



### **Notes and Action Points: Roadshows**

### Time



- look into the Time approvals for the managers, so that managers can see the expected hours. Actuals versus YTD
- F Keep the managers informed as well on the shortfall quarter reports.
- look into facilitating deductions in February and not March.
- TES contractor clocking guide to be sent out to managers to assist in managers understanding Contractor requirements and expectations and further.
  - Send Jacobus information on how to view time statement of contractors.
  - Training on time sheets for managers.
  - Share calendar of time submissions.
  - Share monthly report with Mangers, specifically Jacobus who requested it monthly.

## **Onboarding**

 Taz Ramphisa asked to have a look at the onboarding slides to understand if onboarding covers all the necessary needs of the new starter.

### **YUBIKEY**

 Suggestion to replace YubiKey with NetIQ because some contractors do not use YubiKey and YubiKey is expensive.

#### DOI



- Complaints from Managers not receiving the DOI.
- A request to have another session about the process of DOI.





## Sourcing

- look into assisting managers with direct referrals, to save costs when sourcing.
- F
- Revisit pre-screening recruitment methods to verify candidate's CVs.

## **Rate Adjustment**

- Contractors wait 6 months for their rate adjustments, this needs to be reviewed by PE-66 in conjunction with Planning and Steering also the Financial Controller
- 6-month rule is to assess the performance of the Contractor, suggestion for CS to have stronger communication because it is a tough communication to have.

#### Exit medical form

• From an ISO perspective we should look at enforcing the exit medical form and investigate on how we can do that.

# Suggestion

- New managers should be onboarded by CS, this session to teach them how to manage their contractors.
- Have a separate onboarding specific for new managers.
- Create a condensed 30 minutes to 1 hour roadshow to also reach current managers.
- Can CS with training centre put together a training on myTMS for managers about contractors and associates.
- Send the roadshow slides to the managers.
- Create Checklist for onboarders so managers understand distinctly what is needed m.
- Add conflict of interest, conflict of time, conflict of relationship and conflict of service onto the DOI.



