

ZHENGYING SUN

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Education

Bachelor of Science: Computer Science, Expected in 05/2024

Simon Fraser University - Burnaby, BC

Professional Summary

Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success.

Skills

- Application Development and Implementation
- Training Programs
- Computer Programming
- Software Development Methodologies
- Communication
- Issue and Conflict Resolution
- Workflow Coordination

Work History

Associate Software Engineer, 01/2021 to 10/2021

Inspur – Jinan, China

- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability, and performance
- Worked closely with global customers spanning to troubleshoot software problems.
- Tested troubleshooting methods and documented resolutions for inclusion in knowledge base for support team use.
- Teamed with business analysts to deliver high-availability solutions for mission-critical applications.
- Directed teams completing regression tests to support successful product development stages.

Front Desk and Waitress, 05/2022 to 07/2023

Shen Sushi – Burnaby, BC

- Addressed complaints to kitchen staff and served replacement items.
- Served food and beverages to patrons and confirmed complete orders.
- Responded to ad hoc cleaning duties at end of shift.

Cashier, 01/2022 to 05/2023

World Malatang – Burnaby, BC

- Answered customer questions and provided store information.
- Collected payments and provided accurate change.

- Preserved appearance of store by arranging and replenishing displays and merchandise racks.

Kitchen Assistant, 08/2022 to 10/2022

Gosh Tea – Vancouver, BC

- Checked and recorded refrigerator and freezer temperatures to maintain food quality and freshness.
- Monitored inventory to keep adequate stock of food items and supplies.
- Supported chefs in managing food preparation to achieve precise plating and presentation.