Kent Vuong

Software Engineer | Front-End Developer
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SUMMARY

Front-End Developer with a technical foundation in systems administration and IT operations. Skilled in building responsive web applications with modern JavaScript frameworks and integrating cloud backends via REST APIs. Transitioning from IT support roles to full-time development, leveraging real-world projects and freelance experience. Known for delivering scalable code, maintaining clean architecture, and collaborating efficiently in technical teams.

TECHNICAL SKILLS

Languages: JavaScript, HTML, CSS, Python, C++, PHP

Frameworks/Libraries: Svelte, Vue.js, Nuxt, Next.js, Tailwind CSS

Dev Tools: Supabase, Git, VS Code, REST APIs, Netlify

Systems/IT: Windows & Mac admin, ticketing platforms, networking, remote troubleshooting

Other: Fast typing (90–110 WPM), version control, system deployment, continuous learning

PROFESSIONAL EXPERIENCE

Aussie Broadband — *Technical Support Officer*
Apr 2024 – Mar 2025

- Delivered Tier 1 and Tier 2 technical resolution for home and enterprise network issues, reducing escalations by 30%

- Automated modem configuration checks and improved knowledge base entries for recurring NBN setup issues

- Worked cross-functionally with engineering teams to log, analyze, and document system behavior across routers and ISP infrastructure

Freelance / Contract Roles — *IT Systems Support & Technical Ops*
Jul 2022 – Dec 2023

- Maintained endpoint devices and conducted system diagnostics for SME clients, resolving hardware/software issues and managing updates

- Scripted automation tasks (e.g., backup, software deployment) in Windows environments

- Gained exposure to full-stack tooling while experimenting with Vue/Supabase on internal tools

Bunnings Ltd — *IT Service Desk Support*
Apr 2022 – Jun 2022

- Handled ticket-based system administration for 300+ staff, including device provisioning, printer network mapping, and account troubleshooting

- Conducted diagnostics and deployed security patches across Windows machines

Probe CX — *IT Specialist*
Apr 2020 – Jan 2022

- Delivered Level 2 technical diagnostics and system imaging for internal users, transitioning from support to back-office IT operations

- Managed incident reports, software reconfiguration, and hardware setups across hybrid work setups

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PROJECTS

Team Blob

Nuxt 3, Tailwind CSS, VueUse Motion, Supabase
Built a dynamic esports platform with animated galleries, real-time player status banners, and schedule management backed by Supabase.

Blob Shop

SvelteKit, Tailwind CSS v4, Supabase
Developed a demo e-commerce app with filterable product listings, animated special offers, cart functionality, and user authentication.

EDUCATION

SAE Institute Australia
> Associate Degree in Game Development
> Sep 2019 – Dec 2022

Morley Senior High School
> High School Diploma
> Feb 2010 – Oct 2016

Additional Info

- References available upon request

- GitHub/Portfolio available on request or at https://github.com/Mooshieblob1