Basics

Meta • 2023

SKILLS

Accounting, Social Media Management, Project Planning, Troubleshooting, Website Maintenance, Travel Advice, Travel Management, Design Development, Desktop Troubleshooting, Communication

Programming Languages: Javascript, HTML, Lavarel, PHP

Software: Microsoft Office

Data Entry: Proficient in accurate and timely data entry