



Mostafa Heydari

Network & System Administrator

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Summary

Computer Science graduate with extensive expertise in ICT, specializing in infrastructure management, system monitoring, virtualization, and technical support for enterprise systems. Skilled at leading cross-functional teams, implementing cost-saving solutions, and ensuring robust IT operations. Passionate about technology adoption, continuous learning, and delivering innovative, business-aligned solutions.

Skills

Windows Server, Active Directory, DHCP, DNS, CCTV, Network+, CCNA, CCNP ENCOR (preliminary), CCNP ENARSI (preliminary), MTCNA, Microsoft Exchange, Virtualization (VMware ESXi), Veeam Backup, Panasonic PBXs, Project Management, Infrastructure Design, Helpdesk, WordPress, Team Leadership

Work Experience

Pars Investment Casting Co — Network/System Administrator (07/2021 – 06/2025)

- Redesigned IT infrastructure and upgraded legacy equipment
- Implemented proactive system monitoring and structured backup planning
- Managed technical teams and coordinated across organizational units
- Reduced vendor dependency and optimized procurement processes

Mes Kavan Namad — IT Support Engineer / Network Engineer (04/2018 – 06/2021)

- Designed and implemented infrastructure solutions and provided helpdesk support
- Installed and maintained VoIP telephony systems
- Managed equipment procurement and on-site deployment

Tebplastic — Field Service Engineer / Technical Support Specialist (03/2014 – 11/2016)

- Supported and maintained control and monitoring systems
- Reduced organizational reliance on external resources by implementing internal solutions
- Preserved financial resources through cost-effective IT solutions
- Facilitated interdepartmental communication and resolved technical challenges

Education 10/2008 – 06/2012

Bachelor of Computer Science — Kharazmi Faculty | Damghan University of Basic Sciences (2008 – 2012)

Projects 2012-2014 / 2016-2018

- Smart school development (network and infrastructure)
- Passive infrastructure creation and equipment provisioning
- CCTV and alarm system implementation

Languages

Persian: Native

English: Upper-Intermediate

Key Achievements

- Successfully modernized IT infrastructure to support long-term scalability
- Decreased system downtime by 39% by implementing backup and virtualization strategies, and utilizing up-to-date knowledge.
- Enhanced organizational efficiency by streamlining IT procurement and vendor management
- Provided reliable support that improved cross-departmental communication and collaboration
- etc

Keywords

Symantec EDR Antivirus, Active Directory, Windows Server, DHCP, DNS, Virtualization, Veeam Backup, Microsoft Exchange, CCNA, CCNP ENCOR & ENARSI, MTCNA, MCSE, MCSA, CCTV, Network Administration, Infrastructure Design, Project Management, Helpdesk, VoIP, Panasonic PBX, Network+, System Monitoring, Backup & Recovery, VOIP.