Mostafa Sayed Ahmed

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Military Status: Complete

CAREER OBJECTIVE

Highly motivated and technically skilled IT Specialist with year of experience in providing comprehensive technical support and managing IT infrastructure. Possessing a strong foundation in computer science and a proven track record of resolving complex technical issues, I am seeking a challenging role where I can leverage my expertise to contribute to the success of a dynamic organization.

EDUCATION

Bachelor of Computers and Artificial Intelligence | Fayoum University | 2018-2022

EXPERIENCE

- Provide technical support and troubleshooting for hardware, software, and network issues.
- Manage and maintain IT infrastructure including servers, network devices.
- Deploy and configure software applications, operating systems, and security tools to ensure optimal performance and data protection.
- Develop and implement IT policies.
- Collaborate with cross-functional teams to assess technology needs and recommend solutions that align with business objectives.
- Conduct training sessions and create user documentation to educate employees on IT systems and procedures.
- Stay abreast of emerging technologies and industry trends to continuously improve IT operations and support services.

PROFESSIONAL TRAININGS

Aug 2021 – Oct 2021

Digital Egypt Youth Initiative, National Telecommunication Institute (NTI), (CCNAv7)
Technical Modules:
Introduction to Networks

Switching, Routing, and Wireless Essentials

Enterprise Networking, Security, and Automation

SKILLS

Technical:
- Good Understanding of Network Fundamentals || Solid knowledge of TCP/IP protocols
- Configure switches and end devices to provide access to local and remote network
- Configure routers to enable end-to-end connectivity between remote devices
- Configure a small network with security best practices.
- Basic Knowledge of Network security technologies (Firewalls, IDS/IPS, WAF, Antivirus ...etc.)
- Troubleshoot connectivity in a small network.
- Profound Knowledge in C/C++ || python

Interpersonal:
- Communication Skills
- Presentation Skills
- Team Work || Flexible || Research
- Ability to learn and learn New Technologies

Language:
- Arabic (Native)
- English (Intermediate)

CERTIFICATES

- NETWORK FUNDMENTALS at MAHARA TECH
- NETWORK FUNDMENTALS (CCNA) at UDEMY
- MCSA FUNDMENTALS at MAHARA TECH