WILLIAM DEDOMINICO

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EDUCATION

The University of Texas at San Antonio

BBA – Major: Cyber Security, Major: Information Systems Expected Graduation: December 2026

CERTIFICATIONS

- CompTIA Network+, CompTIA Security+
- Google Cybersecurity
- HTB Mini Pro Lab Full House
- HTB Certified Penetration Testing Specialist [In-Progress]

TECHNICAL SKILLS

- Programming Languages: Python, Bash, SQL, Java, Swift, C#, C++, TypeScript / JavaScript
- Program Experience: Microsoft Office, Nmap, Burp Suite, and common Kali tools
- Operating System Experience: Windows, GNU/Linux, OpenBSD, MacOS
- Reporting Frameworks: NIST, MITRE ATT&CK, CVE analysis, and SIEM event correlation principles

EXPERIENCE

Technical Support Advisor- Apple, Remote

May 2024 - January 2025

- Provided technical support for Apple products, troubleshooting over 30+ software, hardware, and network issues daily, enhancing resolution efficiency and customer satisfaction, along with customers' security related concerns, including password management, account security settings, and phishing attempts
- Collaborated with cross-functional teams to escalate and resolve complex technical issues, along with contributing a 45% improvement in resolution time and 100% Customer Satisfaction score

Cyber Operations Intern-Texas Department of Public Safety, Austin, Texas

July 2022 - August 2022

- Executed simulated phishing attacks internally to assess security vulnerabilities and enhance staff awareness
- Utilized Splunk Enterprise and Splunk SOAR to monitor and analyze security events
- Managed and configured firewall systems, web content filtering, secure email gateways, IPS/IDS, and proxy services, including Fortinet, Palo Alto, Cisco Systems, and the Cherwell Service Management

EXTRACURRICULAR ACTIVITIES

Second Place, UTSA IoT Penetration Testing Competition

Summer 2025

Recognized for advanced vulnerability assessment and network exploitation in a team-based challenge

Team Member, Collegiate Cyber Defense Competition – CCDC

Spring 2026

Practiced defending enterprise-scale networks against live red-team attacks at a competitive level

Team Member, Collegiate Penetration Testing Competition – CPTC

Fall 2025

• Conducted simulated client-style penetration test with formal reporting and presentation

Finalist, UND CyberHawks National Capture the Flag

Fall 2025

Solved advanced CTF challenges across cryptography, reverse engineering, and network exploitation.

Platinum, Hack The Box Season 8

May – Aug 2025

• Solved advanced CTF challenges across cryptography, reverse engineering, and network exploitation.

PROJECTS

Cyber Range HomeLab: Set up a Proxmox cluster with a cisco router and refurbished enterprise servers to simulate vulnerable Windows machines and Kali attack machines. Allowing for triage of any malware or vulnerability assessment in a LAN environment

3D Printed Satellite Antenna: Created custom antenna's to capture downlink of NOAA and GOES weather satellite data in the L-Band range. Utilizing CAD designed antennas coupled with a software defined radio to demodulate and process satellite imagery

ML Real-Time Health Analyzer [Melody Match]: Co-created an AI/ML heartbeat analyzer application detecting stress levels and plays suggested music based on predicted data. The project utilized the ESP8266's onboard WIFI to transmit live data to an IOS application