Unable to award anything other than cash packs

SOLVED [MorningCoffeeZombie](#) opened this ticket Sep 22, 2019, 12:50 AM · 9 replies

MorningCoffeeZombie posted Sep 22, 2019, 12:50 AM

Greetings,

We have just successfully installed Prometh but are not able to award players weapons or ranks (vip). Players do not receive or spawn with purchased weapons or ranks.

- - Everything has been typed case-sensitive
- - Weapons are entered are the same as those entered into shipments.lua/etc (weapon_vape)
- - We have tried typing the values in quotes: weapon_crowbar vs. "weapon_crowbar"
- - Issues occur with SWEPs from addons as well as default GMod- Cash packs work
- - All purchases display the 'player just purchased ...' message and display as active in the admin panel
- - Items are displayed as purchased in the "!donate" menu
- - Installation was completed according to the provided videos and nothing was to be found in the wiki/knowledge base on the issue
- - All passwords/names of databases and users are confirmed correct
- - VIP rank sales are set to the exact syntax and case-sensitivity
- - Ranks are entered into Prometh as exactly what appears in our ULX/FAdmin groups
- - The "Prometheus.ServerID" has no effect (ids are set up properly) and all purchasable items have been set to apply on both servers

So far we have only installed Prometh on our website and development server. Both I and the coowner are experiencing the same issues. Attached is an example of a weapon we intend to sale. This is representative of our other SWEPs.

Any help would be greatly appreciated - we could not find any information on this issue before making a ticket.

Additionally how do we activate the 'paypal subscriptions' or reoccurring payments?

HarryTheNarwhal posted Sep 22, 2019, 1:15 AM

The Paypal Subscriptions option is in your photo, top image under "Paypal Subscription Based". The package would need to be non-permanent so it gets renewed with the subscription.

Can you check your IPN URL under Paypal settings in Prometheus? Paste the URL here as well as the URL to your website.

Thank you.

MorningCoffeeZombie posted Sep 22, 2019, 1:27 AM

The url what we have set in prometheus_client_config.lua is Prometheus.WebsiteUrl = "http://derpdarkrp.nn.pe/prometheus_donations"

Our page:

http://derpdarkrp.nn.pe/prometheus_donations/

IPN:

http://derpdarkrp.nn.pe/prometheus_donations/ipn.php

HarryTheNarwhal posted Sep 22, 2019, 1:28 AM

Who are you hosting through? Can you check your PHP error logs? if you don't know how to do this, please contact your host.

MorningCoffeeZombie posted Sep 22, 2019, 1:40 AM

NitrousNetworks is our host for the game as well as forums/web.

The error logs have no indication of a web-based failure of Prometheus. The only errors were from initial install when I was shuffling between installation on our root domain and forum subdomain. (Our root domain was php 5.x and had to update to 7.2)

MorningCoffeeZombie posted Sep 22, 2019, 1:43 AM

This is a .csv of our entire database at this current time:

https://pastebin.com/pAssuysb

MorningCoffeeZombie posted Sep 22, 2019, 2:22 AM

Also there was no /public_html/prometheus_donations/cache/auto/ directory when I copied in the installation so I created one with 777 permissions.

MorningCoffeeZombie posted 3 hours ago

Do you have any ideas?

HarryTheNarwhal posted 3 hours ago

Sidebar

PROMETHEUS
A GMOD DONATION MODULE

PayPal   Paymentwall   stripe   VISA

This ticket is about the addon *Prometheus - A GMod Donation System*.

Knowledge base

Please check the knowledge base for any common questions and answers

[View knowledge base](#)

Attachments

[prometheus.png](#)

Labels

Web