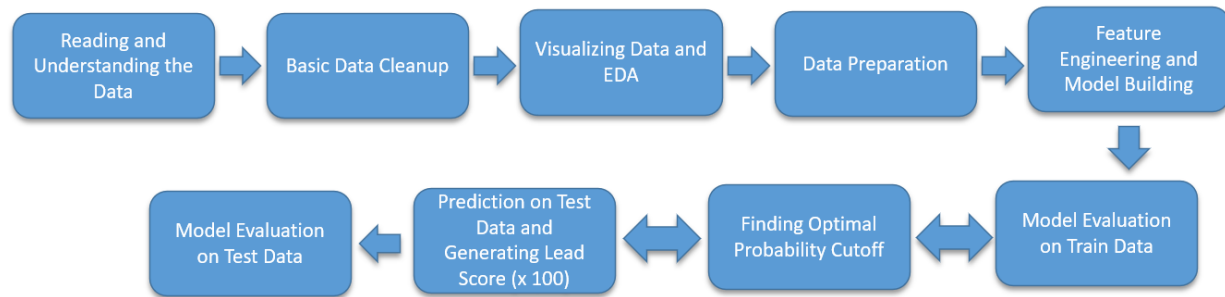


Summary Report



1. Reading and Understanding the Data:

Initial data with 9240 records in leads.csv file has 37 columns which include 30 categorical and 7 numerical columns are available.

2. Basic Data Clean up:

- As 'Select' is not a valid class, we can conclude that the Select might be the default value set in the form dropdowns. We replaced 'Select' with NaN.
- Columns having only one unique value does not have any variance, hence we dropped these columns.
- Dropped the columns having more than 40% missing value.
- Created new buckets/bins for the categorical variables having very high numbers of classes with few datapoints.
- Performed missing value treatment using **Business Understanding, Specialization and Not Disclosed.** NaN values are replaced with a new category **Not Disclosed**.
- Renamed some column names to simpler names for convenience during EDA and Model building.

3. Visualizing Data and EDA

- Box Plot of TotalVisits, Total Time Spent on Website, Page Views Per Visit.
- Pair Plot of all Numeric variables.
- Count Plot of different categorical variables with Converted as label.

Based on the plot we derived inferences and mentioned that in the PPT and the Jupyter Notebook.

4. Data Preparation:

- **Outlier Treatment** By observing box plot and calculating different percentile values, identified 2.8% of total data ($< 5\%$) as outliers and removed those rows.
- **Train-Test Split** Dataset has been split into Train and Test in 70:30 ratio.
- **Missing Value Imputation (Statistical Imputation)** Calculated median, mode on Train dataset. Used that value to impute missing values in Train and Test Dataset. Performed Mode Imputation for Categorical columns and Median imputation for Numeric variables.
- **Categorical Variables Encoding:**
 - o Columns having binary classes replaced with 0
 - o Dummy variables (with `drop_first=True`) have been created for categorical columns having more than 2 classes.
- **Performed MinMax Scaling** Train data (other than dummy).
- **Performed Variance Thresholding** removed columns having lower variance than `threshold=.001`
- **Created correlation heatmap** and dropped variables having higher correlations.

5. Feature Engineering and Model Building

- RFE has been used to get top 16 features and built LogisticRegression model.
- Then manually eliminated the features one by one. Total 7 models were built and after each model building p-values of all beta-coefficients and VIFs have been checked simultaneously, identified feature has been excluded in next model. Accepted p-value is lower than .05 and $VIF < 5$.
- Checked Overall model accuracy, Confusion Matrix after each new model, to understand how the new model is performing in compared to the previous one.

6. Prediction & Model Evaluation: (on Training data with cutoff .5)

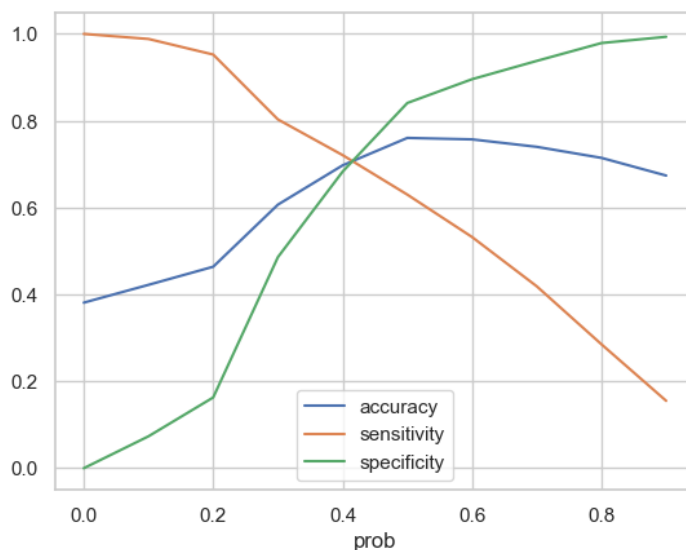
- Model 7 has been used to predict the probability on training dataset and then used .5 as probability cut off to calculate our target (0 or 1).
- Calculated different evaluation metrics as below:

```
Overall model accuracy: 0.6262722646310432
Sensitivity / Recall: 0.7909887359198998
Specificity: 0.5248008224106914
False Positive Rate: 0.4751991775893087
Positive Predictive Value: 0.5062750333778371
Positive Predictive Value: 0.8029885961462839
```

```
Confusion Matrix:
True Negative: 2042      False Positive: 1849
False Negative: 501      True Positive: 1896
```

7. Finding Optimal Probability cutoff & Evaluating on Train Data

- Calculated specificity, sensitivity, and accuracy for our model for different cut-off probabilities and then plotted that in below graph. From the graph we got optimal probability cutoff = .32.



8. Prediction on Test Data & Generating Lead Score

- Performed MinMax Scaling on Test Data (only Transform) and kept only those columns which are present as predictor variables for final model.
- Using Model 7 we calculated the probability on Test dataset and used it to predict the target (0,1). Created a column **Lead Score** (between 0 to 10) by doing $\text{prob} \times 100$. A higher score means hot lead, lower score implies cold lead.

9. Model Evaluation on Test data & Interpretation

Calculated evaluation metrics on test data.

```
Model Evaluation Metrics on Test dataset
#####
Confusion Matrix:
True Negative: 896      False Positive: 764
False Negative: 237     True Positive: 798

Overall model accuracy: 0.6285714285714286
Sensitivity / Recall: 0.7710144927536232
Specificity: 0.5397590361445783
False Positive Rate: 0.4602409638554217
Positive Predictive Value: 0.5108834827144686
Positive Predictive Value: 0.7908208296557812
```

Top 3 variables which contribute most towards the probability of a lead getting converted:

- **Total Time Spent on Website**
- **What is your current occupation (Working Professional)**
- **Lead origin (Other)**