

TIM RICE

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OBJECTIVE: Junior Software Developer

Motivated software development professional transitioning from over ten years of customer service and leadership experience. Proven ability to analyze challenges, implement effective solutions, and foster collaboration across teams. I am currently completing a full-stack programming bootcamp, specializing in modern web technologies, with a goal to build innovative and scalable applications while leveraging my leadership, and problem-solving skills.

STRENGTHS AND EXPERTISE

- **Technical Skills:** MERN, PERN, React, TypeScript, Node.js, Bootstrap, JavaScript, HTML5, CSS3, Git
- **Soft Skills:** Team Leadership, Communication, Strategic Planning, Client Relationship Management
- **Additional Skills:** Financial Reporting, Customer Service, Problem Solving

PROJECTS

- <https://timothydavidrice.com/> - my personal profile leveraging React Router Dom, Netlify, and CSS.
- <https://mmcgarry13.github.io/Color-My-World/> - A collaboratively built color palette generator. Leveraging React, CSS, GitHub Pages, and JavaScript to create coordinated color schemes based on hex codes.
- <https://wishlistify.onrender.com> - A collaboratively built gift registry database, Leveraging JSON web tokens, Render, PostgreSQL, Node.js and Express.js to create a login page with JWT authentication and local storage.

PROFESSIONAL EXPERIENCE

Fairway Automotive

Store Manager (November 2021 - Present)

Demonstrated exceptional leadership by overseeing multi-location company growth proven by each of my teams breaking company sales records. Played a pivotal role in creating a reputation of excellent customer satisfaction by spearheading the conception and execution of software management procedures, hiring / training, safety and organizational procedures, and profit maximization, all ultimately focused on obtaining 5-star reviews.

South County Chrysler Jeep Dodge Ram

Service Advisor (March 2020 - June 2021)

Demonstrated empathy and resilience by succeeding in a customer-facing, in-person, essential sales role during the peak of the Covid-19 epidemic. Overcoming obstacles and implementing processes that allowed customers to have their vehicles serviced in a safe and efficient manner, effectively earning their trust, praise, and business. Used multidepartment collaborations to grow revenue during difficult times.

Accomplishments:

- Surpassing Sales and Profit goals every month.
- Increased Net sales of one location in 2023 by 66.6% compared to 2022.
- Lead my teams of technicians at each location to hit their highest personal bonuses.
- Negotiated with all wholesale suppliers to increase profits at each location.

EDUCATION

- **Washington University EdX Full-Stack Programming Bootcamp** - *In Progress – Completion February 6, 2025:* Developing hands-on expertise in **MERN stack development** (MongoDB, Express, React, Node.js). Experience with building web applications, RESTful APIs, and responsive UI designs.
- **CompTIA ITF+ 2024** - Certificate showing foundational knowledge in IT
- **Sales Fix 2022** - Graduate Certificate in Automotive Service Sales
- **The Real Estate School, Inc. 2016** - Florida Real Estate License
- **Jefferson Community College 2015** - Graduate Certificate in Automotive Repair & Maintenance

REFERENCES

Available upon request.