Ernesto Reyes

Miami, United States, (786) 512-3976, ernestoreyes1351@gmail.com

LINKS linkedin, GitHub, Intership Presentation PROFESSIONAL SUMMARY Recent cybersecurity graduate with substantial technical expertise in network security, vulnerability assessments, and incident handling. Eager to contribute to and enhance organizational security measures, leveraging strong project management skills in dynamic and challenging environments. **SKILLS** Communication Threat Detection **Vulnerability Assessments** Customer Service Nessus **Technical Communication** Linux Project Management Risk Management Wireshark Microsoft Azure Network Security

EDUCATION

Apr 2024

Miami Dade College, Bachelor of Cybersecurity

Miami, Florida

- Relevant Coursework: Network Security, Ethical hacking, Digital Forensics, SQL Database.
- Academic Projects and Competitions: App Development: Developed multiple applications during
 high school, which were presented at MDC showcases, demonstrating early proficiency in software
 development and user experience design.
 - **CTF Competitions:** Actively participated in the National Cyber League (NCL), representing MDC in competitive capture the flag events, which honed skills in cybersecurity problem solving and ethical hacking.
- Passive Network Enumeration and Vulnerability Assessment (Jan 2024 Apr 2024): Utilized Wireshark, Shodan, and passive DNS for a security project that successfully identified and mitigated network vulnerabilities at MDC.
- SOC Project (Aug 2023 Jan 2024): Managed a honeynet in Microsoft Azure, enhancing threat detection with Microsoft Sentinel and implementing strict access controls to improve network security.
- NESSUS Project (Jan 2024 Apr 2024): Performed vulnerability assessments and risk analyses using Nessus, leading to the development of crucial mitigation strategies to safeguard network integrity.

WORK EXPERIENCE

Jan 2021 — Present

Billing Specialist, MasTec

Miami, Florida

- Managed financial aspects of large-scale electrical projects with precision and adherence to critical deadlines
- $\bullet \quad \text{Demonstrated adaptability by applying project management skills to IT security project contexts.}$

Aug 2019 - Jan 2021

Associate Banker, Chase

Miami, Florida

- Resolved customer inquiries and complaints, ensuring satisfaction and maintaining a calm environment.
- Handled a high volume of customer transactions daily, maintaining accuracy and efficiency.

Jun 2018 — Aug 2019

Hardware Sales Associate / Head Cashier, The Home Depot

Miami, Florida

- Assisted customers with hardware selection, improving customer experience for both knowledgeable and novice users.
- Managed and led a team of cashiers, overseeing all transactions and maintaining operational excellence.

Aug 2016 — Jun 2017

Tech Support, Hialeah Gardens High School

Miami, Florida

- Resolved a variety of technical issues, including problems with printers, software, servers, and computer bardware
- Installed and maintained essential IT equipment, enhancing school's technological infrastructure.

Jun 2016 - Aug 2016

Network Security Intern, Florida International University

Miami, Florida

Developed tools and conducted educational sessions on phishing attacks, significantly boosting staff
cybersecurity awareness.

LANGUAGES English Spanish