مبانی بازیابی اطلاعات و جستجوی وب

Web Search - 11

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#### Brief (non-technical) history

- Early keyword-based engines ca. 1995-1997
- Paid search ranking: Goto (→ Yahoo!)
  - Your search ranking depended on how much you paid
  - Auction for keywords

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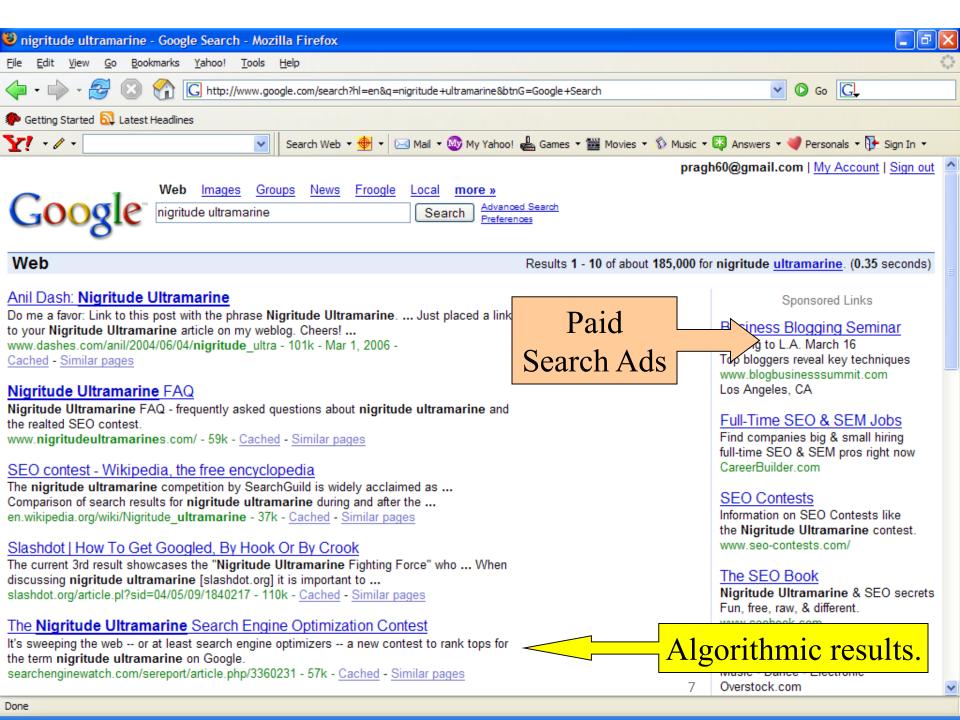
- 1998+: Link-based ranking pioneered by Google
  - Great user experience
- Result: Google added paid search "ads" to the side, independent of search results
- 2005+: Google gains search share, dominating in Europe and very strong in North America

# Without search engines, the web wouldn't work

- Without search, content is hard to find.
- → Without search, there is no incentive to create content.
- Somebody needs to pay for the web.
  - Servers, web infrastructure, content creation
  - A large part today is paid by search ads.
  - Search pays for the web.

# IR on the web vs. IR in general

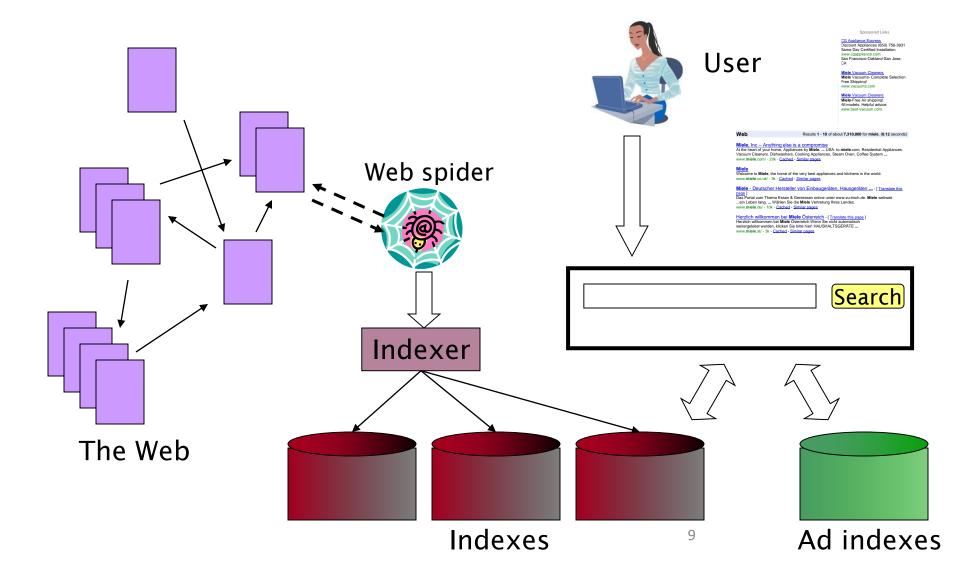
- On the web, search is not just a nice feature.
  - Search is a key enabler of the web: . . .
- $\rightarrow$  look at search ads
- The web is a chaotic und uncoordinated collection. → lots of duplicates – need to detect duplicates
- No control / restrictions on who can author content → lots of spam – need to detect spam
- The web is very large. → need to know how big it is



#### How are ads ranked?

- First cut: according to bid price
  - Bad idea: open to abuse
  - We don't want to show nonrelevant ads.
- Instead: rank based on bid price and relevance
- Key measure of ad relevance: clickthrough rate
  - clickthrough rate = CTR = clicks per impressions
- Result: A nonrelevant ad will be ranked low.
- Other ranking factors: location, time of day, quality and loading speed of landing page
- The main ranking factor: the query

#### Web search basics



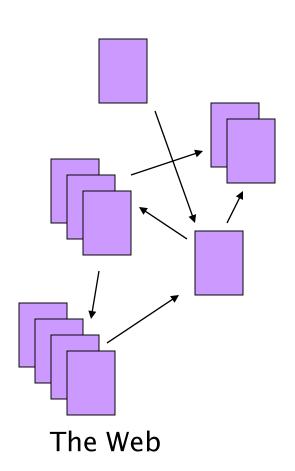
# Users' empirical evaluation of results

- Quality of pages varies widely
  - Relevance is not enough
  - Other desirable qualities (non IR!!)
    - Content: Trustworthy, diverse, non-duplicated, well maintained
    - Web readability: display correctly & fast
    - No annoyances: pop-ups, etc.
- Precision vs. recall
  - On the web, recall seldom matters
- What matters
  - Precision at 1? Precision above the fold?
  - Comprehensiveness must be able to deal with obscure queries
    - Recall matters when the number of matches is very small
- User perceptions may be unscientific, but are significant over a large aggregate

# Users' empirical evaluation of engines

- Relevance and validity of results
- UI Simple, no clutter, error tolerant
- Trust Results are objective
- Coverage of topics for polysemic queries
- Pre/Post process tools provided
  - Mitigate user errors (auto spell check, search assist,...)
  - Explicit: Search within results, more like this, refine ...
  - Anticipative: related searches
- Deal with idiosyncrasies
  - Web specific vocabulary
    - Impact on stemming, spell-check, etc.
  - Web addresses typed in the search box

#### The Web document collection



- No design/co-ordination
- Distributed content creation, linking, democratization of publishing
- Content includes truth, lies, obsolete information, contradictions ...
- Unstructured (text, html, ...), semistructured (XML, annotated photos), structured (Databases)...
- Scale much larger than previous text collections ... but corporate records are catching up
- Growth slowed down from initial "volume doubling every few months" but still expanding
- Content can be dynamically generated

# SPAM (SEARCH ENGINE OPTIMIZATION)

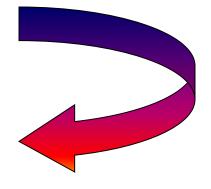
# The trouble with paid search ads ...

- It costs money (CPM, CPC, etc.). What's the alternative?
- Search Engine Optimization:
  - "Tuning" your web page to rank highly in the algorithmic search results for select keywords
  - Alternative to paying for placement
  - Thus, intrinsically a marketing function
- Performed by companies, webmasters and consultants ("Search engine optimizers") for their clients
- Some perfectly legitimate, some very shady

## Simplest forms

- First generation engines relied heavily on tf/idf
  - The top-ranked pages for the query **Babolsar resort** were the ones containing the most **Babolsar'** s and **resort'** s
- SEOs responded with dense repetitions of chosen terms
  - e.g., Babolsar resort Babolsar resort Babolsar resort
  - Often, the repetitions would be in the same color as the background of the web page
    - Repeated terms got indexed by crawlers
    - But not visible to humans on browsers

Pure word density cannot be trusted as an IR signal



## Variants of keyword stuffing

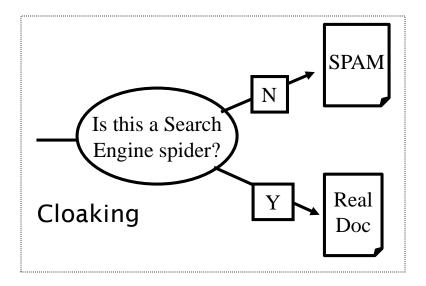
- Misleading meta-tags, excessive repetition
- Hidden text with colors, style sheet tricks, etc.

#### Meta-Tags =

"... London hotels, hotel, holiday inn, hilton, discount, booking, reservation, mp3, ..."

## Cloaking

• Serve fake content to search engine spider



#### Optional: More spam techniques

#### Doorway pages

• Pages optimized for a single keyword that re-direct to the real target page

#### Link spamming

• Domain flooding: numerous domains that point or re-direct to a target page

#### Robots

- Fake query stream rank checking programs
- Millions of submissions

#### The war against spam

- Quality signals Prefer authoritative pages based on:
  - Votes from authors
  - Votes from users
- Policing of URL submissions
  - Anti robot test
- Limits on meta-keywords
- Robust link analysis
  - Ignore statistically implausible linkage (or text)
  - Use link analysis to detect spammers

- Spam recognition by machine learning
  - Training set based on known spam
- Family friendly filters
  - Linguistic analysis, general classification techniques, etc.
  - For images: source text analysis, etc.
- Editorial intervention
  - Blacklists
  - Top queries audited
  - Complaints addressed
  - Suspect pattern detection

# SIZE OF THE WEB

#### What is the size of the web?

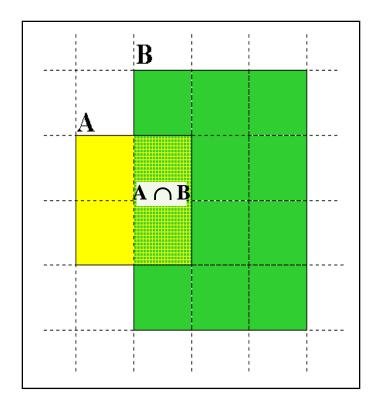
#### Issues

- The web is really infinite
  - Dynamic content, e.g., calendars
- Static web contains syntactic duplication, mostly due to mirroring (~30%)
- Some servers are seldom connected
- Who cares?
  - Media, and consequently the user
  - Engine design
  - Engine crawl policy. Impact on recall.

What can we attempt to measure?

•The relative sizes of search engines

# Relative Size from Overlap Given two engines A and B



Sample URLs randomly from A

Check if contained in B and vice versa

$$A \cap B = (1/2) * Size A$$
 $A \cap B = (1/6) * Size B$ 

$$(1/2) * Size A = (1/6) * Size B$$

$$\therefore Size A / Size B = (1/6) / (1/2) = 1/3$$

Each test involves: (i) Sampling (ii) Checking

#### Sec. 19.5

#### Optional: Sampling URLs

- ■Ideal strategy: Generate a random URL and check for containment in each index.
- Problem: Random URLs are hard to find! Enough to generate a random URL contained in a given Engine.
- Approach 1: Generate a random URL contained in a given engineSuffices for the estimation of relative size
- ■Approach 2: Random walks / IP addresses
  - ■In theory: might give us a true estimate of the size of the web (as opposed to just relative sizes of indexes)
- ■Random URLs from random queries

#### منابع

• فصل نوزدهم کتاب retrieval