

20th May, 2021

**UNIVERSITY OF GHANA
SCHOOL OF ENGINEERING SCIENCES
COMPUTER ENGINEERING DEPARTMENT
CPEN 207: INTRO. SOFTWARE ENGINEERING
PROJECT 3**

**MOSES ANNAN
(10845700)**

**DESIGN AND DEVELOPMENT
OF
DATABASE DRIVEN WEB AND MOBILE APPLICATION**

1. Problem Statement

Microfinances and savings and loans companies in developing countries like Ghana have **limited data management capacity**.

2. Software Process

➤ Software Requirement

○ Functional requirement

- The system shall allow the administrator to add customers account.
- The system shall allow the administrator to manage customers account's data. (i.e., The administrator can view and update customers' data).
- The system shall allow the administrator to post news and also manage the website.
- The system shall allow customers to perform transactions.
- The system shall generate transactions data for each customer.
- The system shall allow customers to withdraw money through ATM.
- The system shall allow customers to submit grievances.
- The system shall generate full details of customer's account.
- The system shall allow customers to view their profile.
- The system shall provide a search facility.

○ Non-functional requirement

• Reliability

- The system shall be completely operational at all times.

• Useability

- Customers should be able to perform transactions without difficulty.
- Customers should be able to perform unlimited transactions.

• Performance

- The system should be able to support over 500 customers simultaneously.
- The mean time to navigate through pages over 56kbps modern connection shall not exceed 0.5 seconds.

• Security

- The system shall provide password protected access to customers accounts as well as the administrator.
- The system shall log out customers as well as the administrator after 5 minutes of inactivity.

• Supportability

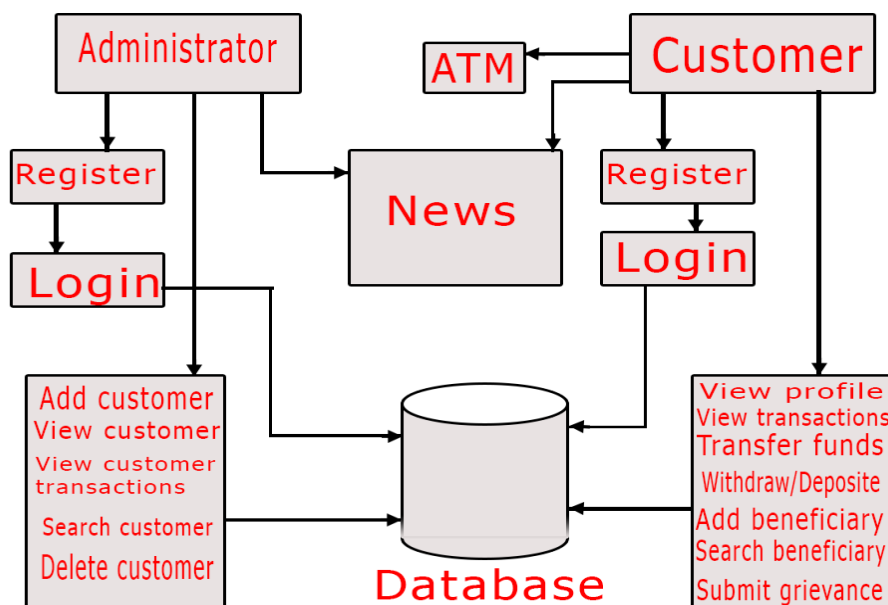
- The system shall accommodate unlimited customers accounts.

- The system internet shall be viewable from any web browser with version 3.0 or later.

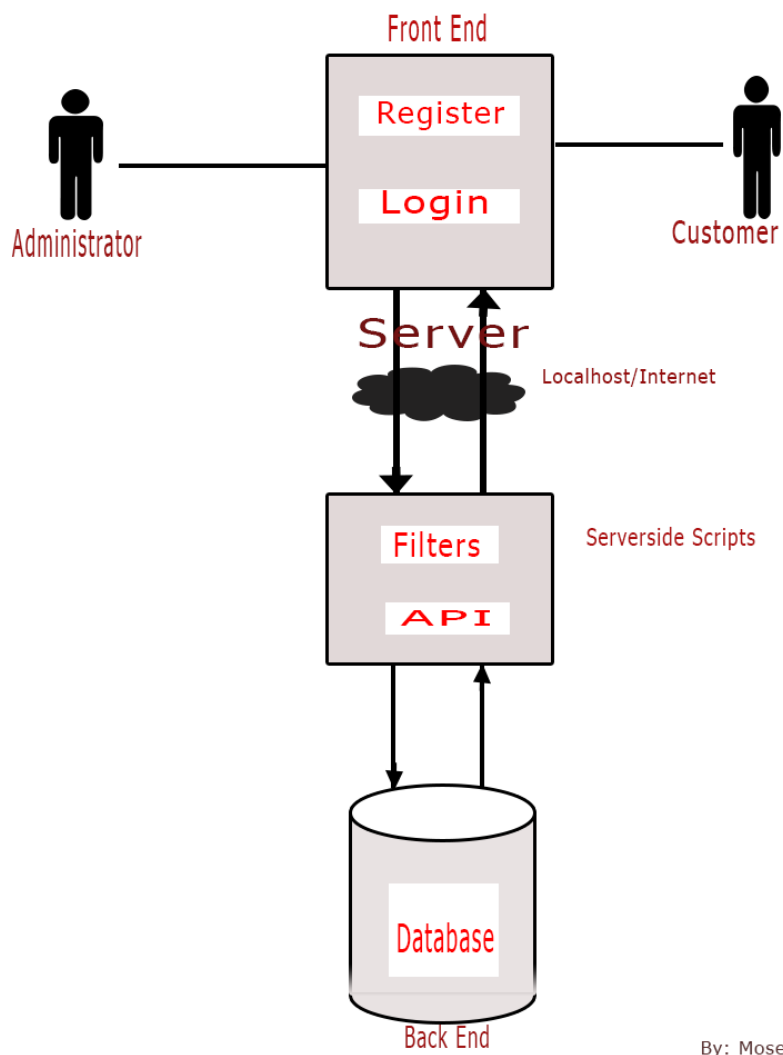
3. Design and Implementation

- **Web App**
 - i. PHP
 - ii. JavaScript
 - iii. MYSQL
 - iv. XAMPP (Localhost)
- **Android App**
 - i. Java
 - ii. XML
- **IDE**
 - i. Android Studio
 - Mobile App
 - ii. Visual Studio Code
 - Web App

4. System Modelling



5. System Architecture



By: Moses Annan