# **Patient**

Bill Moore, 75-year-old male

# **Key Highlights for Medical Decision-Making (MDM) Improvement**

- Incomplete assessment of medication adherence and social factors at first visit; deeper HPI in second visit revealed non-adherence due to divorce stress. Suggest standardized adherence screens and psychosocial assessment templates.
- Documentation inconsistently captures immunization history, waist circumference, and home SMBG practices. Recommend structured fields for vaccines, diet/exercise, and self-monitoring.
- Lab interpretation is accurate (A1c 9.8%, eGFR 55) but lacks linkage to CKD staging and metformin dosing thresholds. Document CKD stage and metformin adjustments if eGFR <45 mL/min/1.73 m<sup>2</sup>.
- Intensification of diabetes therapy with semaglutide is appropriate given poor control and preserved renal function. Consider upfront statin initiation for primary prevention in diabetes with LDL 137 mg/dL; document ASCVD risk calculation.
- Preventive care referrals (retinopathy screening) are ordered, but timing and tracking of results are not documented. Use a referral–results tracking tool.
- Cost-effective glycemic control alternatives (e.g., dulaglutide patient assistance programs, generic metformin titration) should be documented as part of shared decision-making.
- Contingency planning for GLP-1 agonist side effects, hypoglycemia management, and non-response is not explicitly documented. Incorporate "if-then" treatment adjustment pathways.

# **Chief Concern**

Lab follow-up and metformin refill

## **Assessment**

Bill Moore is a 75-year-old man with a two-year history of type 2 diabetes mellitus, poorly controlled (A1c 9.8%), stage 3a CKD (eGFR 55 mL/min/1.73 m²), obesity (BMI 36.7 kg/m²), and newly recognized hyperlipidemia (LDL 137 mg/dL). He has significant psychosocial stressors (divorce) leading to medication non-adherence and unhealthy diet/exercise behaviors. No evidence of microvascular complications on exam; scheduled ophthalmology appointment pending. Differential diagnosis: 1) uncontrolled type 2 DM due to non-adherence and suboptimal regimen, 2) secondary poor glycemic control from psychosocial stress, 3) early diabetic kidney involvement without overt albuminuria (UACR 50 mg/g).

## Plan

# Type 2 diabetes mellitus, uncontrolled

Status Not at goal (A1c 9.8%); medication non-adherence

Decision Making and Diagnositic Plan

Labs on 2/8: A1c 9.8%, glucose 88 mg/dL, eGFR 55. No contraindications to GLP-1 agonist. No SMBG data—provide glucose meter and logs.

Treatment/Medication Plan

- Metformin ER 500 mg BID (continue generic; currently on max IR but was off for 6 months; titrate ER to improve tolerability)
- Semaglutide 0.25 mg subcutaneously weekly  $\times 4$  weeks, then increase to 0.5 mg weekly; titrate per tolerance up to 1 mg weekly. Purpose: A1c reduction and weight loss.
- Alternatives: dulaglutide weekly if semaglutide cost-prohibitive or poorly tolerated; SGLT2 inhibitor (e.g., empagliflozin) if CV/renal benefit desired.

#### **Contingency Planning**

- If GI side effects  $\rightarrow$  hold semaglutide for 1 week and resume at same
- If A1c >8% at 3 months  $\rightarrow$  increase semaglutide to 1 mg weekly or add SGLT2 inhibitor.
- If eGFR falls <45 mL/min/1.73 m<sup>2</sup> → reduce metformin dose; if <30 → discontinue metformin.

Considerations for Documentation Improvement Specify patient's home glucose monitoring plan, adherence barriers, dose-by-dose medication reconciliation, injection technique instruction.

Considerations for Cost Effective Care Improvement Use generic metformin ER; assess insurance coverage and copay for semaglutide; consider patient assistance programs for GLP-1 agonist.

# Chronic kidney disease, stage 3a

Status Stable (eGFR 55 mL/min/1.73 m<sup>2</sup>)

Decision Making and Diagnositic Plan Serum creatinine 1.6, BUN 14, BUN/Cr 8.75. No albuminuria requiring ACE inhibitor. Monitor renal function in 6 months.

Treatment/Medication Plan

- Avoid NSAIDs and other nephrotoxins.

- Continue metformin at adjusted dose per eGFR threshold.

**Contingency Planning** 

- If eGFR <45 → reduce or hold metformin per guidelines.
- If eGFR <30 → discontinue metformin.
- If UACR increases >30 mg/g  $\rightarrow$  consider ACE inhibitor.

**Considerations for Documentation Improvement** 

Document CKD stage and rationale for metformin dose adjustments.

**Considerations for Cost Effective Care Improvement** 

Leverage generic agents; avoid expensive imaging unless clinically indicated.

# Hyperlipidemia

**Status** 

**Decision Making and Diagnositic Plan** 

**Treatment/Medication** 

Plan

**Contingency Planning** 

**Considerations for Documentation Improvement** 

**Considerations for Cost Effective Care Improvement** 

Not at goal (LDL 137 mg/dL)

Primary prevention in diabetic patient age 75 with LDL >70 mg/dL. Calculate 10-year ASCVD risk (likely >20%).

- Start atorvastatin 40 mg PO nightly; titrate to 80 mg if LDL remains >70 mg/dL.
- Lifestyle: dietitian referral, low-saturated-fat diet.
- Recheck lipid panel in 6–12 weeks; if LDL >70 → increase to atorvastatin 80 mg.
- If statin-intolerant → switch to pravastatin or add ezetimibe.

Include ASCVD risk score and justification for high-intensity statin.

Use generic atorvastatin; avoid PCSK9 inhibitors unless refractory.

# **Obesity**

**Status** 

**Decision Making and Diagnositic Plan** 

Not at goal (BMI 36.7 kg/m<sup>2</sup>)

Weight trend: 200 lb at 62 in  $\rightarrow$  BMI 36.7. No current exercise regimen.

**Treatment/Medication** Plan

- Medical nutrition therapy referral.
- Prescribe 150 min/week moderate exercise gradually.
- Semaglutide therapy doubles as weight-loss adjunct.

**Contingency Planning** 

- If <5% weight loss in 3 months → consider referral to bariatric surgeon or intensive lifestyle program.

**Considerations for Documentation Improvement** 

Record baseline BMI, waist circumference, and weight trend.

Considerations for Cost
Effective Care
Improvement

Use community-based exercise programs and group classes; telehealth dietitian services.

# Preventive care gaps

Incomplete

Decision Making and Diagnositic Plan

No immunization history, no prior eye/foot exam. Foot exam now normal.

Treatment/Medication Plan

Ophthalmology referral for diabetic retinopathy (scheduled 2/20).
 Administer: influenza vaccine (if in season), pneumococcal PCV13 →

PPSV23, zoster recombinant vaccine, COVID-19 booster if indicated.

- Document prior colon cancer screening; refer for colonoscopy if due.

#### **Contingency Planning**

- If patient misses referral → follow-up call in 1 week.

- If vaccine refusal → document reason and revisit next visit.

Considerations for Documentation Improvement Use structured immunization modules and preventive care checklists.

Considerations for Cost
Effective Care
Improvement

Bundle vaccines in one visit; use standing orders for immunizations.

# **Psychosocial stress**

Status	Not at goal	(divorce-related	stress affecting	self-care)

Decision Making and Diagnositic Plan

HPI reveals divorce, low priority on health. Risk of depression.

Treatment/Medication Plan

- Screen with PHQ-9 at next visit.

- Refer to social work/behavioral health support and community resources (divorce support group).

**Contingency Planning** 

- If PHQ-9 >10 → initiate counseling or consider SSRI.

- If non-attendance → telehealth behavioral health consult.

Considerations for Documentation Improvement

Include psychosocial stressors and functional assessment in note.

Considerations for Cost
Effective Care
Improvement

Utilize free community and telephonic counseling services.

# **Anticipatory Preventative Care**

#### Item 1

Annual influenza vaccination for patients ≥65 to reduce pneumonia risk.

#### Item 2

Pneumococcal vaccination: PCV13 followed by PPSV23 ≥1 year later per ACIP.

#### Item 3

Recombinant zoster vaccine (RZV) two-dose series for adults ≥50.

#### Item 4

COVID-19 booster per current CDC guidance.

#### Item 5

Colorectal cancer screening: colonoscopy q10 years if last negative; if unknown, schedule.

#### Item 6

DEXA scan for osteoporosis screening in men ≥70 or earlier if risk factors.

# **Considerations for Documentation Improvement**

Implement a health maintenance flow sheet to capture vaccine dates, screening intervals, and pending referrals.

# **Follow Up Care**

# Item 1

Laboratory follow-up in 3 months: A1c, CMP, lipid panel, UACR to assess therapy response.

## Item 2

Ophthalmology visit 2/20—obtain and document results of retinopathy screen.

# Item 3

Primary care follow-up in 4 weeks to assess semaglutide tolerance and side effects.

#### Item 4

Annual foot exam at next visit; record monofilament testing results.

#### Item 5

Medication adherence review at each visit—bring all medications and SMBG logs.

#### Item 6

PHQ-9 depression screening in 1 month; document score and plan.

# **Considerations for Documentation Improvement**

Include explicit follow-up dates, tasks, and responsibilities in plan section; use tickler systems for pending results and referrals.