Jagoda Wielbacka

Junior QA Specialist / Manual Tester Candidate

WORK EXPERIENCE

Office technician, Wielkopolski Urząd Wojewódzki

AUG 2021 - PRESENT

Technical support for office employees
Solve current issues in the financial department
Query medical database (with SQL)
Secure sensitive data in accordance with GDPR standards

UI/Manual Tester, testerwork.com, utest.com

JUN 2021 - PRESENT (side-project)

Testing UI/UX (user interface & experience) for web & mobile apps Reporting bugs & improvements.

Customer Service Representative, PayPal (via Majorel Polska)

AUG 2020 - JAN 2021

Review & reply to customer's requests and complaints Support customers through the reimbursement process Working with international team

Graphic Designer, *Freelance*

NOV 2017 - PRESENT

Logo & brand design, Illustrations Web design, UX/UI projects, prototypes Others: leaflets, business cards, social media graphics

ADDITIONAL COURSES

- Software Testing Masterclass Udemy
 Web testing, backend testing, mobile testing, tools: Git, SQL,
 TestRail, TestLodge, JIRA, Confluence, Charles Proxy GitHub
- Basics of UX Eduweb
 Basic knowledge and principles of UX in web design
- JavaScript 2-days workshops GirlsJs
 Create web application using JavaScript and NASA API
- Photoshop course for web designers Strefa Kursów
 Basic and intermediate Photoshop skills for web designers
- Website with HTML & CSS, JavaScript Microsoft
 Create website using HTML5, CSS3, JavaScript



CONTACT

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SKILLS

- Coding skills: HTML / CSS / JavaScript
- Software testing concepts: creating test cases, executing test cases, reporting & re-testing bugs
- ISTQB Foundation
- UX tools for wireframing, prototyping & design
- Basics of test automation with Cypress
- API testing with Postman
- SQL
- Git & Github
- Linux (Ubuntu), terminal commands
- MS Office (Word, PowerPoint, Excel) / Libre Office
- WordPress
- Problem solving
- Attention to detail

LANGUAGES

Polish - native speaker **English** - intermediate (B2)

EDUCATION

Poznan University of Medical Sciences, Medical Biotechnology 2012 – 2017