

**Computer Tech Support:**

**This ought to make you feel better about your computer skills!**

=====

**Tech support: What kind of computer do you have?**

**Female customer: A white one...**

=====

**Customer: Hi, this is Celine. I can't get my diskette out.**

**Tech support: Have you tried pushing the Button?**

**Customer: Yes, sure, it's really stuck.**

**Tech support: That doesn't sound good; I'll make a note.**

**Customer: No, wait a minute... I hadn't inserted it yet... it's still on my desk... sorry....**

=====

**Tech support: Click on the 'my computer' icon on the left of the screen.**

**Customer: Your left or my left?**

=====

**Tech support: Good day. How may I help you?**

**Male customer: Hello... I can't print.**

**Tech support: Would you click on "start" for me and...**

**Customer: Listen pal; don't start getting technical on me! I'm not Bill Gates.**

=====

**Customer: Hi, good afternoon, this is Martha, I can't print. Every time I try, it says 'Can't find printer'. I've even lifted the printer and placed it in front of the monitor, but the computer still says he can't find it...**

=====

**Customer: I have problems printing in red...**

**Tech support: Do you have a color printer?**

**Customer: Aaaah.....thank you.**

=====

**Tech support: What's on your monitor now, ma'am?**

**Customer: A teddy bear my boyfriend bought for me at the 7-11.**

=====

**Customer: My keyboard is not working anymore.**

**Tech support: Are you sure it's plugged into the computer?**

**Customer: No. I can't get behind the computer.**

**Tech support: Pick up your keyboard and walk 10 paces back.**

**Customer: OK**

**Tech support: Did the keyboard come with you?**

**Customer: Yes**

**Tech support: That means the keyboard is not plugged in. Is there another keyboard?**

**Customer: Yes, there's another one here. Ah... that one does work...**

=====

**Tech support: Your password is the small letter "a" as in apple, a capital letter V as in Victor, the number 7.**

**Customer: Is that 7 in capital letters?**

=====

**Customer: Can't get on the Internet.**

**Tech support: Are you sure you used the right password?**

**Customer: Yes, I'm sure. I saw my colleague do it.**

**Tech support: Can you tell me what the password was?**

**Customer: Five stars..**

=====

**Tech support: What anti-virus program do you use?**

**Customer: Netscape.**

**Tech support: That's not an anti-virus program.**

**Customer: Uh, sorry... Internet Explorer.**

=====

**Customer: I have a huge problem. A friend has placed a screen saver on my computer, but every time I move the mouse, it disappears.**

=====

**Tech support: How may I help you?**

**Customer: I'm writing my first e-mail.**

**Tech support: OK, and what seems to be the problem?**

**Customer: Well, I have the letter 'a' in the address, but how do I get the circle around it?**

=====

**A woman customer called the Canon help desk with a problem with her printer.**

**Tech support: Are you running it under windows?**

**Customer: "No, my desk is next to the door, but that is a good point. The man sitting in the cubicle next to me is under a window, and his printer is working fine."**

=====

**Tech support: "Okay Bob, let's press the control and escape keys at the same time. That brings up a task list in the middle of the screen. Now type the letter "P" to bring up the Program Manager"**

**Customer: I don't have a P.**

**Tech support: On your keyboard, Bob.**

**Customer: What do you mean?**

**Tech support : "P"....on your keyboard, Bob.**

**Customer: I'M NOT GOING TO DO THAT.**