Mohammed Sawkat

Software Engineer / IT Specialist

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https://mosawkat.github.io/personal_website/

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EDUCATION

CUNY Hunter College • Aug 2019 - Present

Software Design and Analysis I - III • Computer Architecture I - II • Operating Systems

Brooklyn Technical High School • Sept 2015 - Jun 2019

HTML • CSS • JS • Java • Python

CERTIFICATIONS

Google IT Support • June 20, 2020

Technical Support Fundamentals • IT Security • Operating Systems and You • System Administration and IT Infrastructure Services • The Bits and Bytes of Computer Networking

freeCodeCamp Responsive Web Design - April 29, 2022

SKILLS

HTML, CSS, JavaScript, Python and C++

PROJECTS

My Personal Website:
https://mosawkat.github.io/personal_website/
Sawkat Clothing (Sample E-Commerce Website)
https://mosawkat.github.io/sawkat_clothing/
Technical Documentation Page:
https://mosawkat.github.io/technical_documentation/
Sample Photo Buying Website:
https://mosawkat.github.io/sample_photo/

EXPERIENCE

Walgreens • Queens, NY • Customer Service Associate • Dec 2020 - Aug 2021

- Recommends items for sale to customers and recommends trade-up

and/or companion items.
- Registers customer purchases on assigned cash register, collects cash and distributes change as requested; processes voids, returns, rain checks, refunds, and exchanges as needed.
- Has working knowledge of store systems and store equipment.

Amazon • **New York, NY** • Whole Foods Shopper • Oct 2019 - Aug 2020

- Reported all order discrepancies to team leader or other manager.
- Collaborated with managers to provide customer feedback and recommend operational changes to meet emerging trends.
- Maximized efficiency by scanning items quickly and completing as many as 5 orders per hour.
- Maintained high satisfaction ratings by completing orders quickly and making good selections for customers.

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