



## PURCHASE POLICY

Effective from April 16, 2023

This document is applicable for all the course purchases (Course/Add-on/Extension) done through ByteLover.com and its services.

### The Purchase Policies are as follows

1. Transactions done through online banking (bKash/Nagad/Rocket) are **non-refundable**.
2. Purchases done directly by our agent/teacher/conductor or staff are refundable before any activation occurs. If the activation is done of any kind, no refund will be given.
3. Course cancelation is not allowed. After you purchase successfully, you will not be able to cancel the course and the service will be activated for you either way.
4. Any fault transaction or wrong referencing will be reviewed once, and if found associated with another booked course, refund will be canceled. Refund will only be applicable if you enter wrong reference and contact us and upon checking we find it's not associated with other booked courses. (Other means of checking may occur, you will be given priority).
5. If you forget to attach the reference code, contact us as soon as possible. You can manually give us the reference code to activate the purchased service or you can take refund. Your refund will be canceled if you contact after **7 days**.

\*\*\*By purchasing any service of ByteLover you will agree to the given purchase policies.

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