

# Chapter 12

## Systems Design

# System Design

**Systems design** – the specification of a detailed computer-based solution.

- Also called **physical design**.
- systems analysis emphasizes the business problem
- systems design emphasizes the technical or implementation concerns of the system.

# System Design Approaches

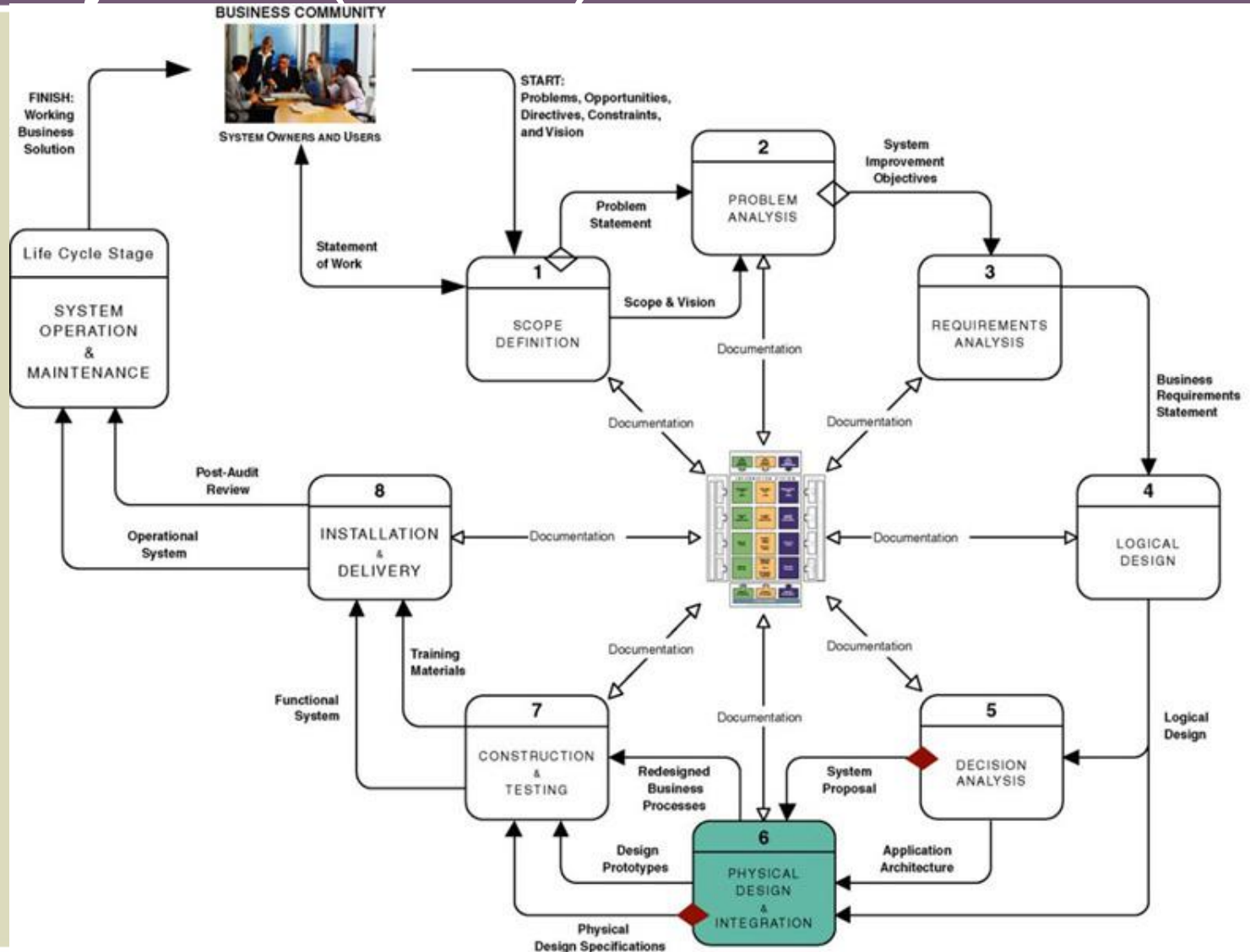
- Model-Driven
  - Modern structured design
  - Information engineering
  - Prototyping
  - Object-oriented
- RAD
- JAD

# Model-Driven Approaches – Modern Structured Design

**Modern structured design** – a system design technique that decomposes the system's processes into manageable components.

- Design in a top-down hierarchy of modules
- Easier to implement and maintain (change).
- Modules should be highly cohesive
  - Accomplish one function only
- Modules should be loosely coupled
  - Minimally dependent on one another

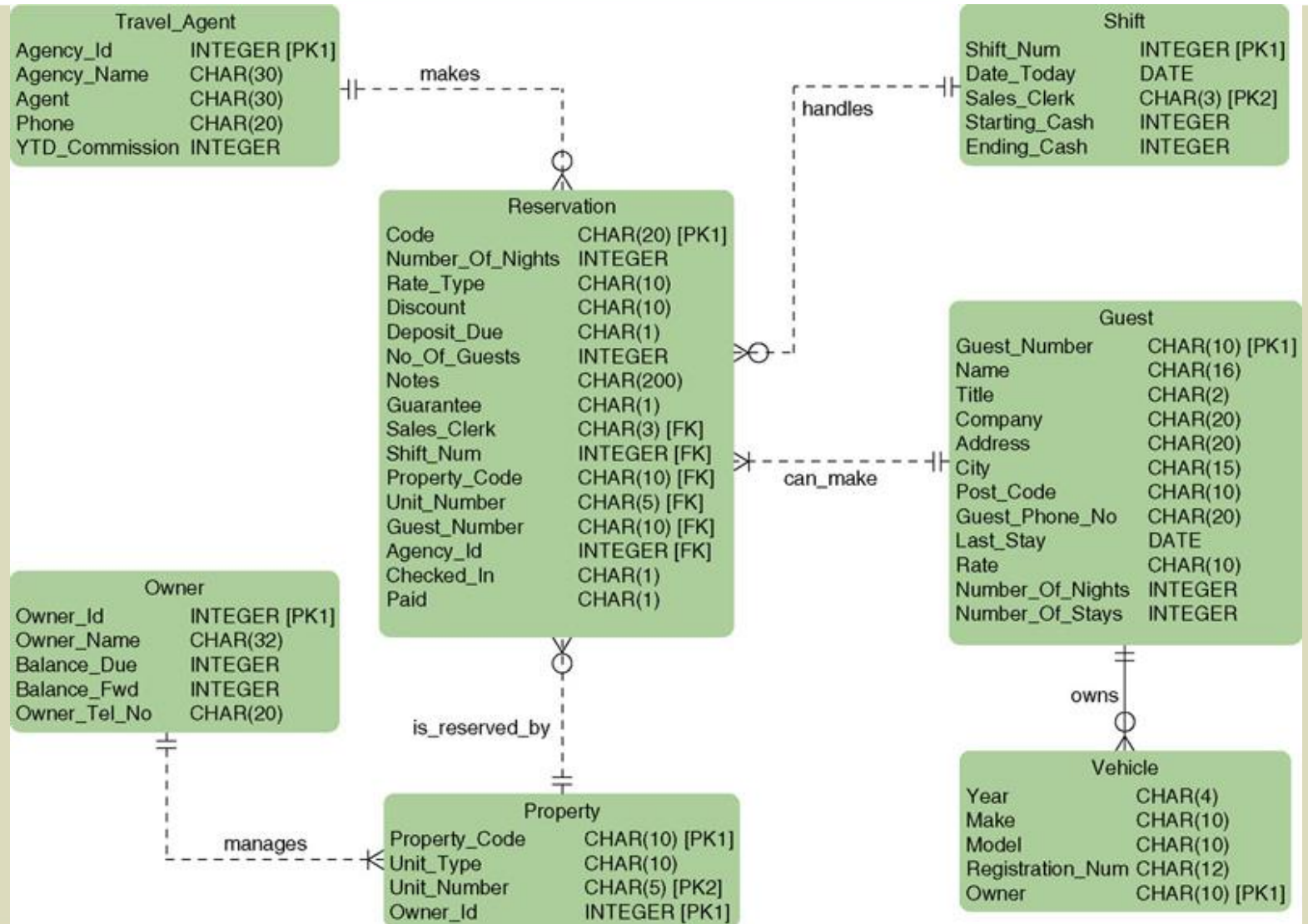
# In-House Development Projects (Build)



# System Design Tasks For In-House Development (Build)

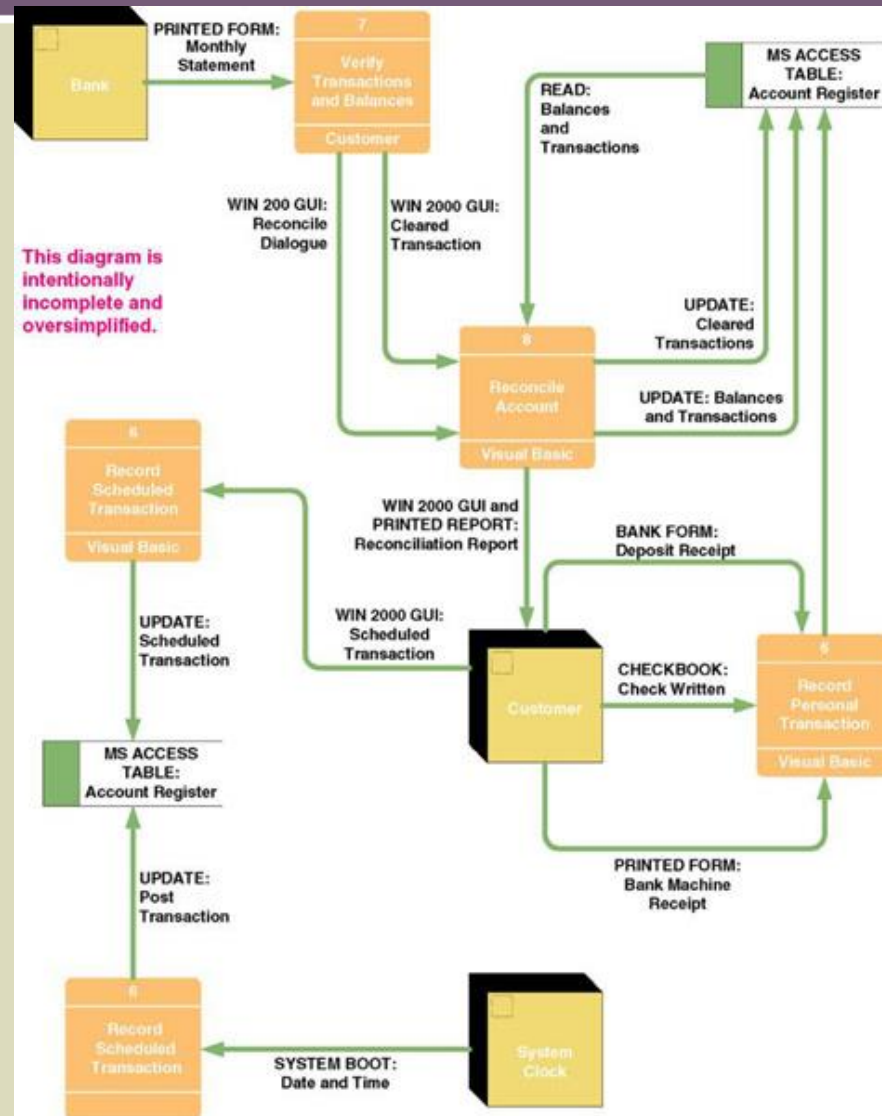
- Design the Application Architecture
  - Define technologies to be used by (and used to build) one, more, or all information systems.
  - Revise models as physical models
- Design the System Databases
  - Database schema
  - Optimized for implementation DBMS
- Design the System Interface
  - Input, output, and dialogue specifications
  - Prototypes
- Package Design Specifications
  - Specifications to guide programmers
- Update Project Plan

# Physical Entity Relationship Diagram





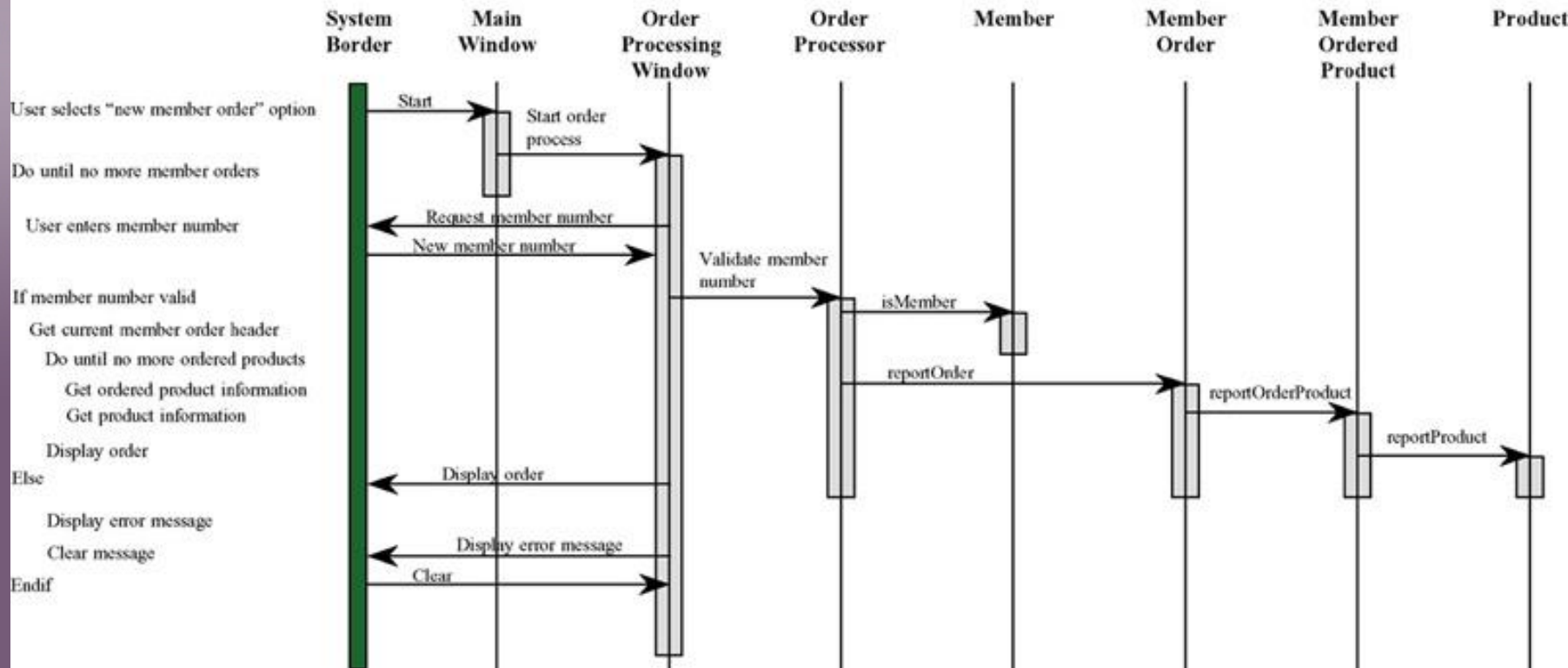
# Physical Data Flow Diagram



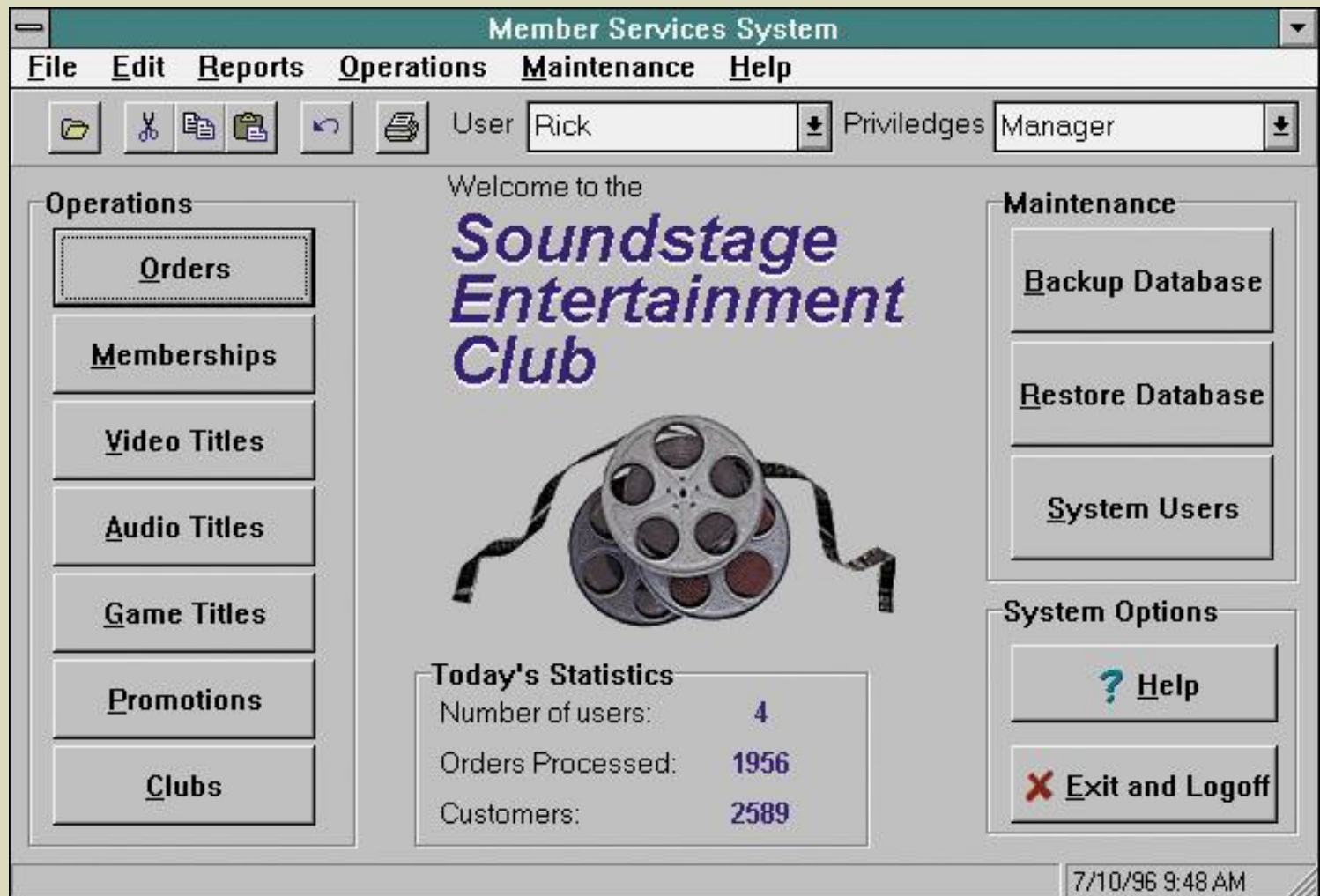


# Object-Oriented Design Model

User selects "new member order" option



# Dialogue Interface Prototype Screen



# Tasks for Procurement

- Procurement:
  - Research Technical Criteria and Options
  - Solicit Proposals or Quotes from Vendors
  - Validate Vendor Claims and Performances
  - Evaluate and Rank Vendor Proposals
  - Award Contract and Debrief Vendors

# Impact of Buy Decision on Remaining Life-Cycle Phases

- Must integrate or interface the new system to other existing systems.
- Decision Analysis
  - Make revisions in models to reflect purchased solution.
  - Implement purchased solution.
  - Integration problems lead to revised business requirements statements.
- Design
  - Technical specification for a subset of programs to integrate purchased and built solutions.

# Appendix A: Rapid Application Development (RAD)

**Rapid application development (RAD)** – a systems design approach that utilizes structured, prototyping, and JAD techniques to quickly develop systems.

- The merger of various structured techniques to accelerate systems development
  - Data-driven information engineering
  - Prototyping
  - Joint application development

# Appendix B: Typical Request For Proposal Outline

## I. Introduction

- A. Background
- B. Brief summary of needs
- C. Explanation of RFP document
- D. Call for action on part of vendor

## II. Standards and instructions

- A. Schedule of events leading to contract
- B. Ground rules that will govern selection decision
  - 1. Who may talk with whom and when
  - 2. Who pays for what
  - 3. Required format for a proposal
  - 4. Demonstration expectations
  - 5. Contractual expectations
  - 6. References expected
  - 7. Documentation expectations

# Typical Request For Proposal Outline (cont.)

## III. Requirements and features

### A. Hardware

1. Mandatory requirements, features, and criteria
2. Essential requirements, features, and criteria
3. Desirable requirements, features, and criteria

### B. Software

1. Mandatory requirements, features, and criteria
2. Essential requirements, features, and criteria
3. Desirable requirements, features, and criteria

### C. Service

1. Mandatory requirements
2. Essential requirements
3. Desirable requirements

## IV. Technical questionnaires

## V. Conclusion