

Responsibility Matrix

	admin	manage	sales	support
view-user	Yes	Yes	Yes	Yes
add-user	Yes	Yes	No	No
update-user	Yes	Yes	No	No
delete-user	Yes	Yes	No	No
view-customer	Yes	Yes	Yes	Yes
add-customer	Yes	No	Yes	No
update-customer	Yes	No	Yes (only affected customers)	No
delete-customer	Yes	No	No	No
view-contract	Yes	Yes	Yes	Yes
add-contract	Yes	Yes	No	No
update-contract	Yes	Yes	Yes	No
delete-contract	No	No	No	No
view-event	Yes	Yes	Yes	Yes
add-event	Yes	No	Yes	No
update-event	Yes	Yes	No	Yes
delete-event	Yes	Yes	No	No