MICHELLE HO TRAN

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EDUCATION SKILLS

University of Colorado Boulder Class of 2023

Masters in Computer Science

Bachelors Accelerated Masters Program

University of Colorado Boulder Class of 2022

Computer Science, Summa Cum Laude with Honors

- CEAS Silver Medal Award Finalist
- CS Department's Outstanding Graduate
- GPA: 3.99

- Programming (in order of proficiency): Python,
 C++, HTML/CSS/JS, Java, Go, C, SQL, PHP
- Terminal/Bash (macOS/Ubuntu/CentOS), Command Prompt (Windows)
- SCM (Git and Github/Gitea/Bitbucket)
- Mentorship/Teaching
- Communication
- Time management

PROFESSIONAL EXPERIENCE

Twilio Inc.

Denver, CO

Software Engineering Intern

Summer 2020, Summer 2021, & Summer 2022 (present)

- Worked alongside software engineers to improve billing and accounts backend systems
- Paginated an internal endpoint, setup metrics monitoring infrastructure, added status features to admin dashboard, migrated obsolete servers, fixed IP management-related email verification bug
- Researched solutions to harden testing infrastructure for account management service and major platform resellers
- Used Golang, AWS (DynamoDB), Kubernetes, Buildkite, mySQL, and Ruby on Rails for the above tasks

BOLD Student Success Center

Boulder, CO

Lead Tutor

Since Fall 2019 (present)

- Providing academic support for underrepresented students in engineering and mentoring new tutors
- Developed training modules to prepare new tutors for virtual tutoring during the coronavirus pandemic

CU Boulder Computer Science Department

Boulder, CO

Course Assistant for: CSCI 1300: Intro to CS, CSCI 3104: Algorithms

Spring 2019 & Spring 2021

• Answered student questions at recitations and hosted office hours

FreeWave Technologies Inc.

Boulder, CO *Summer 2019*

System Test Engineering Intern

- Wrote Python scripts to automate testing on legacy and ZumLink radios
- Developed power stress and modbus serial tests for FGR radios and boot timing and parameter tests for ZumLinks
- Developed a tool that generates setting vector files using ACTS configurations for the DevOps team

PASSION PROJECTS

Publication: "Practical Methods for the Embroidery Problem"

Halifax, Nova Scotia

Proceedings of the 33rd Canadian Conference on Computational Geometry

Aug 10-12th 2021

- Analyzed the complexity of the Embroidery Problem and implemented/benchmarked various solvers
- Published: (p. 65-71): https://projects.cs.dal.ca/cccg2021/wordpress/wp-content/uploads/2021/08/CCCG2021.pdf

YOU'RE @ CU Research Program

Boulder, CO

ATLAS Visualab Undergraduate Researcher

Spring 2022

• Investigating data visualization accessibility for folks with intellectual & developmental disabilities (IDD)

Go Girl! Web App for Girls Inc. Metro Denver

Denver, CO

Blueprint Boulder Backend Software Developer

Spring & Summer 2021

- Developed a gamified online platform to remotely inspire girls be strong, smart, and bold during the pandemic
- Architected website infrastructure to be both functional and maintainable for the nonprofit's limited technical staff

LEADERSHIP

HONORS & AWARDS

- Co-Founder & President, Blueprint Boulder (2020-2022)
- Technical Workshop Director (2021) & Secretary (2020), CU Women in Computing
- Co-Captain, Buff VEX Robotics (2019-2020)
- Marketing, CU Cybersecurity Club (2018-2019)
- Rudolph & Helen Gagg Scholarship (2019-2021)
- Quarton Fund Scholarship (2020-2021)
- Bennett-Demeke Family Endowment (2021)
- Responsible Computing Fellowship (2020)
- NCWIT's National Award for Aspirations in Computing (2018)