

INF 411: MANAGEMENT OF ICT

CAT 1 - CLASS PRESENTATION TOPICS

Group 1:

Discuss the importance of ICT Policies in an organization.

Group 2:

Discuss the process of acquisition and implementation of Information Systems in organizations.

Group 3:

Discuss factors influencing the adoption and growth of ICT in Kenyan organizations.

Group 4:

Discuss the ITIL (IT Infrastructure Library) framework in the management of ICT services and highlight its benefits.

Group 5:

Discuss the COBIT (Control Objectives for Information and Related Technologies) framework in the management of ICT services and highlight its benefits.

Group 6:

Discuss the key processes of each of the five levels in an IT Service Capability Maturity Model (CMM) as an ICT management framework.

Group 7:

Discuss the costs associated with the development of information systems in an organization.

Group 8:

Discuss the importance of auditing ICT Systems in an organization.

Group 9:

In your view, why do ICT systems become obsolete. Describe the main symptoms of systems obsolescence.

Group 10:

Discuss the importance of ICT Strategic Plans in an organization.

N/B: Each group to choose a question to research on and present in class seminar on 13th October, 2023. This will be CAT 1.