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System/Network Engineer

Private Advertiser

14 Dec 2020**Brisbane**, CBD & Inner Suburbs**Full Time****Information & Communication Technology**, Networks & Systems Administration

About Us

Crystal Tec is looking for a System and Network Engineer. We are providing IT Managed Services to SMEs in South East QLD and Far North NSW. An opportunity exists for an experienced system and network engineer who has a proven record in delivering exceptional technical skills, support and services to meet client needs. We provide IT system & network management, business solutions and consultants. Working relationships with our customers are the key to our success.

About the Role

- Systems & Network Management
- Project Management
- Research, plan, design, implement, maintain, troubleshoot and resolve a range of different hardware and software issues
- Work closely with and support our clients in a professional & timely manner

Essential Criteria

- At least 5 years' experiences in roles as a system & network administrator / engineer
- Networking skill in VLANs, routing and firewalls
- Expert knowledge in Windows Sever 2012r2 & 2016
- Microsoft 365 and Remote desktop services
- Installing, configuring and troubleshooting a variety of desktop and server software (e.g. Microsoft Office)
- Setting up and maintaining backup software/hardware
- Experience supporting Windows desktop and server operating systems
- Good communication skills & Proven customer service skills
- Good personal presentation and mature attitude
- Good troubleshooting skills
- Ability to working in a team
- Ability to prioritise workloads
- Own transport and driver's license

Desirable Criteria

- CCNA, VMWARE, Microsoft Certifications at Professional Level
- Hotel IT Systems - PMS, POS and related systems.
- Knowledge of Mac and Mac Server
- Experience supporting MYOB & Quickbook
- Proven experience producing documentation of IT systems
- Experience working in a team with a tiered support structure
- Experience with VOIP and PABX systems
- Security Management
- Managing customer relationships
- able to work in Brisbane, Gold Coast and Tweed
- <https://au.linkedin.com/company/crystaltec>

The application form will include these questions:

- Do you have experience working in a technical support role?

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