



PassGuard

USER MANUAL

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DISCLAIMER:

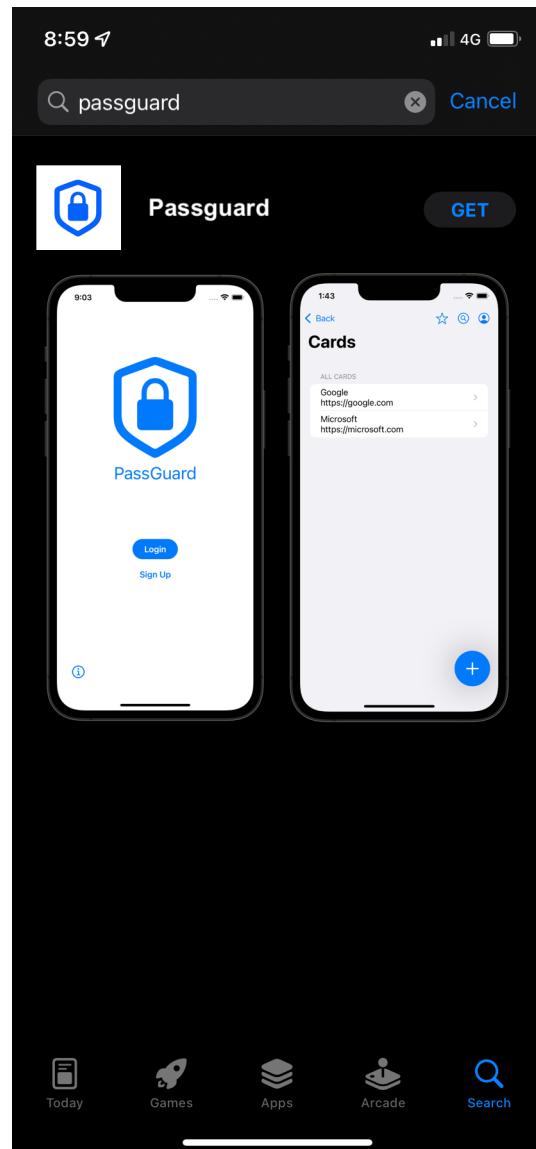
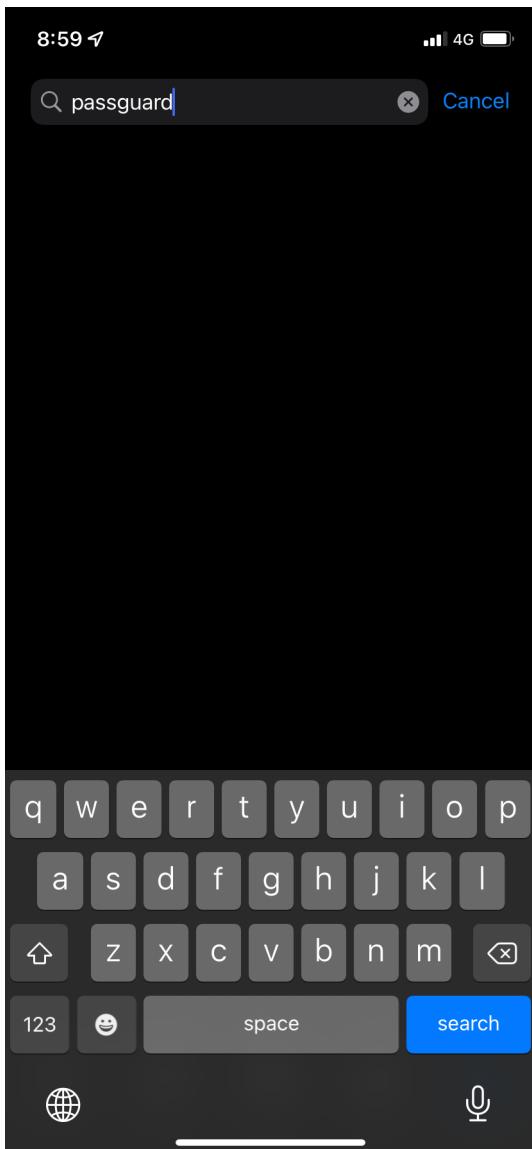
**PASSGUARD 1.0 IS DESIGNED SPECIFICALLY FOR
IPHONE 13 RUNNING IOS 15 OR ABOVE. IF YOUR
DEVICE DOES NOT MATCH THESE HARDWARE OR
SOFTWARE REQUIREMENTS, PASSGUARD MAY
BEHAVE AND/OR DISPLAY ELEMENTS
UNEXPECTEDLY.**

INSTALLATION GUIDE

DOWNLOADING

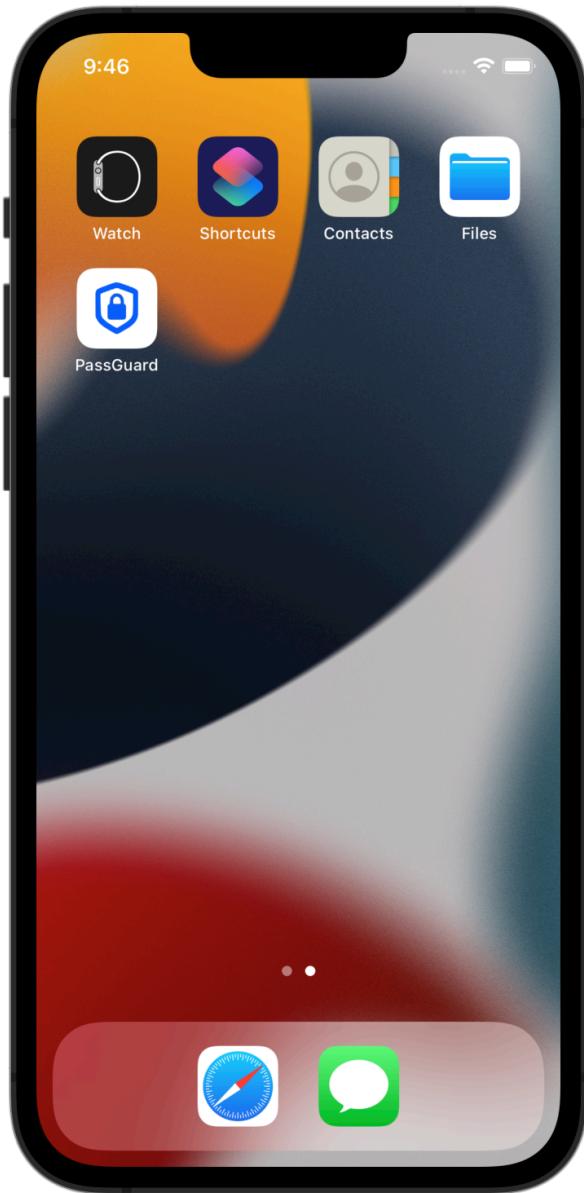
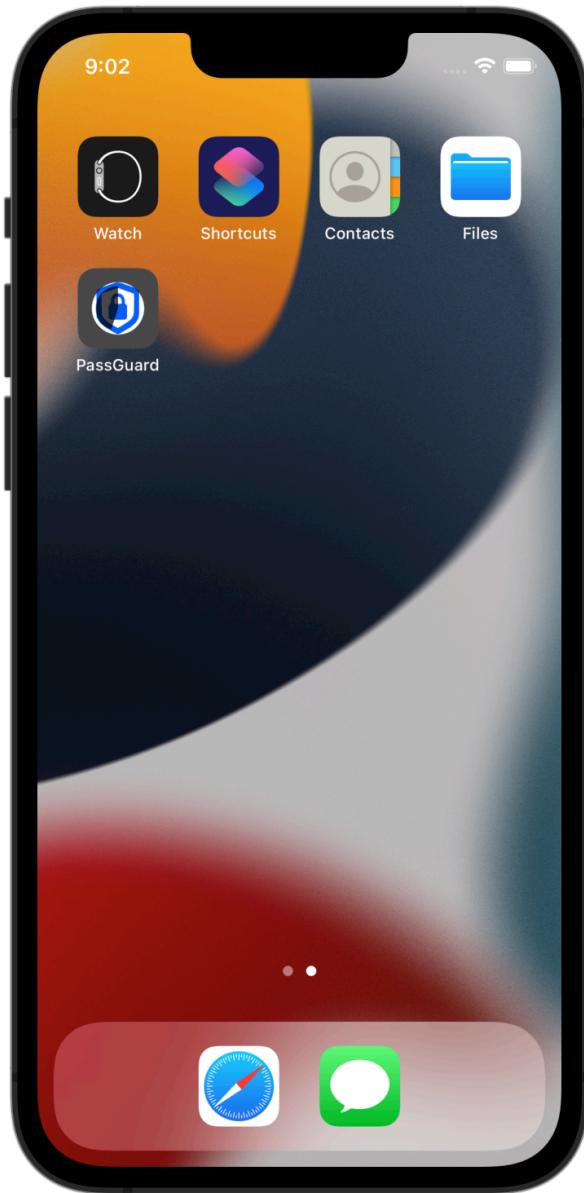
PassGuard is available on iPhone devices running IOS 15. It can be downloaded from the App Store. To download PassGuard:

1. Open the App Store
2. Search “PassGuard”
3. Click **GET**



INSTALLATION

Once downloaded, click **INSTALL** and PassGuard will begin installing:



Once installed, you can open the app by tapping it and begin using it

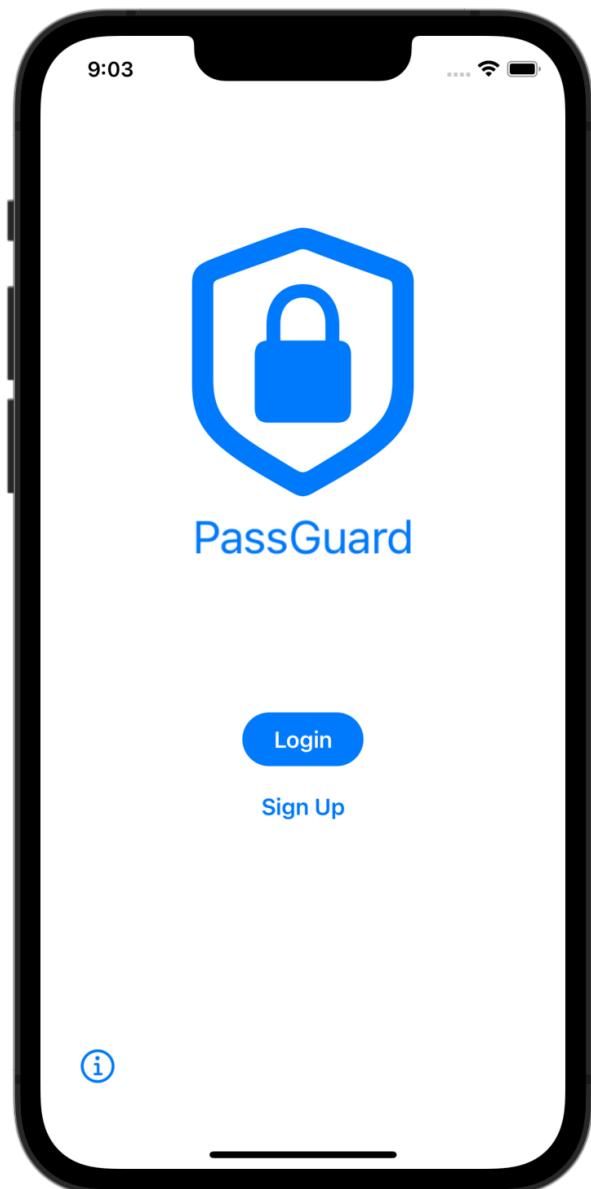
SETUP GUIDE AND TUTORIAL

When you first start PassGuard, you will be given a quick guide and tutorial on using PassGuard. Simply swipe through the prompts, and click [Get Started!](#)



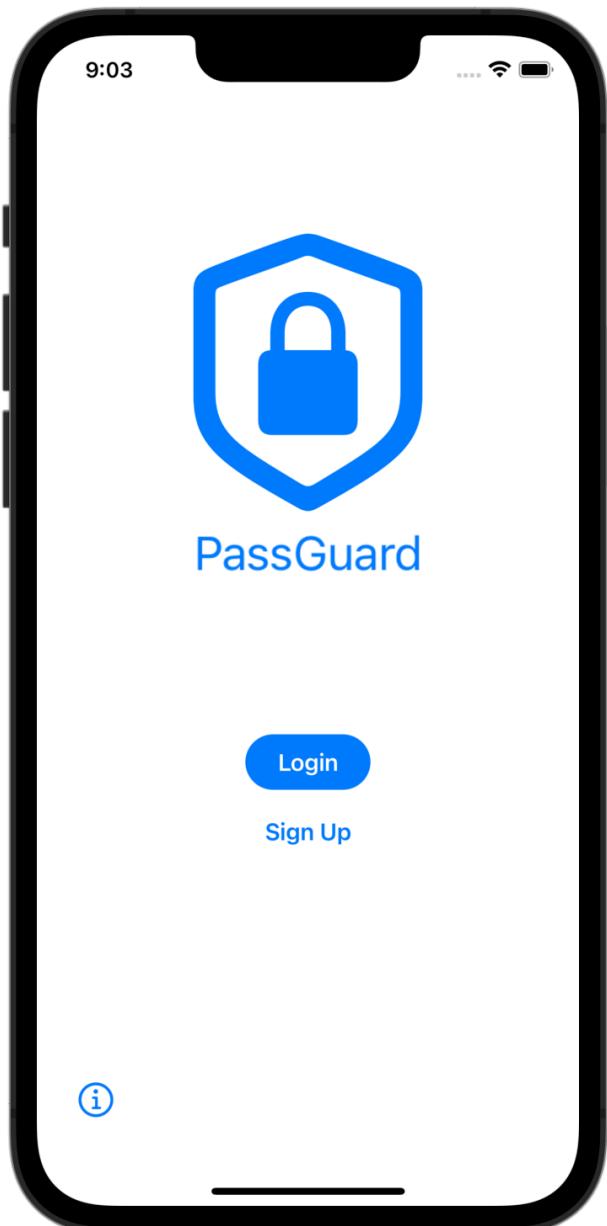
After this, the user can click [Get Started](#) and begin using the app

You will then be taken to the Home Page. Here you can login to your account, create a new account, and see the overall details of the app.



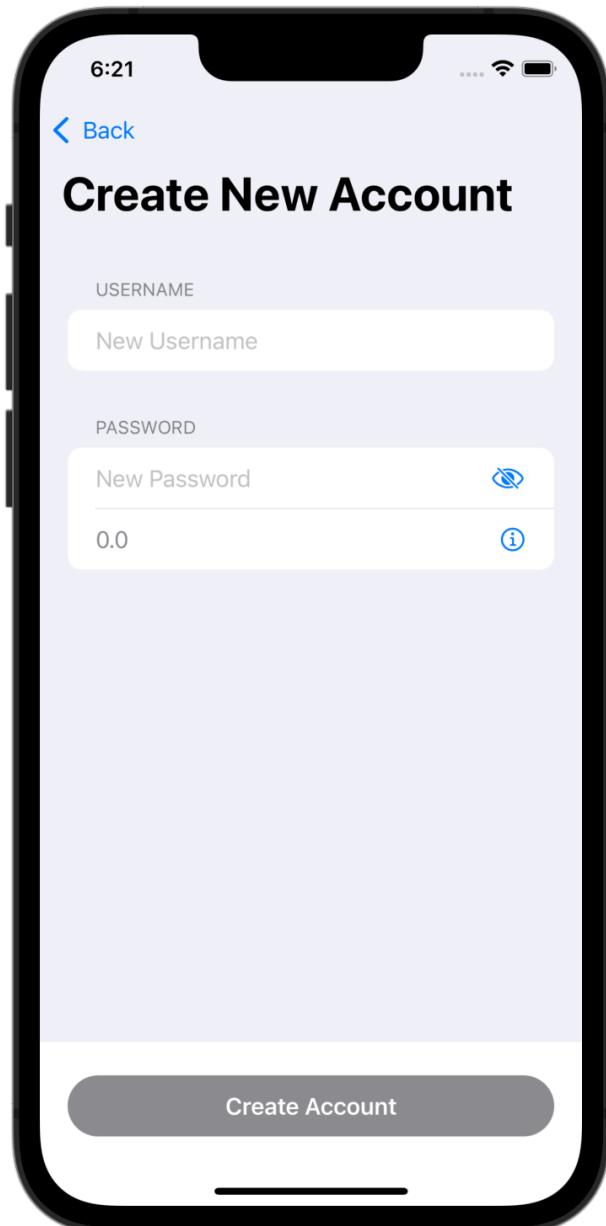
CREATING AN ACCOUNT

To begin using PassGuard, you will need to first create an account to store all your cards.



Step 1

To start, click [Sign Up](#) to begin creating a new account

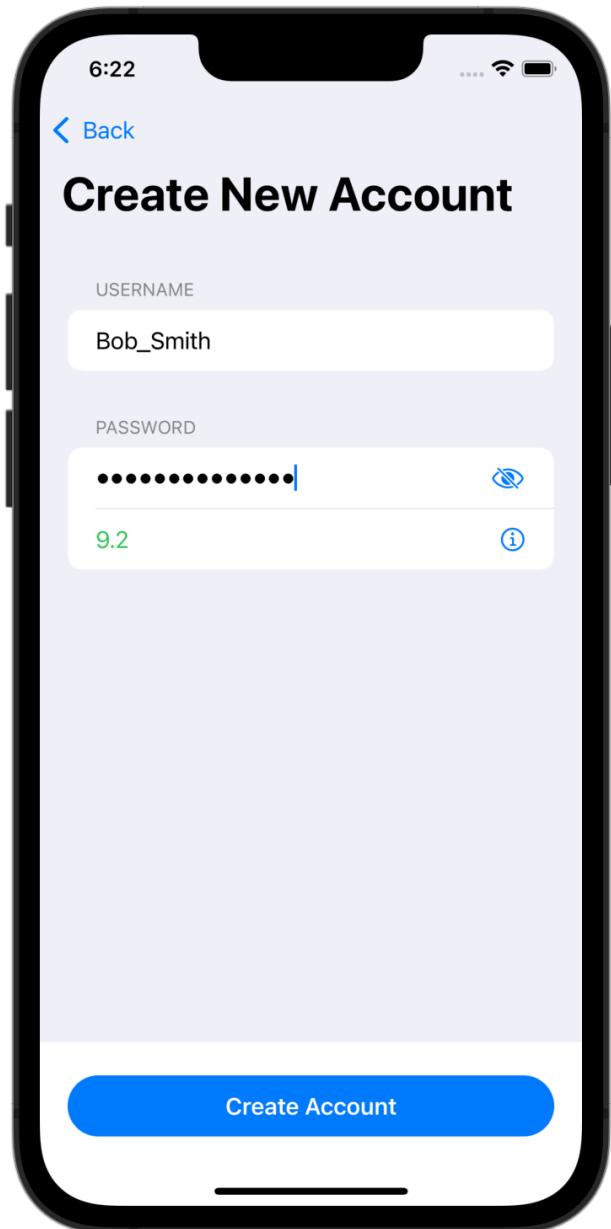


Step 2

Enter your master username in
the New Username text box

Then enter your master password
in the New Password text box

(Your Password Strength is
shown below)

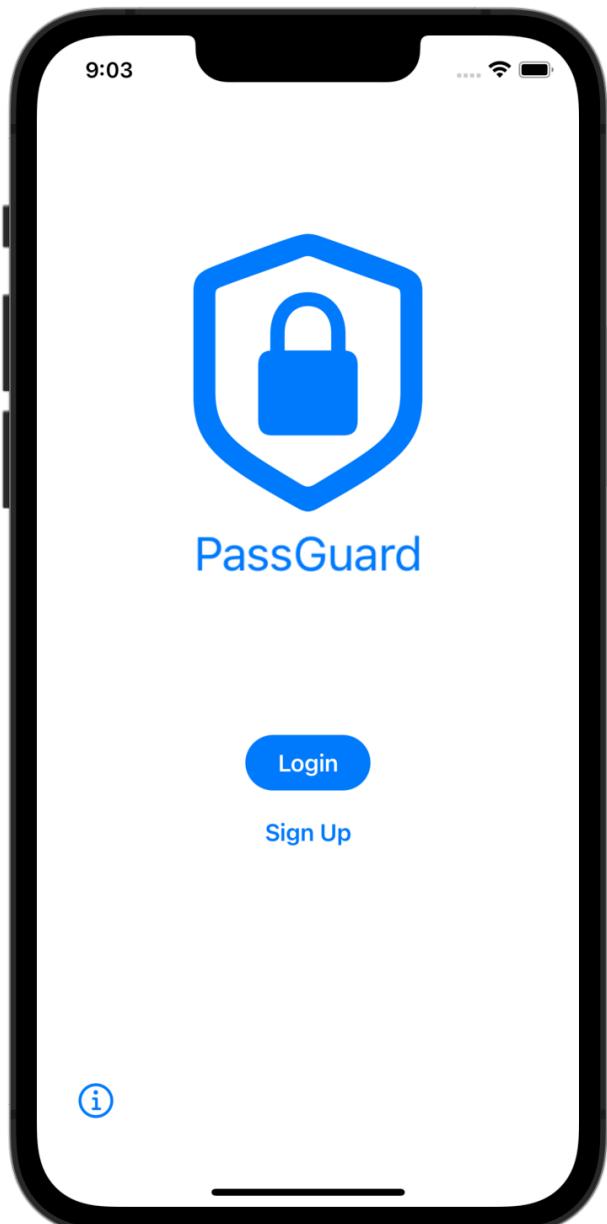


Step 3

Then click **Create Account**

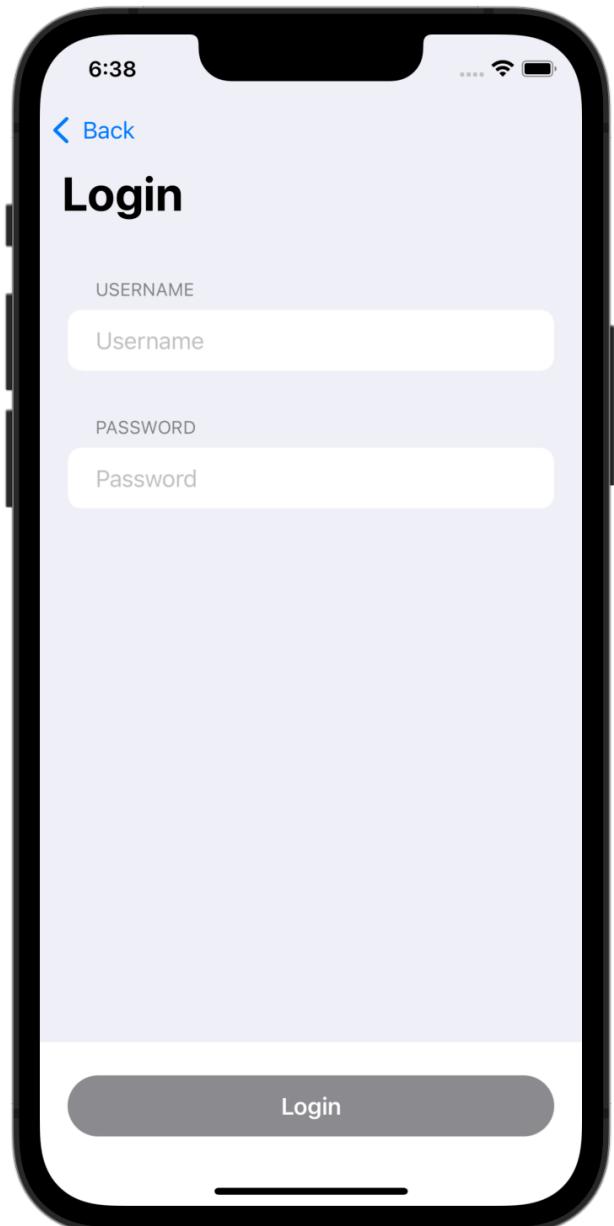
LOGGING IN

Once you have created an account, you can login to start using PassGuard. (You will be automatically logged in when you create an account)



Step 1

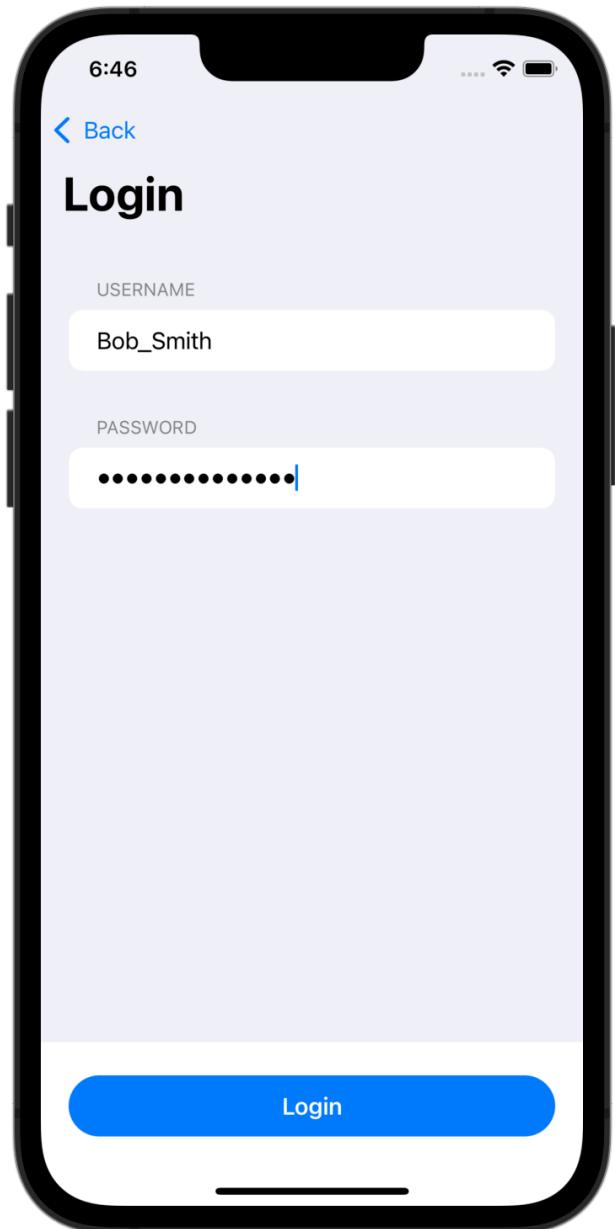
Click **Login** in the home menu, to go to the login page



Step 2

Enter your master username in
the Username text box

Then enter you master password
in the Password text box



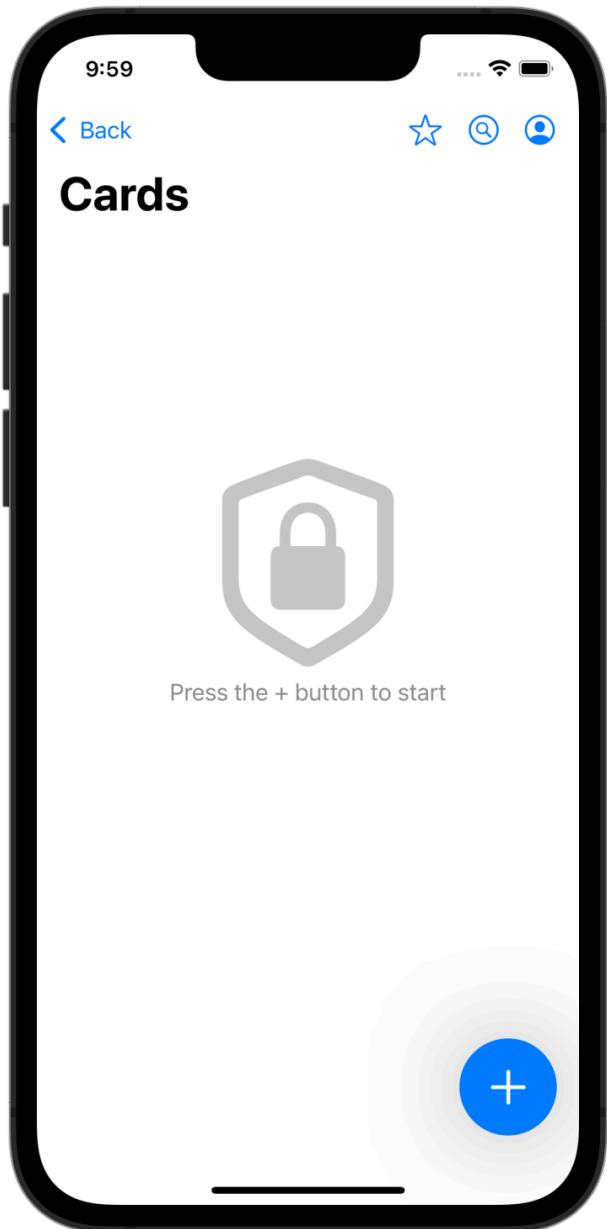
Step 3

Then click Login

USING PASSGUARD

CREATING A CARD

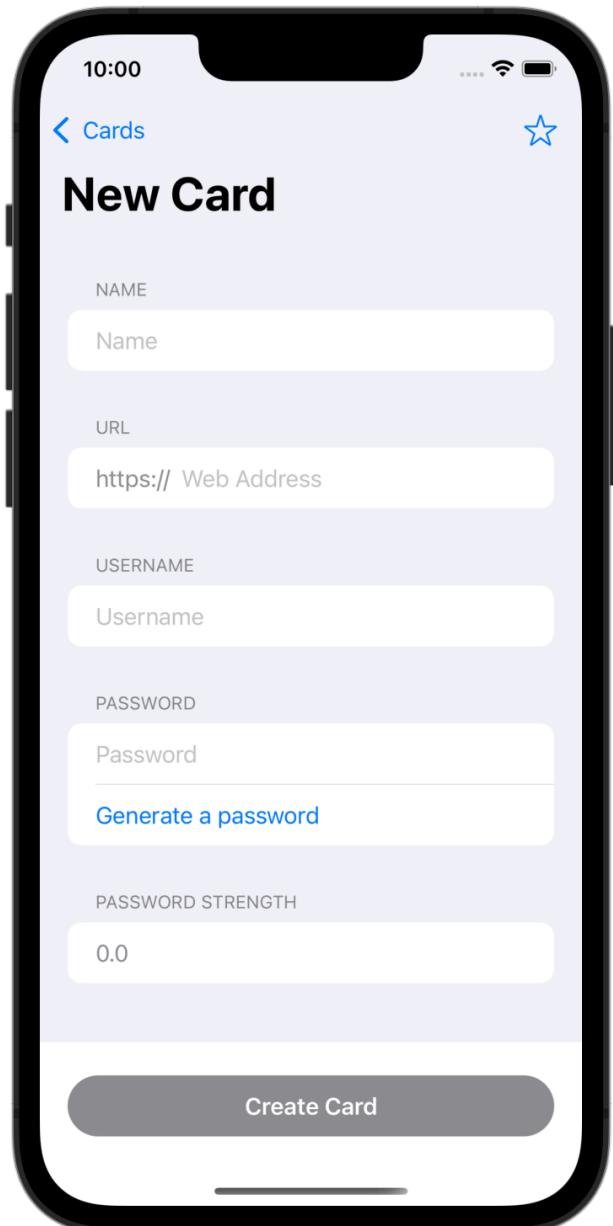
PassGuard uses “cards” to help you organise your passwords.



Step 1

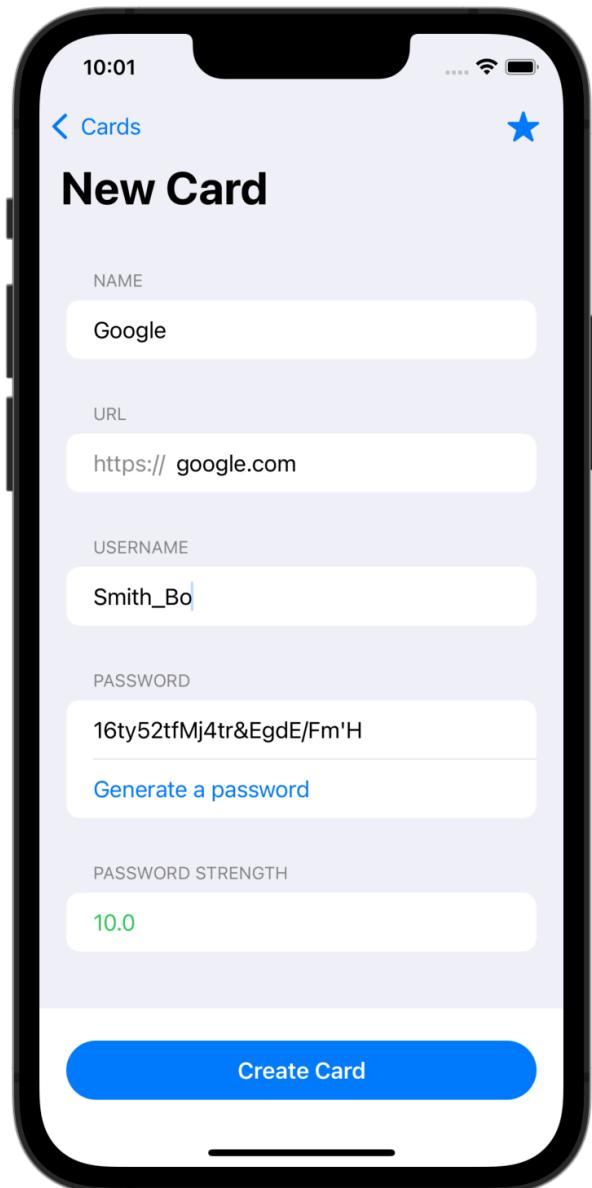
To start creating a new card,

click the  button



Step 2

Enter the details of your card



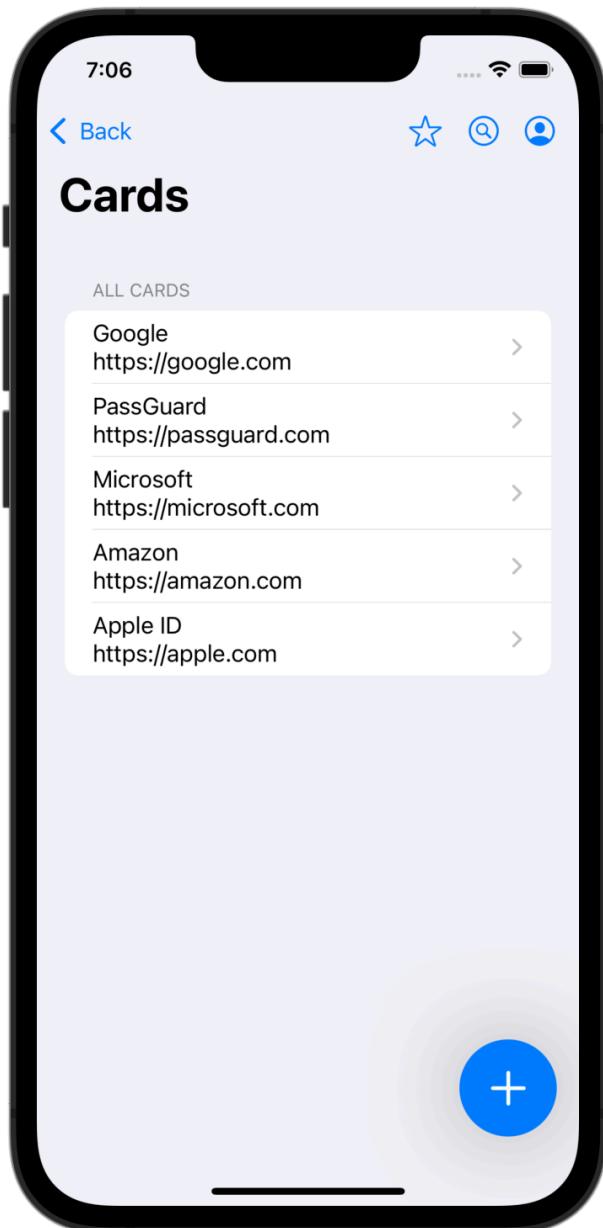
Step 3

Then click

Create Card

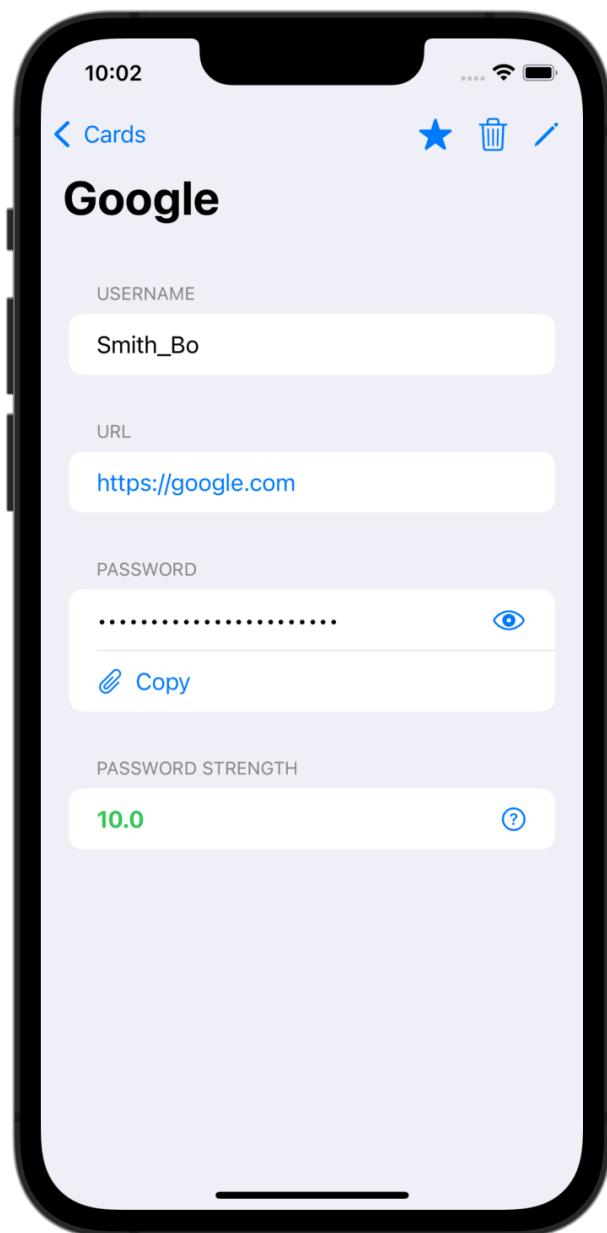
VIEWING A CARD

You can view your saved cards to show your username, password and URL.



Step 1

To view a card, simply click it

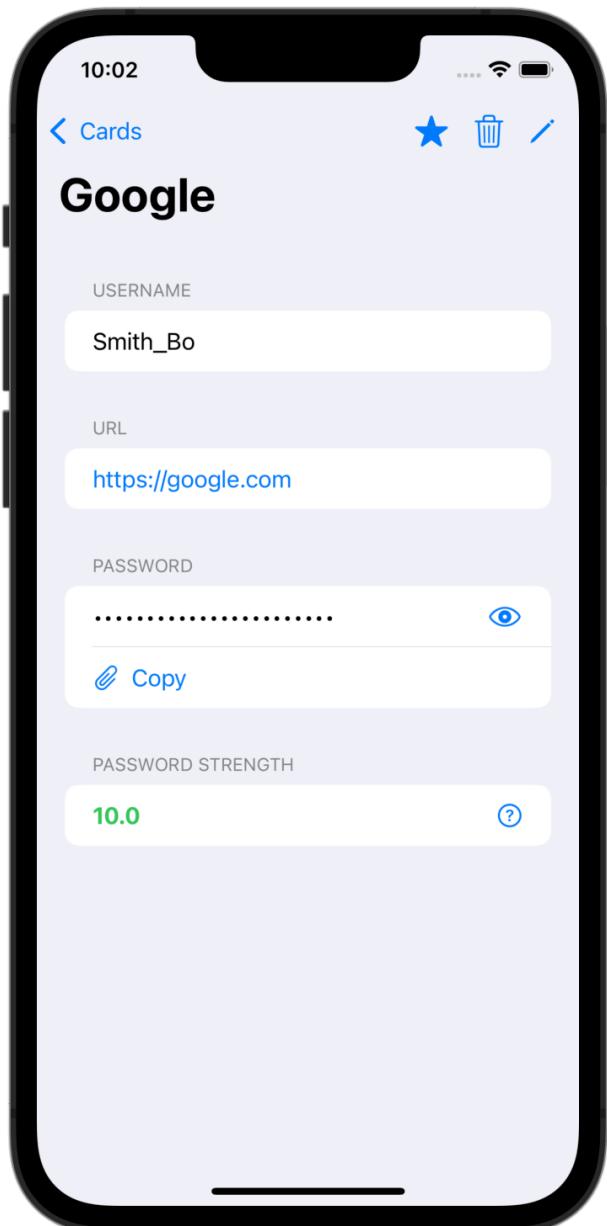


You can now see your card and
the details you saved

(Click the to reveal the
password)

EDITING A CARD

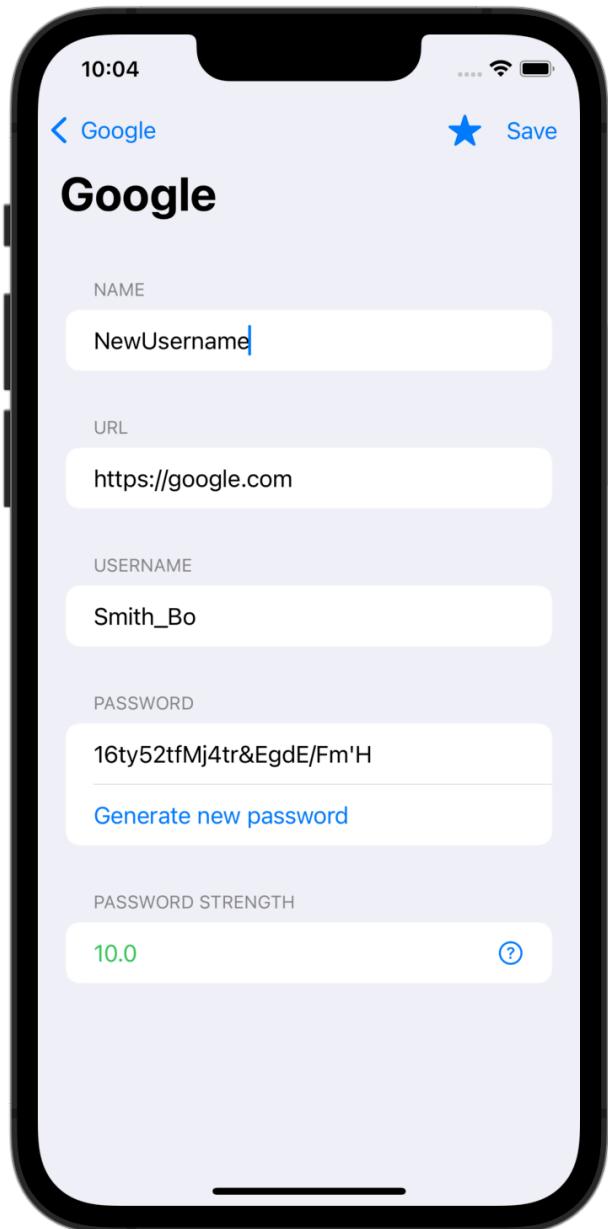
If you change your password, you can update your card. You must first view the card before editing it.



Step 1

While viewing the card, click the button in the top right corner

You can also click the to favourite or unfavourite



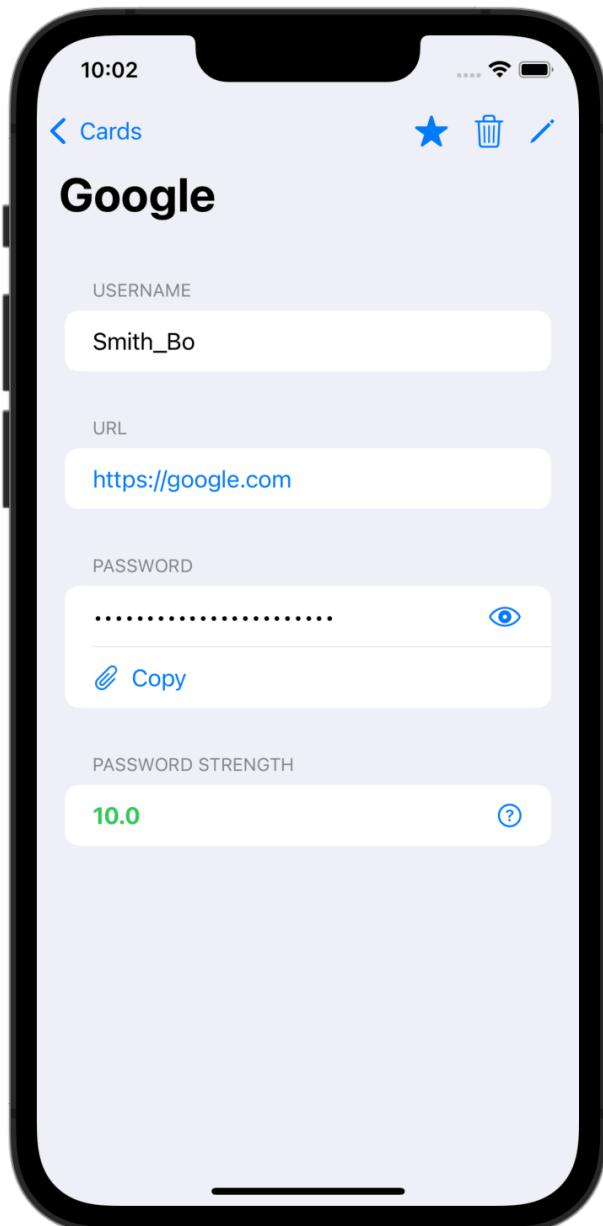
Step 2

You can then edit the card by typing in the fields

When done, click the **Save** button in the top right corner

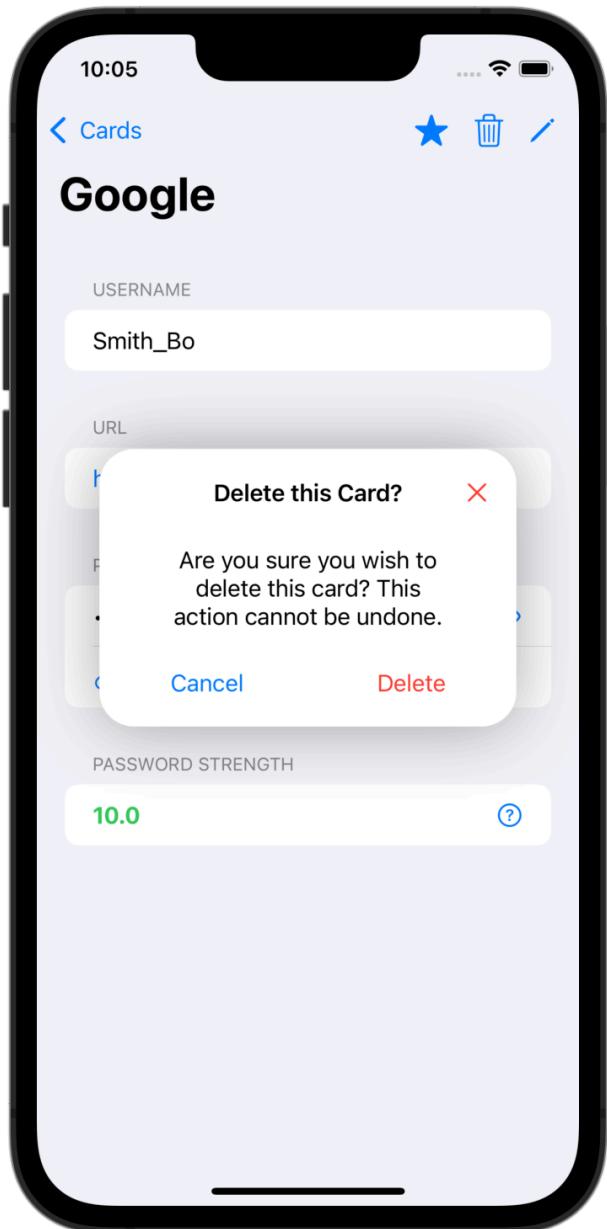
DELETING A CARD

If you no longer wish to store a card, you can permanently delete it.



Step 1

While viewing the card, click the  button in the top right corner to delete it

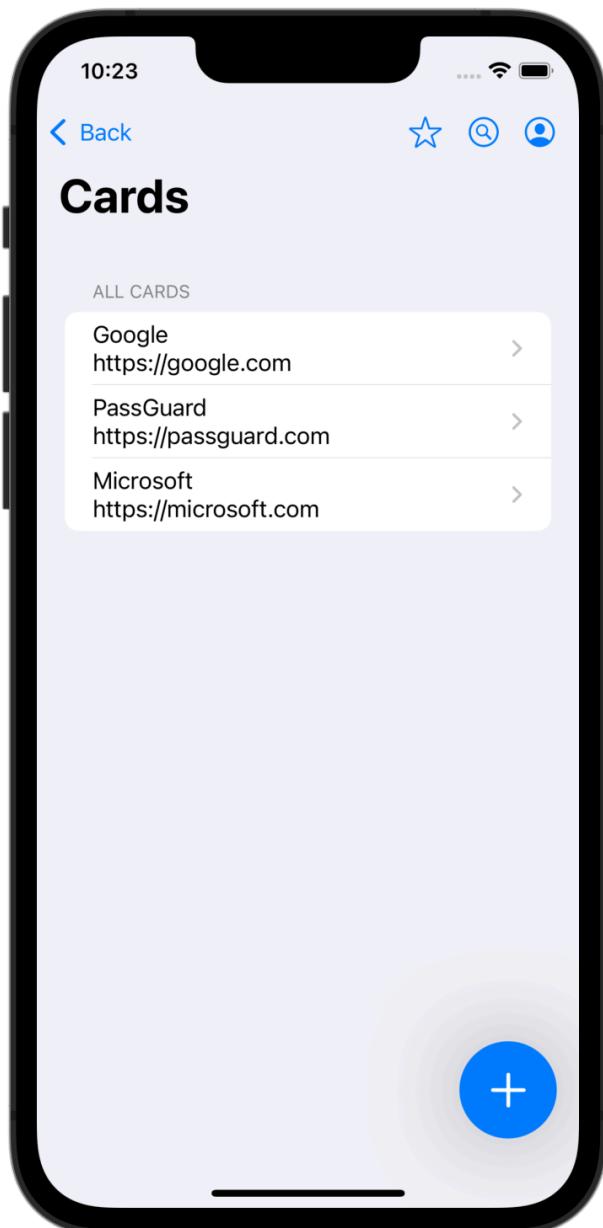


Step 2

Then confirm the deletion by clicking **Delete**, or click **Cancel** to cancel

USER PROFILE

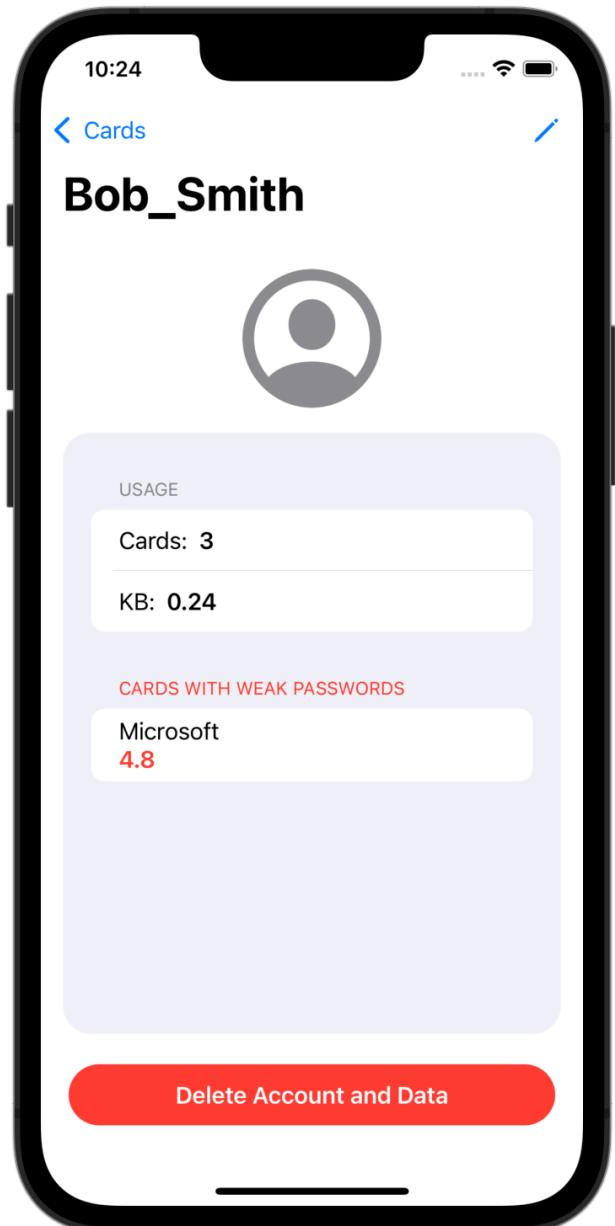
Users can view their account details by looking at their profile. Here the user can see an overview of their account. This includes: Profile icon, account username, storage used and any cards containing weak passwords. The user can also edit these as needed.



Step 1

Click the profile button in the top right corner

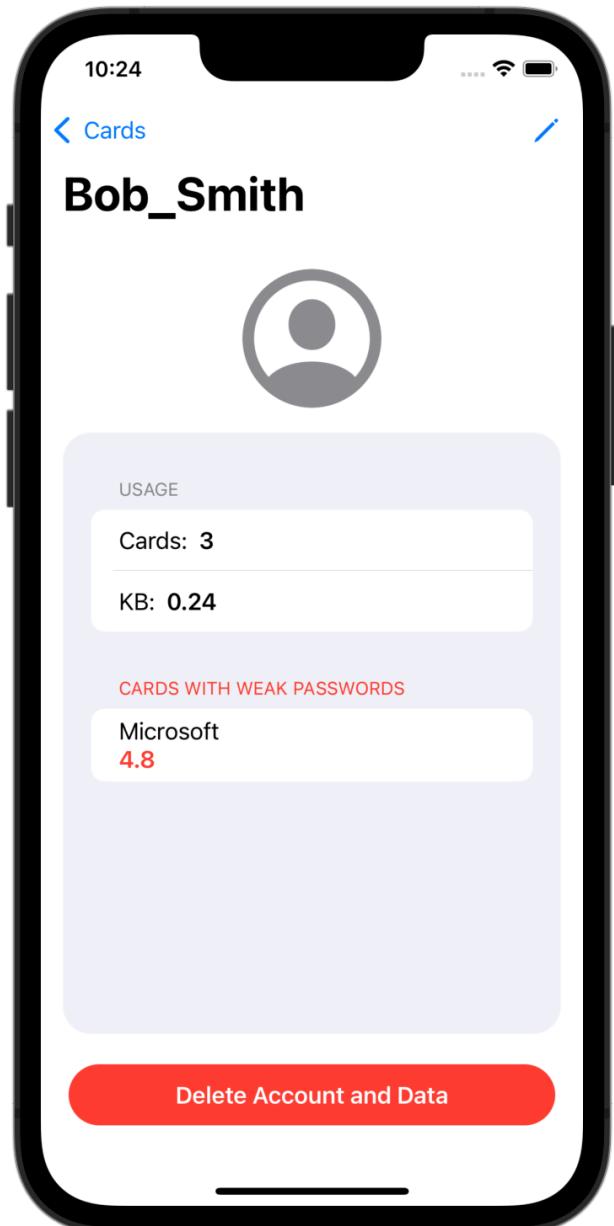
It is set to  by default



Step 2

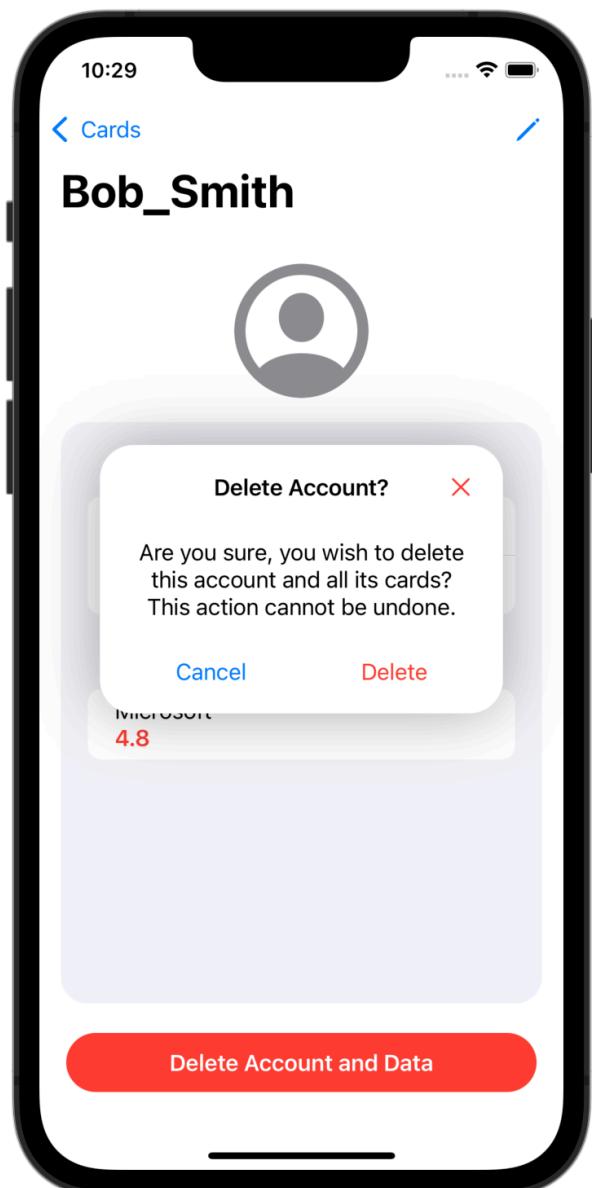
You will be able to see your usage and any weak passwords

Edit your username or profile icon by clicking the



You can also delete your account and all your cards by clicking

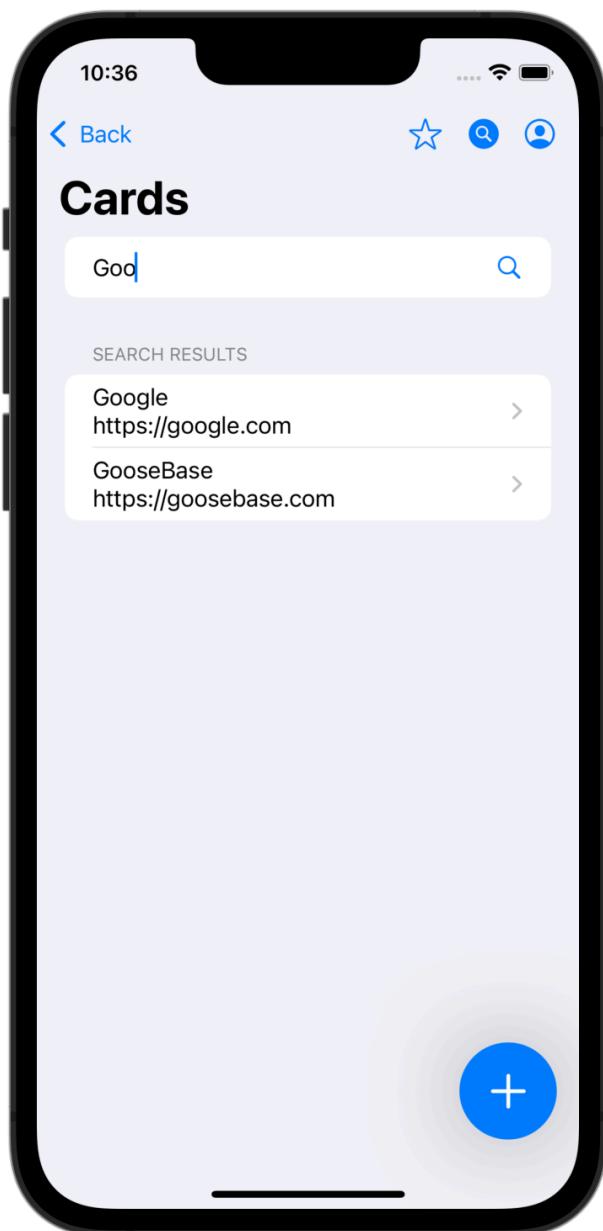
Delete account and Data



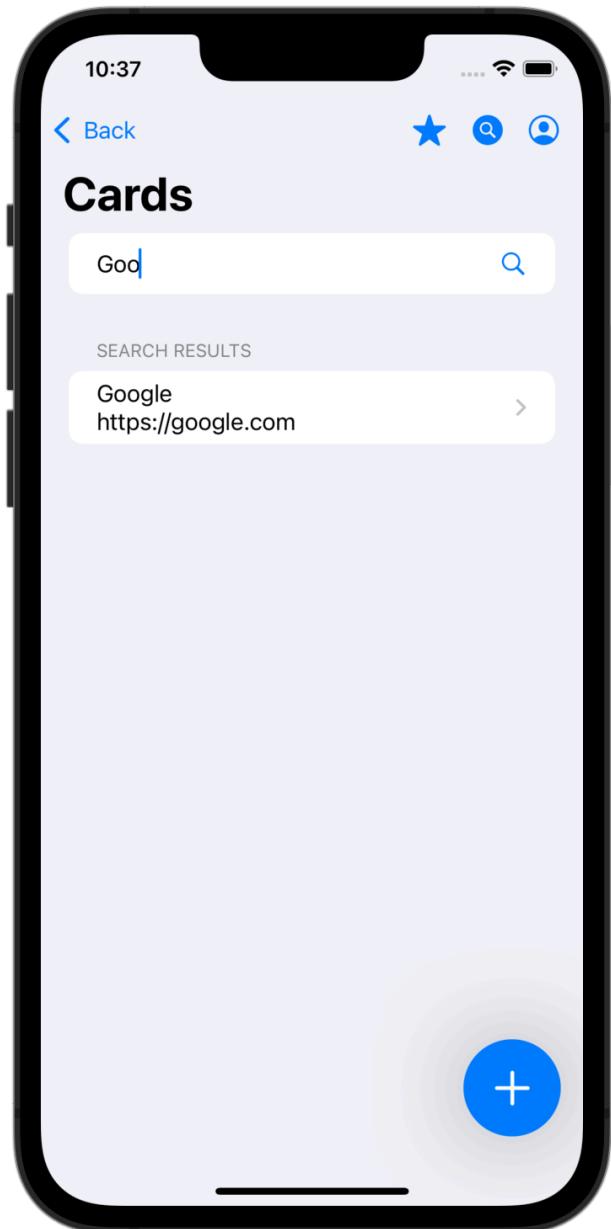
You will need to confirm this by clicking **Delete**

FILTERING THROUGH CARDS

You can filter the cards you see in the Main Menu by searching for the name of a card, or viewing only favourites.



Click the to reveal the search bar, to find the card you're looking for

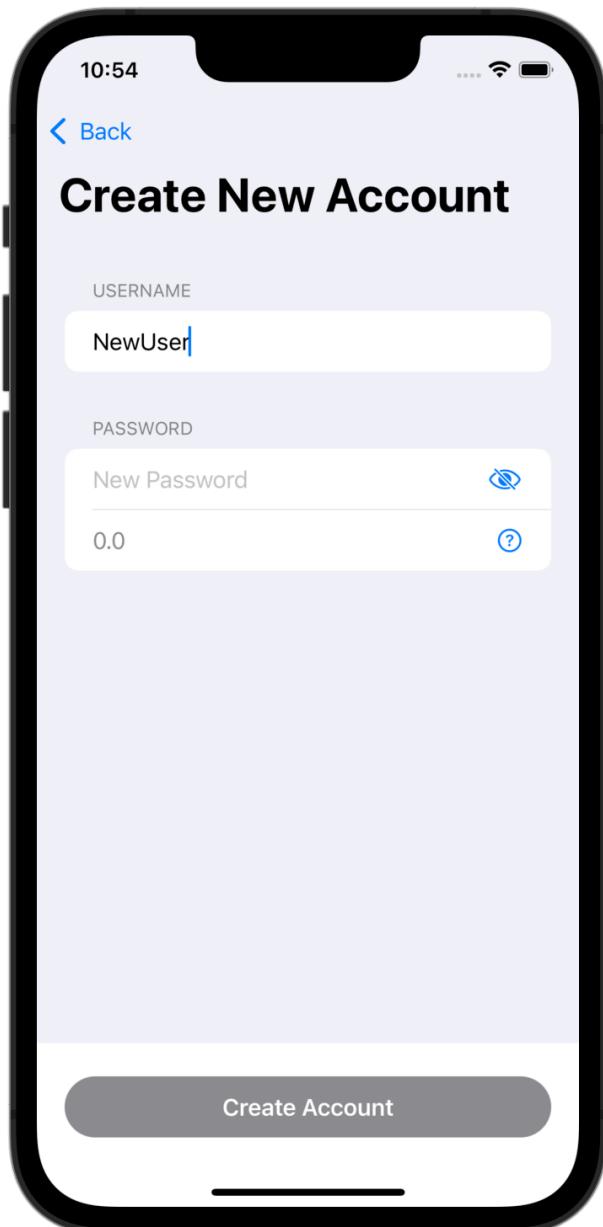


You can also click the at any time to only show favourites

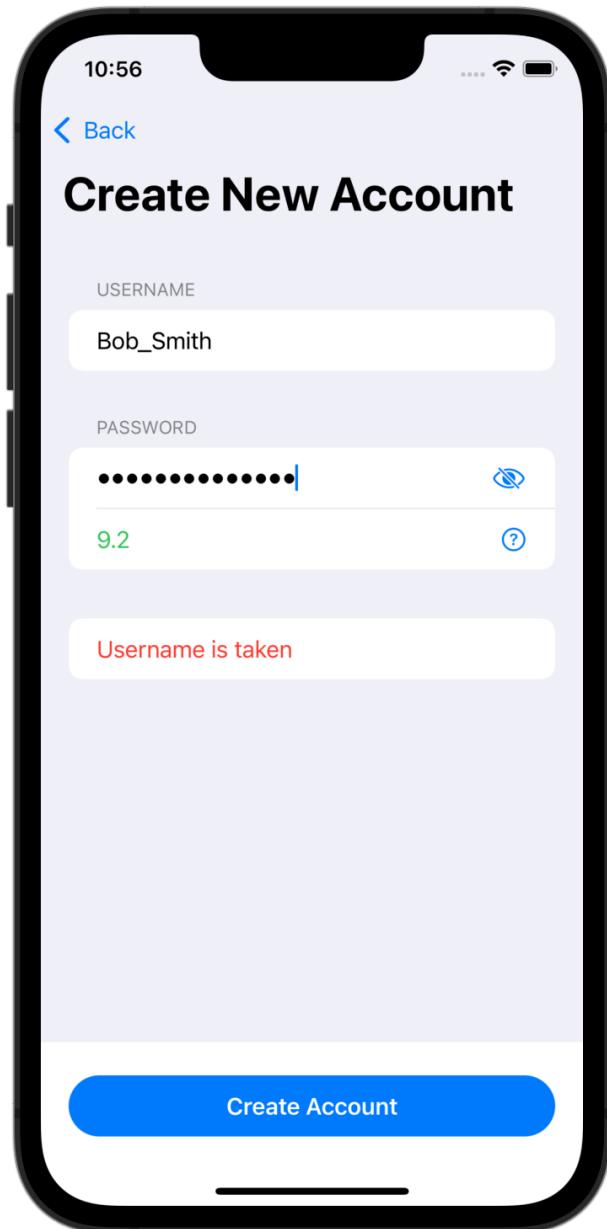
TROUBLESHOOTING GUIDE

ISSUES CREATING AN ACCOUNT

In order to create an account, you must enter both a unique user name and a password of your choice. If either field is left empty, the **Create Account** button will be greyed out and disabled.



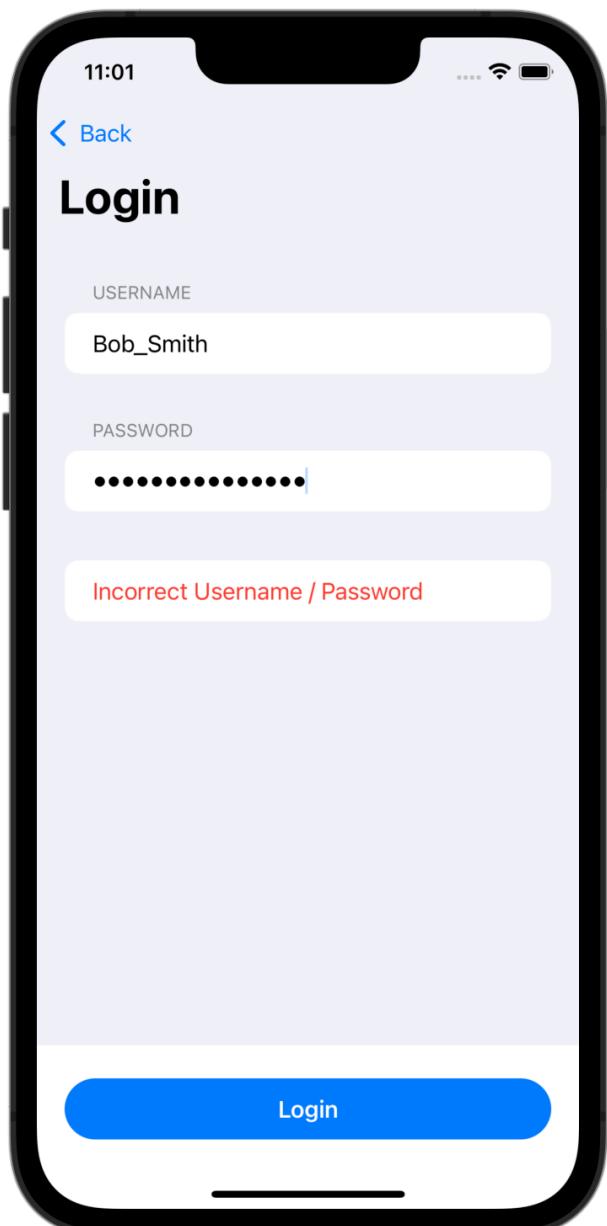
Check that both a username and password has been provided



You may also experience issues if you provide a username that is already being used

ISSUES LOGGING IN

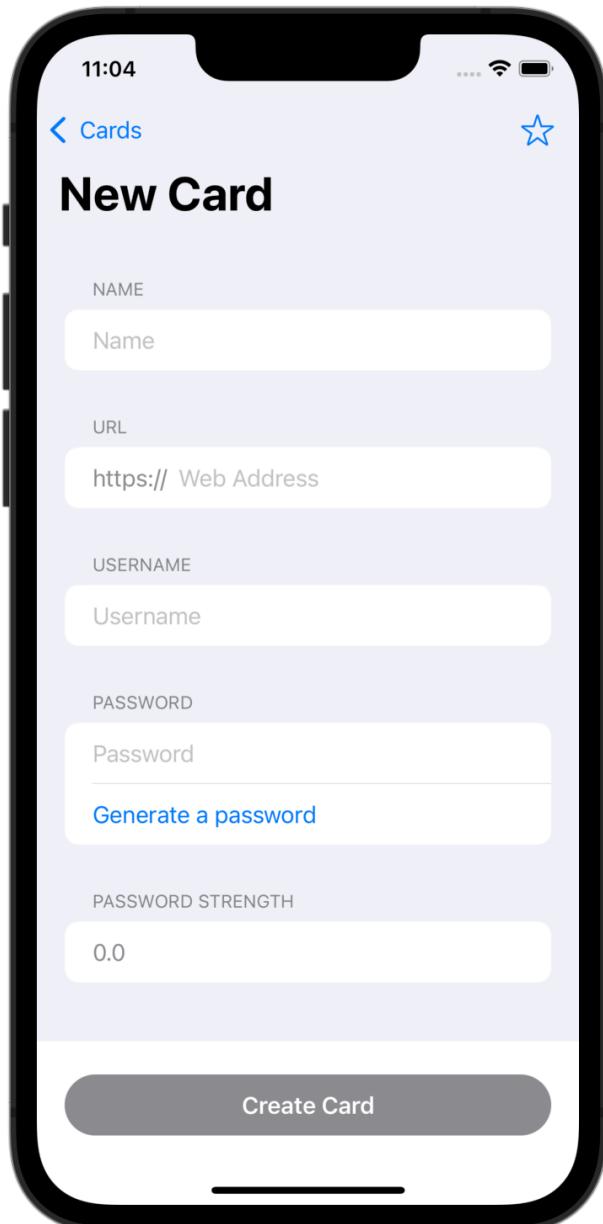
Again, both a username and password must be entered in order to attempt a login. Otherwise the **Create Account** button will remain greyed out, and disabled.



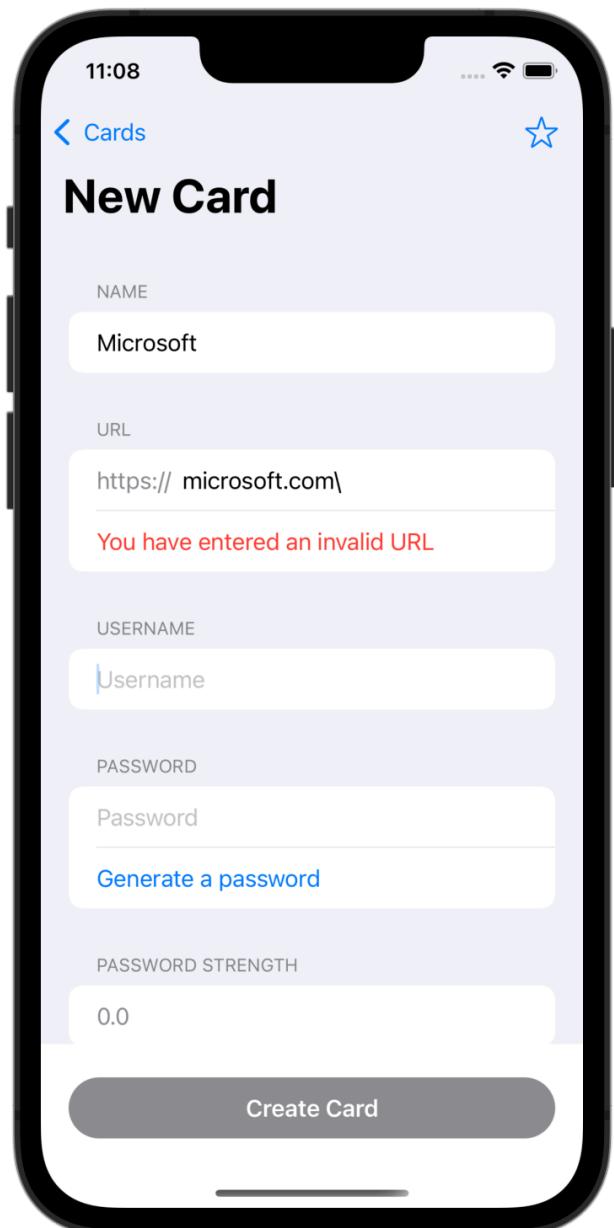
An error message will appear if you have entered the incorrect credentials

ISSUES CREATING AN CARD

Issues may arise if an invalid character is entered in the URL or if not all fields have a value.



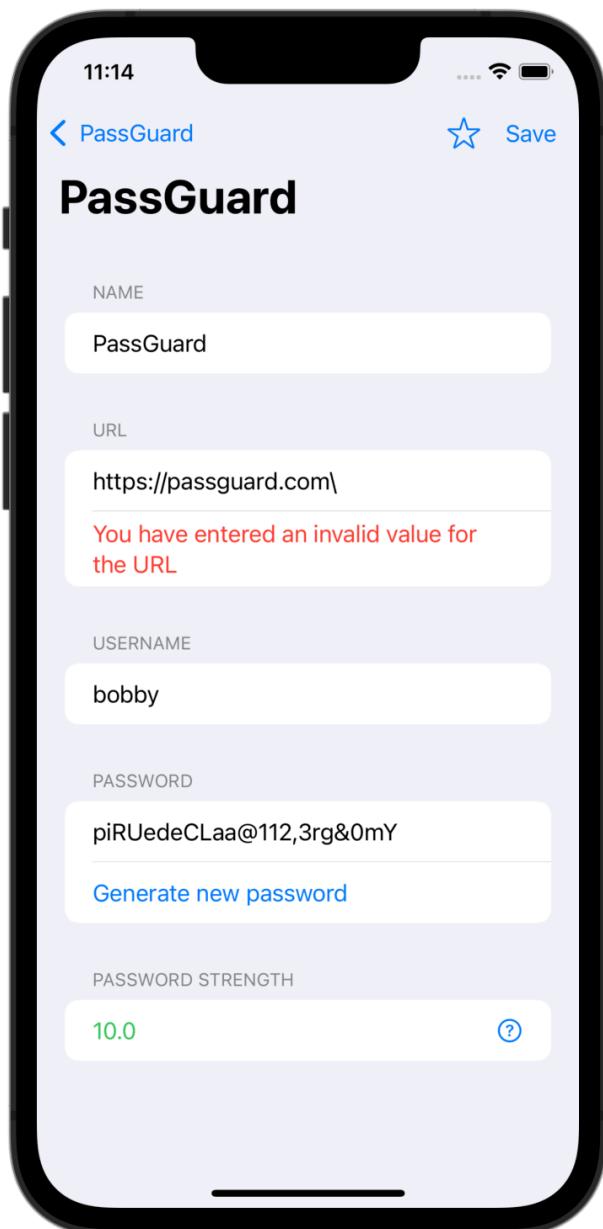
The **Create Card** button will remain greyed out and disabled until all fields have a value



An error message will appear if an invalid character is entered for the URL (e.g. \)

ISSUES EDITING A CARD

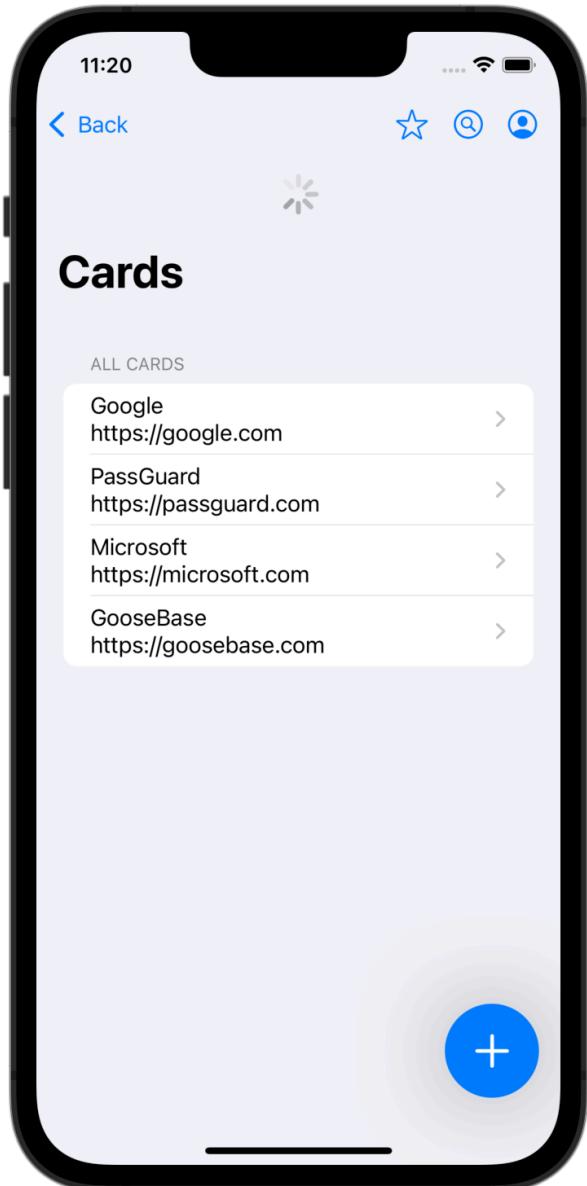
In order to make changes to a card, the **Save** button must be clicked after making changes in order for the changes to be saved. Otherwise, clicking back will not save any changes made.



Just as when creating a card, an error message will appear if any invalid characters are entered

CARD UPDATING ISSUES

When attempting to create a new, edit or delete an existing card, changes made to the cards may not first be shown.



The easiest way to resolve this issue is to swipe down on the cards to refresh the cards list

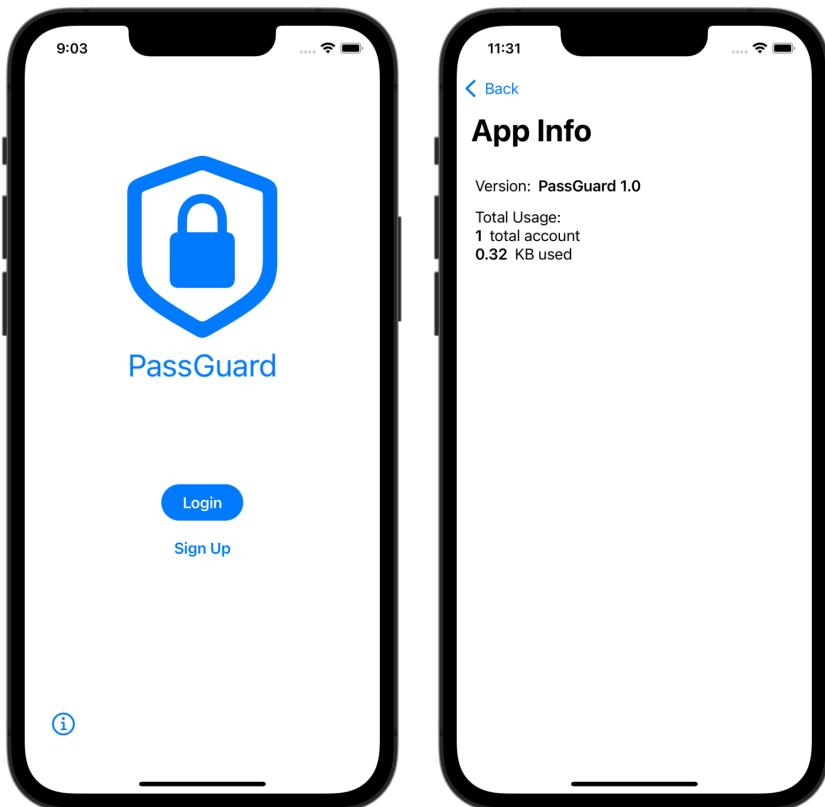
You may also find that moving elsewhere in the application or even logging out and back in can resolve this issue.

FURTHER ACTION

If after referring to the troubleshooting guide an issue persists, you may need to contact the PassGuard Helpdesk at:

help@passguard.com

Provide a description of the problem you are encountering and the technical details of your PassGuard application:



Find the technical specifications by clicking the  on the Home Page