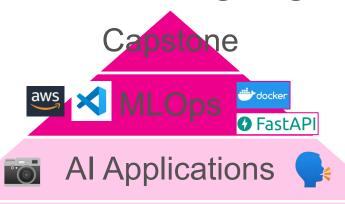


MLE Program, Cohort 11 (MLE11)

Week 10: Natural Language Benchmarks, Dealing with Text, NER, Feature Extraction, Word Embedding



Becoming a Machine Learning Engineer



ML Modeling

Data Centric Al





MLE Software Basics (7)







Our Updated Curriculum!

- . ML Project Scoping
- Real, Live Data Streams
- Data Wrangling & Exploratory Analysis
- 4. Big Data

DATA CENTRIC Al



- 5. Supervised ML
- 6. Deep Learning & AutoML
- 7.Unsupervised, Semi-& Self-supervised Learning

ML MODELING



- 8. Computer Vision
- 9.Natural Language Processing
- 10.Transformers & Fine Tuning Pre-Trained Networks

AI APPLICATIONS

- 11. Building ML Web Apps
- 12. Containerization
- 13. Model Serving
- 14. Machine Learning in Production

MLOps





Last Week!

Concepts

- Computer Vision Benchmarks
- Dealing with Images
- Object Detectors
- Semantic Segmentation
- Explainability & Saliency

Hands on

Predicting pathology to automate patient prioritization





Concepts

- Natural Language Benchmarks
- Dealing with Text
- Named Entity Recognition
- Bag of Words, Term Frequency Inverse Document Frequency
- Tokenization & Word Embeddings

Hands on

Named Entity Recognition from firm financial documents



What questions do you have?

Reminders To-Do

- Prepare 10 min <u>Capstone Presentation</u>
 - o focus on progress so far
 - roadblocks and revised timeline
 - include deployment plans



Natural Language Processing

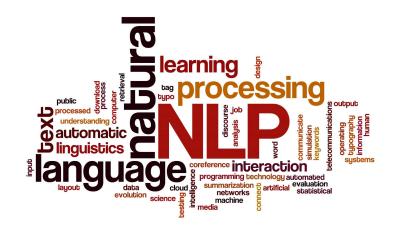
What is NLP?

NLP titud Prioduling

- NLP Natural Language Processing
- NLP refers to the branch of computer science, and AI, concerned with giving computers the ability to understand text and spoken words in much the same way human beings can
- It combines computational linguistics rule-based modeling of human language with statistical, machine learning, and deep learning models
- NLP drives computer programs that translate text from one language to another

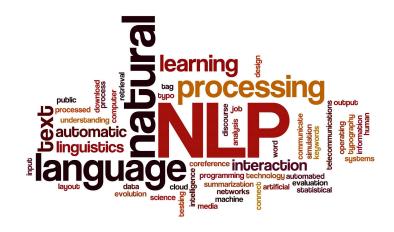
Where is NLP used?

- Machine translation
- Response to spoken commands
- Text summarization
- Voice-operated systems
- Digital assistants
- Speech-to-text dictation
- Chatbots
- Spam detection



NLP tasks

- Speech Recognition
- Sentences tokenization
- Part of Speech tagging
- Word sense disambiguation
- Named Entity Recognition
- Co-reference resolution
- Sentiment Analysis
- Natural Language generation





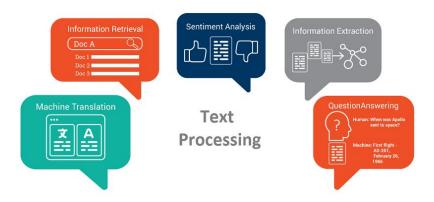
Dealing with Text

Dealing with text

- To achieve the level of automation and prediction needed, the machine needs to understand the input textual data
- Unfortunately, this understanding is not as easy to achieve as human reading text
- The data needs to be cleaned, modeled, and transformed in multiple manners so that it could be used by the machines

Text Processing

- Text processing is the practice of automating the creation or manipulation of electronic text
- Text usually refers to all the alphanumeric characters specified on the keyboard. But in general, "text" means the abstraction layer, immediately above the standard character encoding of the target text



Text Processing

 Text processing takes the raw input text, clean it, normalize it, and converts it into a form that is suitable for feature extraction

Extracting plain text:

- Textual data can come from a wide variety of sources:
 - Web
 - PDFs
 - Word Document
 - Speech Recognition systems
 - Book Scans etc.

Text Processing | Journey

- The following process is not linear, you might go back and forth several times and might require additional steps:
 - Cleaning
 - Normalizing
 - Tokenization
 - Stop Word Removal
 - Part of Speech Tagging
 - Named Entity Recognition
 - Stemming and Lemmatization
 - Feature Extraction
 - Modelling



Text Processing | Cleaning

- The cleaning step consists of removing irrelevant items, such as HTML tags
- The requests library in python helps fetch a webpage
- Then you can use *BeautifulSoup* library to extract the plain text (this library takes care automatically of the nested tags)





Checkout this tutorial!

Text Processing | Normalization

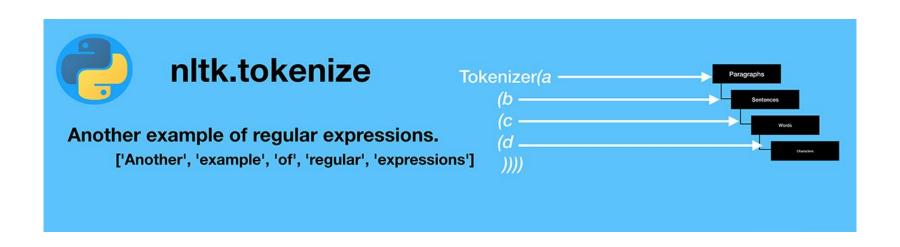
- Normalization usually Includes 2 steps
- Case Normalization: Converting all the text to lowercase
 - This could be done using the .lower() function in python
- Removing Punctuation
 - This could be achieved using the re library to remove punctuation with a regular expression (regex)

Text Processing | Tokenization

- This step splits the text into words or tokens (symbols)
- It could also refer to splitting each sentence into a sequence of words
- Natural Language Toolkit nltk.tokenize package is used to help tokenize into sentences and words.
- NLTK is also considered as a tweet handler that handles hashtags and emoticons

Text Processing | Tokenization

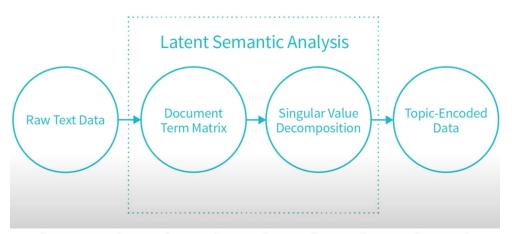
Word Embedding is a concept that relies heavily on tokenization



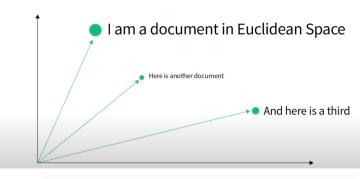


Tokenization and Word Embedding

Latent Semantic Analysis (LSA)



	Quick	Brown	Fox	Jumps	Over	Lazy	Dog
The quick brown fox jumps over the lazy dog	1	1	1	1	1	1	1
If the fox is quick he can jump over the dog.	1	0	1	0	1	0	1
Foxes are quick. Dogs are lazy.		1 1		0	0	1	1
Can a fox jump over a dog?	0	0	1	1	1	0	1



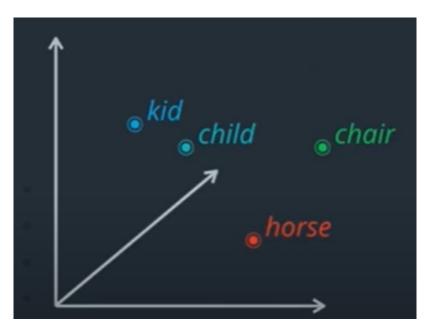
	1	cool	future	is	learn	love	nlp	to
- 1	0	0	0	0	0	2	1	1
cool	0	0	0	1	0	0	1	0
future	0	0	0	1	0	0	1	0
is	0	1	1	0	0	0	2	0
learn	0	0	0	0	0	1	0	1
love	2	0	0	0	1	0	1	1
nlp	1	1	1	2	0	1	0	0
to	1	0	0	0	1	1	0	0

Word Embedding

- Word embeddings are a type of word representation that allows words with similar meanings to have a similar representation
- It controls the size of the word representation by limiting it to a fixed-size vector
- It is considered as one of the key breakthroughs of deep learning on challenging natural language processing problems

Word Embedding | Example

 If 2 words are similar in meaning, they should be closer to each other compared to words that are not



Word Embedding | Benefits

- The majority of neural network toolkits do not play well with very high-dimensional, sparse vectors
- The main benefit of the dense representation that word embeddings achieve is the generalization power
- If we believe that some features may provide similar clues, it is worthwhile to provide a representation that is able to capture these similarities

Word Embedding | Embedding Layer

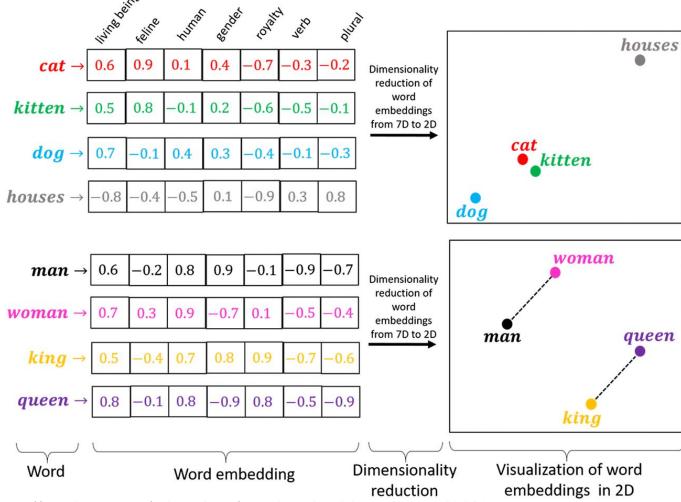
- An embedding layer, is a word embedding that is learned jointly with a neural network model on a specific natural language processing task, such as language modeling, or document classification
- It requires that the document text is cleaned and prepared such that each word is one-hot-encoded.
- The vectors are initialized with small random numbers

Word Embedding | Embedding Layer

- The embedding layer is used on the front end of a neural network and is fit in a supervised way using Backpropagation Algorithm
- The one-hot-encoded words are mapped to the word vectors
- If a multilayer Perceptron model is used, then the word vectors are concatenated before being fed as an input to the model
- If a recurrent neural network is used, then each word may be taken as one input in a sequence

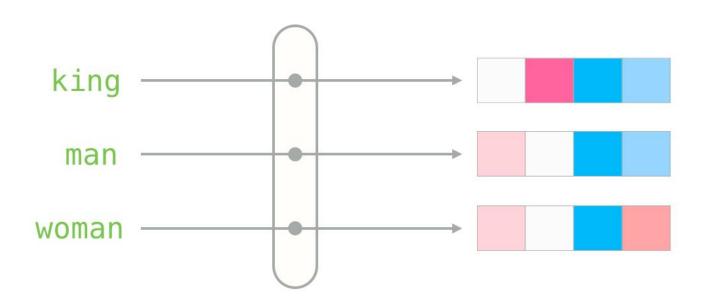
Word Embedding | Embedding Layer

- By combining word vectors, we can come up with another way of representing documents
- This method helps in:
 - Finding Synonyms and analogies
 - Identifying concepts around which words are clustered
 - Classifying words as positive, negative, or neutral
- This approach requires a lot of training data and can be slow, but will learn an embedding both targeted to the specific text data and NLP task



source: https://medium.com/@hari4om/word-embedding-d816f643140

Word2Vec



Word2Vec

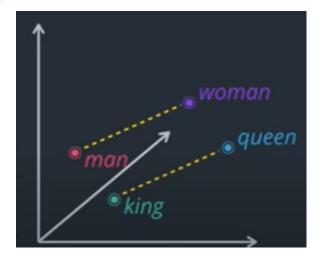
- Word2vec is a method for learning continuous-valued word embeddings from large data sets. It was developed by a team at Google led by Tomas Mikolov in 2013.
- It came as a response to make the neural-network-based training of the embedding more efficient and since then has become the de facto standard for developing pre-trained word embeddings.

Word2Vec

 The work involved analysis of the learned vectors and exploration of vector math on the representations of words.

Example:

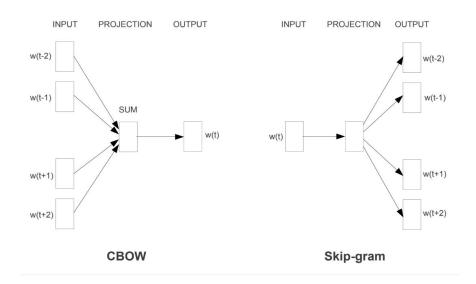
- Subtracting the "man-ness" from "king" and adding "women-ness" results in the word "Queen"
- This captures the analogy that:



[&]quot;King is to queen as man is to woman"

Word2Vec | learning models

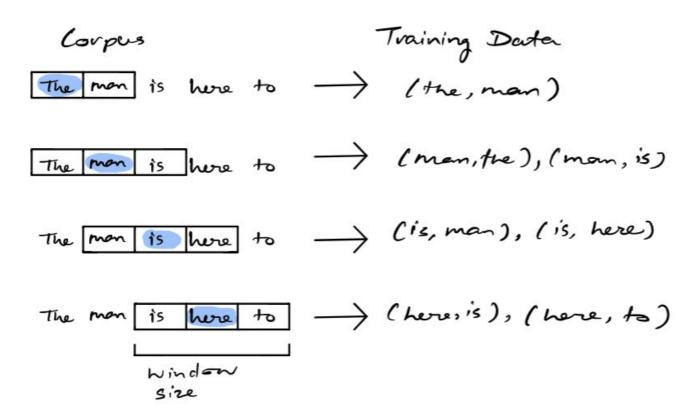
- There are 2 different learning that can be used as part of the word2vec approach to learn the word embedding:
 - Continuous Bag-of-Words (<u>CBOW</u>) model
 - Continuous <u>Skip-Gram</u> model



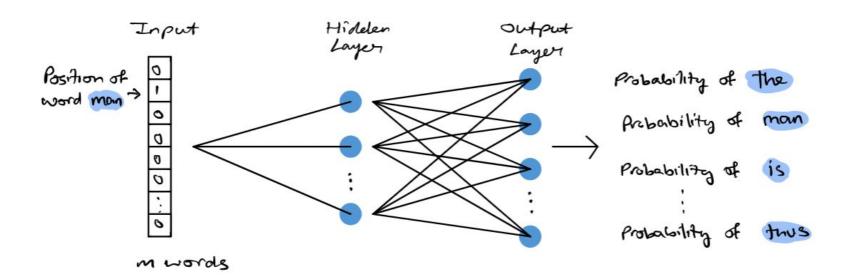
Word2Vec | learning models

- The CBOW model learns the embedding by predicting the current word based on its context
- The continuous skip-gram model learns by predicting the surrounding words given a current word
- Both models are focused on learning about words given their local usage context, where the context is defined by a window of neighboring words.
 (This window is a configurable parameter of the model)

Data generation



Data generation and Training



Text Processing | Stop Word Removal

- Removing words that are too common
- Removing uninformative words (i.e. is, the, in, at, etc.) that do not add meaning to a sentence
- NLTK is also used to remove stop words using nltk.corpus.stopwords

Text Processing | Part of Speech Tagging

Part of Speech	Function	Example Words	Example Sentences	
Nouns	Thing or person	pen, cat, music, student, teacher, Penang	This is my cat. It lives in my house. We live in Penang.	
Pronouns	Replaces a noun	I, you, she, he, it	Sara is my cousin. She has a pet.	
Verbs	Action of state	(to) be, have, do, like, sing, study, can, must	This is a school. I study at this school.	
Adjectives	Modify or describe a noun	good, green, heavy, beautiful, smart	My mother is beautiful.	
Adverbs	Modify or describe a verb, an adjective or another adverb	quickly, silently, permanently, happily, very	My brother eats quickly when he is very hungry.	
Prepositions	Link a noun to another word	in, of, an, above, to, at, after	We went to cinema on weekend.	
Conjunctions	Join sentences or clauses or words	for, and, but, or, so	I like both cakes and cookies.	
Interjections Short exclamation, sometimes inserted into a sentence		oh!, ouch!, hi!, well, yes, sure	Hi! How are you?	

Text Processing | POS

- POS Part of Speech Tagging
- POS is a popular Natural Language Processing process that refers to categorizing words in a text (corpus) in correspondence with a particular part of speech
- This POS depends on the definition of the word and its context
- NLTK package also helps with POS using python

Text Processing | POS

- Part of speech tags describe the characteristic structure of the lexical terms within a sentence or text
- They are used for making assumptions about the semantics
- Other applications of POS tagging include:
 - Named Entity Recognition
 - Co-reference Resolution
 - Speech Recognition

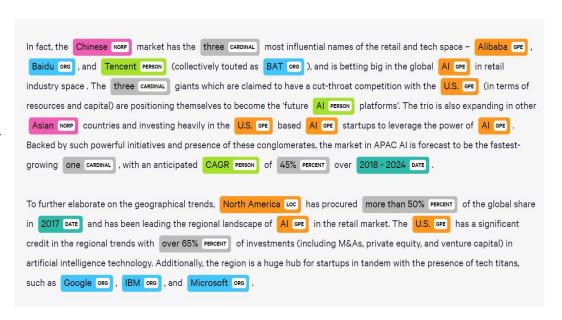


Named Entity Recognition

Text Processing | Named Entity Recognition

The dataset consists of the following tags

- •PERSON: People, including fictional.
- •NORP: Nationalities or religious or political groups.
- •FAC: Buildings, airports, highways, bridges, etc.
- •ORG: Companies, agencies, institutions, etc.
- •GPE: Countries, cities, states.
- •LOC: Non-GPE locations, mountain ranges, bodies of water.
- •PRODUCT: Objects, vehicles, foods, etc. (Not services.)
- •EVENT: Named hurricanes, battles, wars, sports events, etc.
- •WORK OF ART: Titles of books, songs, etc.
- •LAW: Named documents made into laws.
- •LANGUAGE: Any named language.
- •DATE: Absolute or relative dates or periods.
- •TIME: Times smaller than a day.
- •PERCENT: Percentage, including "%".
- •MONEY: Monetary values, including unit.
- •QUANTITY: Measurements, as of weight or distance.
- •ORDINAL: "first", "second", etc.
- •CARDINAL: Numerals that do not fall under another type.



- NER Named Entity Recognition
- Sometimes referred to as entity chunking, extraction, or identification
- It is the task of identifying and categorizing key information (entities) in text
- An entity can be any word or series of words that consistently refers to the same thing

- Every detected entity is classified into a predetermined category
- For example, "super.Al" could be identified and classified as a "Company"
- NLTK, SpaCy, and Stanford NER are open-source libraries that can help with NER
- NER is a 2-step process:
 - Detect a named entity
 - Categorize the entity

NER – step 1:

- This step involves detecting a word or string of words that form an entity
- Each word represents a token
- "The Great Lakes" is a string of three tokens that represents one entity
- Inside-outside-beginning tagging is a common way of indicating where entities begin and end

BIO tagging

[PER Jane Villanueva] of [ORG United], a unit of [ORG United Airlines Holding], said the fare applies to the [LOC Chicago] route.

B: token that begins a span

I: tokens *inside* a span

O: tokens outside of any span

Words	BIO Label			
Jane	B-PER			
Villanueva	I-PER			
of	O			
United	B-ORG			
Airlines	I-ORG			
Holding	I-ORG			
discussed	0			
the	0			
Chicago	B-LOC			
route	0			
	0			

Stanford

NER – step 2:

• This step requires the creation of entity categories

Some of the common entity categories are:

- Person
 - Elvis Presley, Cristiano Ronaldo, Barack Obama
- Organization
 - Google, Mastercard, University of Oxford

NER – step 2:

- Time
 - o 2022, 18:24, 5pm
- Location
 - o Trafalgar Square, MoMA, Machu Picchu
- Work of art
 - Hamlet, Guernica, Exile on Main St., Monalisa

Where is NER Used?

- Human Resources
- Customer Support
- Search and Recommendation Engines
- Content Classification
- Health Care
- Academia





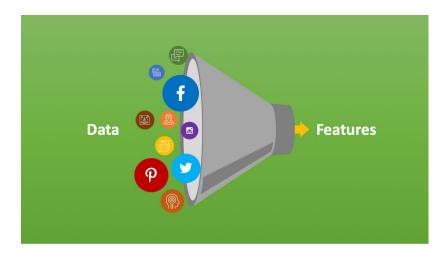
Feature Extraction

Feature Extraction

 Extract and produce feature representations that are appropriate for the type of NLP task we're trying to accomplish and the type of model we're planning to use

Examples:

- Bag of Words
- TFIDF
- One-Hot Encoding
- Word Embedding



Bag of Words

BoW – Bag of Words



- Bag of words is a Natural Language Processing technique of text modelling
- It is a method of feature extraction with text data
- It is a simple and flexible way of extracting features from documents

Bag of Words

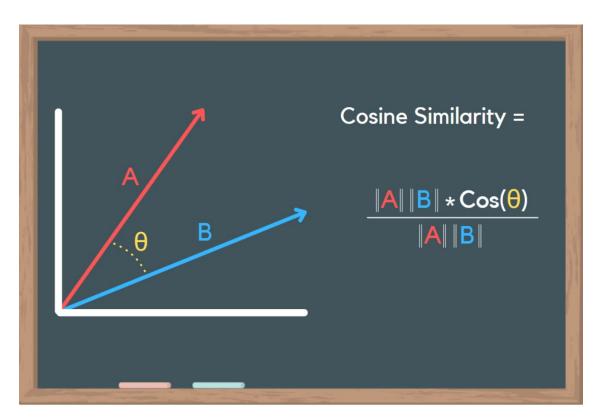
- A bag of words is a representation of text that describes the occurrence of words within a document
- We just keep track of the word counts and disregard the grammatical details and the word order
- It is called "bag" because any information about the order or structure of the words in the document is disregarded

Bag of Words

	about	bird	heard	is	the	word	you
About the bird, the bird, bird bird bird	1	5	0	0	2	0	0
You heard about the bird	1	1	1	0	1	0	1
The bird is the word	0	1	0	1	2	1	0

Downside of BoW: It treats every word as being equally important

Bag of Words | Similarities



TF-IDF

- Term Frequency Inverse Document Frequency
- It is a statistical measure that evaluates how relevant a word is to a document in a collection of documents
- Usage:
 - Most importantly in automated text analysis
 - It is very useful for scoring words in machine learning algorithms for Natural Language Processing (NLP)

TF-IDF

- TF-IDF was invented for document search and information retrieval
- It works by increasing proportionally to the number of times a word appears in a document but is offset by the number of documents that contain the word
- TF-IDF is achieved by multiplying 2 metrics:
 - How many times a word appears in a document
 - The inverse document frequency of the word across a set of documents

TF-IDF

- TF-IDF will rank the words keeping in mind how frequent they are in all the documents
- Some words could be common in the corpus, like cost in a financial document
- TF-IDF assigns weights to words that signify their relevance in documents





- The main hurdle that ML with Natural Language faces is that its algorithms usually deal with numbers, and natural language is text.
- It is a fundamental step in the ML process for analyzing data, and choosing the vectorization algorithm that will deliver the results you're hoping for
- Then, the TF-IDF score can be fed to algorithms such as Naïve Bayes and Support Vector Machines, greatly improving the results of more basic methods like word counts.

TF-IDF | Calculation

- The **term frequency** of a word in a document:
 - Simplest way to calculate it is a raw count of instances a word appears in a document
 - Other ways are to adjust the frequency, by the length of a document, or by the raw frequency of the most frequent word in a document
- The inverse document frequency of the word across a set of documents:
 - O This means how common or rare a word is in the entire document set
 - The closer it is to 0, the more common a word is
 - This metric can be calculated by taking the total number of documents and dividing it by the number of documents that contain a word and calculating the logarithm

One Hot Encoding

- Similar to Bag of Words
- The difference is that the columns are the words and the rows each word in the document
- So the row is all zeros except one frequency number at the place of the word
- This works sometimes, but breaks when we have a large vocab

One Hot Encoding



Sequence Processing

Challenges of feedforward networks:

- language requires access to information "distant" from the current word
- sliding window makes it hard to learn how "phrases of words" combine together

Solution:

- RNNs (this week)
- transformer networks (next week)



Group Discussion

15 min

Refresher
What is a recurrent neural network?
Give a few examples of an RNN architecture.

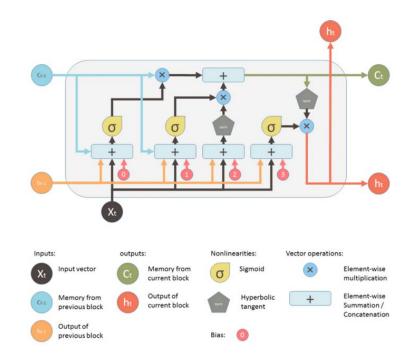
Sequence Processing | LSTM

Bidirectional RNNs

- not only using information from the prior context, but also use words after the time of focus → two RNNs, left-to-right and right-to-left
- concat into a single vector at each point in time

The LSTM network

 adding an explicit context layer to the RNN architecture



Sequence Processing | LSTM

- Other Applications:
 - sentiment analysis and topic modeling
 - POS tagging
 - text generation

NLP Evaluation Metrics

- Determining whether the model being used for a specific task is successful depends on 2 key factors:
 - o If the evaluation metric, we have selected is the correct one for our problem
 - If we are following the correct evaluation process

- Types of evaluation:
 - <u>Intrinsic Evaluation:</u> Focuses on intermediary objectives (i.e. the performance of an NLP component on a defined subtask)
 - Extrinsic Evaluation: Focuses on the performance of the final objective (i.e. the performance of the component on the complete application)

Evaluation Metrics | examples

- Accuracy | Recall | Precision | F1 Score
- Mean Average Precision (MAP)
- Mean Absolute Percentage Error (MAPE)
- Root Mean Squared Error (RMSE)
- Area Under the Curve (AUC)
 - AUC helps quantify the model's ability to separate the classes by capturing the count of positive predictions which are correct against the count of positive predictions that are incorrect at different thresholds

NLP Evaluation Metrics | examples

- Bilingual Evaluation Understudy (BLEU)
 - Evaluates the quality of text that has been translated by a machine from one natural language to another

METEOR

- A precision-based metric for the evaluation of machine-translation output
- It overcomes some of the pitfalls of the BLEU score, such as exact word matching whilst calculating the precision

ROUGE

- As opposed to the BLEU score, ROUGE measures the recall
- It is typically used for evaluating the quality of generated text and in summarization tasks
- Mean Reciprocal Rank (MRR)
 - Evaluates the responses retrieved in correspondence to a query, given their probability of correctness
 - It is typically used in information retrieval tasks



What questions do you have?



Group Discussion

15 min

Try using ChatGPT (https://chat.openai.com/)

Feedback on Lecture and Concepts?