

JAYMAR ROCO

IT Technical Support | BS Information Technology

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SUMMARY

BSIT graduate with hands-on experience in IT technical support, front-end development, and UI/UX design. Completed an internship providing troubleshooting, software installation, and user support. Built web and mobile projects using React, PHP, and MySQL. Motivated learner seeking an entry-level IT or software role.

SKILLS

TECHNICAL SKILLS

- Basic Computer Troubleshooting
- Software Installation & Configuration
- Email & File Management
- Microsoft Word, Excel, PowerPoint (Basic)

SOFT SKILLS

- User Support & Assistance
- Problem-Solving Skills
- Good Communication Skills
- Time Management
- Willingness to Learn
- Detail Oriented

TRAINING CERTIFICATES

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|---|---------------|
| Computer Hardware Basics DICT-ITU DTC Initiative Cisco Networking Academy program. | February 2026 |
| IT Customer Support Basics DICT-ITU DTC Initiative Cisco Networking Academy program. | February 2026 |
| Certificate of Completion: Java Programming NC III Center for International Industries Competence Corp. | January 2026 |
| JavaScript Essentials I DICT-ITU DTC Initiative Cisco Networking Academy program. | January 2026 |

EDUCATION

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| Bachelor of Science in Information Technology Quezon City University | Graduated Year 2024 |
| • Capstone: UI/UX Design Manager and Front-end Developer | |

WORK EXPOSURE

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| IT Technical support (intern) StoneBrothers Incorporated | Sep 2023 – April 2024 |
| <ul style="list-style-type: none">• Assisted employees with software and hardware troubleshooting.• Installed printers, applications, and system updates.• Supported basic networking issues and cable management.• Provided technical assistance and user support.• Designed tarpaulins, user’s manual, and logo’s for marketing products. | |