

# MORAKINYO PETER DADA

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## EDUCATION

### Diploma in I.T. - Quality Assurance

New Brunswick Community College  
Expected-2026

### B.Sc. Tourism Studies

National Open University of Nigeria  
2008–2012 | GPA 3.43

## KEY SKILLS

### Quality Assurance & Exploratory Testing

Execute manual exploratory testing to identify functionality, UI, and usability defects in web-based compliance platforms, validating software behavior against expected requirements.

### Defect Reporting & QA Documentation

Produce clear, structured bug reports with steps to reproduce, expected versus actual results, and supporting evidence; maintain accurate and up-to-date testing documentation.

### Web, Browser & Platform Testing

Test applications across multiple browsers and devices, evaluate responsiveness and workflows, and verify data presentation within cloud-based software environments.

### User-Focused & Collaborative Quality Mindset

Apply customer-focused thinking to anticipate user pain points and improve usability; collaborate effectively with technical and remote teams, work independently, and adapt quickly within agile, compliance-driven environments.

## LANGUAGES

**English** Fluent

**French** Beginner

**Yoruba** Native Speaker

## PROFESSIONAL SUMMARY

Detailed-oriented Quality Assurance student seeking an internship, with hands-on experience executing manual exploratory, functional, and usability testing on web-based applications. Identifies, documents, and tracks UI and functional defects by producing clear, reproducible bug reports with defined steps to reproduce, expected versus actual results, and supporting evidence. Validates application behavior against requirements, collaborates with technical teams, and adapts quickly within fast-paced, process-driven QA environments.

## PROFESSIONAL EXPERIENCE

### Warehouse Associate

Manpower Staffing (Purolator: Shipping, Freight & Courier Solutions)

Moncton, NB | October 2025 – Present

- Load, unload, and sort packages efficiently in a fast-paced warehouse environment while maintaining safety and productivity targets.
- Operate heavy machinery safely to meet daily operational goals and quality benchmarks.
- Ensure accurate scanning, labelling, and tracking of all shipments to maintain workflow accuracy.

### Store Supervisor

Nöjds Konditori

Göteborg, Sweden | January 2023 – August 2025

- Supervised daily operations, ensuring efficiency, service quality, and consistent customer satisfaction delivery.
- Trained and managed staff performance; implemented process improvements and maintained HSE compliance standards.
- Maintained inventory accuracy and optimised resource allocation for cost efficiency.

### Service Crew

Dorsia Hotel & Restaurant

Göteborg, Sweden | June 2022 – July 2023

- Delivered exceptional customer service in a high-end hospitality environment with consistent guest satisfaction.

### Cabin Crew Supervisor / Inflight Manager

Azman-Air Services

Kano, Nigeria | October 2020 – October 2021

- Led the cabin crew team, ensuring safety, service excellence, and strict compliance with aviation regulations.
- Conducted staff training and performance management to maintain high operational standards.