


# MOSES WANJALA

## Contacts

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Kakamega



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## Profile

A dedicated CyberSecurity professional with a strong foundation in network administration, systems support, and IT security. Proficient in using industry-standard tools and technologies to design, implement, and maintain reliable IT systems. Skilled in troubleshooting hardware and software issues, managing databases, and optimizing network performance to ensure seamless business operations. Adept at problem-solving, adapting to new technologies, and collaborating effectively across teams. Committed to delivering innovative and secure IT solutions while upholding the highest standards of professionalism and service excellence.

## Education

2021-2025 Bachelor of Science  
(Computer Security and Forensics),

Awaiting graduation

Jaramogi Oginga Odinga University  
of Science and Technology

2017-2021 Kenya Certificate of  
Secondary Education,

Rush Academy School

## Professional Experience

IT Support Intern

May – July 2024

Iguhu Sub County Hospital – Kakamega, Kenya

Outline

During my attachment as an IT Support professional, I provided technical assistance to ensure efficient operation of organizational IT systems. I troubleshooted hardware and software issues, configured and maintained computer systems, and supported end-users promptly. I resolved network connectivity problems, performed system updates, and assisted in deploying security patches to protect organizational assets.

## Key Skills

### Technical skills

- IT Support and Hardware maintenance
- Networking
- Cybersecurity
- Operating systems

### Soft skills

- Problem-Solving & Critical Thinking
- Teamwork & Collaboration
- Communication Skills
- Adaptability & Continuous Learning

### Responsibilities

- Configured, maintained, and updated computer systems, ensuring optimal performance and compliance with organizational IT standards.
- Provided first-line technical support to end-users, diagnosing and resolving hardware, software, and network-related issues efficiently to minimize downtime.
- Assisted in troubleshooting network connectivity problems, ensuring reliable access to critical systems and resources.

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## Projects

### Portfolio website

June, 2025

<https://moses-code-dot.github.io/>

The portfolio website is a showcase of my skills and projects crafted to complement my CV.

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## Certifications

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**August 2025 Cloud and Network Security-** Cybershujaa (*ongoing*)

**August 2024 AI Career Essential-** ALX

**October 2024 Virtual Assistant-** ALX

## Referees

Available upon request