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PROFESSIONAL OBJECTIVE

Highly motivated professional with a Bachelor's degree in International Hospitality Management and a track record of academic and practical excellence. Excelling as a drum instructor and achieving top marks during an internship with the Sunway Group of Hotels, I am eager to contribute creativity, hospitality expertise, and a commitment to excellence to dynamic team environments.

Skills

Soft Skills:

Empathy, Helpful, Adaptable

Technical Skills:

Microsoft Office, Opera, Canva

Languages

Chinese	●	●	●	●	●
English	●	●	●	●	●
Malay	●	●	●	●	●
Hokkien	●	●	●	●	●
French	●	●	●	●	●

LIM KOK TIEN

About Me:

As a professional with a Bachelor's in International Hospitality Management and an outstanding internship performance at the Sunway Group of Hotels (4.0/4.0 GPA), I bring a rare mix of hospitality expertise, musical teaching skills, and effective communication. My dedication to excellence, coupled with adaptability and a strong work ethic, ensures value addition to any professional setting.

PROFESSIONAL EXPERIENCE

Internship

Sunway Group Of Hotels | Aug 2023 – Dec 2023

- Achieved a perfect 4.0/4.0 GPA for outstanding internship performance, gaining comprehensive hands-on experience in hotel operations, including front desk, banquet services, and guest relations, while earning recognition for exceptional dedication, professionalism, and customer service.

Banquet Staff (Part-Time)

Sunway Resort Hotel and Spa | Nov 2023

- Gained hands-on experience in banquet operations, including event setup and service, while strengthening customer service expertise and fostering effective collaboration.

Front of the House crew (Part-Time)

Café 1986 | Aug 2024 - Present

- Excelled in front-of-house operations by delivering exceptional customer service, while enhancing teamwork and problem-solving skills in a dynamic, fast-paced environment.

Drum Instructor

Fantasy Music Academy | 2022 – current

- Over two years of experience teaching diverse age groups and skill levels, leveraging strong communication and interpersonal skills to drive student growth, engagement, and success.

Certifications:

– Professional Certificate in Project Management

– Drum Rockschoo!:

Grade 1 (Passed with Merit),

Grade 2 (Pass),

Grade 3 (Passed with Merit)

– Guitar Rockschoo!:

Grade 2 (Passed with Merit)

– Newton Memory Program – Pass

Awards:

2019: Outstanding Conduct & Exemplary Behavior

2017: Most Responsible Student Award, Best Attendance Award

Education

Bachelor of International Hospitality Management (Honours)

Taylor's University, current

DIPLOMA IN HOTEL MANAGEMENT

Taylor's University, 2022 – 2024

IGCSE

Delta IGCSE, Klang, 2018 – 2021

Grace Young Mind Resource Sdn.Bhd., Taman Chi Liung, 2015-2018

COMMUNICATION

As a multilingual professional fluent in English, Chinese, Malay, and Hokkien, I bring strong communication skills and a unique cultural perspective to dynamic work environments. My experience as a part-time Banquet Staff at Sunway Resort Hotel and Spa sharpened my customer service and collaboration abilities, emphasizing clear and effective communication. Additionally, with over two years as a drum teacher at Funtasy Music Academy, I excel at conveying complex concepts with clarity and engagement, adapting to diverse age group. My soft skills, adaptability, and commitment to continuous learning enable me to foster inclusivity and contribute to effective communication strategies.

LEADERSHIP

As an adaptable leader, my role as a Banquet Staff at Sunway Resort Hotel and Spa enhanced my skills in team coordination and understanding team dynamics, strengthening my leadership capabilities. Additionally, with over two years of experience as a drum teacher at Funtasy Music Academy, I have guided students through their musical journeys with a tailored, empathetic approach. Rooted in effective communication and a commitment to growth, I excel at fostering motivating environments that drive both personal and team success, ready to contribute to innovative and dynamic challenges.

REFERENCES

Eric Chua

The owner of café 1986

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