

# Test Summery Report

# STR

שופרסל

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# Test Summery Report

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## Purpose

This document outlines the outcomes of testing activities conducted on the "שופרסל" hybrid mobile application. The primary focus of the assessment was to evaluate critical functionalities including grocery shopping, pet food, pharmaceuticals, cosmetics, and delivery/pick-up options. By scrutinizing these key features, the aim was to ensure seamless user experiences and the proper functioning of essential operations within the "שופרסל" app.

The assessment is aimed to ensure a smooth user experience and to provide insights into the app's performance, emphasizing its strengths and identifying areas for potential enhancement. The information gathered from the testing process is instrumental in improving overall functionality and user satisfaction on the "שופרסל" platform

## Application Overview

The "שופרסל" mobile app is designed to make the grocery shopping experience more efficient and easier for users in Israel. With a user-friendly interface and strong features, the app offers convenience and flexibility to customers seeking to purchase groceries, pet supplies, pharmaceuticals, cosmetics, and more.

Key features of the Shufersal app include:

1. **Product Catalog:** Access to a wide range of products, including fresh produce, non-perishables, household items, and specialty products.
2. **Personalized Recommendations:** Tailored product suggestions based on past purchases and browsing history to enhance the shopping experience.
3. **Convenient Delivery Options:** Flexible delivery options allowing users to schedule deliveries at their preferred time and location or opt for in-store pickup.
4. **Easy Navigation:** Intuitive navigation menus and search functionality to help users quickly find the items they need.
5. **Secure Payment:** Secure payment options, include credit/debit card, and Gift card-הזכר
6. **Customer Support:** Access to customer support services for assistance with orders, returns, and other inquiries.

The Shufersal app caters to a diverse audience of shoppers, including busy professionals, families, and individuals looking for a convenient and efficient way to fulfill their grocery needs. With its smooth user experience and extensive product offerings, the app has become a trusted companion for thousands of users across Israel.

# Testing Scope

## **1. Overall Objective:**

- Ensure the quality, reliability, and usability of the Shufersal app before release. This includes conducting thorough testing to identify and address any issues that could impact the app's performance or user experience.

## **2. Scope Boundaries:**

- The testing scope covers all aspects of the Shufersal app's features and functionalities.
- Supported platforms include iOS and Android devices.
- Targeted user scenarios or use cases include browsing products, adding to the cart, completing purchases, search functionality, notifications, and integration with external services (payment gateways, location services).

## **3. Focus Areas:**

- Core functionalities such as browsing products, adding to the cart, and completing purchases.
- Special features including search, filters, and notifications.
- Compatibility across different devices (smartphones and tablets), operating systems (iOS and Android), screen sizes, resolutions, and orientations.

## **4. Constraints:**

- Time constraints: Testing efforts are limited to a specific timeframe.
- Resource limitations: Availability of testing resources such as devices, tools, and personnel.
- Access restrictions: Limitations on access to certain environments or data.

## **5. Assumptions:**

- Assumptions about user behavior, preferences, and usage patterns.
- Assumptions about network conditions and system configurations.

## **7. Test Approach:**

- Outline the overall test approach or strategy that will be employed to achieve the testing objectives.

## **8. Test Deliverables:**

- Specify the test deliverables that will be produced as part of the testing process. This may include test plans, test cases, test reports, defect logs, and other documentation.

## **10. Exit Criteria:**

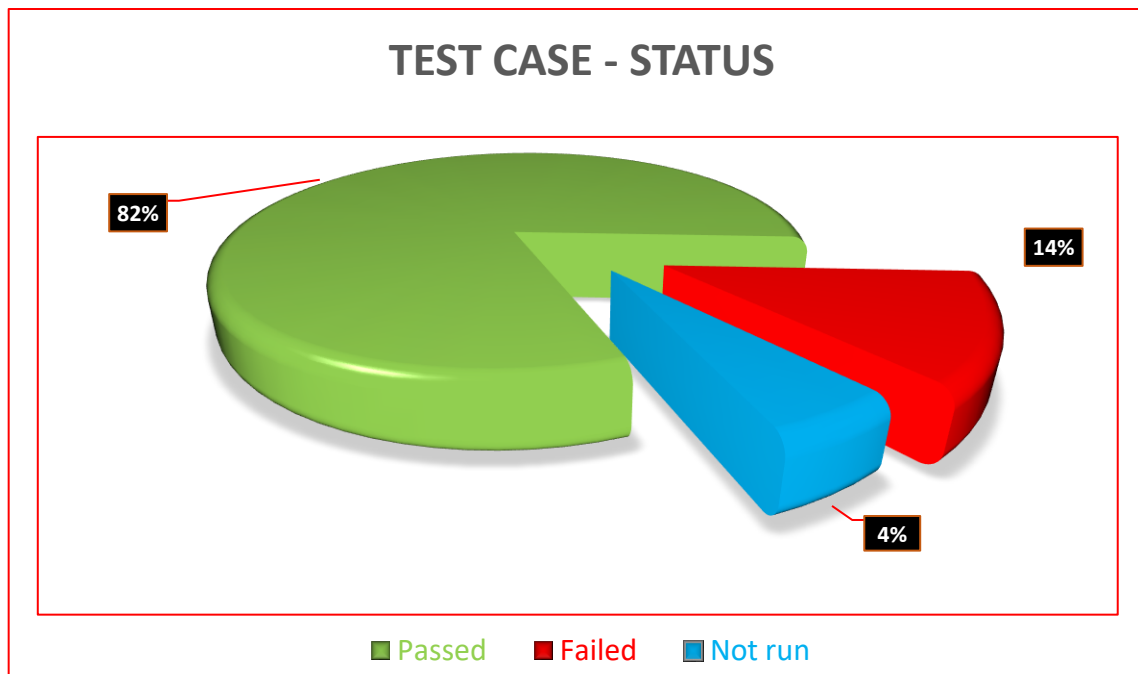
- Specify the conditions under which the testing effort will be concluded, and the software considered ready for release. This may include meeting all acceptance criteria, resolving critical defects, and obtaining approval from stakeholders.

## Metrics

### Test cases – Status

This chart visually represents the outcome of app testing, indicating the number of test cases that either succeeded or failed.

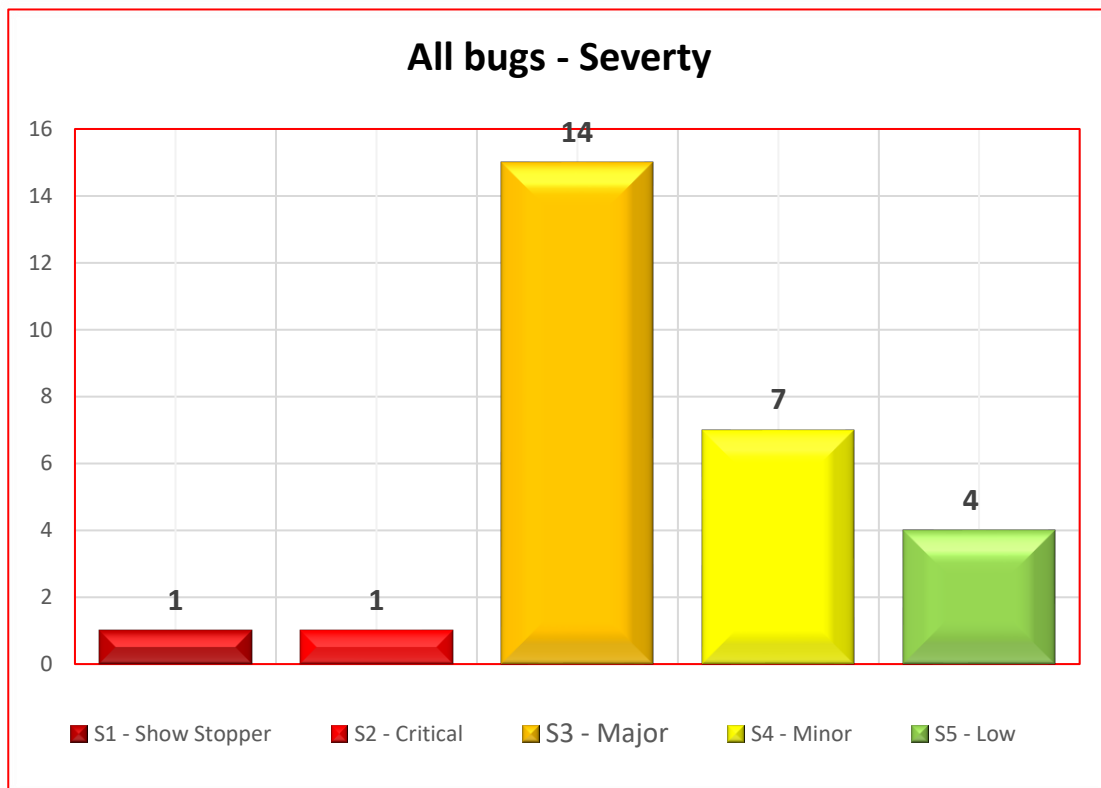
Passed	Failed	Not run	Total
168	27	11	206



## Severity Bugs – Status

This bar chart shows the severity levels of issues identified within the Shufersal app. The visual representation emphasizes a notable concentration of reported bugs categorized as “Major” severity, providing valuable insights into the nature and frequency of issues encountered during the evaluation.

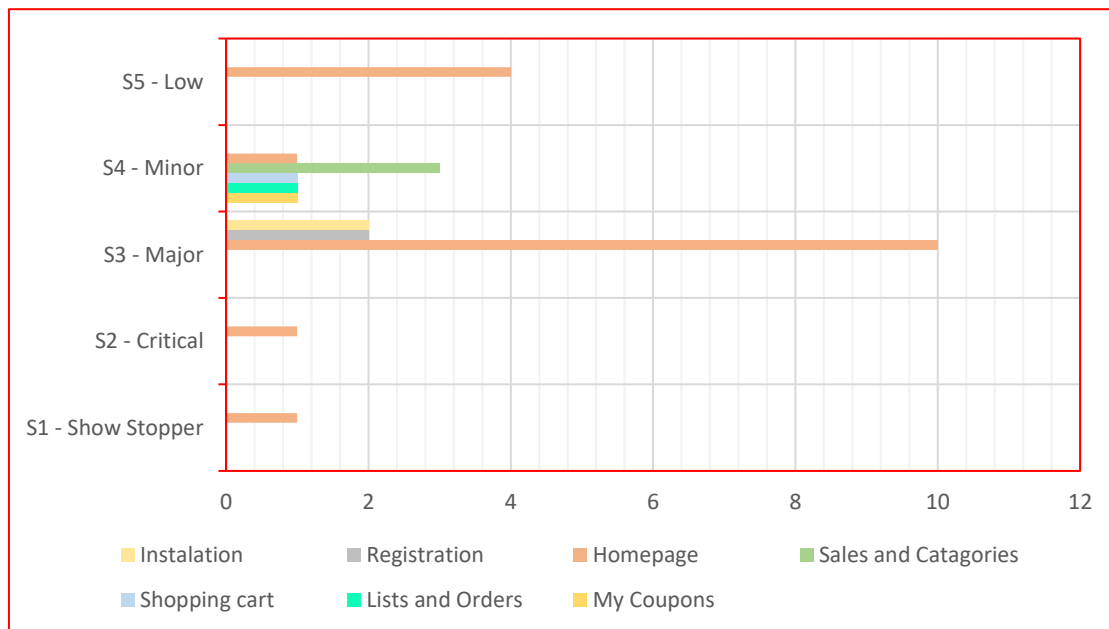
S1-Show Stopper	S2 - Critical	S3 - Major	S4 - Minor	S5 - Low	Total
1	1	14	7	4	27



## Defect Distribution – Module Wise

This tabular chart presents the severity levels of identified bugs on the left, aligned with the corresponding test areas listed at the top of the chart, where these issues were discovered. The organized layout provides a comprehensive overview, facilitating a clear understanding of the distribution of bug severity across different test areas.

	Instalation	Registration	Homepage	Sales and Catagories	Shopping cart	Lists and Orders	My Coupons	Total
<b>S1 - Show Stopper</b>	0	0	1	0	0	0	0	1
<b>S2 - Critical</b>	0	0	1	0	0	0	0	1
<b>S3 - Major</b>	2	2	10	0	0	0	0	14
<b>S4 - Minor</b>	0	0	1	3	1	1	1	7
<b>S5 - Low</b>	0	0	4	0	0	0	0	4
<b>Total</b>	2	2	17	3	1	1	1	27



# Types of Testing Performed

## **Functionality Testing:**

- Testing all primary functions of the app, including browsing products, adding to the cart, and completing purchases.
- Verifying the functionality of special features such as search, filters, and notifications.

## **Compatibility Testing:**

- Testing the app's compatibility across different devices (smartphones and tablets) and operating systems (iOS and Android).
- Ensuring compatibility with various screen sizes, resolutions, and orientations.

## **Performance Testing:**

- Testing the app's performance under normal usage conditions, including response times for loading screens, search results, and checkout processes.
- Assessing the app's performance under stress conditions, such as high traffic or low network connectivity.

## **Usability Testing:**

- Evaluating the app's user interface (UI) and user experience (UX) design for intuitiveness, clarity, and ease of navigation.
- Gathering feedback from users on their overall experience with the app and identifying any areas for improvement.

## **Security Testing:**

- Assessing the app's security measures to ensure the protection of user data, payment information, and personal privacy.
- Checking for vulnerabilities such as data leaks, unauthorized access, and insecure network connections.

## **Localization Testing:**

- Testing the app's functionality and content in different languages to ensure proper translation.

## **Integration Testing:**

- Testing the app's integration with external services and APIs, such as payment gateways, and location services.
- Verifying smooth data exchange and interoperability between the app and third-party systems.



### **Accessibility Testing:**

- Assessing the app's accessibility features to ensure compliance with accessibility standards and regulations.
- Testing features such as screen readers, voice commands, and adjustable font sizes for users with disabilities.

### **Regression Testing:**

- Conducting regression tests to ensure that new updates or bug fixes do not introduce regressions or break existing functionalities.
- Re-testing previously fixed issues to confirm their resolution and prevent regression errors

### **Device Compatibility Testing:**

- Testing the app on various devices with different screen sizes, resolutions, and hardware configurations to ensure compatibility.
- Verifying that the app functions correctly on both smartphones and tablets, as well as across different manufacturers and models.

### **Operating System Compatibility Testing:**

- Testing the app on different versions of the target operating systems (iOS, Android) to ensure compatibility and consistent behavior.
- Verifying that the app supports the latest OS features and functions without issues.

### **Network Connectivity Testing:**

- Testing the apps behavior under different network conditions, including 4G, 5G, Wi-Fi, and offline modes.
- Verifying that the app functions properly and provides appropriate feedback even with limited or intermittent network connectivity.

### **Performance Testing on Mobile Devices:**

- Evaluating the app's performance on mobile devices, including factors such as battery consumption, CPU usage, and memory usage.
- Testing the apps responsiveness and load times under real-world conditions, considering factors like background processes and interruptions.

### **Location-Based Testing:**

- Testing features that rely on GPS or location-based features for accurate branch identification and integration with the Waze app.
- Verifying that the app accurately captures and utilizes location data without draining device resources excessively.

### **Push Notification Testing:**

- Testing the delivery and display of push notifications across different devices and operating systems.
- Verifying that users receive notifications promptly and that they are displayed correctly, with appropriate content and formatting.

### **App Store Compliance Testing:**

- Ensuring that the app meets the guidelines and requirements of app stores (e.g., Apple App Store, Google Play Store) for submission and distribution.
- Verifying compliance with app store policies regarding content, functionality, security, and user privacy.

### **Mobile-Specific Security Testing:**

- Testing the app for vulnerabilities specific to mobile platforms, such as insecure data storage, and insecure network communication.
- Verifying that sensitive user data is encrypted and protected both in transit and at rest on the device.

### **Offline Functionality Testing:**

- Testing the app's behavior when offline, including the ability to access cached data, perform essential tasks, and synchronize data once connectivity is restored.
- Verifying that users can continue to use the app effectively even when offline, with minimal disruption to functionality.

### **Battery Consumption Testing:**

- Evaluating the app's impact on device battery life, particularly for apps that require continuous background operation or heavy resource usage.
- Verifying that the app efficiently utilizes device resources to minimize battery drain and optimize energy efficiency.

### **Interrupt Testing:**

- Testing the app's behavior when interrupted by incoming calls, text messages, or system notifications.
- Verifying that the app can gracefully handle interruptions without losing data or state and that it resumes smoothly afterward.

### **User Experience (UX) Testing:**

- Conducting usability testing to evaluate the app's overall user experience, including navigation, layout, intuitiveness, and ease of use.
- Gathering feedback from real users to identify pain points, areas for improvement, and opportunities to enhance the app's usability and user satisfaction.

### **Network Resilience Testing:**

- Verify the app's ability to withstand network interruptions, timeouts, and fluctuations in connectivity to ensure a seamless user experience, particularly in regions with limited network coverage.

## **Recommendations**

### **Permission Requests:**

Implement clear and contextually relevant permission request dialogs for camera and microphone access during app download to enhance user trust and transparency.

- **Camera Permission Request:**
  - When users initiate the download process, include a prompt requesting access to the camera, with explanation saying that it is advised in order to scan barcodes for product identification, search, thus enhancing the shopping experience.
- **Microphone Permission Request:**
  - Similarly, prompt users to grant access to the microphone during download, clarifying that it is necessary for voice search functionality, enabling users to quickly find products using voice commands.

### **Accessibility Features:**

- Ensure comprehensive accessibility features are implemented to cater to users with disabilities, complying with accessibility standards and guidelines.

### **Language Change Functionality:**

- Add the language change functionality to ensure smooth and accurate language switching between supported languages (English, Hebrew, Russian).

### **Screen Orientation and Pinch-to-Zoom:**

Verify and ensure proper support for screen orientation changes and pinch-to-zoom functionality to provide users with flexible viewing options and improved interaction experience.

- **Screen Orientation:**
  - Ensure that the app seamlessly transitions between portrait and landscape modes without any layout issues or content distortion, providing users with a consistent viewing experience.
- **Pinch-to-Zoom Functionality:**
  - Verify that pinch-to-zoom functionality works reliably for zooming in and out on images or content within the app, allowing users to magnify product details or view content more closely.

### **App Freezing and White Screen Occurrence:**

- Investigate and resolve issues related to app freezing and white screen occurrence to prevent data loss and ensure uninterrupted user experience.

### **Startup Time and Response Time:**

- Optimize startup time and response time for common user actions such as searching for products, adding items to the cart, and navigating between sections to enhance overall app performance.

- The app should launch within 3-5 seconds of tapping the icon, and search results should be displayed within 2-3 seconds of initiating a search query.

#### **UI Clarity and Error Messages:**

- Review and improve UI elements, including buttons, icons, and error messages, to ensure clarity, intuitiveness, and user-friendliness.
- Error messages related to password strength validation should clearly indicate the specific requirements for creating a strong password.
- UI elements such as buttons and icons should be intuitive and easily recognizable, enhancing the overall user experience.

#### **Required Fields and Password Strength Validation:**

- Address issues related to missing required fields and incorrect error messages for password strength validation to enhance data integrity and user guidance during form submission. Ensure that required fields are clearly marked and indicated to prevent form submission errors.
- Password strength validation should accurately assess the complexity of passwords and provide helpful feedback to users on how to create stronger passwords.

#### **Homepage Navigation and Loading Speed:**

- Enhance homepage navigation by ensuring easier access to popular product categories and optimizing the loading speed of the homepage for a better user experience.

#### **Text Display and Scrolling Efficiency:**

- Optimize text display across different app pages to prevent text cutoff issues and ensure smooth scrolling performance for enhanced readability and navigation.

## **Best Practices**

### **Comprehensive Test Planning:**

- Detailed test planning was conducted to outline testing objectives and streamline testing efforts effectively.

### **Focused Functionality Testing:**

- Emphasis was placed on critical functionalities such as browsing products, adding items to the cart, and completing purchases to ensure a comprehensive examination of key features.

### **Cross-Platform Compatibility Testing:**

- Extensive testing was performed across different platforms, including iOS and Android devices, to ensure a consistent user experience regardless of the device used.

### **Performance Optimization:**

- Performance testing, load testing, and boundary testing were conducted to identify and address any performance issues, ensuring optimal app performance under various conditions.

### **Accessibility Considerations:**

- Manual accessibility checks were carried out to enhance accessibility features and ensure compliance with accessibility standards for users with diverse needs.

### **User Experience Testing:**

- Testing focused on evaluating the overall user experience, including error handling, loading times, and consistency checks across different devices and browsers.

### **Integration and Usability Testing:**

- Integration testing with external services and APIs, coupled with usability testing, helped ensure seamless data exchange and a user-friendly interface.

### **Internationalization Testing:**

- Testing was conducted to verify multilingual support and language preferences, catering to a diverse user base, and ensuring proper language localization.

These best practices collectively contributed to a comprehensive testing approach and facilitated the identification and resolution of any issues within the Shufersal app.

## Exit Criteria

1. **Completion of Testing:** All planned test cases have been executed, including functional, non-functional, and regression tests, covering critical user scenarios.
2. **Achievement of Objectives:** Testing objectives outlined in the Test Plan have been successfully met, ensuring thorough coverage of the application's features and functionalities.
3. **Bug Resolution:** All reported issues and defects have been addressed, validated, and closed. Critical and high-priority bugs have been resolved to ensure a stable release.
4. **Documentation Completion:** All testing-related documents, including the Test Summary Report (STR), test cases, defect logs, and any other relevant documentation, have been finalized and reviewed.
5. **Approval from Stakeholders:** Formal approval has been obtained from the Project Manager, signifying agreement with the testing results and readiness for release.
6. **Adherence to Quality Standards:** The software meets predefined quality standards, including performance metrics, usability guidelines, and compliance requirements.

## Conclusion

Based on the issues identified, including app freezing with white screen occurrences and shopping cart data loss, it is recommended to consider temporary offline maintenance to address these critical issues effectively. However, it is important to acknowledge the potential financial impact and user inconvenience associated with taking the app offline, especially given its significance as a platform for grocery shopping in Israel with over one million downloads.

Therefore, while recommending offline maintenance for comprehensive fixes, it is also crucial to prioritize urgent bug fixes and implement temporary solutions to reduce user frustration and minimize business disruption. By addressing these issues quickly while keeping the app online, we can maintain user confidence, ensure business continuity, and work towards delivering a seamless and reliable shopping experience for Shufersal customers as soon as possible.

Additionally, testing identified several bugs, the majority of which fall within the low to major severity range. It is important to note, however, that despite these issues, the app continues to serve its primary function of facilitating grocery shopping effectively for users. This emphasizes the platform's importance and its resilience in meeting user needs, even in the face of technical challenges.

## **Bugs List**

[\[SHUF-66\] Verify smooth scrolling by swiping through pages with scrollable content on the "הקופונים שלי" page](#)

[\[SHUF-65\] Verify smooth scrolling by swiping through pages with scrollable content on the "רשימות והזמנות" page](#)

[\[SHUF-64\] Verify smooth scrolling by swiping through pages with scrollable content on the "סל קניות" page](#)

[\[SHUF-63\] Efficient Navigation Path Verification on the "הקניון-הכל לבית" page](#)

[\[SHUF-62\] Text is cut off on the "מכירות חיסול" page](#)

[\[SHUF-61\] Verify smooth scrolling by swiping through pages with scrollable content on the "מבצעים וקטגוריות" page](#)

[\[SHUF-60\] Verification of Text Display on Home Page](#)

[\[SHUF-59\] Verify smooth scrolling by swiping through pages with scrollable content](#)

[\[SHUF-58\] Verification of Text Display in "Customer Service" link on Home Page](#)

[\[SHUF-57\] Verification of Text Display on Home Page](#)

[\[SHUF-56\] Verify that the home page loads quickly](#)

[\[SHUF-55\] Ensure that users can easily access popular product categories from the home page](#)

[\[SHUF-51\] Missing Required Fields](#)

[\[SHUF-50\] Incorrect error message password strength validation](#)

[\[SHUF-49\] Verify clarity of UI elements by checking buttons, and icons are intuitive and understandable for users](#)

[\[SHUF-48\] Test overall user experience by conducting user testing sessions to check navigation, product finding, and transaction completion ease](#)

[\[SHUF-45\] Test response time for common user actions \(searching for products, adding items to the cart, navigating between sections\)](#)

[\[SHUF-44\] Ensure that the startup time is within acceptable limits](#)

[\[SHUF-43\] Verify that the app supports the primary languages \(English, Hebrew, Russian\)](#)

[\[SHUF-42\] App Freezing Causes Data Loss in Shopping Cart](#)

[\[SHUF-41\] App Freezing and White Screen Occurrence](#)



[\[SHUF-37\] Verify that the app supports pinch-to-zoom functionality for zooming in and out on images or content in the app](#)

[\[SHUF-36\] Verify that the app's screen orientation can be changed between portrait and landscape modes](#)

[\[SHUF-35\] Verify Language Change Functionality](#)

[\[SHUF-34\] Verify accessibility features](#)

[\[SHUF-33\] Microphone Permission Request during Download](#)

[\[SHUF-32\] Camera Permission Request during Download](#)

## Bugs

[\[SHUF-66\] Verify smooth scrolling by swiping through pages with scrollable content on the "הקופונים שלי"](#) Created: 09/Feb/24 Updated: 14/Feb/24

Status:	To Do
Project:	Shufersal
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Moshe Zuckerman	Assignee:	Moshe Zuckerman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S4 - Minor
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### Description

[T1130: Verify smooth scrolling by swiping through pages with scrollable content on the "הקופונים שלי"](https://mz82.testrail.io/index.php?/tests/view/1130)  
<https://mz82.testrail.io/index.php?/tests/view/1130>

**[SHUF-65] Verify smooth scrolling by swiping through pages with scrollable content on "רשימות והזמנות"** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S4 - Minor
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**Description**

[T1131: Verify smooth scrolling by swiping through pages with scrollable content on "רשימות והזמנות"](https://mz82.testrail.io/index.php?/tests/view/1131)  
<https://mz82.testrail.io/index.php?/tests/view/1131>

[\[SHUF-64\] Verify smooth scrolling by swiping through pages with scrollable content on the "סל קניות" page](#) Created: 09/Feb/24 Updated: 14/Feb/24

Status:	To Do
Project:	Shufersal
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Moshe Zuckerman	Assignee:	Moshe Zuckerman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S4 - Minor
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#### Description

[T1129: Verify smooth scrolling by swiping through pages with scrollable content on the "סל קניות" page](#)  
<https://mz82.testrail.io/index.php?/tests/view/1129>

[\[SHUF-63\] Efficient Navigation Path Verification on the "הקניון-הכל לבית" page](#) Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S4 - Minor
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#### Description

[T1135: Efficient Navigation Path Verification](#)  
<https://mz82.testrail.io/index.php?/tests/view/1135>

[\[SHUF-62\] Text is cut off on the "מכירות חיסול" page](#) Created: 09/Feb/24 Updated: 14/Feb/24

Status:	To Do
Project:	Shufersal
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Moshe Zuckerman	Assignee:	Moshe Zuckerman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S4 - Minor
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#### Description

[T1134: Text is cut off on the "מכירות חיסול" page](#)  
<https://mz82.testrail.io/index.php?/tests/view/1134>

[\[SHUF-61\] Verify smooth scrolling by swiping through pages with scrollable content on the "מבצעים וקטגוריות" page](#) Created: 09/Feb/24 Updated: 14/Feb/24

Status:	To Do
Project:	Shufersal
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Moshe Zuckerman	Assignee:	Moshe Zuckerman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S4 - Minor
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#### Description

[T1128: Verify smooth scrolling by swiping through pages with scrollable content on the "מבצעים וקטגוריות" page](#)  
<https://mz82.testrail.io/index.php?/tests/view/1128>

**[SHUF-60] Verification of Text Display on Home Page** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S5 - Low
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**Description**

[T1147: Verification of Text Display on Home Page](https://mz82.testrail.io/index.php?/tests/view/1147)  
<https://mz82.testrail.io/index.php?/tests/view/1147>



**[SHUF-59] Verify smooth scrolling by swiping through pages with scrollable content** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S5 - Low
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#### Description

[T1127: Verify smooth scrolling by swiping through pages with scrollable content](https://mz82.testrail.io/index.php?/tests/view/1127)  
<https://mz82.testrail.io/index.php?/tests/view/1127>

**[SHUF-58] Verification of Text Display in "Customer Service" link on Home Page** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S5 - Low
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#### Description

[T1106: Verification of Text Display in "Customer Service" link on Home Page](https://mz82.testrail.io/index.php?/tests/view/1106)  
<https://mz82.testrail.io/index.php?/tests/view/1106>

**[SHUF-57] Verification of Text Display on Home Page** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S5 - Low
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#### Description

[T1105: Verification of Text Display on Home Page](https://mz82.testrail.io/index.php?/tests/view/1105)  
<https://mz82.testrail.io/index.php?/tests/view/1105>

**[SHUF-56] [Verify that the home page loads quickly](#)** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1093: Verify that the home page loads quickly](#)  
<https://mz82.testrail.io/index.php?/tests/view/1093>

**[SHUF-55] Ensure that users can easily access popular product categories from the home page** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1092: Ensure that users can easily access popular product categories from the home page](https://mz82.testrail.io/index.php?/tests/view/1092)  
<https://mz82.testrail.io/index.php?/tests/view/1092>

[\[SHUF-51\] Missing Required Fields](#) Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1081: Missing Required Fields](#)  
<https://mz82.testrail.io/index.php?/tests/view/1081>

**[SHUF-50] Incorrect error message password strength validation** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1080: Incorrect error message password strength validation](#)  
<https://mz82.testrail.io/index.php?/tests/view/1080>

**[SHUF-49] Verify clarity of UI elements by checking buttons, and icons are intuitive and understandable for users** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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**Description**

[T1145: Verify clarity of UI elements by checking buttons, and icons are intuitive and understandable for users](https://mz82.testrail.io/index.php?/tests/view/1145)  
<https://mz82.testrail.io/index.php?/tests/view/1145>



**[SHUF-48] Test overall user experience by conducting user testing sessions to check navigation, product finding, and transaction completion ease** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1144: Test overall user experience by conducting user testing sessions to check navigation, product finding, and transaction completion ease](https://mz82.testrail.io/index.php?/tests/view/1144)  
<https://mz82.testrail.io/index.php?/tests/view/1144>

[SHUF-45] Test response time for common user actions (searching for products, adding items to the cart, navigating between sections) Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

T1140: Test response time for common user actions (searching for products, adding items to the cart, navigating between sections)  
<https://mz82.testrail.io/index.php?/tests/view/1140>

**[SHUF-44] Ensure that the startup time is within acceptable limits** Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1139: Ensure that the startup time is within acceptable limits](https://mz82.testrail.io/index.php?/tests/view/1139)  
<https://mz82.testrail.io/index.php?/tests/view/1139>

**[SHUF-43] Verify that the app supports the primary languages (English, Hebrew, Russian)**

Created: 09/Feb/24 Updated: 14/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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**Description**

[T1138: Verify that the app supports the primary languages \(English, Hebrew, Russian\)](https://mz82.testrail.io/index.php?/tests/view/1138)  
<https://mz82.testrail.io/index.php?/tests/view/1138>

**[SHUF-42] App Freezing Causes Data Loss in Shopping Cart** Created: 09/Feb/24 Updated: 17/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S1 - Show Stopper
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#### Description

[T1133: App Freezing Causes Data Loss in Shopping Cart](#)  
<https://mz82.testrail.io/index.php?/tests/view/1133>

**[SHUF-41] App Freezing and White Screen Occurrence** Created: 09/Feb/24 Updated: 17/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S2 - Critical
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#### Description

[T1132: App Freezing and White Screen Occurrence](https://mz82.testrail.io/index.php?/tests/view/1132)  
<https://mz82.testrail.io/index.php?/tests/view/1132>

**[SHUF-37] Verify that the app supports pinch-to-zoom functionality for zooming in and out on images or content in the app** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1118: Verify that the app supports pinch-to-zoom functionality for zooming in and out on images or content in the app](#)  
<https://mz82.testrail.io/index.php?/tests/view/1118>

**[SHUF-36] Verify that the app's screen orientation can be changed between portrait and landscape modes** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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**Description**

[T1116: Verify that the app's screen orientation be changed between portrait and landscape modes](https://mz82.testrail.io/index.php?/tests/view/1116)  
<https://mz82.testrail.io/index.php?/tests/view/1116>



**[SHUF-35] Verify Language Change Functionality** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S4 - Minor
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#### Description

[T1108: Verify Language Change Functionality](#)  
<https://mz82.testrail.io/index.php?/tests/view/1108>

**[SHUF-34] Verify accessibility features** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1107: Verify accessibility features](#)  
<https://mz82.testrail.io/index.php?/tests/view/1107>

**[SHUF-33] Microphone Permission Request during Download** Created: 09/Feb/24 Updated: 16/Feb/24

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1077: Microphone Permission Request during Download](https://mz82.testrail.io/index.php?/tests/view/1077)  
<https://mz82.testrail.io/index.php?/tests/view/1077>

**[SHUF-32] Camera Permission Request during Download Created: 09/Feb/24 Updated: 16/Feb/24**

<b>Status:</b>	To Do
<b>Project:</b>	Shufersal
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	Moshe Zuckerman	<b>Assignee:</b>	Moshe Zuckerman
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Severity:</b>	S3 - Major
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#### Description

[T1076: Camera Permission Request during Download](https://mz82.testrail.io/index.php?/tests/view/1076)  
<https://mz82.testrail.io/index.php?/tests/view/1076>

# TestRail

## T1076: Camera Permission Request during Download

Status **Failed**

Type Other

Priority High

Estimate None

[References](#)  
[SHUF-32](#)

Automation  
Type None

### Preconditions

Use android  
Internet connection  
Access to Google Play Store account

### Steps

1

Download the "שופרסל" application from the Google Play Store

2

Observe if the application asks the user to grant permission to access the camera during the download process

The application should request camera access permission as part of the download process the permission request should be clear and informative

## T1077: Microphone Permission Request during Download

StatusFailed	TypeOther	PriorityHigh	EstimateNone
<a href="#">References SHUF-33</a>	Automation TypeNone		

### Preconditions

Use android  
Internet connection  
Access to Google Play Store account

### Steps

- 1 Download the "שופרסל" application from the Google Play Store
- 2 Observe if the application asks the user to grant permission to access the microphone during the download process  
The application should request microphone access permission as part of the download process the permission request should be clear and informative

## T1107: Verify accessibility features

StatusFailed	TypeOther	PriorityMedium	EstimateNone
<a href="#">References SHUF-34</a>	Automation TypeNone		

### Preconditions

Use android  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

- 1 From the home page tap on the drop down on the top right
- 2 Look for the accessibility features  
The application should have Accessibility features

## T1108: Verify Language Change Functionality

StatusFailed

TypeOther

PriorityMedium

EstimateNone

[References](#)  
[SHUF-35](#)

Automation  
TypeNone

### Preconditions

Use android  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

- |   |  |  |
|---|--|--|
| 1 | From the home page tap on the drop down on the top right |  |
| 2 | Check for presence of language options                   | User cannot change the language of the application |

## T1116: Verify that the app's screen orientation can be changed between portrait and landscape modes

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-36](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1

Open the app and navigate to any section where content is displayed

2

Hold the device in portrait orientation and observe the app interface

3

Rotate the device to landscape mode and observe if the app adjusts properly

The app interface should switch between portrait and landscape mode based on the device's orientation



## T1118: Verify that the app supports pinch-to-zoom functionality for zooming in and out on images or content in the app

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-37](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1

Open app to home page

2

Attempt to pinch-to-zoom  
on images or content

3

Attempt the pinch-to-zoom  
gesture multiple times with  
different images or content

The app should support pinch-to-zoom functionality, allowing users to zoom in and out on images or content

## T1132: App Freezing and White Screen Occurrence

Status **Failed**

Type Functional

Priority High

Estimate None

[References](#)  
[SHUF-41](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

NOTE:

Open the app and perform various actions

Navigate through different sections of the app

After prolonged use the app will likely freeze unexpectedly

This disrupts the user experience and requires restarting the app

Users may experience data loss (items in the shopping cart)

## T1133: App Freezing Causes Data Loss in Shopping Cart

Status **Failed**

Type Other

Priority High

Estimate None

[References](#)  
[SHUF-42](#)

Automation  
Type None

### Preconditions

Use android  
(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)  
(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)  
(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

NOTE:

Open the app and perform various actions  
Navigate through different sections of the app  
After prolonged use the app will likely freeze unexpectedly  
This disrupts the user experience and requires restarting the app  
Freezing may result in the loss of items in the shopping cart

## T1138: Verify that the app supports the primary languages (English, Hebrew, Russian)

StatusFailed	TypeOther	PriorityLow	EstimateNone
<a href="#">References</a> <a href="#">SHUF-43</a>	Automation TypeNone		

### Preconditions

Use android  
(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)  
(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)  
(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

- |   |   |  |
|---|---|--|
| 1 | Open the app and explore various sections to find where language options are expected to be available, such as the settings, account preferences, or profile pages. | The app should have clear and accessible language selection options, allowing users to switch between supported languages easily |
|---|---|--|

## T1139: Ensure that the startup time is within acceptable limits

StatusFailed

TypeOther

PriorityMedium

EstimateNone

[References](#)  
[SHUF-44](#)

Automation  
TypeNone

### Steps

1

Close app and any open background processes

2

Launch the app from icon on mobile screen

3

Measure the time it takes initiating the app launch to the point where the app is fully loaded and responsive

The startup time of the app should be within acceptable limits (2-3 or max.3-5 seconds)

## T1140: Test response time for common user actions (searching for products, adding items to the cart, navigating between sections)

Status **Failed**

Type Performance

Priority Low

Estimate None

[References](#)  
[SHUF-45](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1

Open app to home page

2

Navigate between different sections of the app, product categories, home page, and shopping cart

The response time for common user actions including searching for products, adding items to the cart, and navigating between sections, should be fast in order to ensure smooth and responsive user experience

## T1144: Test overall user experience by conducting user testing sessions to check navigation, product finding, and transaction completion ease

Status **Failed**

Type Other

Priority Medium

Estimate None

[References](#)  
[SHUF-48](#)

Automation  
Type None

### Preconditions

Use android  
(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)  
(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)  
(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

**1** Open the app and attempt to navigate to different sections, including product categories, search functionality, and shopping cart

**2** Try to find specific products using search functionality or browsing through categories (יגורט miller)

**3** Do a complete transaction including adding items to the shopping cart reviewing the cart and proceeding to checkout

**4** Observe and note difficulties encountered during navigation

The apps navigation, product finding, and transaction completion processes should be intuitive and user-friendly allowing users to navigate through the app, find products, and complete transactions easily

## T1145: Verify clarity of UI elements by checking buttons, and icons are intuitive and understandable for users

Status **Failed**

Type Usability

Priority High

Estimate None

[References](#)  
[SHUF-49](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

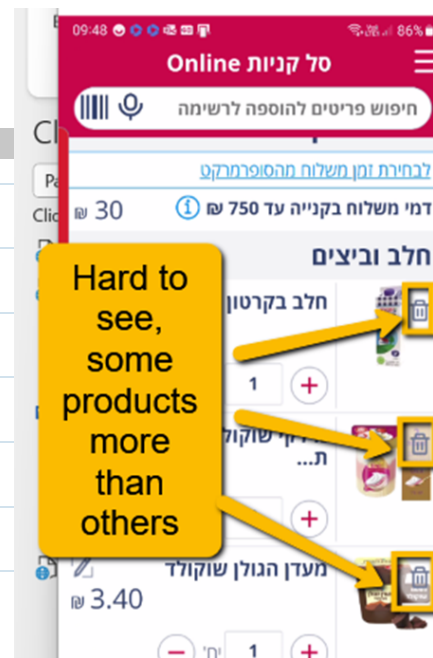
Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

- 1 Open app to home page
- 2 Tap on "התחלת קנייה"
- 3 Tap on "סופרמרקט"
- 4 Tap on "מוצרי חלב וביצים"
- 5 Tap on "מוצרי חלב וביצים"
- 6 tap on "חלב טרי"
- 7 Tap on "הוספה" under "חלב בקרטון 3% שומן"
- 8 On the bottom of screen tap on "סל קניות"



Notice it is difficult to understand how to delete item from cart



## T1080: Incorrect error message password strength validation

Status **Failed**

Type Smoke  
& Sanity

Priority High

Estimate None

[References](#)  
[SHUF-50](#)

Automation  
Type None

### Preconditions

Use android  
Internet connection  
application is downloaded on the mobile

### Steps

- 1 From the homepage click on the "Register" button
- 2 Enter a weak password (1)
- 3 Fill out the remaining required fields (Moshe Zuckerman 32113\*\*\*\* 054795\*\*\*\* [m-z82@hotmail.com](mailto:m-z82@hotmail.com) 1982/04/12)
- 4 Check the checkbox to receive sales and coupons
- 5 Check the checkbox for the user agreement
- 6 Click on the "Join" button

I receive error message saying the password does not follow the rules without saying what the rules are  
The registration form should display an error message indicating that the password is weak and provide rules for creating a stronger password

## T1081: Missing Required Fields

StatusFailed

TypeSmoke & Sanity

PriorityMedium

EstimateNone

[References](#)  
[SHUF-51](#)

Automation  
TypeNone

### Preconditions

Use android  
Internet connection  
application is downloaded on the mobile

### Steps

1 From the homepage click on the "Register" button.

2 Leave one of the required fields blank (Moshe)

3 Fill out the remaining required fields  
(  
Zuckerman  
32113\*\*\*\*  
054795\*\*\*\*  
[m-z82@hotmail.com](mailto:m-z82@hotmail.com)  
1982/04/12

The registration form should display error messages indicating that certain fields are required and tell the user to fill them out

\*\*\*\*\*)

### T1092: Ensure that users can easily access popular product categories from the home page

StatusFailed	TypeOther	PriorityMedium	EstimateNone
<a href="#">References SHUF-55</a>	Automation TypeNone		

No additional details available.

#### Results

Failed

Moshe Z.

2/9/2024 1:04 PM

Assigned ToMoshe Z.

DefectsSHUF-55

It is rather difficult to access popular items or any items really without a lot of tapping and searching

### T1093: Verify that the home page loads quickly

StatusFailed	TypeOther	PriorityMedium	EstimateNone
<a href="#">References SHUF-56</a>	Automation TypeNone		

No additional details available.

#### Results

Failed

Moshe Z.

2/9/2024 1:05 PM

Assigned ToMoshe Z.

DefectsSHUF-56

Home page takes a while to load completely

## T1105: Verification of Text Display on Home Page

Status **Failed**

Type Usability

Priority Medium

Estimate None

[References](#)  
[SHUF-57](#)

Automation  
Type None

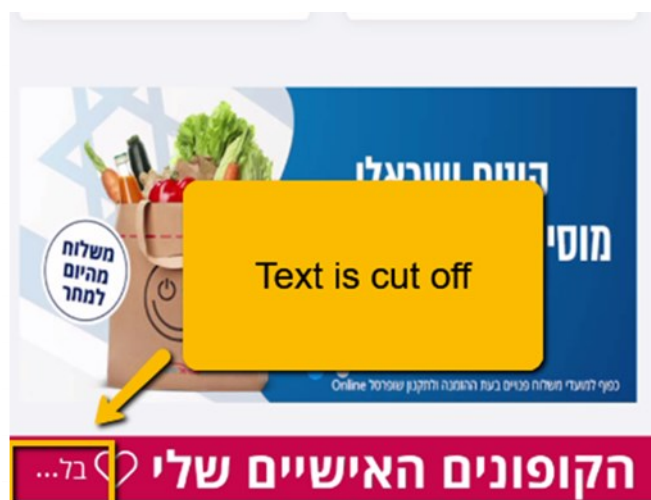
### Preconditions

Use android  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

- 1 Navigate to the home page of the Shufersal app
- 2 Scan the entire home page for text content, including headings, product descriptions, promotional banners, and any other textual elements
- 3 Verify that all text content is fully visible and not cut off
 

Some of the text  
is cut off



## T1106: Verification of Text Display in "Customer Service" link on Home Page

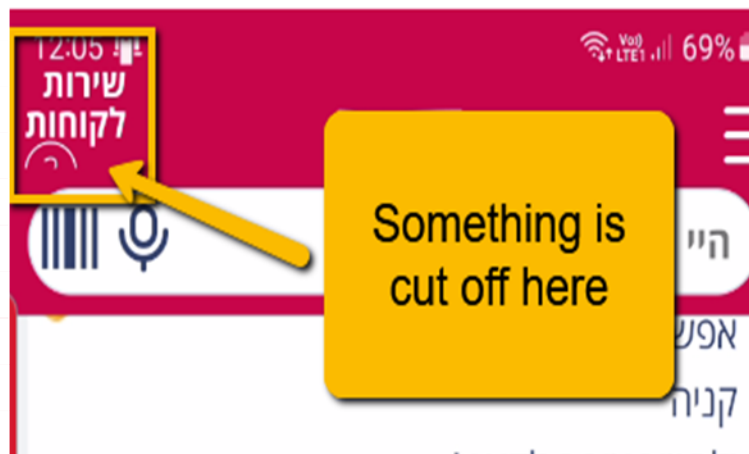
StatusFailed	TypeOther	PriorityMedium	EstimateNone
<a href="#">References SHUF-58</a>	Automation TypeNone		

### Preconditions

Use android  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

1. Navigate to the home page of the Shufersal app
2. Scan the entire home page for text content, including headings, product descriptions, promotional banners, and any other textual elements
3. Verify that all text content is fully visible and not cut off some of the text is cut off



## T1127: Verify smooth scrolling by swiping through pages with scrollable content

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-59](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1

Open app to homepage

2

Swipe up and down on the screen to scroll through the content

3

Observe the scrolling behavior for smoothness and responsiveness

4

Repeat the swiping gesture multiple times and at different speeds and on different pages

The scrolling action should be smooth, responsive, and fluid, without any noticeable lag or skipping

## T1147: Verification of Text Display on Home Page

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-60](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1

Open app to home  
page

All tests should be clear and easy to

read



## T1128: Verify smooth scrolling by swiping through pages with scrollable content on the "מבצעים וקטגוריות" page

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-61](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

- 1 Open app to homepage
- 2 Tap on "מבצעים וקטגוריות"
- 3 Swipe up and down on the screen to scroll through the content
- 4 Observe the scrolling behavior for smoothness and responsiveness
- 5 Repeat the swiping gesture multiple times and at different speeds and on different pages

The scrolling action should be smooth, responsive, and fluid, without any noticeable lag or skipping



## T1134: Text is cut off on the "מכירות חיסול" page

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-62](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

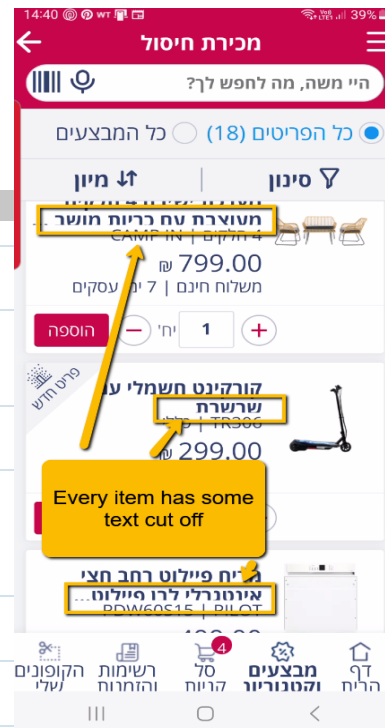
Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

- 1 Open the app to the homepage
- 2 On bottom of page tap on "מבצעים וקטגוריות"
- 3 Tap on "הקניין-הכל לבית"
- 4 Tap on any of the categories (מכירת חיסול)  
(same problem in all categories)
- 5 Tap on (מכירת חיסול)
- 6 Tap on (מכירת חיסול)
- 7 Scroll down to the third item (מסך 85)  
(From there onward each item has the same issue)



All text should be clear and easy to read

## T1135: Efficient Navigation Path Verification on the "הקניין-הכל לבית" page

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-63](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1

Open app to home page

2

On bottom of page tap on "מבצעים וקטגוריות"

3

Tap on "הקניין-הכל לבית"

4

Tap on any of the categories ( מכירת חיסול)  
(same problem in all categories)

Tapping on the Tap on "מכירת חיסול" should take the user to the desired page  
It does not, it opens another two time with the same options before the user gets to the correct page

## T1129: Verify smooth scrolling by swiping through pages with scrollable content on the "סל קניות" page

StatusFailed	TypeOther	PriorityLow	EstimateNone
<a href="#">References</a> <a href="#">SHUF-64</a>	Automation TypeNone		

### Preconditions

Use android  
(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)  
(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)  
(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)  
Internet connection  
Application is downloaded on the mobile  
Must have account set up and be signed in

### Steps

- |   |  |  |
|---|--|--|
| 1 | Open app to homepage   |  |
| 2 | Tap on "סל קניות"  |  |
| 3 | Swipe up and down on the screen to scroll through the content                            |  |
| 4 | Observe the scrolling behavior for smoothness and responsiveness                         |  |
| 5 | Repeat the swiping gesture multiple times and at different speeds and on different pages | The scrolling action should be smooth, responsive, and fluid, without any noticeable lag or skipping |

## T1131: Verify smooth scrolling by swiping through pages with scrollable content on "רשימות והזמנות"

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-65](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

1 Open app to homepage

2 Tap on "רשימות והזמנות"

3 Swipe up and down on the screen to scroll through the content

4 Observe the scrolling behavior for smoothness and responsiveness

5 Repeat the swiping gesture multiple times and at different speeds and on different pages

The scrolling action should be smooth, responsive, and fluid, without any noticeable lag or skipping

## T1130: Verify smooth scrolling by swiping through pages with scrollable content on the "הקופונים שלי"

Status **Failed**

Type Other

Priority Low

Estimate None

[References](#)  
[SHUF-66](#)

Automation  
Type None

### Preconditions

Use android

(Galaxy Note S20 Ultra, Android 13, 6.9 inch screen, 3088 x 1440 resolution)

(Galaxy A5, Android 7, 5.2 inch screen, 1080 x 1920 resolution)

(Galaxy A04, Android 11, 6.5 inch screen, 720 x 1600 resolution)

Internet connection

Application is downloaded on the mobile

Must have account set up and be signed in

### Steps

**1** Open app to homepage

**2** Tap on "הקופונים שלי"

**3** Swipe up and down on the screen to scroll through the content

**4** Observe the scrolling behavior for smoothness and responsiveness

**5** Repeat the swiping gesture multiple times and at different speeds and on different pages

The scrolling action should be smooth, responsive, and fluid, without any noticeable lag or skipping