# Chapter 2 Application layer: overview

- Principles of network applications
- Web and HTTP
- E-mail, SMTP, IMAP
- The Domain Name System DNS

- P2P applications
- video streaming and content distribution networks
- socket programming with UDP and TCP

# HTTP/2

Key goal: decreased delay in multi-object HTTP requests

<u>HTTP1.1:</u> introduced multiple, pipelined GETs over single TCP connection

- server responds in-order (FCFS: first-come-first-served scheduling) to GET requests
- with FCFS, small object may have to wait for transmission (head-of-line (HOL) blocking) behind large object(s)
- loss recovery (retransmitting lost TCP segments) stalls object transmission

# HTTP/2

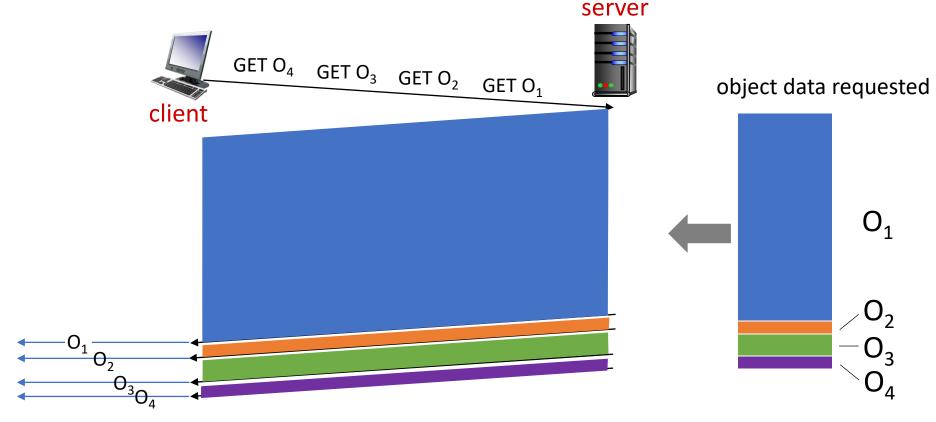
Key goal: decreased delay in multi-object HTTP requests

<u>HTTP/2:</u> [RFC 7540, 2015] increased flexibility at *server* in sending objects to client:

- methods, status codes, most header fields unchanged from HTTP 1.1
- transmission order of requested objects based on client-specified object priority (not necessarily FCFS)
- push unrequested objects to client
- divide objects into frames, schedule frames to mitigate HOL blocking

# HTTP/2: mitigating HOL blocking

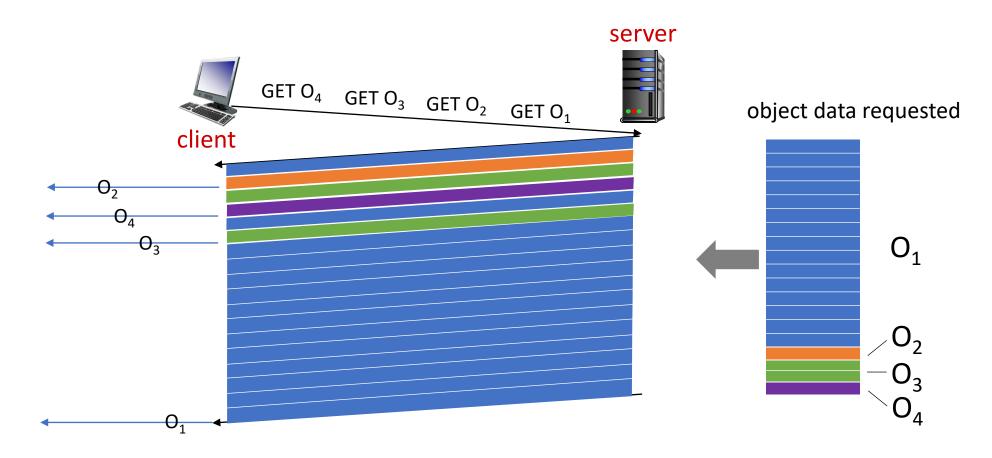
HTTP 1.1: client requests 1 large object (e.g., video file) and 3 smaller objects



objects delivered in order requested:  $O_2$ ,  $O_3$ ,  $O_4$  wait behind  $O_1$ 

# HTTP/2: mitigating HOL blocking

HTTP/2: objects divided into frames, frame transmission interleaved



 $O_2$ ,  $O_3$ ,  $O_4$  delivered quickly,  $O_1$  slightly delayed

# HTTP/2 to HTTP/3

### HTTP/2 over single TCP connection means:

- recovery from packet loss still stalls all object transmissions
  - as in HTTP 1.1, browsers have incentive to open multiple parallel TCP connections to reduce stalling, increase overall throughput
- no security over vanilla TCP connection
- HTTP/3: adds security, per object error- and congestioncontrol (more pipelining) over UDP
  - more on HTTP/3 in transport layer

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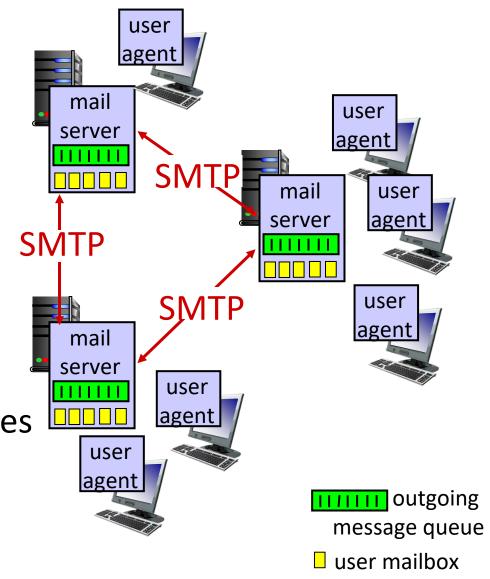
### E-mail

### Three major components:

- user agents
- mail servers
- simple mail transfer protocol: SMTP

### **User Agent**

- a.k.a. "mail reader"
- composing, editing, reading mail messages
- e.g., Outlook, iPhone mail client
- outgoing, incoming messages stored on server



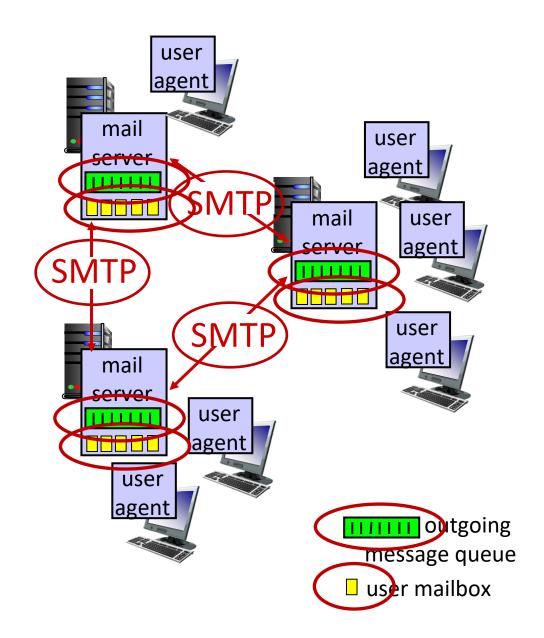
### E-mail: mail servers

#### mail servers:

- mailbox contains incoming messages for user
- message queue of outgoing (to be sent) mail messages

SMTP protocol between mail servers to send email messages

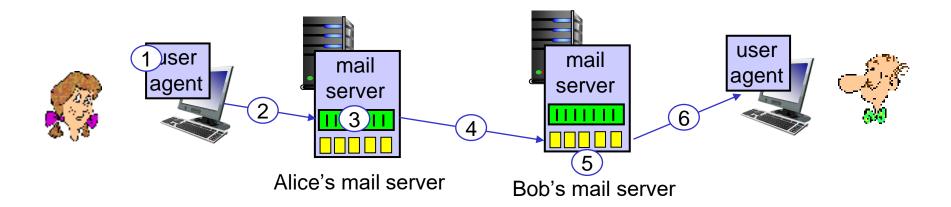
- client: sending mail server
- "server": receiving mail server



### Scenario: Alice sends e-mail to Bob

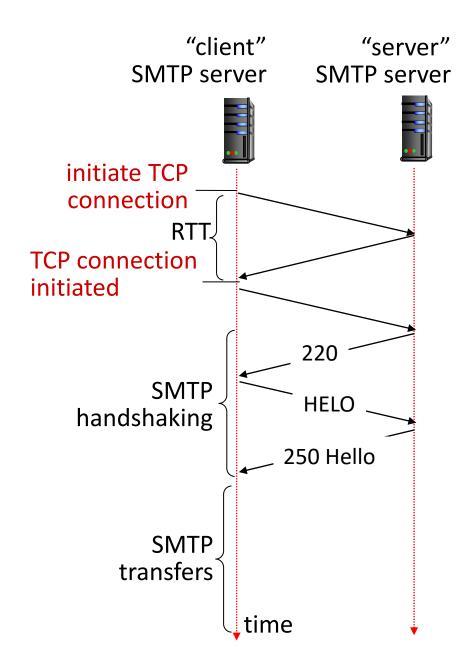
- 1) Alice uses UA to compose e-mail message "to" bob@someschool.edu
- 2) Alice's UA sends message to her mail server using SMTP; message placed in message queue
- client side of SMTP at mail server opens TCP connection with Bob's mail server

- 4) SMTP client sends Alice's message over the TCP connection
- 5) Bob's mail server places the message in Bob's mailbox
- 6) Bob invokes his user agent to read message



### **SMTP RFC** (5321)

- uses TCP to reliably transfer email message from client (mail server initiating connection) to server, port 25
  - direct transfer: sending server (acting like client) to receiving server
- three phases of transfer
  - SMTP handshaking (greeting)
  - SMTP transfer of messages
  - SMTP closure
- command/response interaction (like HTTP)
  - commands: ASCII text
  - response: status code and phrase



### Sample SMTP interaction

```
S: 220 hamburger.edu
C: HELO crepes.fr
S: 250 Hello crepes.fr, pleased to meet you
C: MAIL FROM: <alice@crepes.fr>
S: 250 alice@crepes.fr... Sender ok
C: RCPT TO: <bob@hamburger.edu>
S: 250 bob@hamburger.edu ... Recipient ok
C: DATA
S: 354 Enter mail, end with "." on a line by itself
C: Do you like ketchup?
C: How about pickles?
C: .
S: 250 Message accepted for delivery
C: QUIT
S: 221 hamburger.edu closing connection
```

### **SMTP:** observations

### comparison with HTTP:

- HTTP: client pull
- SMTP: client push
- both have ASCII command/response interaction, status codes
- HTTP: each object encapsulated in its own response message
- SMTP: multiple objects sent in multipart message

- SMTP uses persistent connections
- SMTP requires message (header & body) to be in 7-bit ASCII
- SMTP server uses CRLF.CRLF to determine end of message

# Mail message format

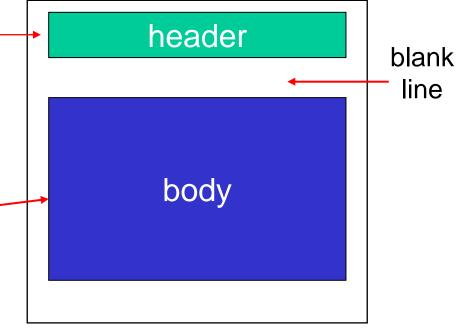
SMTP: protocol for exchanging e-mail messages, defined in RFC 5321 (like RFC 7231 defines HTTP)

RFC 2822 defines *syntax* for e-mail message itself (like HTML defines syntax for web documents)

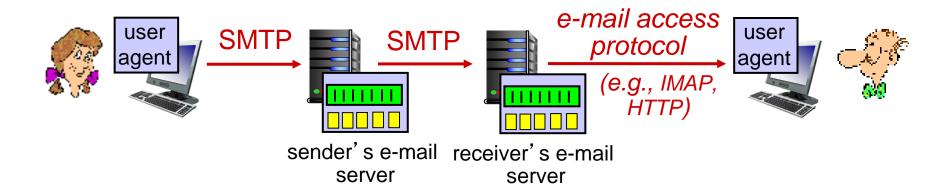
- header lines, e.g.,
  - To:
  - From:
  - Subject:

these lines, within the body of the email message area different from SMTP MAIL FROM:, RCPT TO: commands!

Body: the "message", ASCII characters only



# Retrieving email: mail access protocols



- SMTP: delivery/storage of e-mail messages to receiver's server
- mail access protocol: retrieval from server
  - IMAP: Internet Mail Access Protocol [RFC 3501]: messages stored on server, IMAP provides retrieval, deletion, folders of stored messages on server
- HTTP: gmail, Hotmail, Yahoo!Mail, etc. provides web-based interface on top of STMP (to send), IMAP (or POP) to retrieve e-mail messages

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# **DNS: Domain Name System**

#### people: many identifiers:

SSN, name, passport #

#### *Internet hosts, routers:*

- IP address (32 bit) used for addressing datagrams
- "name", e.g., www.wichita.edu used by humans

Q: how to map between IP address and name, and vice versa?

### Domain Name System (DNS):

- distributed database implemented in hierarchy of many name servers
- application-layer protocol: hosts, DNS servers communicate to resolve names (address/name translation)
  - note: core Internet function, implemented as application-layer protocol
  - complexity at network's "edge"

### DNS: services, structure

#### **DNS** services:

- hostname-to-IP-address translation
- host aliasing
  - canonical, alias names
- mail server aliasing
- load distribution
  - replicated Web servers: many IP addresses correspond to one name

### Q: Why not centralize DNS?

- single point of failure
- traffic volume
- distant centralized database
- maintenance

#### A: doesn't scale!

- Comcast DNS servers alone: 600B DNS queries/day
- Akamai DNS servers alone:2.2T DNS queries/day

# Thinking about the DNS

#### humongous distributed database:

~ billion records, each simple

### handles many trillions of queries/day:

- many more reads than writes
- performance matters: almost every Internet transaction interacts with DNS - msecs count!

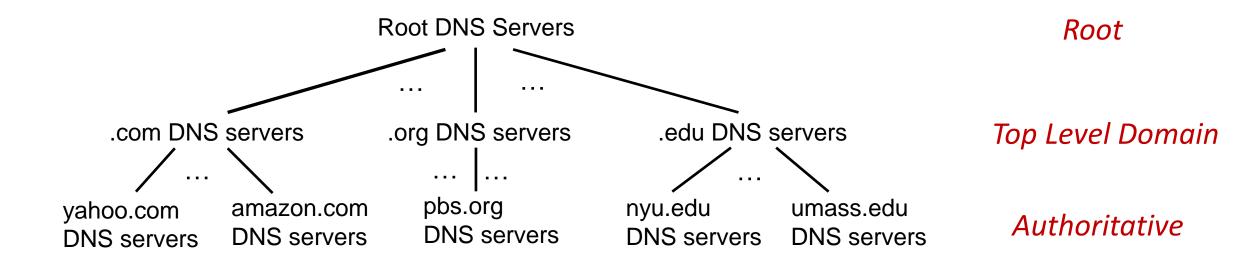
#### organizationally, physically decentralized:

 millions of different organizations responsible for their records

"bulletproof": reliability, security



### DNS: a distributed, hierarchical database

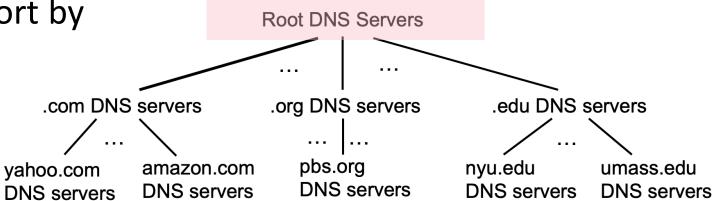


### Client wants IP address for www.amazon.com; 1st approximation:

- client queries root server to find .com DNS server
- client queries .com DNS server to get amazon.com DNS server
- client queries amazon.com DNS server to get IP address for www.amazon.com

### **DNS:** root name servers

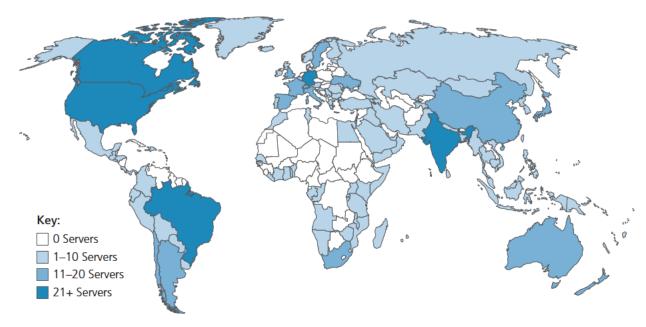
 official, contact-of-last-resort by name servers that can not resolve name



### **DNS:** root name servers

- official, contact-of-last-resort by name servers that can not resolve name
- incredibly important Internet function
  - Internet couldn't function without it!
  - DNSSEC provides security (authentication, message integrity)
- ICANN (Internet Corporation for Assigned Names and Numbers) manages root DNS domain

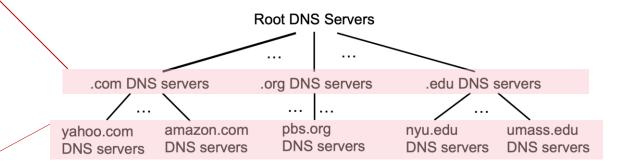
13 logical root name "servers" worldwide each "server" replicated many times (~200 servers in US)



# Top-Level Domain, and authoritative servers

### Top-Level Domain (TLD) servers:

- responsible for .com, .org, .net, .edu, .aero, .jobs, .museums, and all top-level country domains, e.g.: .cn, .uk, .fr, .ca, .jp
- Network Solutions: authoritative registry for .com, .net TLD
- Educause: .edu TLD



#### authoritative DNS servers:

- organization's own DNS server(s), providing authoritative hostname to IP mappings for organization's named hosts
- can be maintained by organization or service provider

### Local DNS name servers

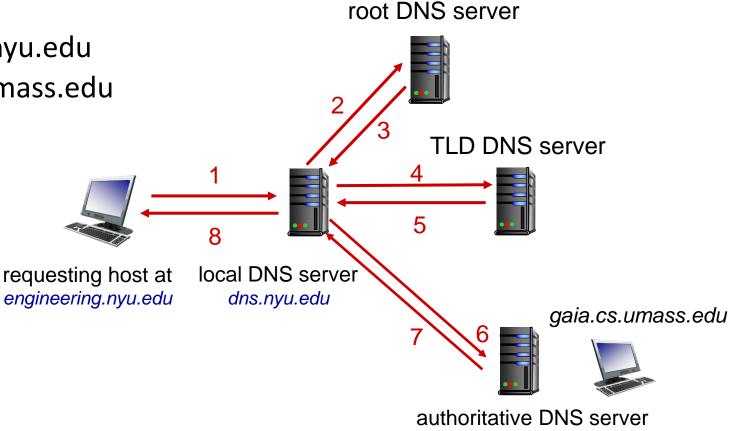
- when host makes DNS query, it is sent to its local DNS server
  - Local DNS server returns reply, answering:
    - from its local cache of recent name-to-address translation pairs (possibly out of date!)
    - forwarding request into DNS hierarchy for resolution
  - each ISP has local DNS name server; to find yours:
    - MacOS: % scutil --dns
    - Windows: >ipconfig /all
- local DNS server doesn't strictly belong to hierarchy

# DNS name resolution: iterated query

Example: host at engineering.nyu.edu wants IP address for gaia.cs.umass.edu

### Iterated query:

- contacted server replies with name of server to contact
- "I don't know this name, but ask this server"



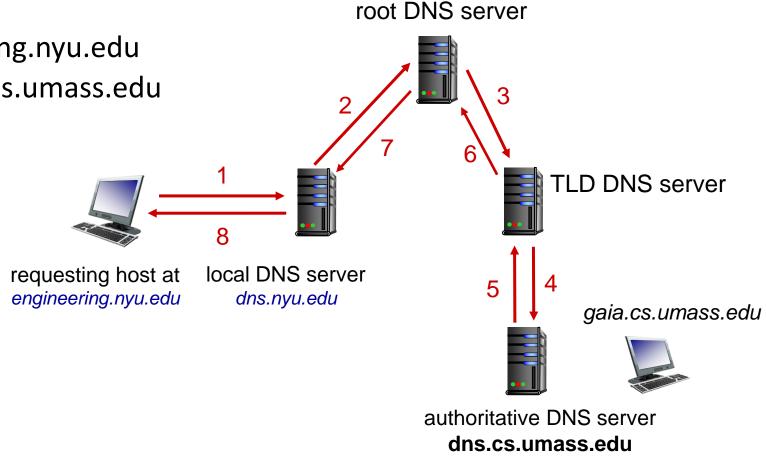
dns.cs.umass.edu

# DNS name resolution: recursive query

Example: host at engineering.nyu.edu wants IP address for gaia.cs.umass.edu

### Recursive query:

- puts burden of name resolution on contacted name server
- heavy load at upper levels of hierarchy?



# **Caching DNS Information**

- once (any) name server learns mapping, it caches mapping, and immediately returns a cached mapping in response to a query
  - caching improves response time
  - cache entries timeout (disappear) after some time (TTL)
  - TLD servers typically cached in local name servers
- cached entries may be out-of-date
  - if named host changes IP address, may not be known Internetwide until all TTLs expire!
  - best-effort name-to-address translation!

### **DNS** records

DNS: distributed database storing resource records (RR)

RR format: (name, value, type, ttl)

### type=A

- name is hostname
- value is IP address

### type=NS

- name is domain (e.g., foo.com)
- value is hostname of authoritative name server for this domain

### type=CNAME

- name is alias name for some "canonical" (the real) name
- www.ibm.com is really servereast.backup2.ibm.com
- value is canonical name

### type=MX

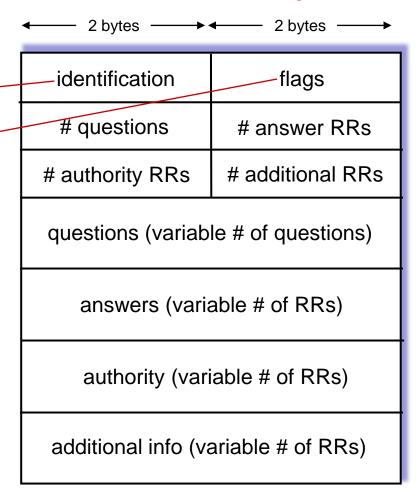
value is name of SMTP mail
 server associated with name

# DNS protocol messages

DNS query and reply messages, both have same format:

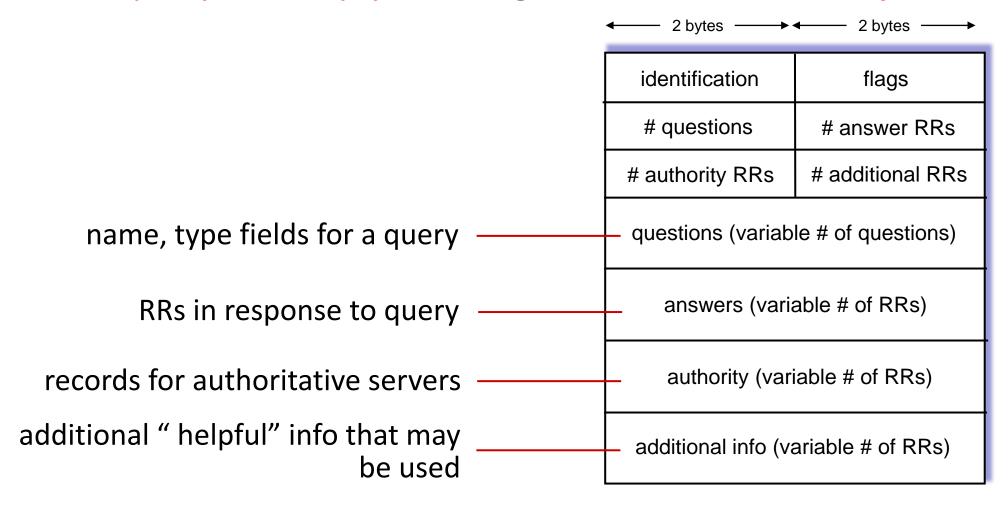
#### message header:

- identification: 16 bit # for query, reply to query uses same #
- flags:
  - query or reply
  - recursion desired
  - recursion available
  - reply is authoritative



# DNS protocol messages

DNS query and reply messages, both have same format:



### Getting your info into the DNS

example: new startup "Network Utopia"

- register name networkuptopia.com at DNS registrar (e.g., Network Solutions)
  - provide names, IP addresses of authoritative name server (primary and secondary)
  - registrar inserts NS, A RRs into .com TLD server:

```
(networkutopia.com, dns1.networkutopia.com, NS)
(dns1.networkutopia.com, 212.212.212.1, A)
```

- create authoritative server locally with IP address 212.212.212.1
  - type A record for www.networkuptopia.com
  - type MX record for networkutopia.com

# **DNS** security

#### **DDoS** attacks

- bombard root servers with traffic
  - not successful to date
  - traffic filtering
  - local DNS servers cache IPs of TLD servers, allowing root server bypass
- bombard TLD servers
  - potentially more dangerous

### Spoofing attacks

- intercept DNS queries, returning bogus replies
  - DNS cache poisoning
  - RFC 4033: DNSSEC authentication services

# **Application Layer: Overview**

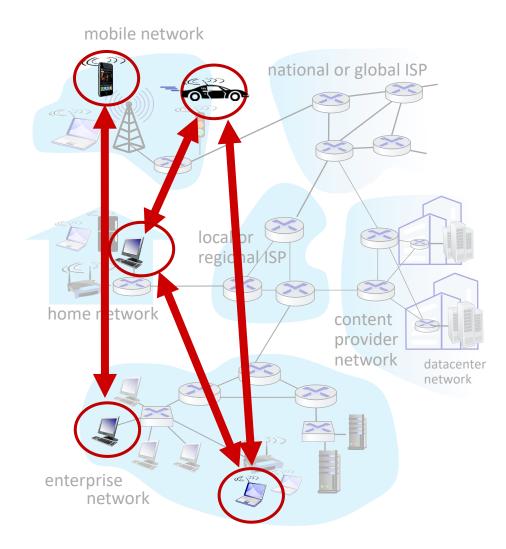
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# Peer-to-peer (P2P) architecture

- no always-on server
- arbitrary end systems directly communicate
- peers request service from other peers, provide service in return to other peers
  - self scalability new peers bring new service capacity, and new service demands
- peers are intermittently connected and change IP addresses
  - complex management
- examples: P2P file sharing (BitTorrent), streaming (KanKan), VoIP (Skype)



# Application layer: overview

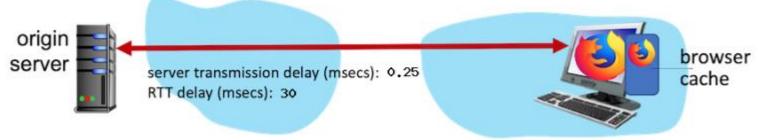
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#### Interactive Problem

Consider an HTTP server and client as shown in the figure below. Suppose that the RTT delay between the client and server is 30 msecs; the time a server needs to transmit an object into its outgoing link is 0.25 msecs; and any other HTTP message not containing an object has a negligible (zero) transmission time. Suppose the client again makes 50 requests, one after the other, waiting for a reply to a request before sending the next request.



Assume the client is using HTTP 1.1 and the IF-MODIFIED-SINCE header line. Assume 50% of the objects requested have NOT changed since the client downloaded them (before these 50 downloads are performed)

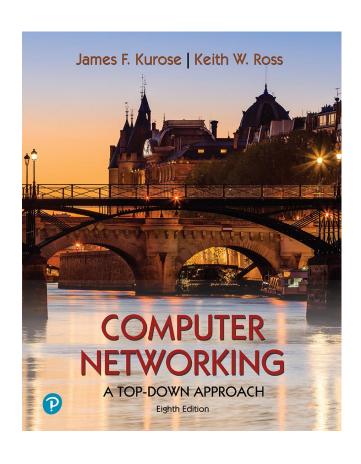
1. How much time elapses (in milliseconds) between the client transmitting the first request, and the completion of the last request?

(RTT \* NUM\_PACKETS) + (NUM\_PACKETS \* (PERCENT\_\_NOT\_CACHED / 100) \* TRANS\_DELAY) = (30 \* 50) + (50 \* ((100-50) / 100) \* 0.25) = 1506.25 ms

### Popup Quiz

- 1. What are the differences between the client-server approach and the peer-to-peer approach?
- 2. What are the differences between TCP and UDP?
- 3. What is HTTP, and what is its primary purpose in the context of the World Wide Web?
- 4. What is the purpose of a cookie in computer networking?
- 5. Can you mention some application layer protocols and transport layer protocols that we discussed in class, along with their abbreviations?

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# Computer Networking: A Top-Down Approach

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