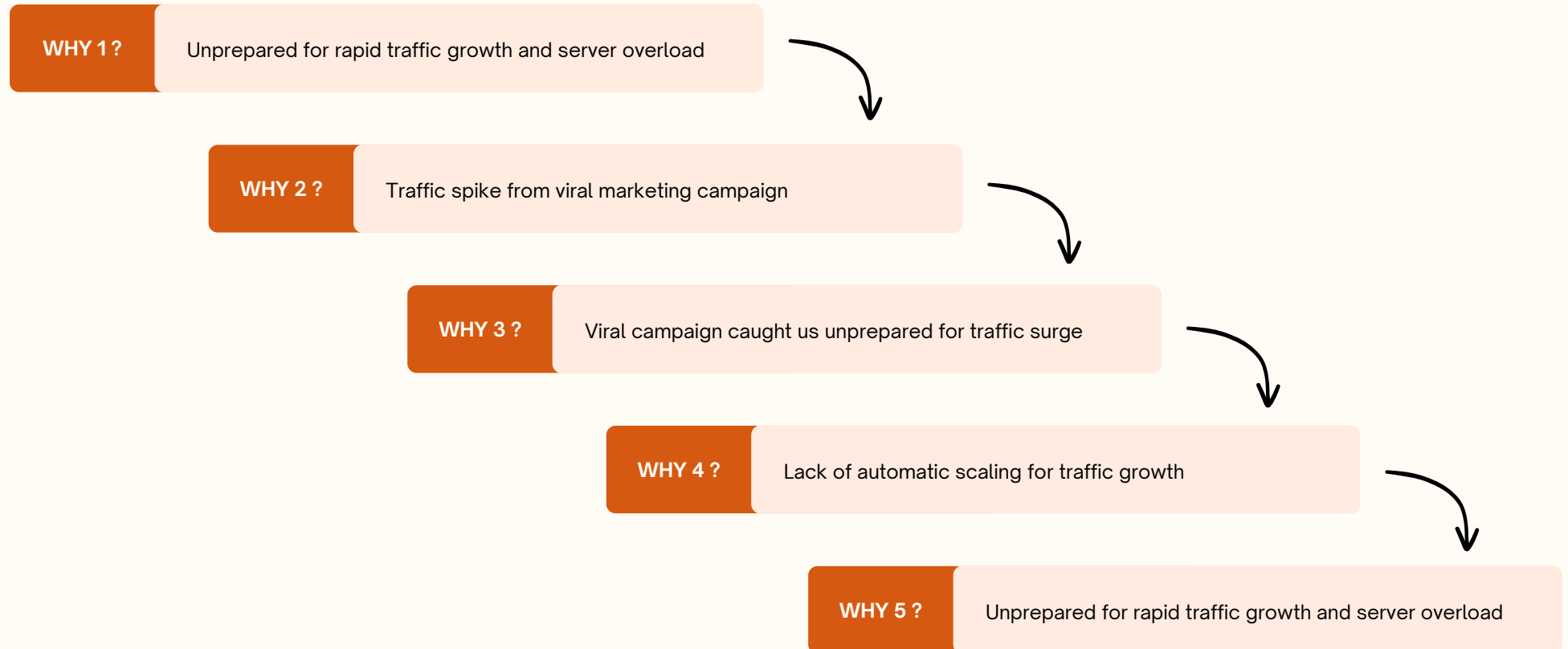


5 WHYS TEMPLATE

The website experienced unexpected downtime



TemplateLAB

Root Cause

Lack of automatic scaling to handle traffic surges

Solution

Implement automatic scaling to prevent future downtime during traffic spikes