Mostafa Sabry Elmaghawry

IT Specialist (Part-Time / Remote) | Cairo, Egypt | 01559861446

Mostafa.sabry.it@gmail.com - linkedin.com/in/mostafasabry4tech

Professional Summary

Senior IT Specialist with over 10 years of hands-on experience in remote and hybrid IT support, system administration, network management, and technical operations, Skilled in resolving issues quickly, managing IT infrastructure efficiently, and supporting small to mid-sized teams, Proven ability to work independently or as part of a remote team to ensure continuous IT service and business continuity.

Technical Skills

- Windows Server Administration (AD, DNS, DHCP, GPO)

- Backup & Disaster Recovery (Veeam, Acronis, Manual & Automated Schedules)

- Remote Support Tools (Manage Engine, Any Desk, Remote Desktop

- Network & Security (Sophos Firewall, Kaspersky Security Center

- Virtualization Platforms (VMware ESXi, Hyper-V)

- Documentation, Inventory & IT Asset Management

- Email Services (Zoho Mail, Google Workspace)

Work Experience

E-Motion Agency - IT Specialist (Part-Time)   **Apr 2025 – Present**

- Provide hybrid support for staff devices, printers, and internet connectivity

- Configure and monitor Sophos firewall to ensure security and network stability

- Manage hardware/software purchasing and vendor communication

ACS Company - IT Specialist (Part-Time)   **Mar 2018 – Present**

- Responsible for daily IT operations: network, servers, and end-user support

- Designed infrastructure for a new branch and handled implementation

- Diagnosed and resolved issues at an older site, optimizing connectivity

Liptis Pharmaceuticals - Senior IT Specialist   **Dec 2018 – Jul 2025**

- Administered servers (AD, file servers, ESXi) and maintained backup systems

- Implemented security tools including Sophos firewall and Kaspersky antivirus

- Provided remote support using ticketing systems and remote tools

- Managed internal IT documentation and coordination with service providers

Desert Road Company - IT Administrator   **Apr 2016 – Oct 2018**

- Maintained servers and backups (Veeam), LAN/WAN infrastructure

- Provided day-to-day support for staff and managed all network devices

- Managed Google Workspace mail hosting and user configuration

YAT Learning Solutions - IT Helpdesk   **Feb 2015 – Mar 2016**

Supported students and staff with technical issues

Installed key software tools including AutoCAD, VMware, and 3DS Max

Orange (Link DSL) - Technical Support Agent   **Nov 2013 – Jan 2015**

Provided remote technical support to customers via call center

Key Projects

- Led the full relocation of IT infrastructure at Liptis Pharmaceuticals, including servers, switches, access points, and surveillance systems

- Independently planned and executed the complete IT move for Desert Road Company from Maadi to New Cairo

Training & Certifications

- Operating System Administration - NTI (Attend Certificate - Jul 2023)

- Microsoft Certified Solutions Associate (MCSA) - T Plus (Attend Certificate - Sep 2017)

- CompTIA Network+ and Security+ - ISI Academy (Attend Certificate - Mar 2016)

- CompTIA A+ – Self-Study (Online Course - Mar 2014)

- Microsoft Certified IT Professional (MCITP) - Self-Study (Online Course - Dec 2013)

- Customer Support & Communication Skills - Link DSL - Nov 2012

Languages

- Arabic: Native language

- English: Intermediate (Used English daily in documentation, remote support).

Soft Skills

Manage Priorities & Hard Worker & Team Worker & Self Study & Flexible at work.

Education & Personal Info

Education: Bachelor of information systems (6-2012)

Military Status: Final Exemption   Date of Birth: 17/11/1988