

ANALYSIS AND USE CASES

INTRODUCTION TO OBJECT ORIENTED DEVELOPMENT

INCEPTION PHASE: ANALYSIS AND USE CASES

<u>UML</u>

DYNAMIC BEHAVIOUR VIEWS

STRUCTURAL VIEWS

2

PROJECT DELIVERABLES DISCUSSED HERE

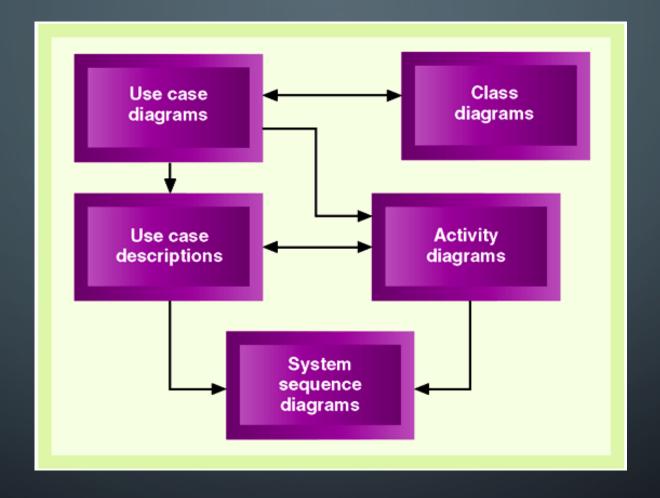
- Use case narratives
- Use case diagrams
- Analysis model
 - Class diagram
 - Object behavioural model (sequence and state diagrams) or
 - State Transition Diagram
- Project plan
- Test plan

ANALYSIS PRINCIPLES

- Begin by focusing on the essence of the problem without regard to implementation details
 - Examine "What" rather than "how"
- Understand the problem before you begin to create the analysis model.
 - Record the origin of and the reason for every requirement.
 - Use multiple views of requirements.
- Prioritize requirements.
- Develop (paper) prototypes that enable a user to understand how human-machine interaction will occur.

Work to eliminate ambiguity.

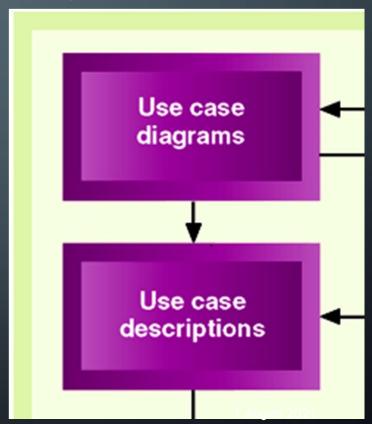
ANALYSIS MODEL



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USE CASES

- Use cases are one way to capture (especially) functional requirements.
 - They are stories of using a system.
- Issues:
 - Identify different use case levels
 - Write use cases in standard format
 - Contrast essential and concrete use cases
 - Apply guidelines
 - Read and write use case diagrams



DEFINITION: USE CASE

- Informally, a use case is a story of using a system to fulfil a goal.
 - Rent Videos
- Used by primary actors
 - E.g., shop assistant
 - External agents
 - That which has behaviours
- Use supporting actors.
 - CreditAuthorizationSystem

The better use cases are simple and familiar because it makes it easier — especially for customers and end-users — to contribute to their definition or evaluation (Craig Larman)

EXAMPLE: BRIEF FORMAT USE CASE

• Rent Videos.

A **Customer** arrives with videos to rent. The **Assistant** enters their ID, and each video ID. The system outputs information on each. The **Assistant** requests the rental report. The system outputs it, which is given to the **Customer** with their videos.

EXAMPLE: ALTERNATIVE USE CASE NARRATIVES

For each use-case provide a narrative document

Use Case:Buy Item

Actors: Customer, Cashier

Description:

- 1. The use case begins when the customer arrives at a checkout with items to purchase.
- 2. The Cashier records each item. If there is more than one of an item, the Cashier can enter the quantity as well.
- 3. The system determines the item price and adds the information to the running sales transaction. The description and price of the current item are presented.
- 4. On completion of item entry, the cashier indicates that item entry is complete.
- 5. The system calculates and presents the sale total.

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DEFINITION: SCENARIO

- Informally, a scenario is a specific sequence of actions and interactions in a use case.
 - One path through the use case.
 - E.g., The scenario of renting videos and first having to pay overdue fines.
 - Also known as use case instance
- More formally, a use case is a collection of success and failure scenarios describing a primary actor using a system to support a goal.
 - Use case can contains multiple scenarios (i.e., >1 path thru use case)

DEFINITION: ACTOR

- Actor is anything with behaviour that triggers use case execution
 - Primary Actor accomplishes goal via use case
 - Typically a human user, also concepts like Time
 - Secondary Actor provides a service to use case
 - 3rd party system
 - Offstage actor is interested in use case results
 - Regulatory agency

USE CASES ≠ O-O

- There is nothing object-oriented about use cases.
- So, why bother?
 - We need some kind of requirements input for the design steps.
 - They are common/popular.

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LEVELS OF USE CASES

- •A common challenge is identifying use cases at a useful goal level.
- For example, how do we know which of these is at a <u>useful level?</u>
 - Negotiate a Supplier Contract
 - Rent Videos
 - Log In
 - Start Up



LEVELS OF USE CASES

- One answer is that they are all use cases.
 - Not helpful...
 - We can end up with too many fine-grain use cases
 - management and complexity problems.
 - Or "fat" use cases which span an entire organization.

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GUIDELINES: EBP FOR USE CASE LEVELS

- The Elementary Business Process (EBP) guideline.
- Focus on use cases at the level of EBPs.
 - "A task performed by **one person** in **one place** at **one time**, in response to a business event, which adds **measurable business value** and leaves the data in a **consistent state**."
 - Approve credit order OK.
 - Negotiate a supplier contract not OK.

USE CASE LEVELS: APPLYING THE GUIDELINES

- Applying the EBP and size guidelines:
 - Negotiate a Supplier Contract
 - Rent Videos
 - Log In
 - Start Up
- The others can also be modelled as use cases.
 - But, prefer a focus on the EBP level.

DEFINITION: ESSENTIAL & CONCRETE USE CASES

- "Keep the UI out"
- Essential use cases defer the details of the UI, and focus on the intentions of the actors.
- Essential: Assistant enters Customer ID.
- Concrete (worse): Assistant takes Customer ID card and reads the bar code with laser scanner.
- So: write black-box use cases
 - Defer implementation details
 - Avoid reference to specific technologies

GUIDELINES: USE CASE WRITING I

- The name of a use case should start with a verb
- Start sentence 1 with "<Actor> does <event>"
 - Customer arrives with videos to rent.
- First write in the essential form, and "Keep the Ul out."
- Capitalize "actor" names.
 - 1. ...
 - 2. Assistant enters...
 - 3. System outputs...

GUIDELINES: USE CASE WRITING II

- Terse is good. People don't like reading requirements ;). Avoid noisy words.
- More verbose
 - 1. ...
 - 2. The assistant enters...
 - 3. The system outputs...
- Less
 - 1. ...
 - 2. Assistant enters...
 - 3. System outputs...

GUIDELINES: USE CASE WRITING III

- Use case steps are a dialogue between user and system, for example...
 - 1. User stimulates the system
 - 2. System responds to the user
 - 3. User stimulates the system again....
- Keep text simple and clear
 - Minimize articles ('a', 'an', 'the')
 - Maintain present tense
 - Always active voice
 - Ideally, 1 action per step

MOTIVATION: COMPREHENSIBLE & FAMILIAR

- Use cases are stories.
- A simple and familiar model that many people, especially non-technical, can easily relate to.



USE CASE FORMALITY TYPES

Use in your project

- Brief terse one-paragraph summary
 - Usually of main success story
 - Can be used as a first draft of use case description
 - Common in agile environments (user story / backlog item) where detailed requirements are often communicated face to face
- Intermediate/Casual informal paragraph
 - Multiple paragraphs for various scenarios
 - Appropriate for high-level process or when stakeholders possess a good understanding of feature
- Fully Dressed all steps written in detail
 - Detailed requirements definition approach
 - Pre and post conditions included

EXAMPLES: BRIEF FORMAT

 Can be brief - a short, single paragraph summary, usually of the main success scenario

Reserve a Flight online

Actor: Customer

The customer enters the dates and destination they wish to travel to. The system looks up the most suitable flight and routing. The customer selects the most appropriate route. The system calculates the price. The customer confirms the route and the system calculates the fare.

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EXAMPLES: INTERMEDIATE/CASUAL

Informal format – covers important alternative paths

Reserve a Flight online Actor: Customer

The customer then specifies which airline they would like to travel on. They enter the dates and destination they wish to travel to. The system looks up the most suitable flight and routing. Where the proposed travel dates or destination are not feasible, the customer is requested to modify their travel plan.

The customer selects the most appropriate route. The system calculates the price and reminds the user that the reservation is only valid for the specified number of days. The system also updates the availability of flights for that date. The customer confirms the route and the system calculates the fare in the local currency of the customer.

The customer can cancel or change the reservation at anytime within the number of days that the reservation is valid.

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EXAMPLES: FULLY DEVELOPED

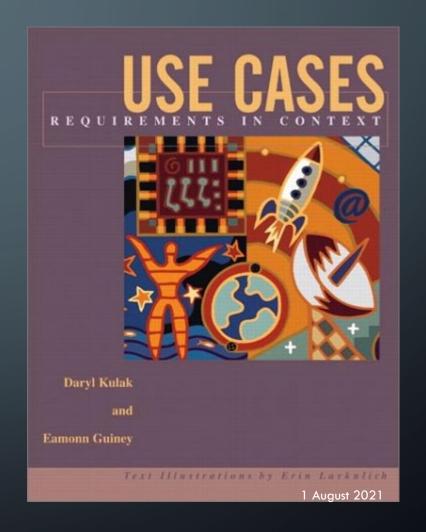
Normally a standardised template with all steps and variations documented. Contains some or all of the following supporting sections:

- Use Case Name and number
- Level and Priority
- Brief Description
- Actors (Primary / Secondary)
- Stakeholders and Interests
- Related Use Cases
- Trigger
- Non Functional Requirements
- Preconditions

- Flow of Events (main success scenario)
- Exception Conditions
- Business Rules
- Input / Output / User Interface information
- Frequency of Occurrence
- Open Issues
- Test Cases
- There are others......

MOTIVATION: "REQUIREMENTS IN CONTEXT"

- •Use cases bring together related requirements.
- More cohesion and context for related requirements.



CONCRETE USE CASES

- Sometime after the essential form of the use case has been written, one may optionally write it in a concrete form.
- Customer arrives at a checkout with videos or games to rent.

Assistant scans Customer ID...

Extensions

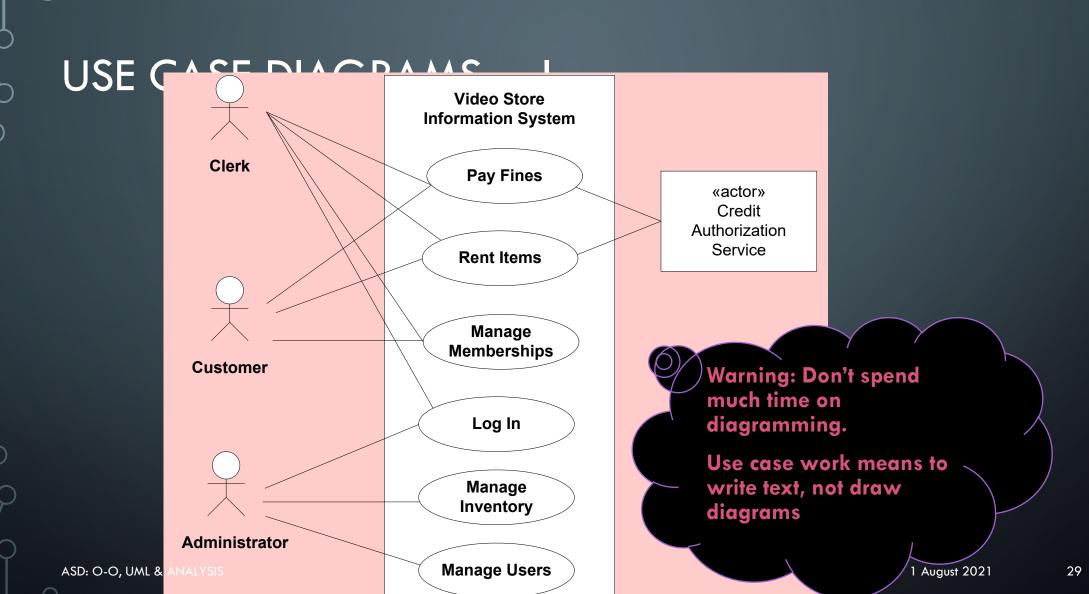
2a. Scanner failed.

1. Assistant enters ID on keyboard (see GUI window example, fig 5)...

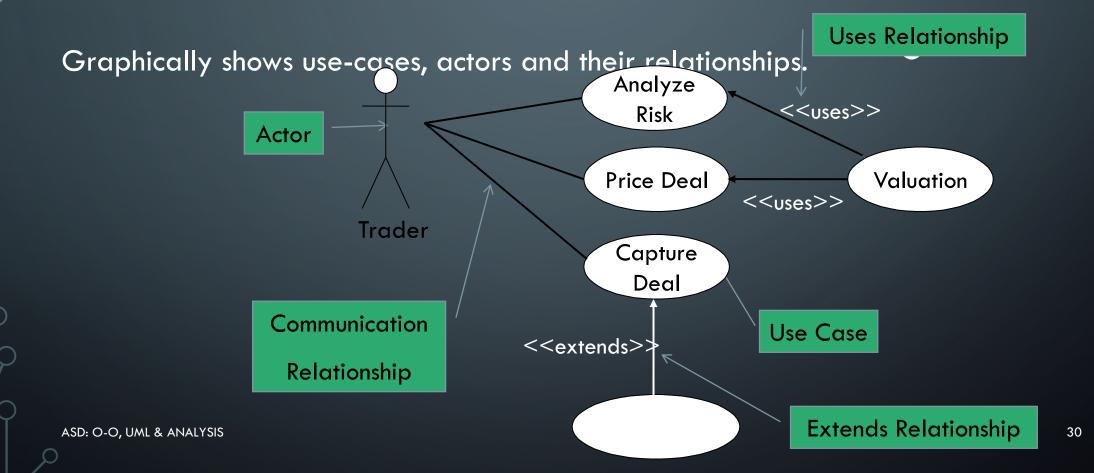
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USE CASE DIAGRAMS

- The UML has use case diagrams.
- Use cases are text, not diagrams.
 - Use case analysis is a writing effort, not drawing.
- But a short time drawing a use case diagram provides a context for:
 - identifying use cases by name
 - creating a "context diagram"



USE CASE DIAGRAMS II





UML

INTRODUCTION TO OBJECT ORIENTED DEVELOPMENT

INCEPTION PHASE: ANALYSIS AND USE CASES

UML

DYNAMIC BEHAVIOUR VIEWS

STRUCTURAL VIEWS



- Diagramming notation standard.
- Open method used to specify,
 visualize, construct and document
 the artefacts of an object oriented software system
- Not a process, or design guide.
- The point is not to learn UML but to learn o-o design!



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ASPECTS OF MODELLING IN UML

- Functional Model:
 - Functionality from the user's Point of View
 - Use Cases Diagrams.
- Object Model
 - System Structure: objects, attributes, operations, & associations
 - Class Diagrams.
- Dynamic Model
 - Internal behaviour of the system.
 - Sequence Diagrams
 - Activity Diagrams
 - Statechart Diagrams.

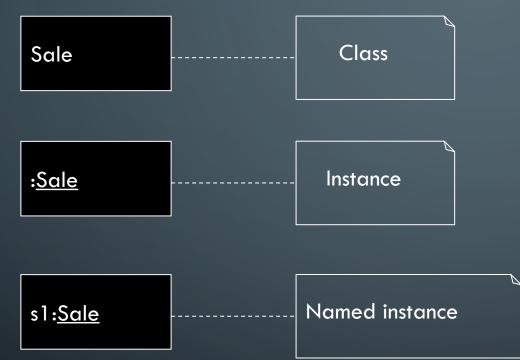
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A DIAGRAM IS NOT A MODEL

a UML diagram is a graphical representation of the information in the model

This is not a sailboat

UML: ILLUSTRATING CLASSES AND INSTANCES



- To show an instance of a class, the regular class box graphic symbol is used
 - The name is underlined if writing (for extra emphasis).
 - Additionally a class name should be preceded by a colon.
 - An instance name can be used to uniquely identify the instance.

RECTANGLE CLASS DIAGRAM

- Top: Name of class
- Middle: Attributes usually fields (instance variables)
 - type is optional
- Bottom: Operations usually methods

Rectangle

topLeftPoint: Point

bottomRightPoint: Point

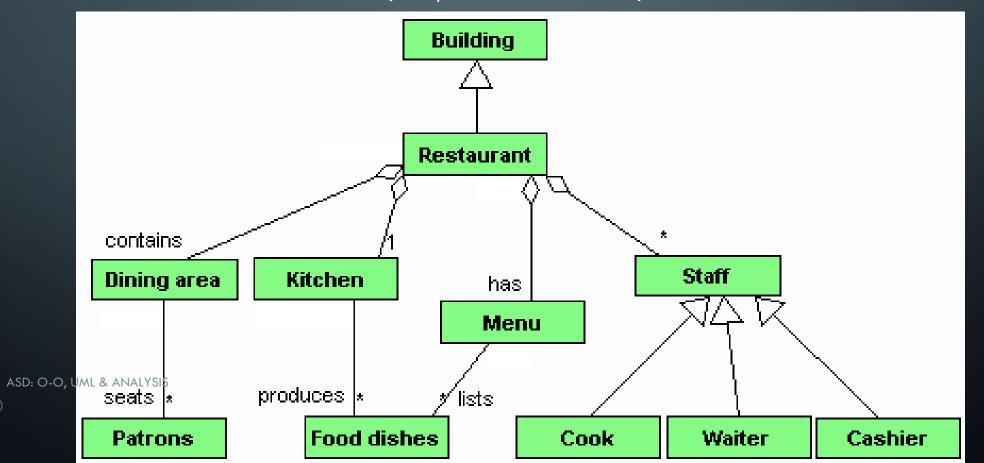
origin()

width()

height()

UML CLASS DIAGRAM

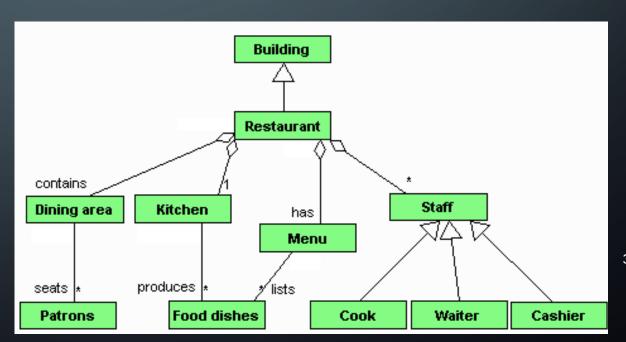
- Arrow with triangular hollow head points to superclass
- Hollow diamond indicates part/whole relationship



SIMPLE RESTAURANT UML CLASS DIAGRAM

- Restaurant is a building.
- Restaurant contains a dining area
 - ...which seats zero or many Patrons.
- Restaurant has exactly one Kitchen
 - ...which produces zero or many Food dishes.
- Restaurant has Menu.
- Menus list zero or more Food dishes.
- Restaurant has zero or many Staff.
 - Cook is a Staff.
 - Waiter is a Staff.
 - Cashier is a Staff.

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UML CONVENTIONS: RESTAURANT SYSTEM

- Inheritance relationships with a triangle
- Containers with diamond shape.
- The role of the relationship may be specified as well as the cardinality.
 - any number of Food dishes (*)
 - one Kitchen (1)
 - Dining Area (contains)
 - any number of staff (*)
 - All of these objects are associated to one Restaurant.

UML: WHAT'S IMPORTANT?

Harmful knowing how to read and draw UML diagrams is, but not an expert in design and patterns being.



Important object and architectural design skills are, not UML diagrams, drawing, or CASE tools.

DYNAMIC BEHAVIOUR VIEWS

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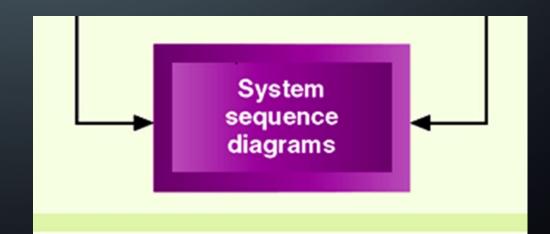
<u>UML</u>

DYNAMIC BEHAVIOUR VIEWS

Interaction Diagrams

Communication Diagrams

STRUCTURAL VIEWS



OBJECT-BEHAVIOURAL MODELLING

- Class models are static
- Object-behaviour model dynamic (function of specific events and time)
- Process:
 - 1. Evaluate use-cases to understand the sequence of system interaction
 - 2. Identify events that drive the interaction sequence and relate these to specific objects
 - 3. Create an interaction diagram for each use-case
 - 4. Build a state diagram for the system
 - 5. Review model to verify accuracy and consistency

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INTERACTION DIAGRAMS

- Sequence vs. Communication diagrams
 - Sequence Diagrams
 - Easier to see sequence of method calls over time
 - More expressive UML notation
 - Better support from many tools
 - Communication Diagrams
 - Better fit on limited space (page or whiteboard)
 - Easier to edit/amend
 - Free form
 - Messages have to be labelled in chronological order

SEQUENCE DIAGRAM AND CODE

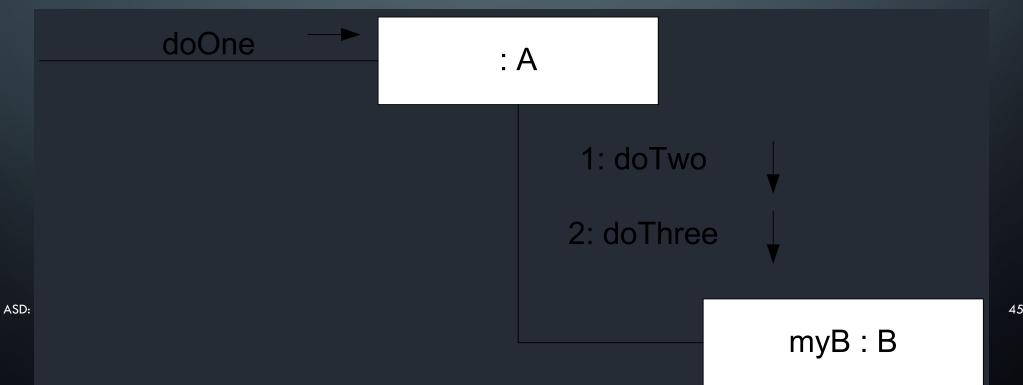
```
public class A {
  private B myB = new B();
  public void doOne() {
     myB.doTwo();
     myB.doThree();
}
```

- Shows dynamic communications
- Shows methods calls with horizontal arrows from caller to called.
- Dotted line shows object's lifeline.
- White bar shows activation (lifetime of method) on object's lifeline.

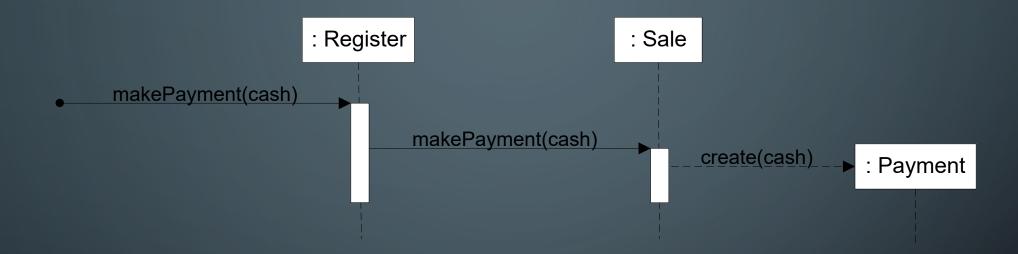


COMMUNICATION DIAGRAM

- Same collaboration using communication diagram
 - Uses network (or graph) format

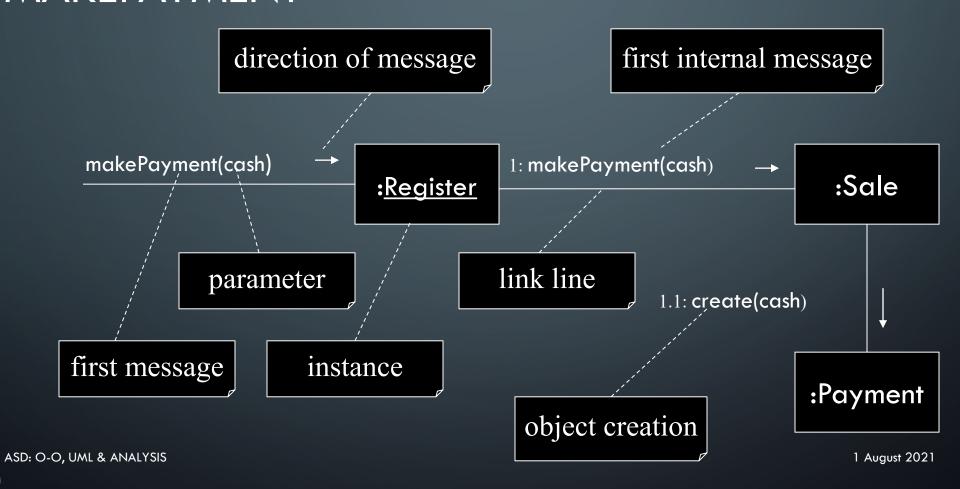


EXAMPLE SEQUENCE DIAGRAM: MAKEPAYMENT



- Someone(?) sends makePayment(..) message to Register
- 2. Register sends makePayment(..) message to Sale
- 3. Sale creates an instance of Payment
- Who created Register & Sale?
 - Interaction Diagrams show a fragment of system behaviour during isolated snapshot in time.
 - This can be confusing and lead to modelling errors/omissions!

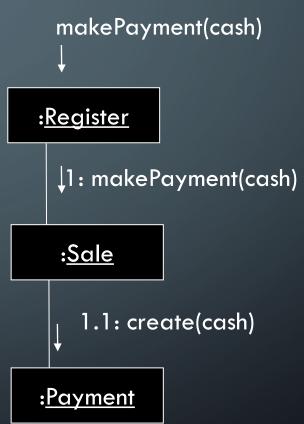
EXAMPLE COMMUNICATION DIAGRAM: MAKEPAYMENT



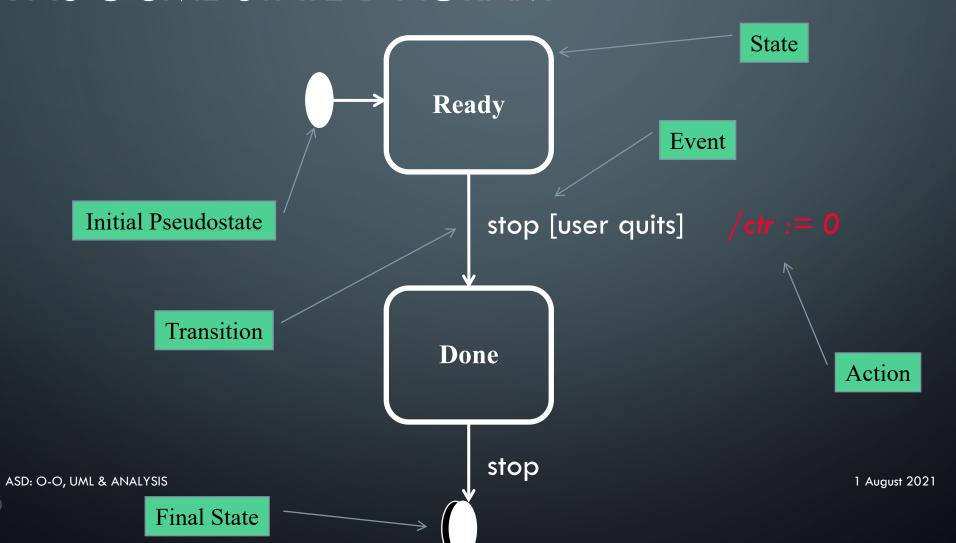
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HOW TO READ THE MAKEPAYMENT COMMUNICATION DIAGRAM

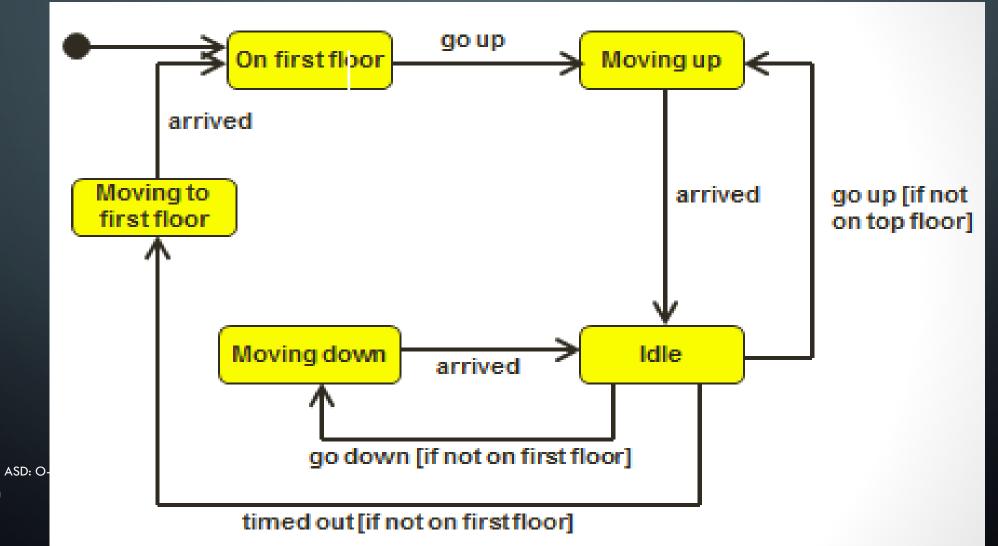
- 1. The message makePayment is sent to an instance of Register. The sender is not identified.
- The Register instance sends the makePayment message to a Sale instance.
- 3. The Sale instance creates an instance of a Payment.



BASIC UML STATE DIAGRAM



STATE MACHINE FOR A LIFT



ESSENTIAL UML MODELS FOR OOAD

- Use cases
 - Functional requirements
- Class diagram
 - Objects with knowledge (attributes) and behaviour (operations)
 - Static relationships between objects
- Interaction diagrams: Essential dynamic view
 - Dynamic collaboration between objects
 - Don't have to use full syntax in all cases



STRUCTURAL VIEWS

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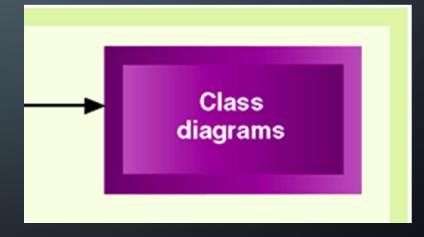
STRUCTURAL VIEWS

Domain Models

Package:

Interface» and Iollipops

Component



CLASS DIAGRAM — PURPOSE

Use in your Stage
2 Deliverable (see
Bennett
Ch 7)

Identifies and documents the objects in the system

Domain Class Diagram Analysis Class Diagram Design Class Diagram

Visual dictionary of the noteworthy abstractions, domain vocabulary and information content of the domain

Completed it represents a Design Class Diagram - a detailed and rigorous design specification of the objects in the system

CLASS DIAGRAMS — SUMMARY

- **Domain Class** diagrams assist in identifying the important business concepts and rules around their relationships in the application domain
- Analysis Class diagrams are a refinement to the domain class diagram and represent the things in the user domain as software rather than concepts
- Walkthroughs where the Analysis Class diagram is interrogated to ensure it can support the detailed user requirements (as described in the use case descriptions) are an important quality assurance technique

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CLASS DIAGRAMS

- Show the static structure of the model
 - the entities that exist
 - internal structure
 - relationship to other entities
- Static View
 - Do not show temporal information
- Used in both analysis (conceptual) and design (specification and implementation).
- Conceptual class diagrams only require a subset of the full UML notation.

DOMAIN MODELS

- A Domain Model visualizes, using UML class diagram notation, noteworthy concepts or objects.
 - It is a kind of visual dictionary
 - Not a picture of software classes
- It helps us identify, relate and visualize important information
- It is a set of static structure diagrams; no operations are defined
- It may show:
 - concepts
 - associations between concepts
 - attributes of concepts

CONCEPTUAL CLASSES NOT SOFTWARE CLASSES

Sale

dateTime

visualization of a real-world concept in the domain of interest it is a *not* a picture of a software class

SalesDatabase

Sale

date time

print()

software class; not part of domain model

software artifact; not

part of domain model

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DOMAIN MODELS

- A Domain Model is a description of concepts in the real world.
 - not software components.
- A concept is an idea, thing, or object.
- Inspiration for later creation of software design classes ⇒ reduce "representational gap."



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RUP DOMAIN MODEL: STAKEHOLDER'S VIEW OF

THE A Payment in the Domain

A Payment in the Domain Model is a concept, but a Payment in the Design Model is a software class.

They are not the same thing, but the former *inspired* the naming and definition of the latter.

This reduces the representational gap.

This is one of the big ideas in object technology.

CONCEPTS IN THE Sale Payment Pays-for date amount time **UP Domain Model** inspires objects and names in **UP Design Model** Sale **Payment** date: Date Pays-for amount: Money startTime: Time getBalance(): getTotal(): Money Money

• The object-oriented developer has taken inspiration from the real world domain in

ASD: O-C UML & ANALYSIS creating software classes.

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STRATEGIES TO IDENTIFY CONCEPTUAL CLASSES

- Use a conceptual class category list.
 - Make a list of candidate concepts.
- Use noun phrase identification.
 - Identify noun (and noun phrases) in textual descriptions of the problem domain, and consider them as concepts or attributes.
 - Use Cases are excellent description to draw for this analysis.

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USE A CONCEPTUAL CLASS CATEGORY LIST

- Concept Category
- Physical or tangible objects
- Descriptions of things
- Place of service
- Business transactions
- Transaction line items
- Roles of people
- Containers of other things

Example

Item, Register, Board

ProductDescription

Store

Sale, Payment

SalesLineItem

Cashier, Customer

Store, Bin

FINDING CONCEPTUAL CLASSES WITH NOUN PHRASE IDENTIFICATION

- This use case begins when a
 Customer arrives at a POS
 checkout with items to purchase.
- 2. The Cashier starts a new sale.
- 3. Cashier enters item identifier.
- **4.** ...

- The fully addressed Use Cases are an excellent description to draw for this analysis.
- Some of these noun phrases are candidate concepts; some may be attributes of concepts.
- A mechanical noun-to-concept mapping is not possible, as words in a natural language are (sometimes) ambiguous.

OBJECTS OR ATTRIBUTES?

- Attributes are 'simple' data types
 - e.g., number, text
- Concepts that are *described* by simple attributes are objects
 - A shop has an address, phone number, etc.

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WHAT'S WRONG WITH THIS PICTURE?

Exercise:

- So what is better?
- Why?

Item

description price serial number itemID

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THE NEED FOR SPECIFICATION OR DESCRIPTION CONCEPTUAL CLASSES

- •Add a specification or description concept when:
 - Deleting instances of things
 - loss of information that needs to be maintained
 - due to the incorrect association of information with the deleted thing.
 - It reduces redundant or duplicated information.



ADDING ASSOCIATIONS

 An association is a relationship between concepts that indicates some meaningful and interesting connection.

"Direction reading arrow" has no meaning other than to indicate direction of reading the association label.

Optional (often excluded)

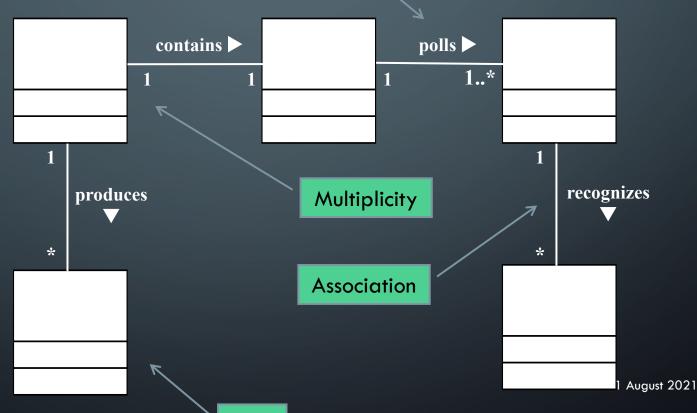


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EXAMPLE: CLASS DIAGRAM

Label and Navigability



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Class

TO BE CONTINUED

NOW ONTO THE REAL THING ...

Finishing projects

Abandoning projects

Starting a new project before finishing the

Continuously coming up with new ideas without doing anything

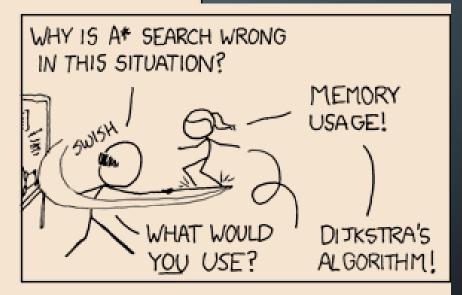




MRS. ROBERTS HAD TWO CHILDREN. HER SON, BOBBY, WAS NEVER MUCH FOR COMPUTERS, BUT HER DAUGHTER ELAINE TOOK TO THEM LIKE A RING IN A BELL

FOR FOUR YEARS SHE STUDIED ALGORITHMS.







WHEN ELAINE TURNED II,

UNTIL ONE DAY SHE BESTED NOPE. SO OUR LOWER HER MASTER GOT IT IN BOUND. O(n log (log n)) HERE IS ()(n log n) William S Mr.

AND LEFT.